

# 2023 Jack Henry Silverlake Mid-Atlantic Regional User Group Conference

Location: Homewood Suites by Hilton Allentown Bethlehem Center Valley  
3350 Center Valley Parkway Center Valley, Pennsylvania 18034

Date: May 3 & 4, 2023

## May 3, 2023

Time	Event	Moderator
11:30 - 12:30	Registration & Lunch Buffet	
12:30 - 1:00	<b>Opening Remarks</b>	MARUG Board
1:00 - 2:00	Deposit Roadmaps	John England
	Loans Roadmaps	Kristi Giles
2:00 - 2:15	Break - Vendor Fair Open	
2:15 - 3:15	OD Compliance - Moderated Roundtable	John England
	Multi-Level Lending (MLL)	Kristi Giles
	Enterprise Workflow Update and Roundtable	Vance Nall
3:15 - 3:30	Break - Vendor Fair Open	
3:30 - 4:30	Cybersecurity	Tom Hagin
4:30 - 6:00	Vendor Reception - Hot Food, Finger Foods, Bar - Vendor Fair open	
6:00	Vendor Drawings	

## May 4, 2023

Time	Event	Moderator
7:30 - 8:30	Continental Breakfast - Vendor Fair Open	
8:30 - 9:30	<b>RUG Meeting</b>	ALL
9:30 - 9:45	Break - Vendor Fair Open	
9:45 - 10:45	Chex System Reporting Automation/Automated CO/Fresh Start	Jack Henry Resource
	Enhanced Escrow Analysis - New Compliance Rules	Jack Henry Resource
	Financial Crimes - Roundtable and Defender Presentation	Ryan Boyer
10:45 - 11:00	Break - Vendor Fair Open	
11:00 - 12:00	Institution Defined Fields/SIC/User Defined	Jack Henry Resource
	Synapsys (Integration and Functionality)	Jack Henry Resource
	PayCenter/Zelle, etc	Elspeth Bloodgood
12:00 - 1:00	Lunch - Vendor Sponsored	
1:00 - 2:00	Card Processing Solutions (CPS) Update	Jack Henry Resource
	SOFR Functionality - Compounding and Arrears	Jack Henry Resource
	Banno Business/TM/Enhanced Acct Analysis (Integration TM/Banno)	Eric Arnold
2:00	<b>Wrap-up and "Drawings"</b>	MARUG Board