

Jack Henry & Associates, Inc.®

SilverLake System® Quarterly PTF

What is it?

- Automated and efficient process for delivering software to the SilverLake System® that is outside of a yearly schedule.
 - Includes a persistent Review Environment for thoroughly testing the PTF, including custom conflicts, prior to implementing the PTF into your production environment.

When will this start?

- Beginning quarter 2 of 2020
 - Tentative Quarterly PTF dates:
 - Package delivered by 5/31
 - Package delivered by 8/31
 - Package delivered by 11/30

How will this be rolled out?

Phased approach with each phase ending when both JHA and you, the client, are agreeable with the successful implementation and the user experience.

- Phase 1: Defect fixes and regulatory to the select group of clients
- Phase 2: Defect fixes and regulatory to all clients
- Phase 3: Defect fixes, regulatory, and selected enhancements to all clients
- Phase 4: Defect fixes, regulatory, and all enhancements to all clients
- Phase 5: Eliminate the SilverLake annual upgrade

QUESTIONS