

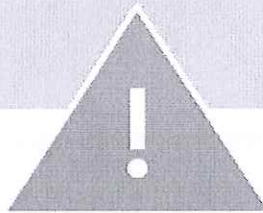
**Kathy Zeh**

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**From:** Jack Henry and Associates <alerts@alerts.jackhenry.com>  
**Sent:** Friday, April 28, 2023 12:59 PM  
**To:** Kathy Zeh  
**Subject:** YELLOW ALERT - Release 2023 Enhancement 1174166

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**jack henry™**



**YELLOW WARNING**  
IMPORTANT INFORMATION

**Regarding Release 2023 Enhancement 1174166**

**Jack Henry Bank Solutions Support**

**SilverLake System® OutLink Clients**

**04-28-2023**

**APPLICATION AFFECTED**

SilverLake System® Bulletin – OutLink - Clients

- SilverLake System® Deposits – Exception Item Processing

**Release 2023 Enhancement 1174166: OD Fees Per Item or Per Presentment**

**DESCRIPTION**

**Release 2023 Enhancement 1174166: OD Fees Per Item or Per Presentment:**

An issue has been discovered where represented exception items will not show on the **Work with NSF/UCF** screens to be paid or returned if the **Show items within tolerance in EIP (Y,N)** is set to 'N' in **Deposit Parameter Maintenance Menu (DDPAR) - NSF/OD Parameter Maintenance**. (option 15).

As a result of this, Enhancement 1174166: OD Fees Per Item or Per Presentment **should NOT be turned on at this time.**

An urgent code change is being developed and will be deployed as soon as testing is complete.

### **PREREQUISITES**

This applies to all institutions that have upgraded to the SilverLake System® Release version 2023 during April 2023.

### **ACTION NEEDED**

If you have already changed the field **NSF/OD Fee by Item/Presentment** to 'I' in **EIP Parameter Menu (EPPAR)**, option **General/Default Parameters** (option 1), change it back to 'P'.

Otherwise, **no action is needed at this time**. Further communication will be sent once the urgent code change is ready for delivery.

If you have any questions, please contact SilverLake System® Support via the *For Clients* site or by calling 1-800-299-4222.

Please be aware that this alert is being sent from an email address that is not actively monitored for responses. If you have any questions, please open a case through the Jack Henry Client Portal or contact Jack Henry Customer Service at (800) 299-4222.

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