

# 2023 Jack Henry Silverlake Mid-Atlantic Regional User Group Conference

Location: Homewood Suites by Hilton Allentown Bethlehem Center Valley  
3350 Center Valley Parkway Center Valley, Pennsylvania 18034

Date: May 3 & 4, 2023

## May 3, 2023

Time	Event	Moderator	Room
11:30 - 12:30	Registration & Lunch Buffet		C
12:30 - 1:00	Opening Remarks	MARUG Board	C
1:00 - 2:00	Deposit Roadmaps	John England	A
	Loans Roadmaps	Kristi Giles	B
2:00 - 2:15	Break - Vendor Fair Open		
2:15 - 3:15	OD Compliance - Moderated Roundtable	John England	A
	Multi-Level Lending (MLL)	Kristi Giles	B
	Enterprise Workflow Update and Roundtable	Vance Nall	C
3:15 - 3:30	Break - Vendor Fair Open		
3:30 - 4:30	Cybersecurity	Tom Hagin	C
4:30 - 6:00	Vendor Reception - Hot Food, Finger Foods, Bar - Vendor Fair open		
6:00	Vendor Drawings		

## May 4, 2023

Time	Event	Moderator	
7:30 - 8:30	Continental Breakfast - Vendor Fair Open		
8:30 - 9:30	RUG Meeting	ALL	C
9:30 - 9:45	Break - Vendor Fair Open		
9:45 - 10:45	Chex System Reporting Automation/Automated CO/Fresh Start	Shannon Street	A
	Enhanced Escrow Analysis - New Compliance Rules	Marilyn Bryan	B
	Financial Crimes - Roundtable and Defender Presentation	Ryan Boyer	C
10:45 - 11:00	Break - Vendor Fair Open		
11:00 - 12:00	Institution Defined Fields/SIC/User Defined	Shannon Street /Marilyn Bryan	A
	Synapsys Roundtable	User Led	B
	PayCenter/Zelle, etc	Elspeth Bloodgood	C
12:00 - 1:00	Lunch - Vendor Sponsored		
1:00 - 2:00	Card Processing Solutions (CPS) Update	Keri Crane	A
	SOFR Functionality - Compounding and Arrears	Marilyn Bryan	B
	Digital (Banno): Sales and Strategic	Eric Arnold	C
2:00	Wrap-up and "Drawings"	MARUG Board	C

Deposits = Orange

Loans = Pink

Digital / Other = Green