

MARUG 2021 Annual Conference

Wednesday May 19, 2021 - Day 1 Agenda

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| 9:00 - 9:55 AM | Meeting Link Join by phone | Conference Kick-off: Board Business, Conference Info Click here to join the meeting 1-415-655-0001 US Toll Access code: 172 783 0630 | MARUG Board |
| 10:00 - 10:25 AM | Meeting Link Join by phone | Vendor Presentation - CPI Card Group Demo with CPI® and Card@Once® Join David Watts from CPI Card Group as he demonstrates the latest Card@Once option - Spectrum by Card@Once®. See how this secure, affordable solution makes it easy to instantly issue payment cards in branch with over-the-edge, high definition retransfer print capability. Click here to join meeting 1 210 795 0507 1 8663735357 US Toll-free | David Watts Prize: \$50 Amazon Gift Card Password: 870328 Conference code: 3382865065 |
| 10:30 - 11:30 AM | Meeting Link Join by phone | Loan Roadmap and Q&A Click here to join the meeting 417-986-0753 Conf. ID 489 182 44# | Loan Product Manager Kristi Giles |
| | Meeting Link Join by phone | Deposit Roadmap and Q&A Click here to join the meeting 417-986-0753 Conf. ID 290 683 027# | Deposit Product Manager John England |
| 11:30 - 12:00 PM | Break | | |
| 12:00 - 12:55 PM | Meeting Link Join by phone | JHA Digital Strategy Update Click here to join the meeting 417-986-0753 Conf. ID 776 311 938# | Gary Cassis - Sales Executive, Joshua Jordan - Sr. Digital Advisor |
| 1:00 - 1:55 PM | Meeting Link Join by phone | Vendor Presentation - RHA Banking Join our Lunch Break Session on Strategy and Automation.. We will provide useful examples that can be applied in your environment that will rock your world: strategy, workflow, robotic process automation (RPA), address clean up software. Click here to join the meeting 3126266799,,85035450428 | RHA Banking Ray Calhoun, Brian J Pombo, Pirooz Abir, Denise Butler, and Anwen Butler Prize: \$50 Amazon Gift Card |
| 2:00 - 3:00 PM | Meeting Link Join by phone | Synergy Doc Tacking Demo and Best Practices Click here to join the meeting 646-558-8656 Meeting ID: 960 6658 7134 | Cody Williams - Solutions Specialist JHAPO#0519 Passcode: 532 751 4828 |
| 3:00 - 3:30 PM | Break | | |
| 3:30 - 4:30 PM | Meeting Link Join by phone | Power-On Demo and RoundTable Click here to join the meeting 646-558-8656 Meeting ID: 972 9504 0337 | Cody Williams - Solutions Specialist JHAPO#0519 Passcode: 875-260-8884 |

MARUG 2021 Annual Conference
Thursday May 20, 2021 - Day 2 Agenda

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| 9:00 - 9:55 | Meeting Link | SilverLake Investor Servicing Module Overview and Q&A Click here to join the meeting | Marilyn Bryan - JHA Application Trainer |
| | Join by phone | 417-986-0753 Conf. ID 135 209 550# | |
| 9:00 - 9:55 | Meeting Link | CPS ReportVue/Data Analytics Training Click here to join the meeting | JHA's Marne Schafersman - CPS BI Consultant, Jason Palmer - CPS BI Consultant, Sheila Rhodes - CPS CRM Passcode: JHA_2021 |
| | Join by phone | 877-853-5257 ID 976 5393 7674 Passcode 24674910 | |
| 10:00 - 10:25 | Meeting Link | Vendor Presentation- 360 View CRM – The Growth Platform Getting started with CRM or replacing an existing CRM? – Learn more about the 360 View Growth Platform and receive access to whitepapers and guides. Click here to join the meeting | Joyce Colin Attend this learning session and get an entry into a drawing for a \$50.00 Visa Gift Card! Meeting password: MARUG2021\$\$ |
| | Join by phone | 1-415-655-0001 Meeting # code: 133 794 8743 | |
| 10:30 - 11: 30 | Meeting Link | SilverLake Mutli-Level Loan /Traunch Overview and Q&A Click here to join the meeting | Marilyn Bryan - JHA Application Trainer |
| | Join by phone | 417-986-0753 Conf. ID 685 145-203# | |
| 10:30 - 11: 30 | Meeting Link | SilverLake Deposit ODP / Bounce Overview and Q&A Click here to join the meeting | Pat Widlund - JHA Application Trainer |
| | Join by phone | 417-986-0753 Conf. ID 407 673 170# | |
| 11:30 - 12:00 | Break | | |
| 12:00 - 12:55 | Meeting Link | Enterprise Workflow - Overview and Roundtable Click here to join the meeting | Nicole Bonnarens - Software Engineering Manager, Casey Geist - Business Consulting Manager |
| | Join by phone | | |
| 12:00 - 12:55 | Meeting Link | Argo vs Onboard for Deposits Click here to join the meeting | Al Suosso - Solution Specialist, Cody Williams - Solutions Specialist |
| | Join by phone | 417-986-0753 Phone Conf ID: 181 484 648# | |
| 1:00 - 1:55 | Meeting Link | Vendor Presentation -Unilink Find out why most of the Mid Atlantic Jack Henry Silverlake users do their hardware fulfillment business with UniLink. Our presentation will introduce the latest and greatest technologies, which will assist in putting you in a more competitive situation. We will also showcase the additional services UniLink can offer, such as warehousing, fulfillment, remote deposit capture ordering portal and so much more Click here to join the meeting | Lou Fuchs UniLink will be drawing 4 participants to win gift cards! |
| | Join by phone | 1-877-309-2073 | Access Code: 181-887-213 |
| 2:00 - 3:00 PM | Meeting Link | Gaining efficiency with Esign / Online Account Opening Click here to join the meeting | Al Suosso - Solution Specialist, Cody Williams - Solutions Specialist JHAOA#0520 |
| | Join by phone | 646-558-8656 Meeting ID 927 2829 0842# | Passcode: 9305115882 |
| 3:00 - 3:30 | Break | | |
| 3:30 - 4:30 | Meeting Link | Fraud: Best Practices, Dos and Don'ts Click here to join the meeting | JHA Jay Dubina Passcode: M@RUG21 |
| | Join by phone | 888 475 4499 (Toll Free) Webinar ID: 964 4156 4740 | Passcode: 2567121 |

MARUG 2021 Annual Conference

Friday May 21, 2021 - Day 3 Agenda

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| 9:00 - 9:55 AM | Meeting Link Join by phone | SilverLake Consumer Loan Deferral and Forbearance Overview and Q&A Click here to join the meeting 417-986-0753 Conf. ID 748 228 066# | Marilyn Bryan - JHA Application Trainer |
| | Meeting Link Join by phone | CPS Update Click here to join the meeting 877-853-5257 Meeting ID 936 2936 7423 Passcode 326 928 7434 | Richard Talentino - CPS Sales Exec., Keith Shipman - CPS Solution Specialist, Sheila Rhodes CPS CRM Passcode: MidAtlan1! |
| 10:00 - 10:25 AM | Meeting Link Join by phone | Vendor Presentation - MEA Financial Is your FI in need of a digital banking makeover? Ask us about our premier digital banking & customer contact solutions: Internet Banking, Cash Management, Online Account Opening, Mobile Banking, Text Concierge, SMS/Text Banking & Alerts, Mobile Remote Deposit, Voice Banking and more in MEA's UniFI Digital Banking suite. Click here to join the meeting 1 (669) 224-3412 | Brandon Frye Access Code: 753-248-221 |
| 10:30 - 11:30 AM | Meeting Link | PPP Loan Forgiveness Roundtable Click here to join the meeting Meeting ID: 978 4994 3211 | Jason Thomas, PPP Manager Centric Bank Passcode: Q0euQq |
| | Meeting Link Join by phone | JHA PayCenter Zelle / Real Time Payment Update Click here to join the meeting 417-986-0753 Conf. ID 274 672 499# | Dave McKinley - JHA Solution Specialist |
| 11:30 - 12:00 PM | Break | | |
| 12:00 - 1:00 PM | Meeting Link Join by phone | The Art of Working Remotely Scott Dawson lives and works in Trumansburg, New York. He's a user experience designer and developer, and enjoys writing, acting, creating art, and making music. He has worked remotely since 1998 and published The Art of Working Remotely in July 2019. He's an avid skier in the winter and runs year-round on the roads and trails of Tompkins County in upstate New York. (scottpdawson.com, @scottpdawson) Click here to join the meeting 1-415-655-0001 US Toll Access code: 172 783 0630 | Scott Dawson - Author 2 Attendees will win autographed copies of Scott's book . |
| 1:00 -2:00 PM | Break | | |
| 2:00 - 3:00 PM | Meeting Link Join by phone | Idea Lab - training and ideas to leverage more effectively Click here to join the meeting | Valerie Whittenhall - JHA Corporate Analyst Specialized Admin. |
| 3:00 - 3:30 PM | Break | | |
| 3:30 - 4:30 PM | Meeting Link Join by phone | Wrap - Up Meeting Click here to join the meeting 1-415-655-0001 US Toll Access code: 172 783 0630 | MARUG Board and Participants |