JACKHENRY University



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Srd Party Sweep™ 4bight™ Account Analysis™ Account Cross Sell™ Account Cross Sell Jumpstart™ Account Number Change™ ACHICheck Conversion Services **: ACH Client **: ACH Manager **: ACH Origination/Processing **: Advanced Reporting for Credit Unions **: AlertCenter **: AlertManager **: AtlAccess **: Alogent", Alogent" AWARE™, Alogent" Back Counter™, Alogent" Commercial Remote Deposit™, Alogent® Enterprise Duplicate Detection™, Alogent® Front Counter™, Alogent* image ATM™: Alogent* Interactive Capture™, Alogent* Mobile Remote Deposit™, Alogent* Payment Web Services™, Alogent* Payments Gateway™ Alogenti* Remote Deposit Interactive**. Alogenti* Retail Remote Deposit**. Andiamo**: Annual Disclosure Statement Online**. AngoKeys*. ArgoKeys* Branch Sales Automation™: ArgoKeys® DepositKeys™, ArgoKeys® LendingKeys™, ArgoKeys® RelationshipKeys™, ATM Manager Pro®, ATM Manager Pro® – Asset & Site Management**: ATM Manager Pro* - Cash Management**: ATM Manager Pro* - Event Management**: ATM Manager Pro* - Financial Management**: AudioTei**: Banno Mobile 16, Basel Report Pro 16, BladeCenter 16, BondMaster 16, Branch Anywhere 19, Branch Deposit Reporting Pro 16, Brand Management Services 16, BusinessManager®, Cali Report Pro™, Cash Automation™, Cash Dispenser™, Cash Recycler™, Centurion Business Continuity Planning™, Centurion Business Recovery Consulting Group™; Centurion Co-Location™; Centurion Disaster Recovery®; Centurion Emergency Notification™; Centurion Enterprise-Level Recovery™; Centurion Episys Hosted Fallover®: Centurion Hosted High Availability®, Centurion LiveVault®, Check 21 Cash Letter®: Check 21 Exception Processing® CheckCollectPlus 74: Check Collect Recovery Services 74: CheckMaster 74: CheckMaster Plus 74: Check Writer for Core Director*: CIF 20/20*: Co-Mingle 74: Cognos 10th, Collaferat and Document Tracking to Commercial Lending Center to Compliance Access to Core Directors, Caphare 10: CreataCard⁶, Cruse⁶, Cruse⁶, CruseNet⁶, CTRMaster 10: CUPRO ALM Express 10: Customer Payment Portat 10: Database Cleansing Package 10: DataLink CU ** Demand Account Reclassification ** DIME ** (Document Image Management Engagement), DirectLine International ** DirectLine* OFX; DirectLine Wires™, Dynamic Content Modules™, ECS Caphine Solutions™, ECS Digital Data Conversion™, ECS OneLook™, ECS Paper-to-Digital Conversion™, ECS Web™, eCTR **. Electronic Statements **. Electronic Statements -- Interactive **. Enhanced Account Analysis **. Enhanced Loan Application ** (ELA). Enhanced Loan Collections 14: Enhanced Member Application 14: (EMA): Enterprise Backup and Tape Encryption 16: Enterprise Capture Solutions 16: Enterprise Conversion Solution 16: Enterprise Conversion Enterprise Payment Solutions 1th, Episysth, Ep Manager⁵⁰, Episys⁶ Continuity Plan¹⁰ (ECP), Episys⁶ Continuity Services⁵⁰, Episys⁶ Continuity Services Plas⁷⁰, Episys⁶ Data Store ¹⁰, Episys⁶ Dealer Reserve Accounting 14. Episys* Escrow Module 14. Episys* External Loan Processing Interface 14: Episys* Failover Certification 24: Episys* Failover Self-Certification 24. Episys* External Loan Processing Interface 14: Episys* Failover Certification 24: Episys* Failover Self-Certification 24: Episys* External Loan Processing Interface 14: Episys* External Loan External L Scanner Interface 16, Episys® Management Server 19, Episys® Overdraw Tolerance 18, Episys® PowerCheckUp(19, Episys® Quest 19, Episys® Real Time External Loan Interface ** Episys* Replication Fallover** Episys* Skip Payment ** Episys* University ** Episys* Vaulting ** Episys* Virtualization ** EPS Remote Deposit Capture™, Extra Awards®, Faitover™, Fed File Pro™; FlexPass™, FormSmart™, Genesys Check Imaging Suite™, Gladiator®, Gladiator® Advanced Malware Protection™, Gladiator® Consulting Services™, Gladiator® CoreDEFENSE Managed Security Services™, Gladiator® eBanking Compitance Services™, Gladiator® eCommercial SAT™, Gladiator® Enterprise Network Design, Implementation & Support Services™, Gladiator® Enterprise Security Monitoring™, Gladiator® Enterprise Virtualization Services 14: Gladiator® eSAT**: Gladiator® eShield**: Gladiator® Hosfed Network Solutions**: Gladiator® Gladiator® Compliance Policy Products**: Gladiator® Managed IT Services™, Gladiator® Managed Unified Communications Services™, Gladiator® NetTeller® Enterprise Security Monitoring™, Gladiator® Network Services **: Gladiator* Phishing Defense and Response Service **: Gladiator* Social Media Compliance Services **: Gladiator Technology*: Gladiator* Unified Communications Services 14, Gladiator Website Compliance Review 3, goCought, GoldPass 24, Hosted Pay Page 14, iBizManager 14, Image ATM 14, Image ATM Capture and Reconcilation**, ImageCenter**, ImageCenter ATM Deposit Management**, ImageCenter Image Capture**, ImageCenter Interactive Teller Capture**. Intellix CIF 20/20" OutLink Renewal Engagement 11. Intellix Consulting 11. InTouch Voice Response", Investor Servicing 11. Pay Business Bill Pay 11. Pay Consumer Bill Pay *** iPay QuickPay*** :Pay Solutions***, isosceles***, (Taik***, Jack Henry & Associates, Inc.**, Jack Henry Banking**, JHA Consumer Pieces***, JHA Get Smart**, JHA Merchant Services^{tor}, JHA Money Center^{tor}, JHA OutLink Processing Services^{tor}, JHA Payment Processing Solutions^{to}, JHA Program Management Services^{tor} haAddress Verify**, flaCall Center**, flaCall Center*n-House**, flaCall Center Cutsourced Services**, flaCall Center Outsourced Services Affer Hours**; flaCall Center Outsourced Full Business Services**, (haCall Center Outsourced Select Services**, (haEnterprise Workflow**), (half) Scan**, (half) Sca Express 19 JhaPassPort Debit Optimizer 19 JhaPassPort 19 JhaPassPort pro 19 JhaPassPort Direct 19 JhaPassPort Extra Awards 19 JhaPassPort Fraud Center 1 [haPassPort Hot Card Center79], haPassPort Promotions and Consulting Services79], haPassPort Switch79, [hArchive^{58]}, [Vault8], [Xchange^{59]}, Kernel79, Know-It-All Credit Programs™, Know-II-All Education™, Know-II-All Learning Management Portal™, Know-II-All Now™, Landlord/Tenant Security Deposit Tracking™ LendingNetwork®, Loan Colluteral Tracking®, Margin Maximiser Interactive®, Margin Maximiser Interactive®, Margin Maximiser Max MaxConnect M. Margin Maximiser Pronto M. Margin Maximiser Pronto Maximiser Suite*, Margin Maximiser Suite*, Maximiser Suite*, Maximiser Suite*, Margin Maximiser Suite*, M MedCashManager® Member Business Services® Member Privilege™ Mobile Website™ Multifactor Authentication™ Multisat Fund Sweep™ Net Check™ NefTeller*, NefTeller* Bill Pay **, NefTeller* Cash Management **, NefTeller* MemberConnect **, NefTeller* Online Banking **, NefTeller* Security Management **, NefTeller* Text Alerts 110, OFX Gateway 110, OnBoard Loans 110, OnNet 110, OnTarget 111, OnX 110, OpCon 1111, Opening Act 1111, Ope Lending™ PassBook™ Point™ PointMobility™ PowerOn® PowerOn® PowerOn Marketplace® PowerOn® Studio™ PPS First PIN™ PPS imageSelect™ PPS PIN Change Service⁵⁴, Prepaid Cards⁵⁴, Professional Consulting Services⁵⁴, PROFITability⁶, Organizational PROFITability⁶ Analysis System⁵⁴, Product PROFITability⁶ Analysis System™, PROFITability® Budget™, PROFITability® Reporting Service™, PROFITstar® PROFITstar® ALM Budgeting™, PROFITstar® Budget™, PROFITstar® Classic** PROFITstar* Reporting Service** ProfitStars* ProfitStars* Direct** ProfitStars* EPS SmartPay Business** ProfitStars* EPS SmartPay Express** ProfitStars* mRDC™, ProfitStars Synergy*, Real Time™, Refi Analyzer™, Regulatory Reporting Solutions™, Relationship 360™, Relationship Profitability Management™ (RPM), RemitDestrai™, RemitPlus*, RemitPl Anywhete™, Remote Deposit Complete™, Remote Deposit Express™, Remote Deposit Now™, Remote Deposit Scan™, Reporthuts™, RPM Reporting Service™, Shared Branch 19, SigMaster 19, Silhouette Document Imaging*, SilverLake Real Time 19, SilverLake System*, Smart EIP 19, Smart GL 19, Smart GL 19, SmartSight*, smsGoardian 19, Store & Forward**, StreamLine Platform Automation*: StreamLine Platform Automation* – Deposits**, StreamLine Platform Automation* – Loans**, Summit Support*. Sweep Account Processing™; SymAdvisor™; SymChoice Loan™; SymConnect™; SymForm™; SymForm PDF™; Symitar*, Symitar*, Symitar*, Symitar*, Fraud Management**: Symitar* EASE**, SymX**, SymXchange**, Synapsys*, Synapsys* Lobby Tracking**; Synapsys* Member Relationship Management**, Synapsys*, Synapsys* Integration Toolkit™, Synergy AutoImport™; Synergy Automated Document Recognition™ (ADR); Synergy Batch Document Recognition™ (BDR); Synergy Check Archive**, Synergy DataMart**, Synergy Document Management**, Synergy Document Recognition**, Synergy Document Tracking**, Synergy eDistribution**. Synergy Enterprise Content Management™ (ECM), Synergy eSign™, Synergy eSignWeb™, Synergy eStorage™, Synergy Express™, Synergy iD Scan™, Synergy iSign 16, Synergy Kotax Capture 16, Synergy PowerSearch 16, Synergy Reports 16, Synergy Workflow Management 16, TellerMaster 16, The Way Pay P. TimeTrack Human Resources M. TimeTrack Payroll System M. TimeTrack Time and Attendance M. Transaction Logging and Vauling Server M. Transaction Logging Server M. Value Pass 1st. Vehicle Pricing Interface 1st. Vertex Teller Automation System 1st, Vertex Teller Capture 1st, Virtual Transaction Logging Server 1st. WebEpisys 1st, Website Design & Hosting™, Website Security Services™, Wire Management™; Yellow Hammer PF, Yellow Hammer ACH Origination™; Yellow Hammer BSA™; Yellow Hammer BSA Regulatory Consulting Service 14. Yellow Hammer EFT Fraud Defective 14. Yellow Hammer Fraud Defective 14. Yellow Hammer SAR Center 14. Yellow Hammer Wire Origination™: Xperience^{tte}

Slogans

Cutting-Edge TT Solutions for the Future of Credit Unions²⁴, Know-8-All — Empowering Users Through Knowledge²⁴, Leading through technology ... guiding through support²⁵, Powering Actionate Insight³⁶, Snap if Sena it Spend if*, The Depth of Financial Intelligence²⁵, We are Looking Out For You²⁵, Where Tradition Meets Technology²⁶

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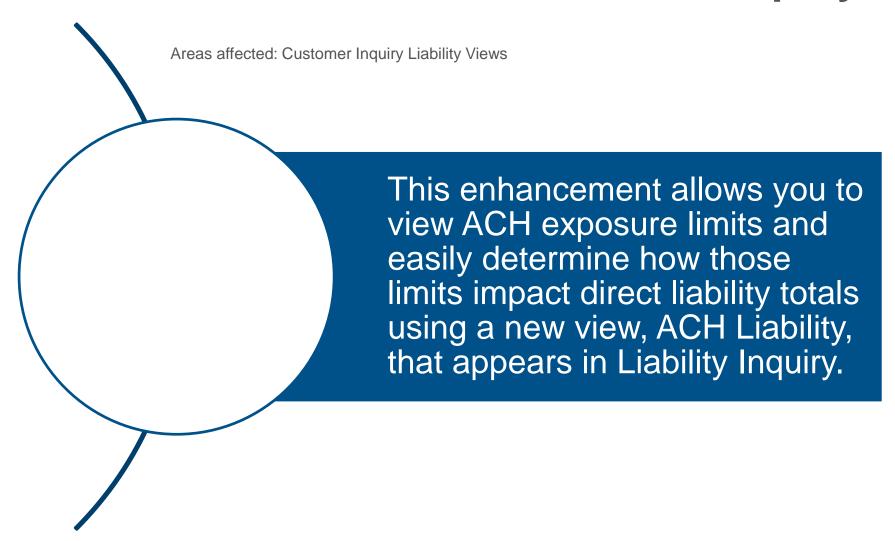
Presenter: Shannon Street



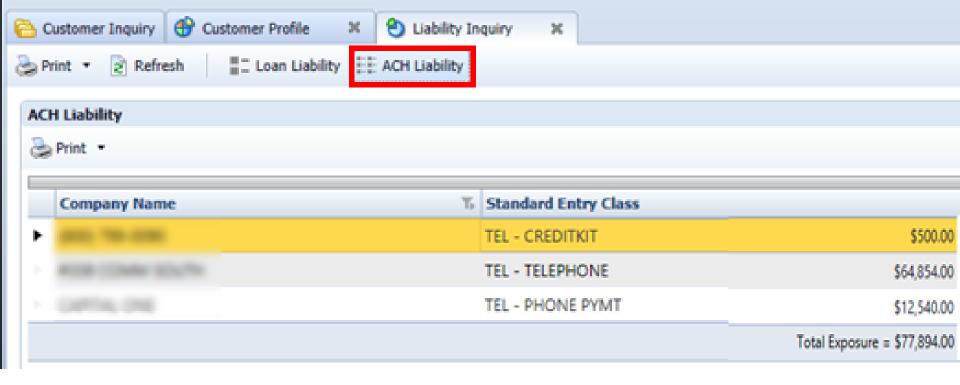
CIF



1068399 — Customer and Account Inquiry







- •The ACH Liability view includes the Company Name, the Standard Entry Class, and the Exposure Amount.
- •The total ACH exposure appears at the end of the **Exposure Amount** items.
- •Also, you can print the ACH Liability information if necessary.



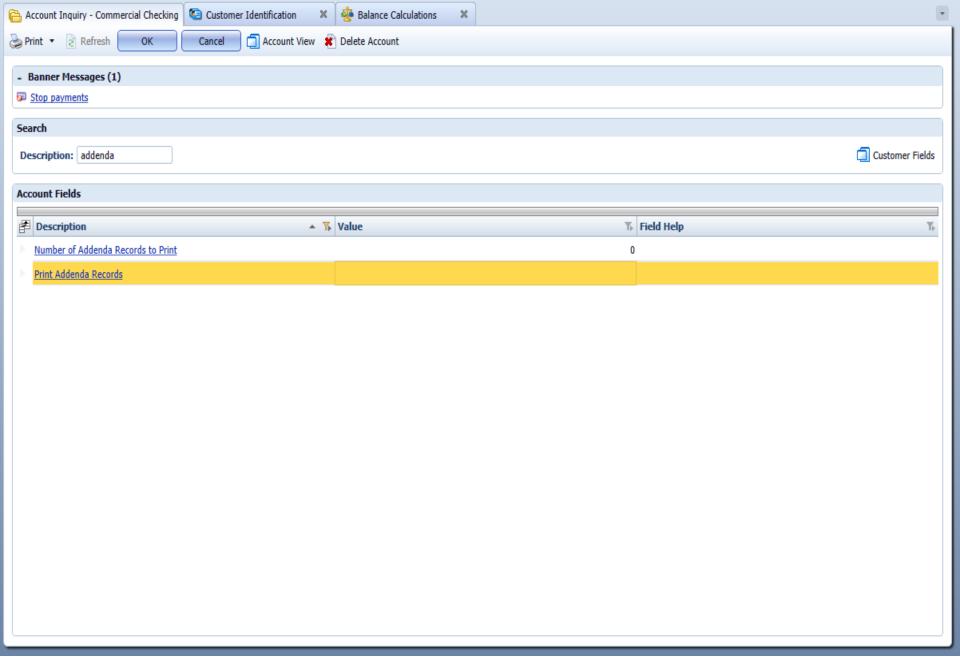
DEPOSITS



1074627 – Deposits

Areas affected: Addenda Records in Checking, Savings and Club account inquiries This enhancement allows you to be able to control the number of ACH addenda records that display on the account level for Demand Deposit Accounts.

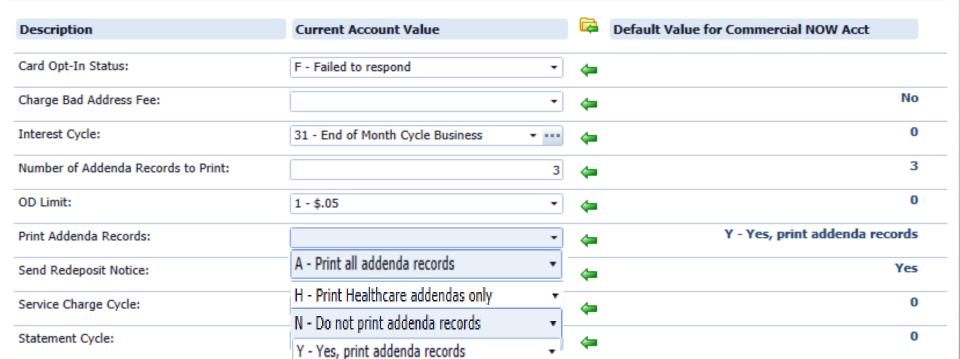






Show All Defaults

① Changing Service Charge Code from CC - Commercial Checking to CN - Commercial NOW Acct



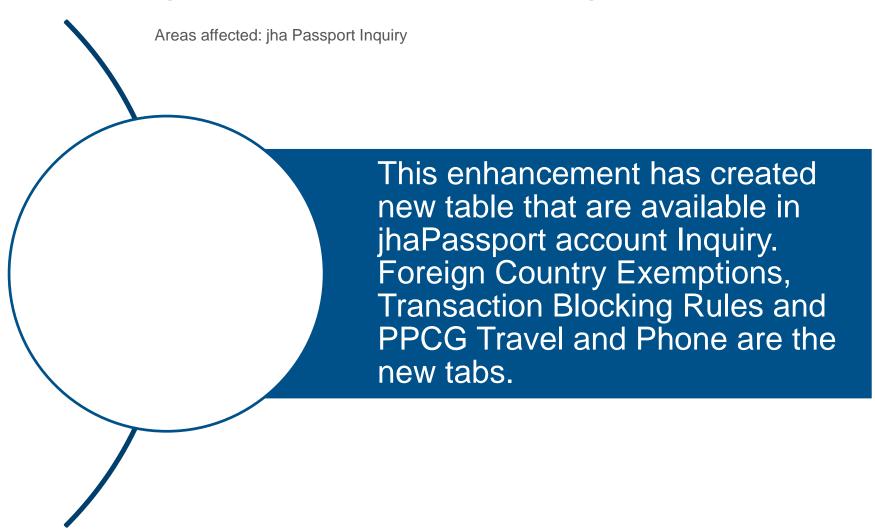
iack honry

Cancel

jhaPASSPORT



90142 jhaPassport Inquiry Tabs

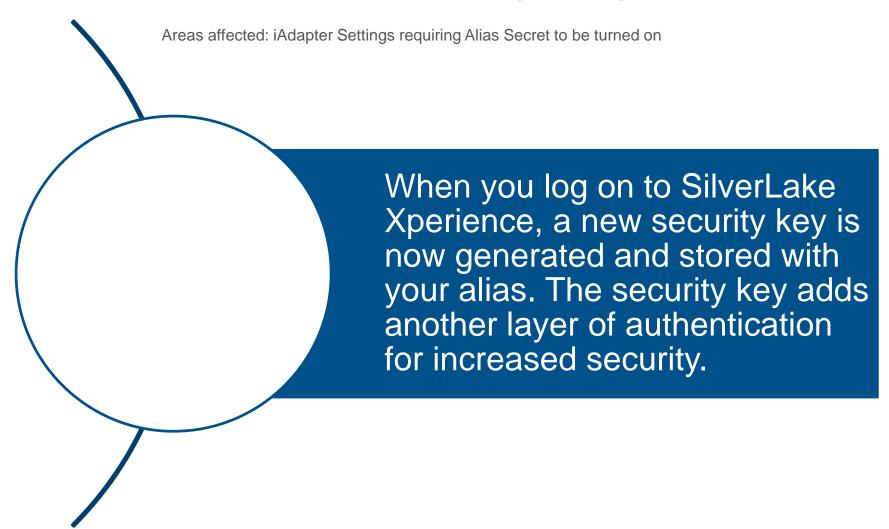




MISCELLANEOUS



64631 — Alias Security Key





81061- Forward Account

Areas affected: Xperience Client Agent installed on the computer you are sending the link to. The Forward Account related function now has expanded and allows you to email the Customer or Account Inquiry link to another user or to copy/ paste an account to another user.

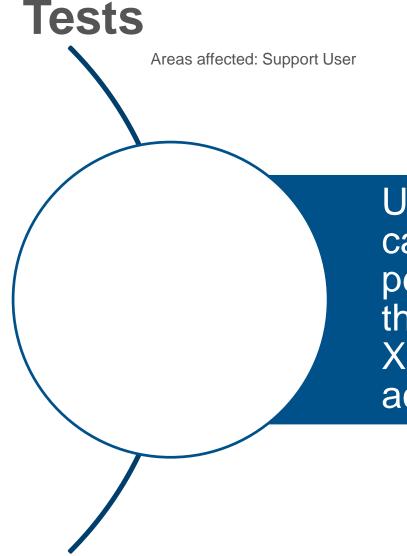


89151- Add Current Time to **Document Templates**

Areas affected: Document Merge Settings You can now have the ability to add the current time to document templates in Microsoft Word

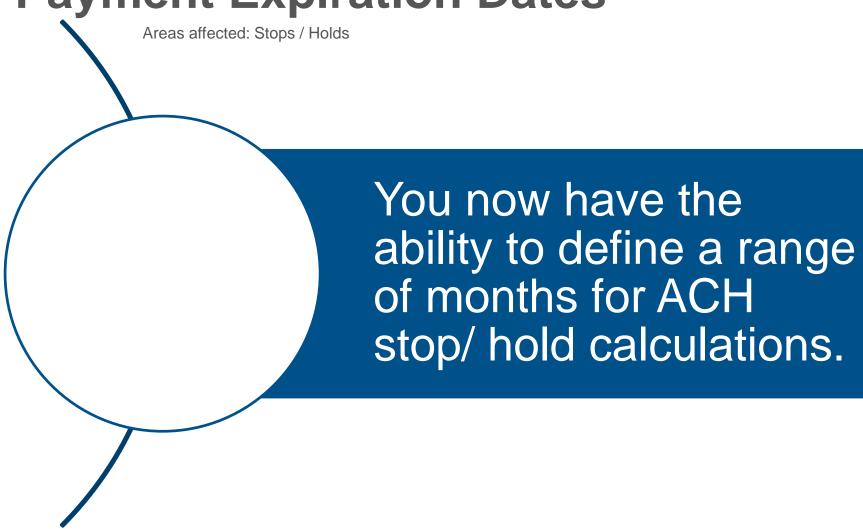


89993- Automated Performance



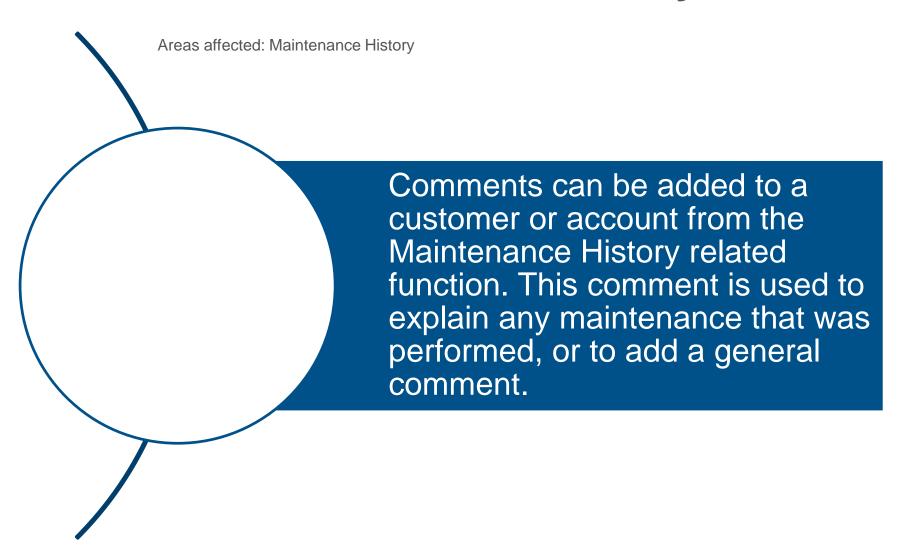
Users with support profiles can now run automated performance tests that log the time SilverLake Xperience takes to access accounts

1085185- Allow Different Stop **Payment Expiration Dates**



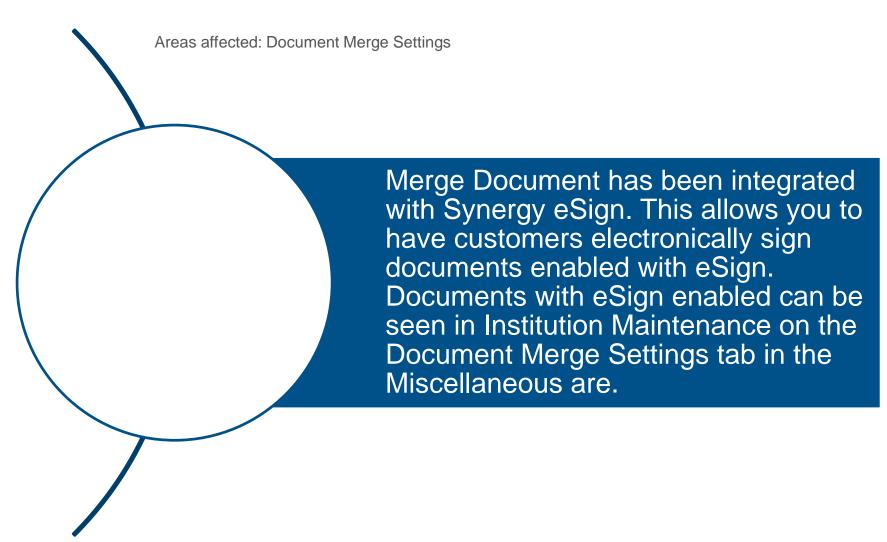


1075146-Maintenance History

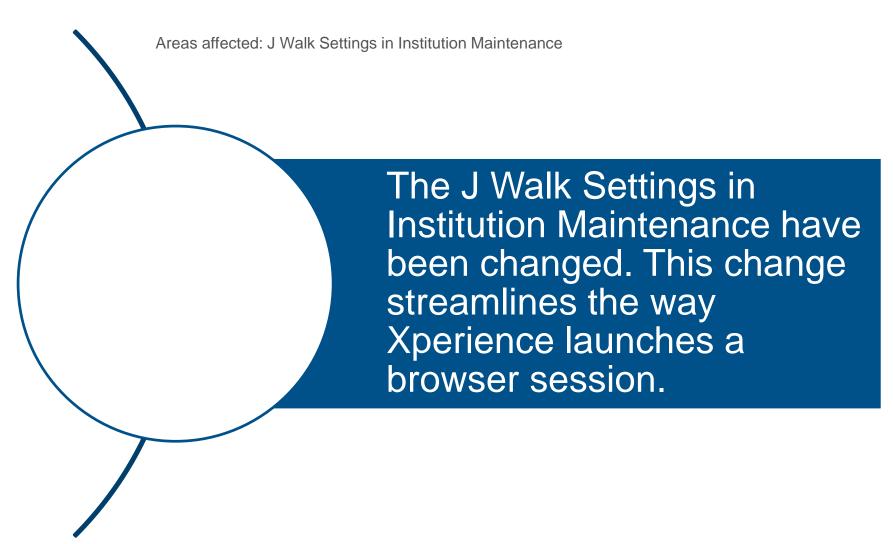




94177- Synergy eSign



95203- New Browser Configuration





97279- Test Connection Button Added to jXchange

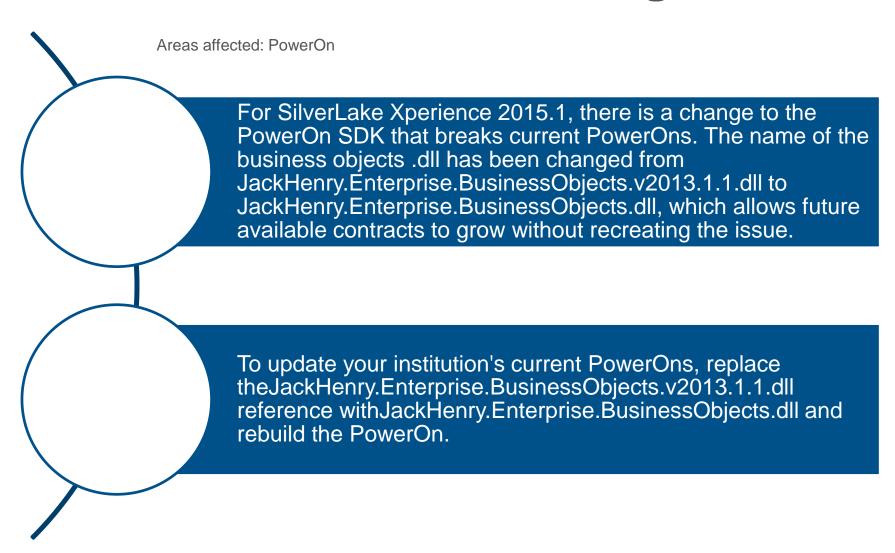
Areas affected: ¡Xchange Web Service Settings

A Test Connection Button has been added to jXchange Web Service Settings in Institution Maintenance.

The Test Connection button is disabled when fields, such as Service URL, have not been established or during a ping test.

When a test completes, you receive a dialog box either reporting success or listing the errors that occurred.

98204- PowerOn SDK changes



INTEGRATIONS



58915- Synergy

Areas affected: Synergy

The same token received from Xperience/IMS is now sent with the DocImgSrchRq message.

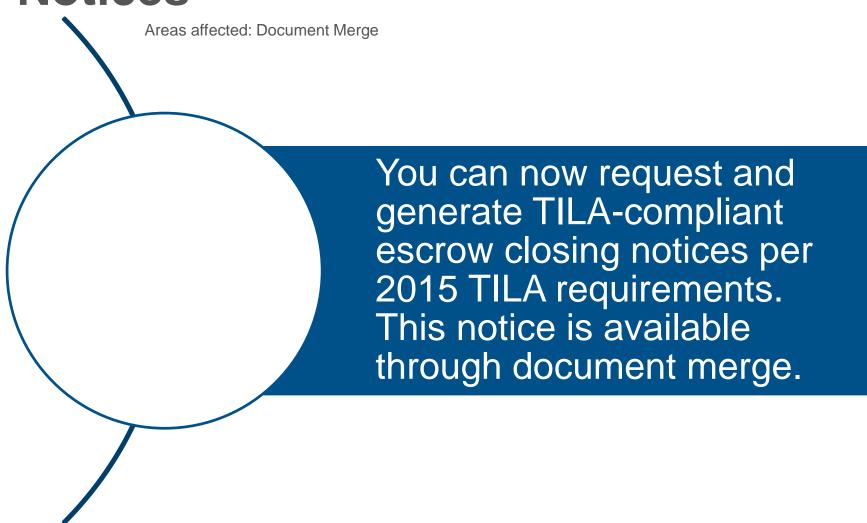
The Rstr attribute has been added to the DocImgSrchRq message.

The Rstr attribute value determines if the returned image displays.

REGULATORY UPDATES



94574- Request and Generate TILA **Notices**





Xperience Administration

System Maintenance

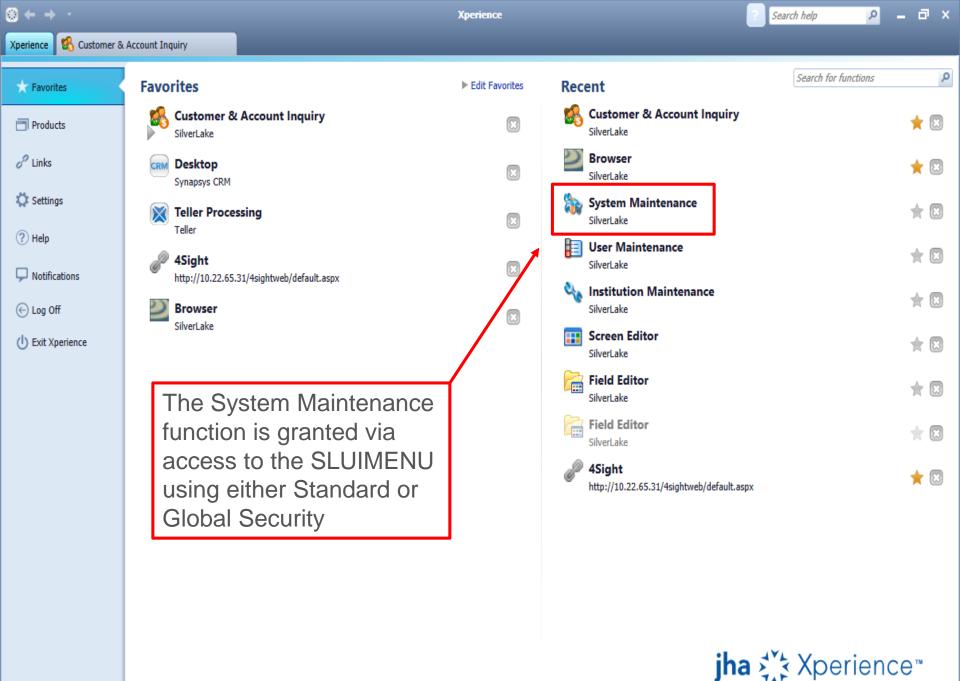
Institution Maintenance

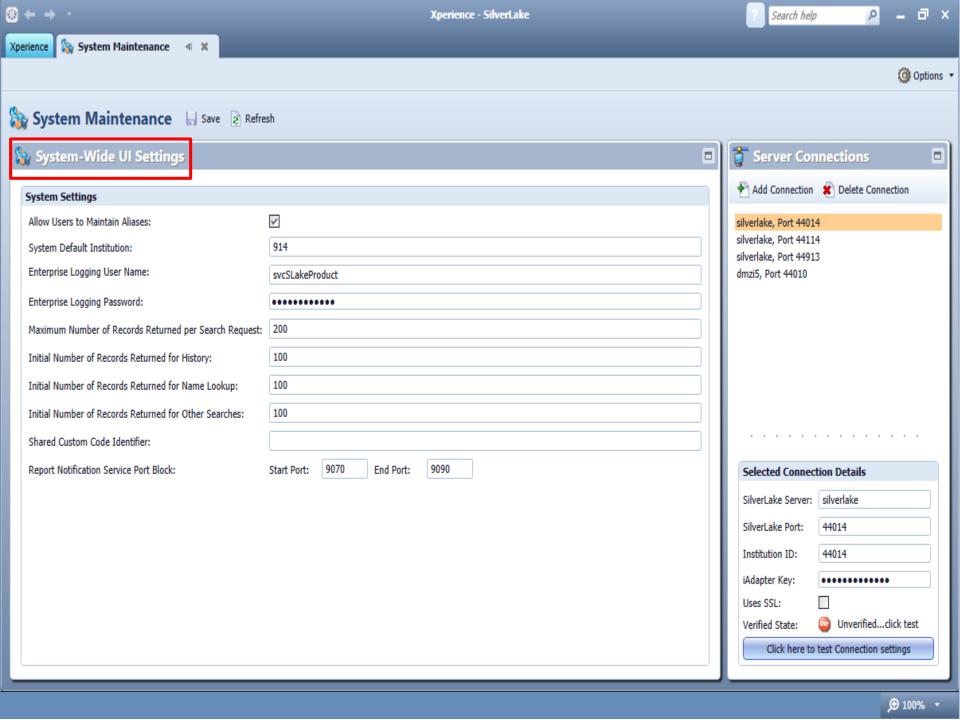


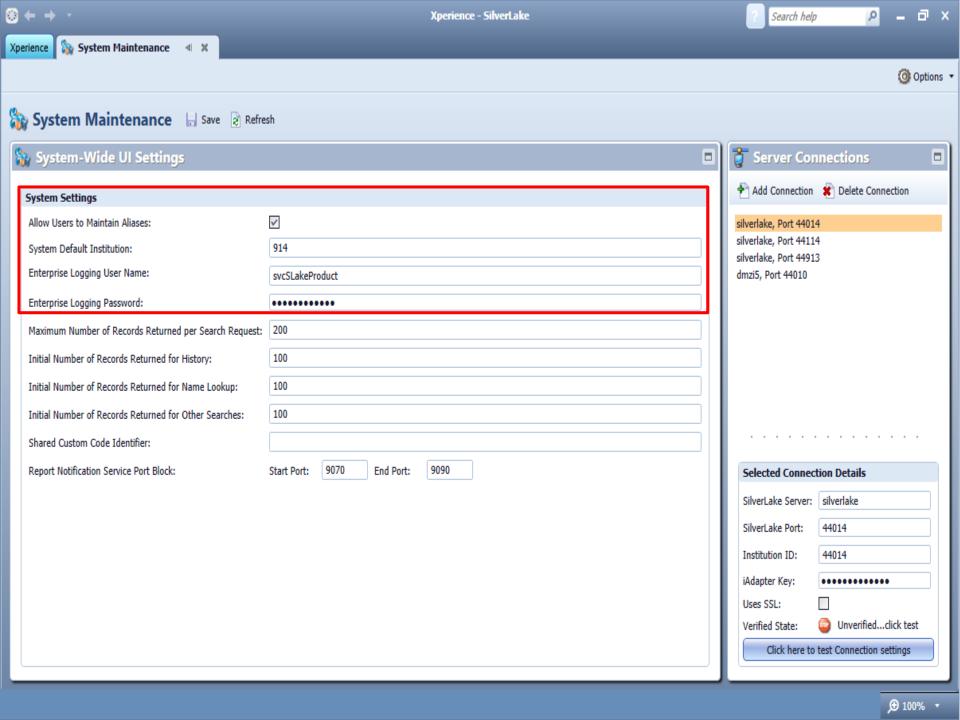
System Maintenance

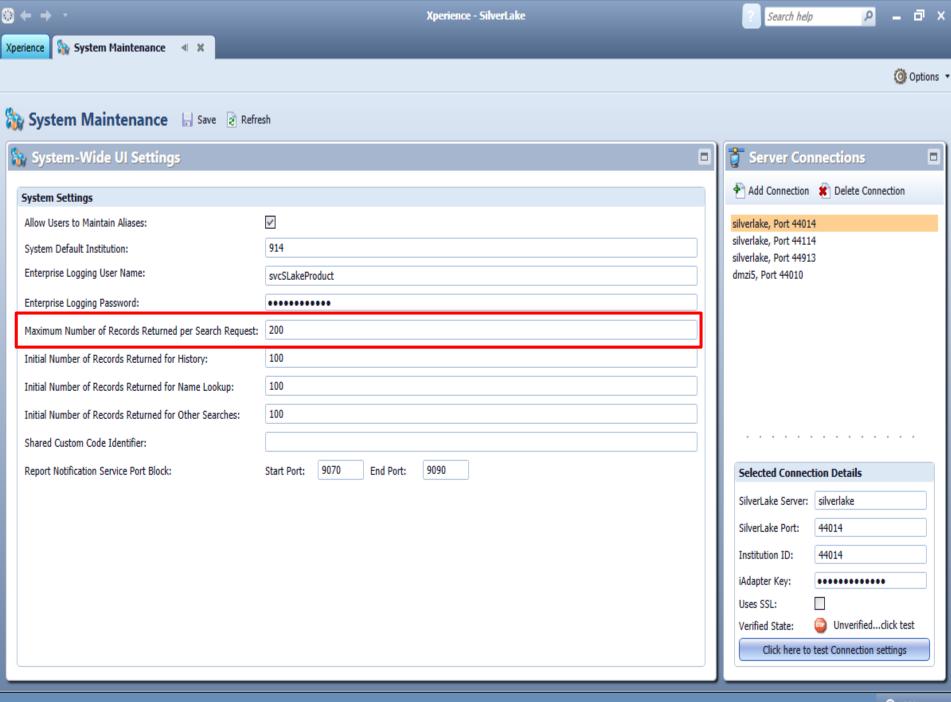
 System Maintenance allows bank administration to establish system settings and server connections.

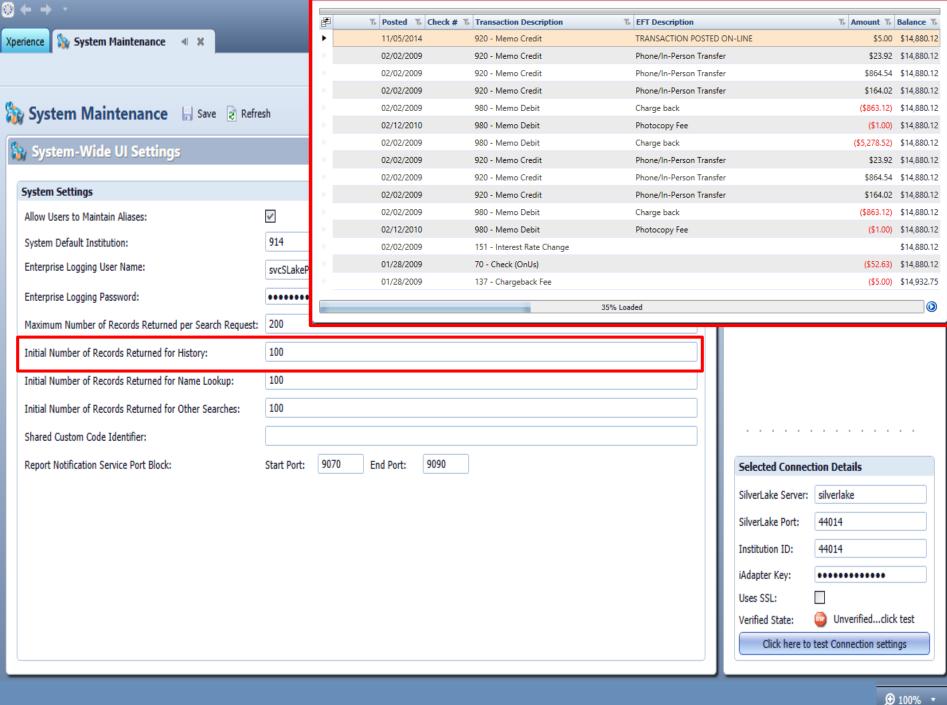
 Please contact Jack Henry Support before changing any fields especially if you are unsure how they will affect Xperience!

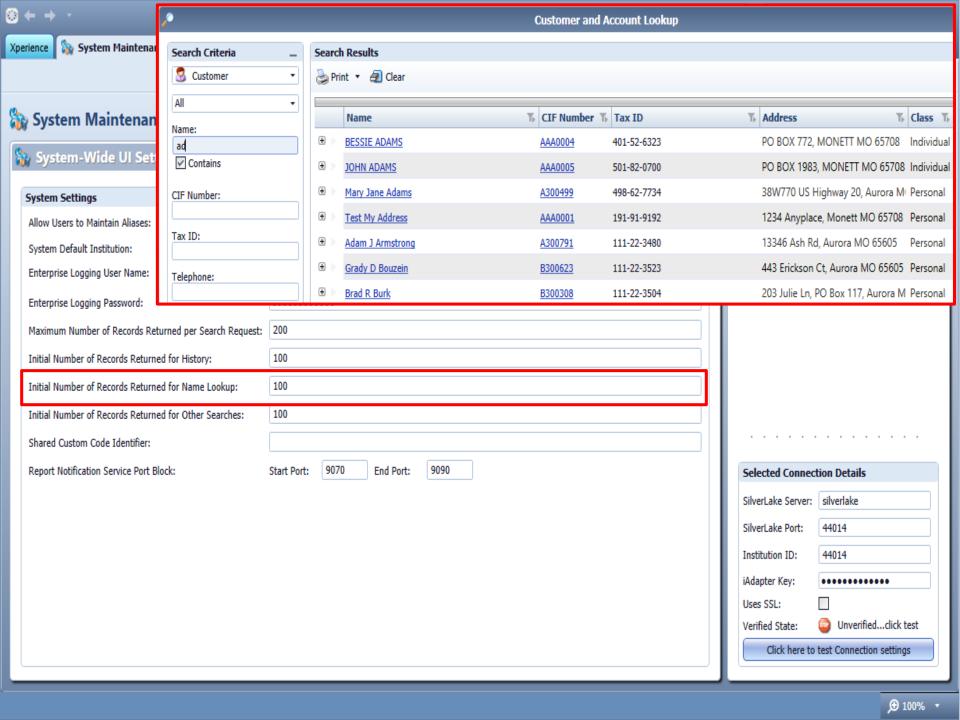


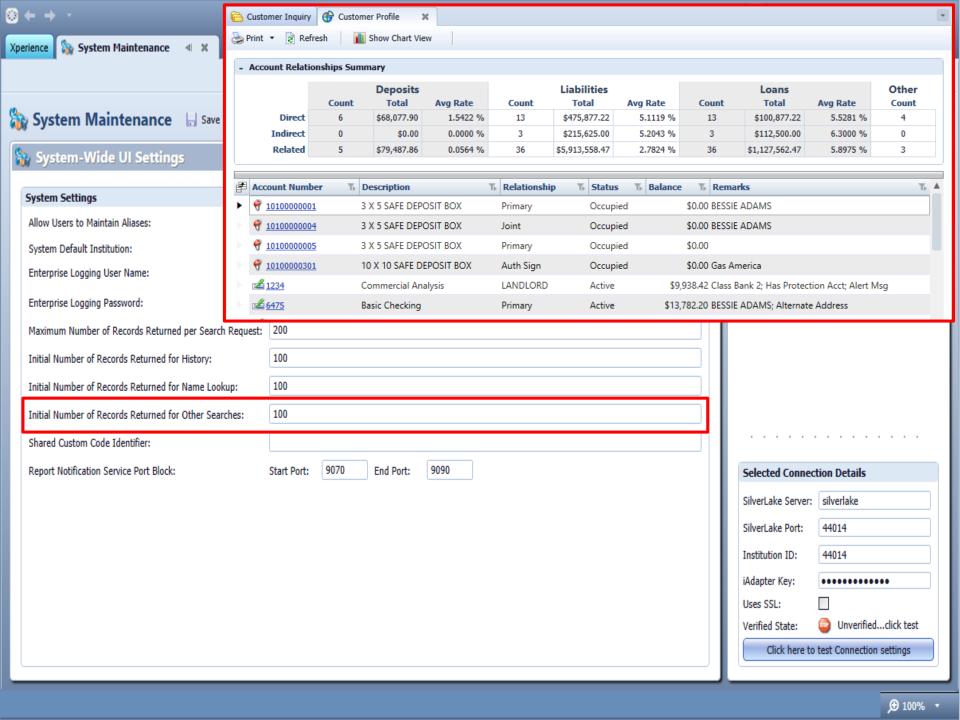


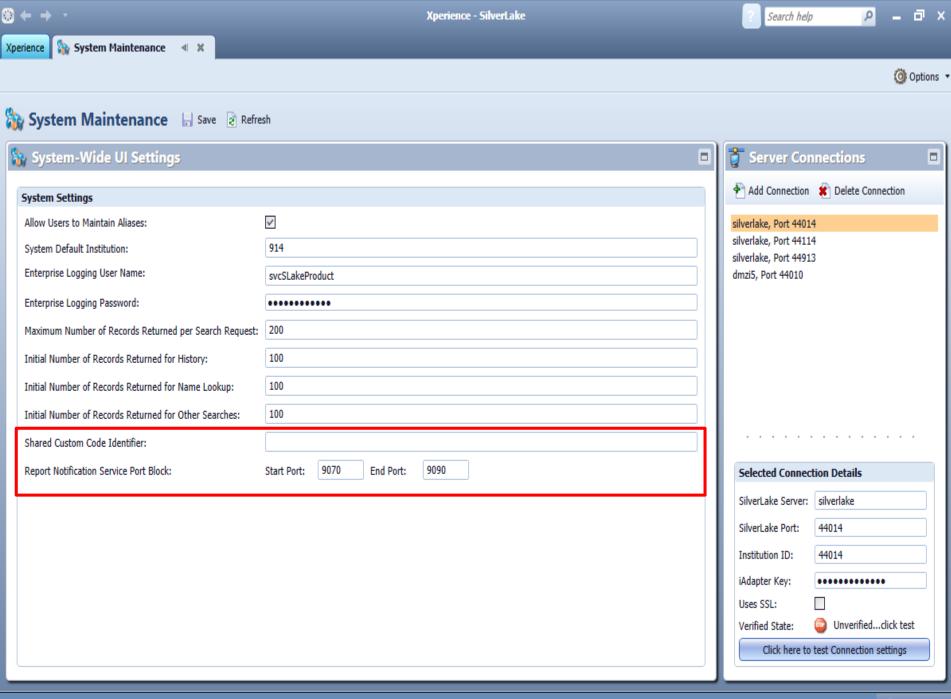


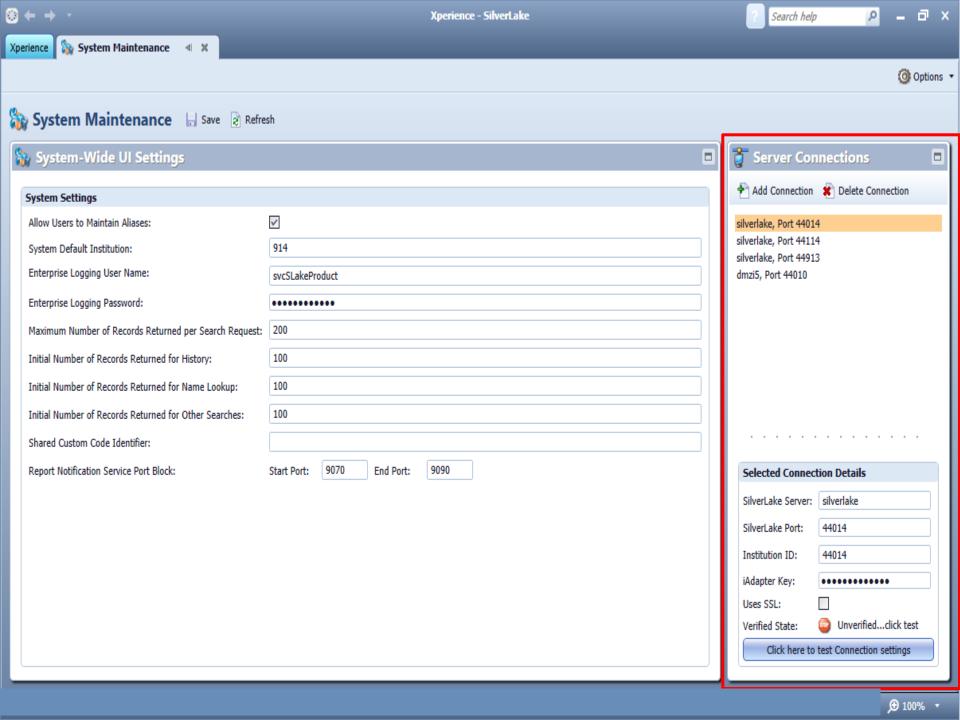








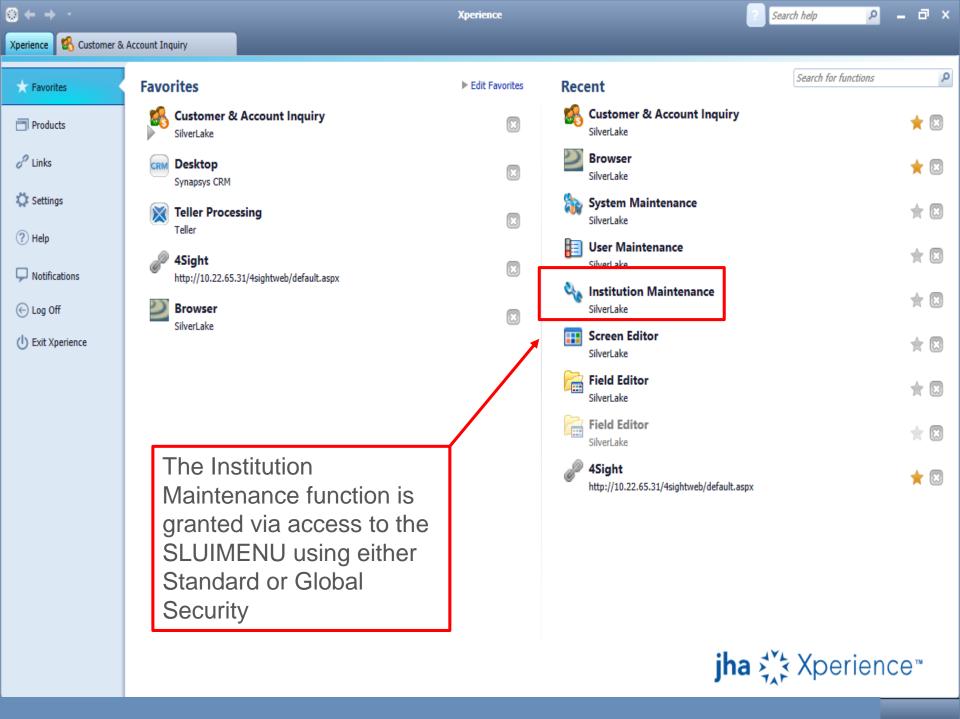




Institution Maintenance

 Institution Maintenance allows you to establish the settings for each institution within your system.







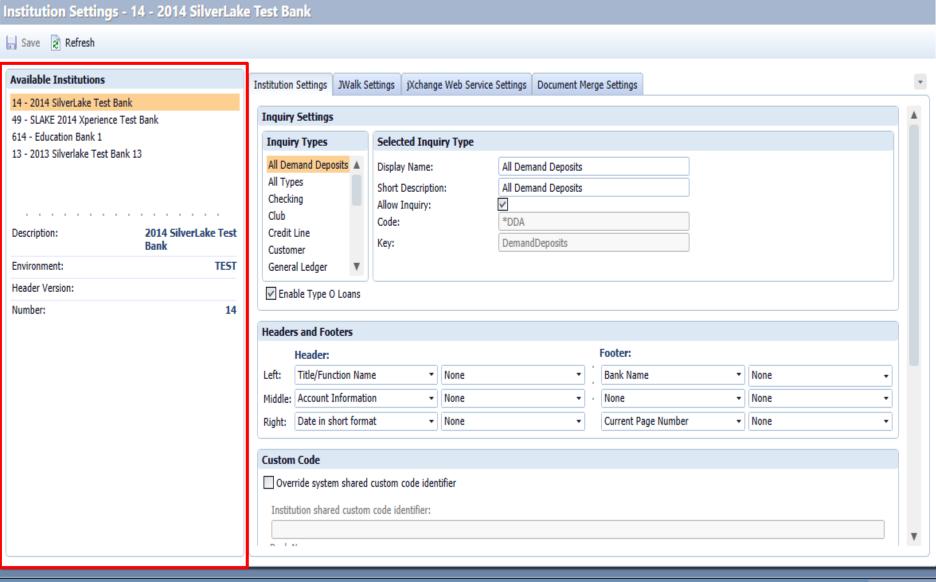






Natitution Maintenance

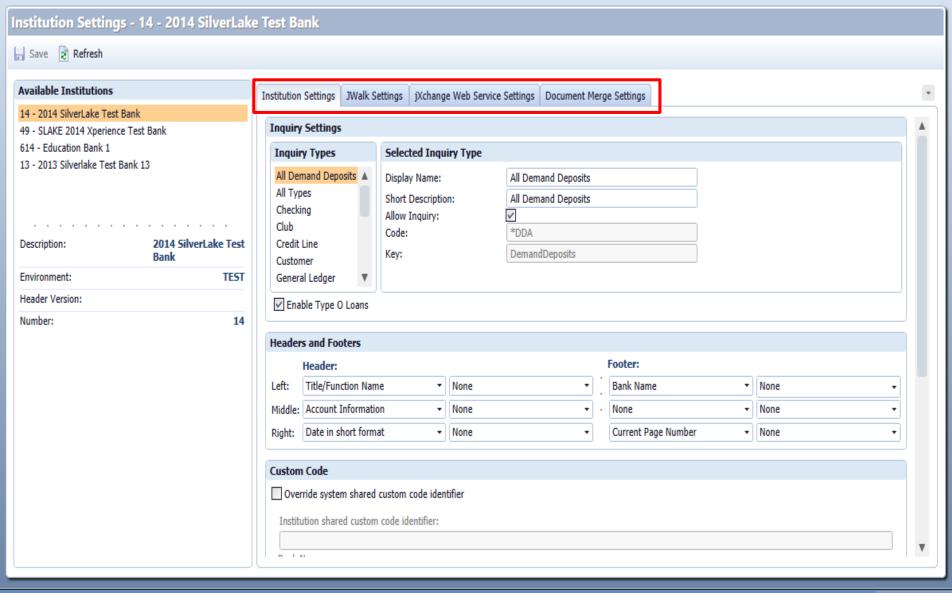
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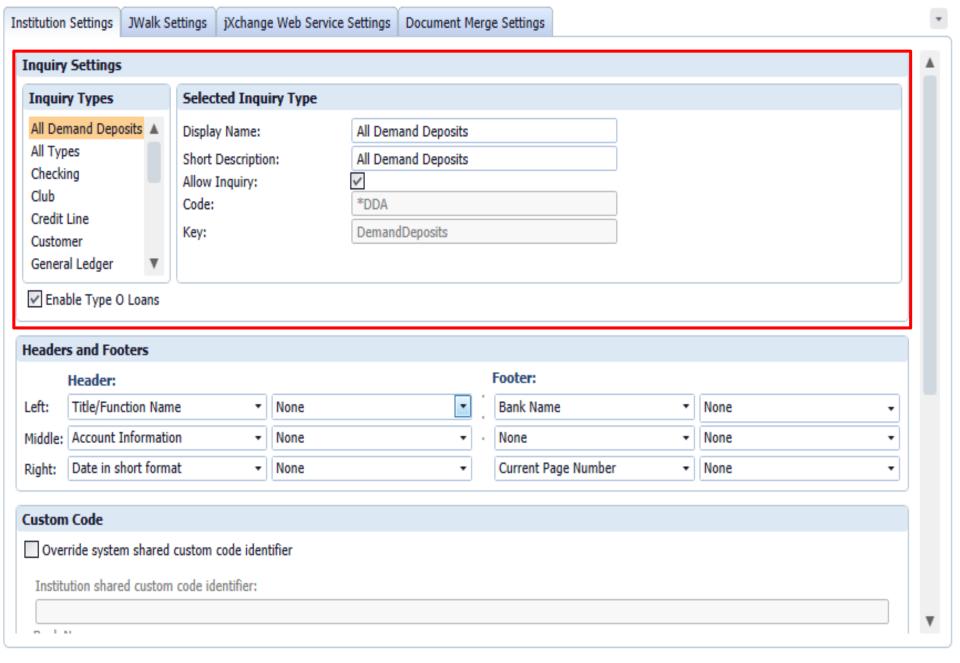




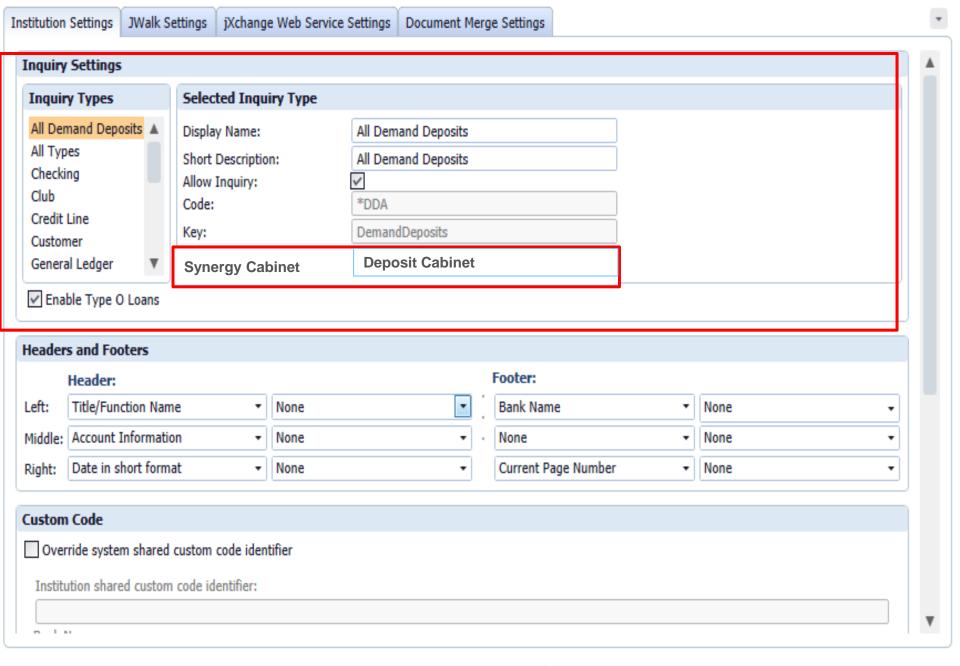
🍇 Institution Maintenance

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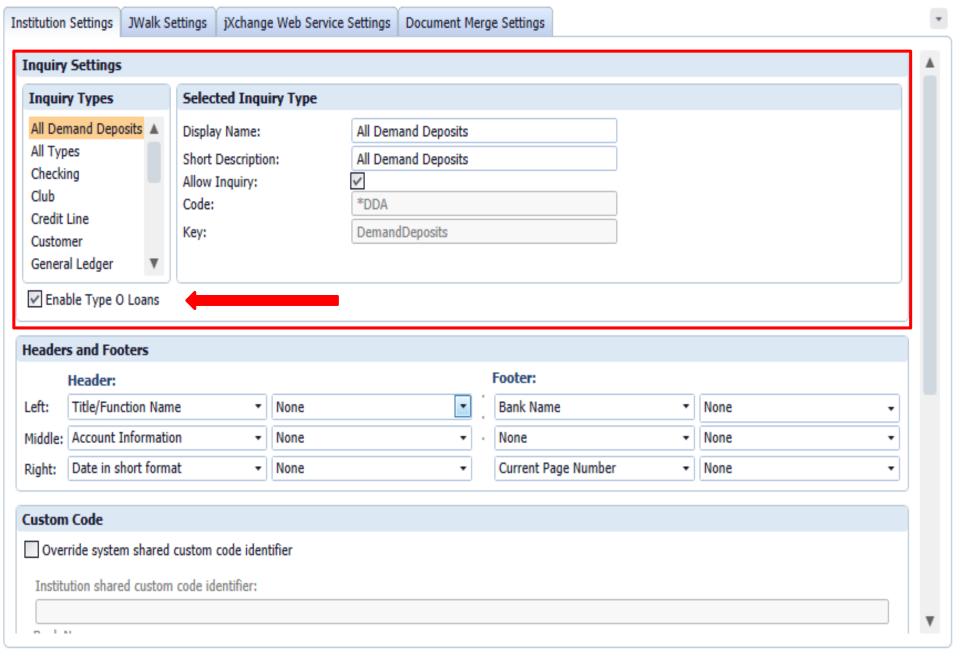




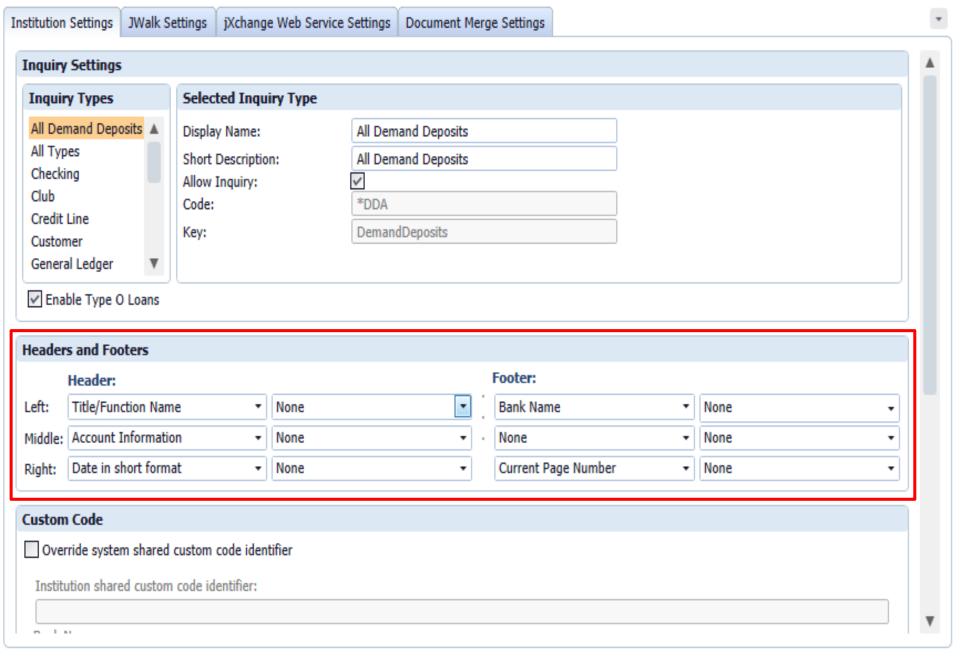




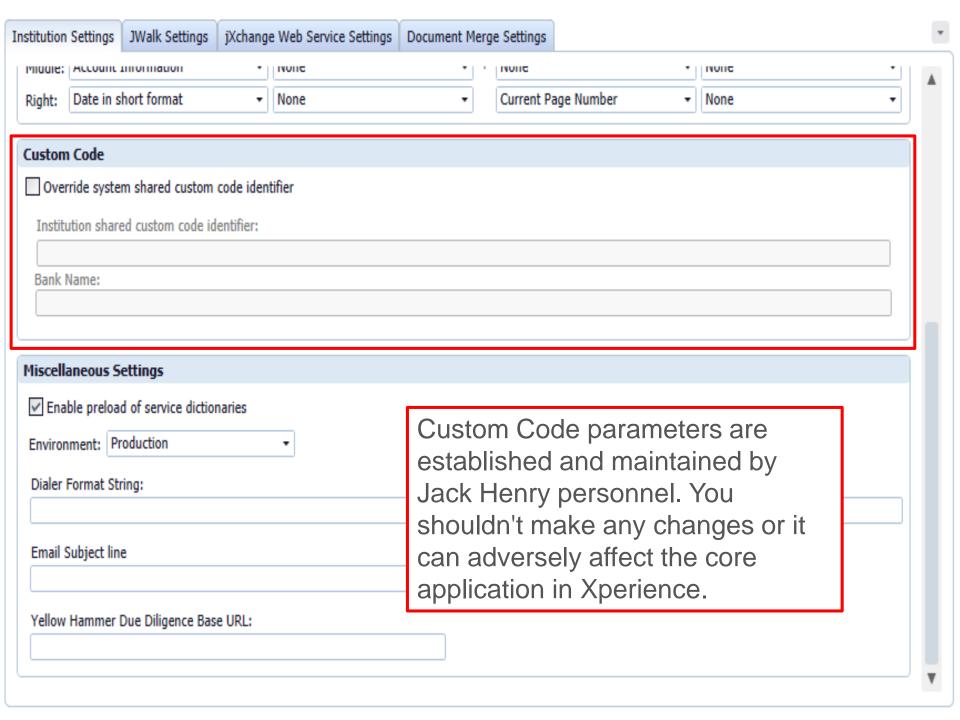


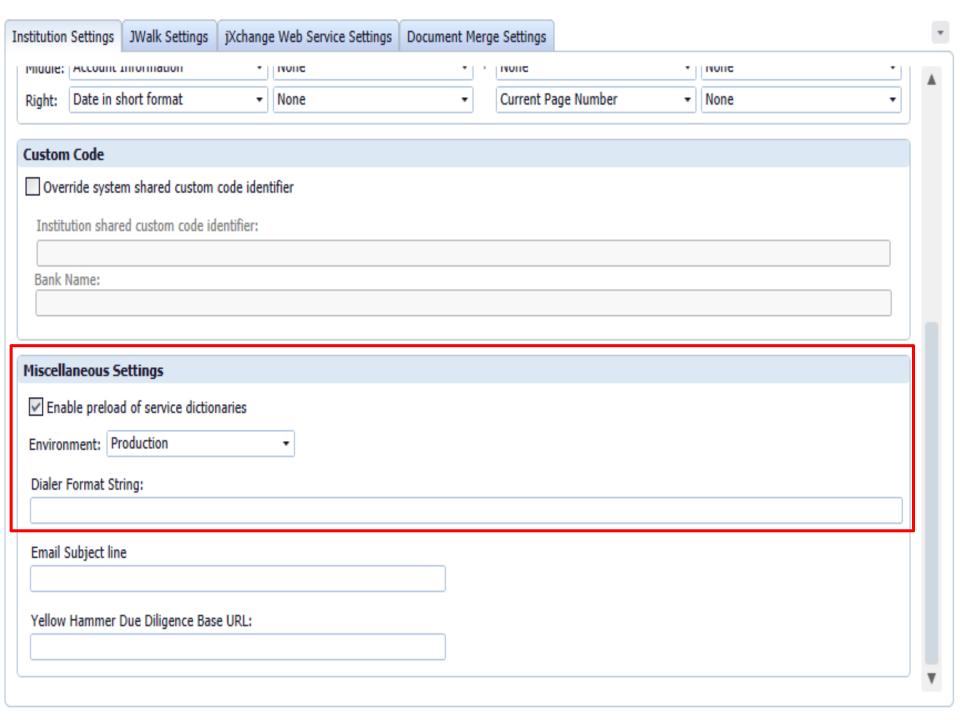


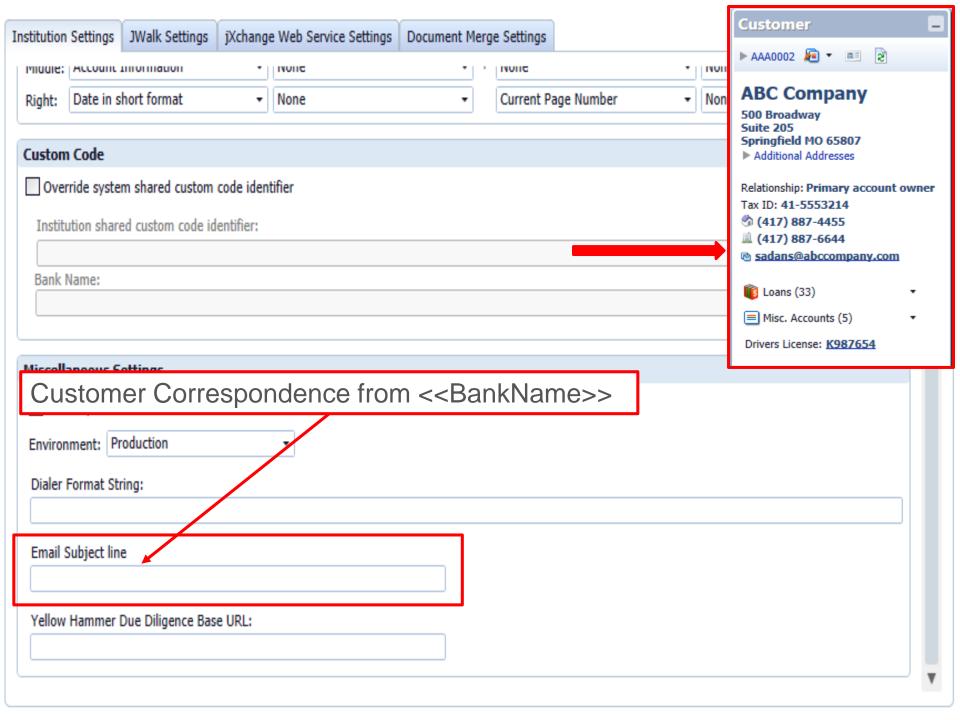


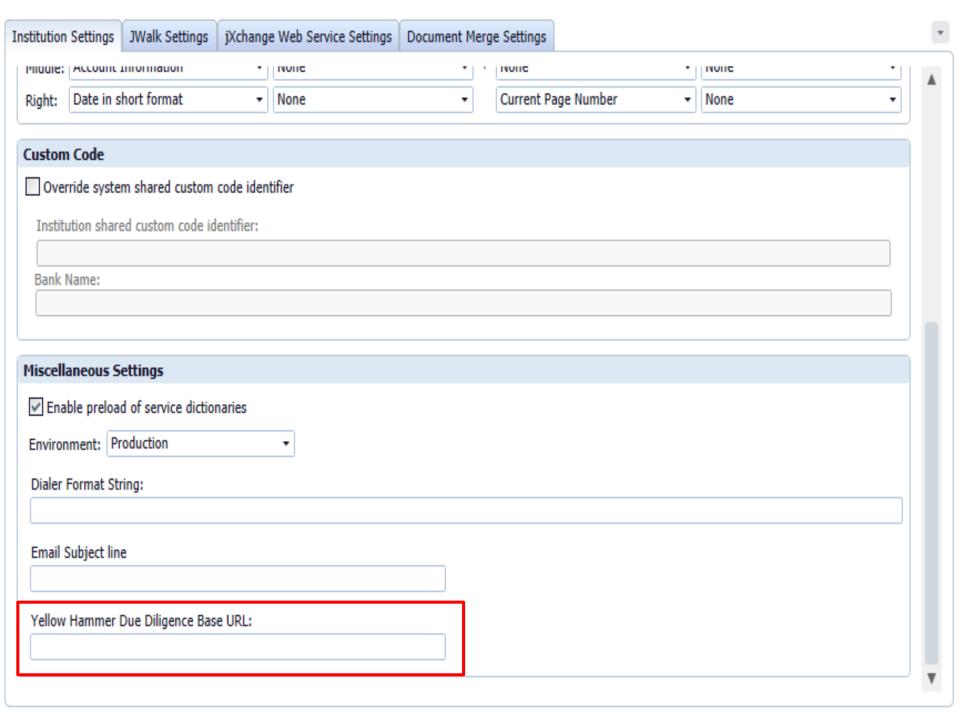


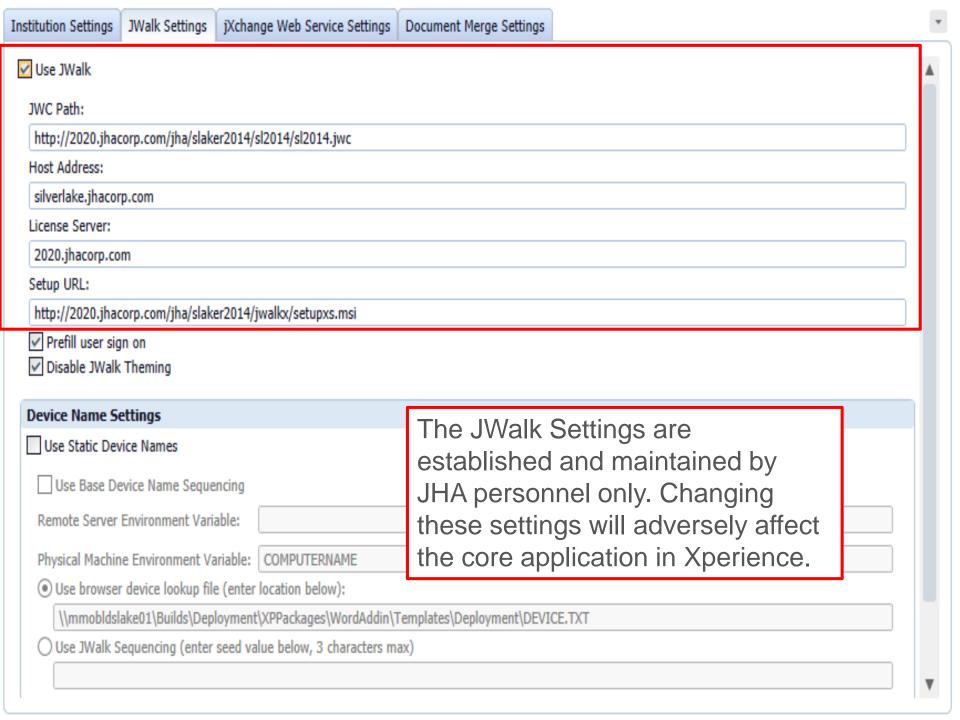




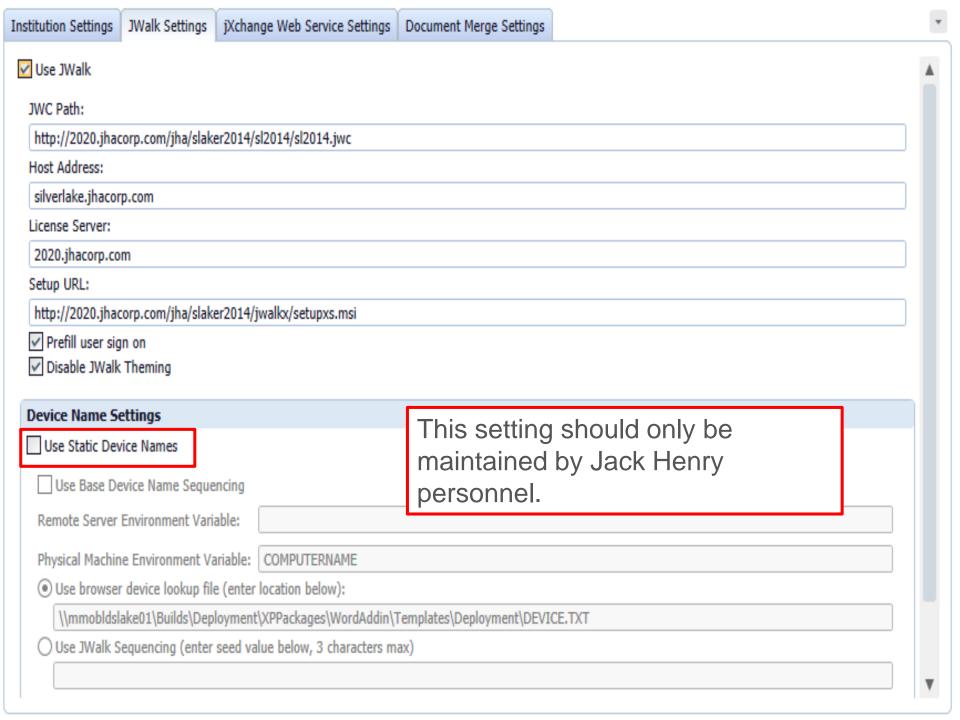




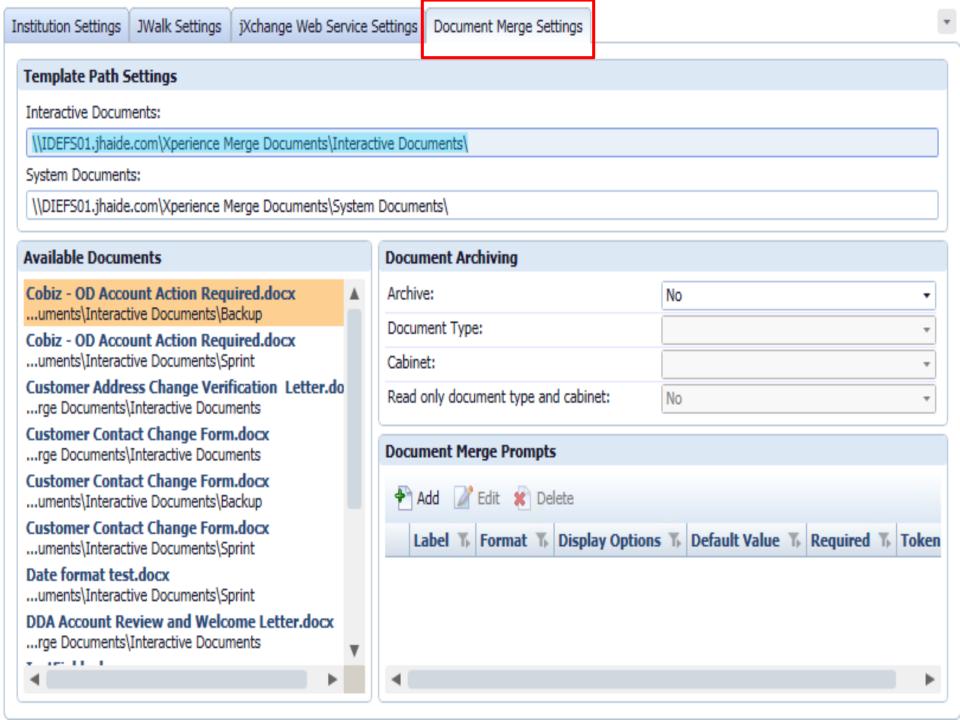


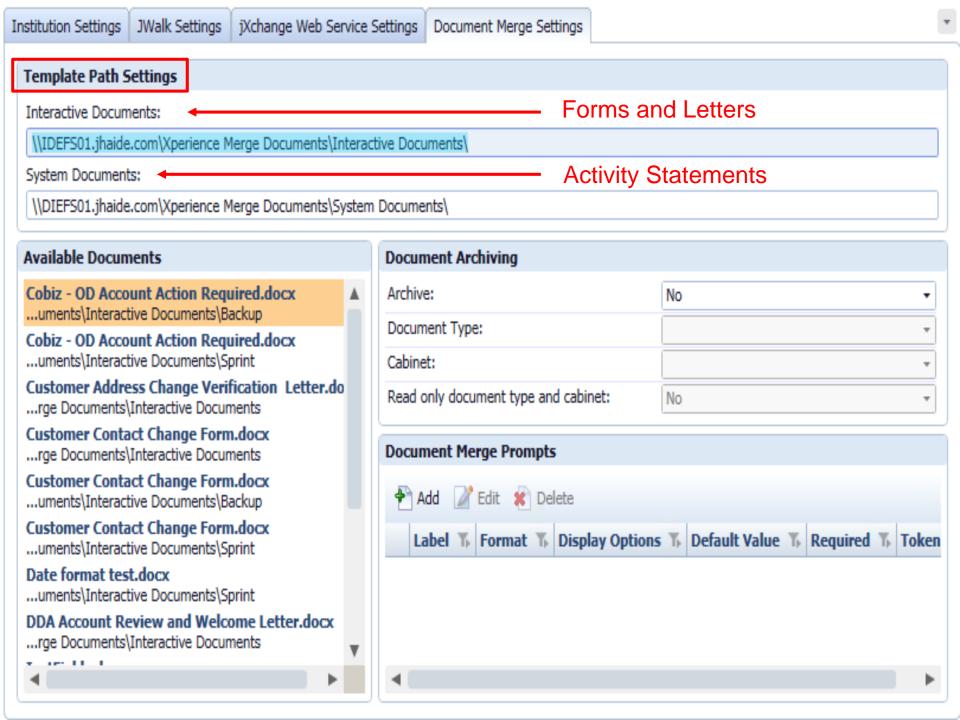


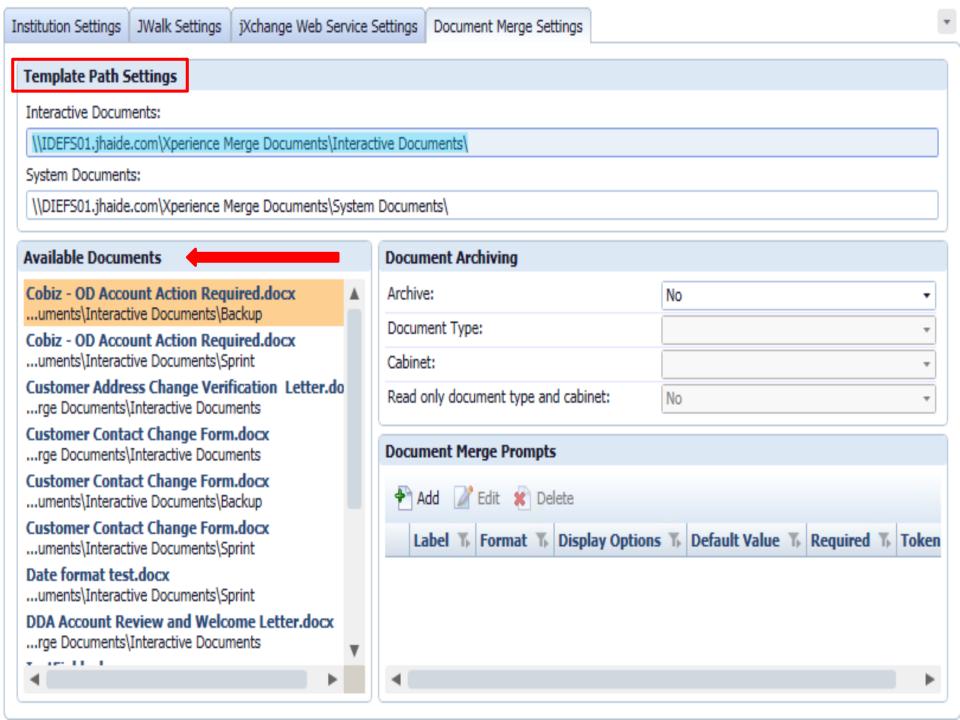
Institution Settings	JWalk Settings	jXchange Web Service Settings	Document Merge Settings		۳			
✓ Use JWalk					•			
JWC Path:								
http://2020.jhad	corp.com/jha/slake	er2014/sl2014/sl2014.jwc						
Host Address:								
silverlake.jhacor	p.com							
License Server:								
2020.jhacorp.com								
Setup URL:	Setup URL:							
http://2020.jhac	:orp.com/jha/slak	er2014/jwalkx/setupxs.msi						
Prefill user sig								
✓ Disable JWalk	Theming							
Device Name So	ettings							
Use Static Dev	ice Names							
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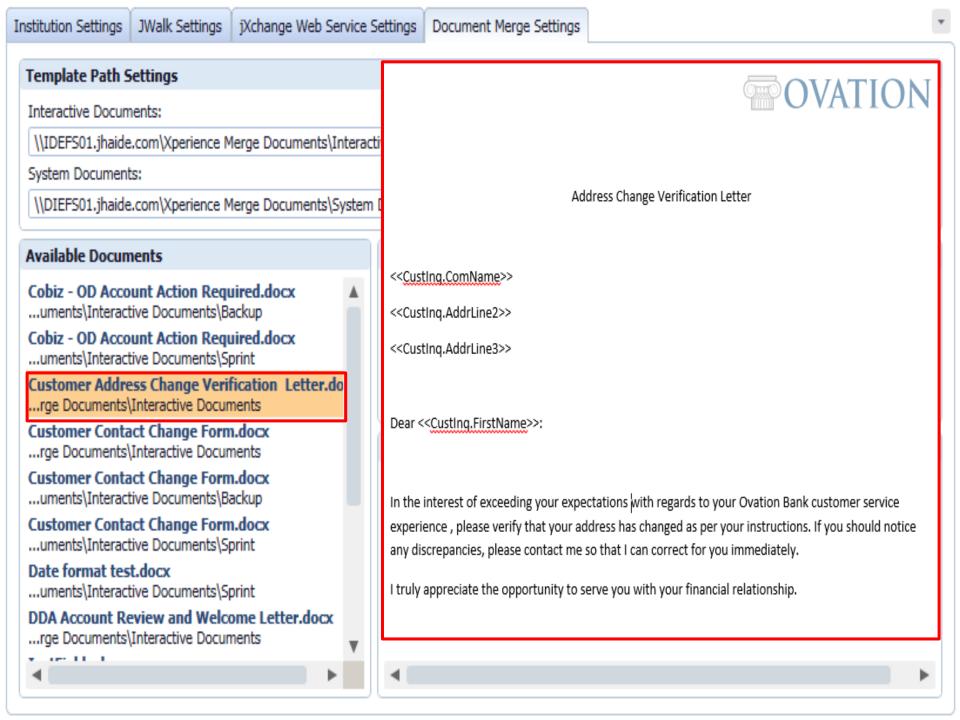


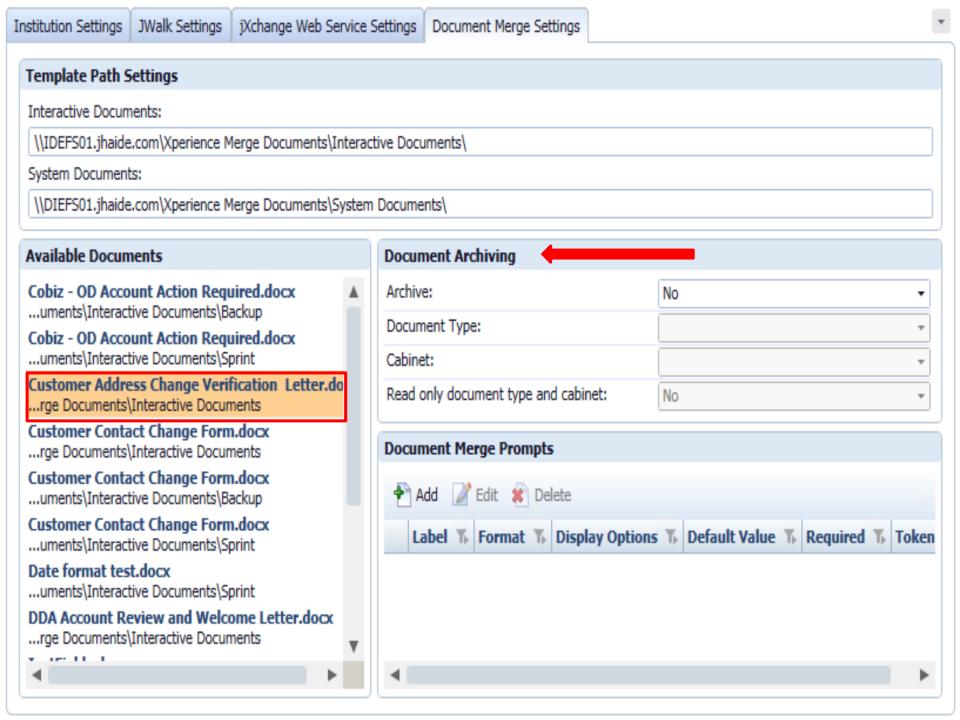
titution Settings	JWalk Settings	jXchange Web Service Settings	Document Merge Settings	
Service URL: User Name: Password: Environment:	etTeller service			
Service URL: https://jxchange01-jxchangega-isd.jha-sys.com/jXch User Name: svc-SynergyProduct@jhacorp.com Password: ••••••• Environment:		The jXchange Web Service Settings are established and maintained by JHA personnel only. Changing these parameters will adversely affect the core application in Xperience.		
Service URL: User Name: Password: Environment:	/R service			





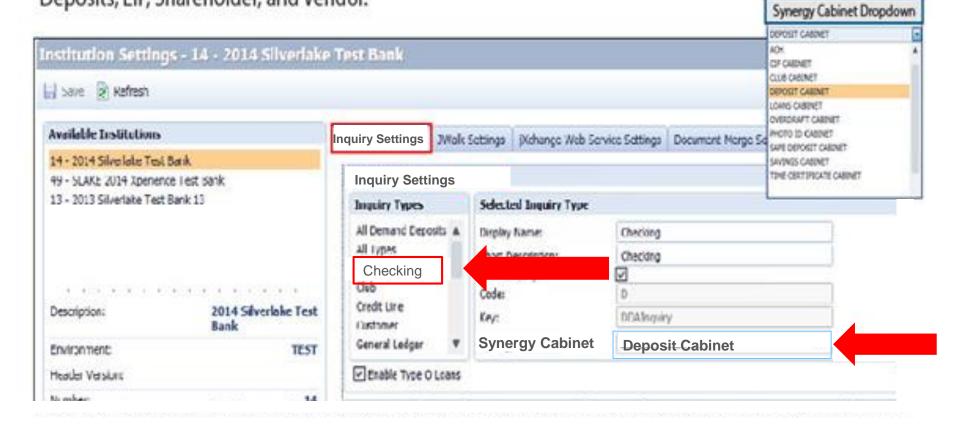


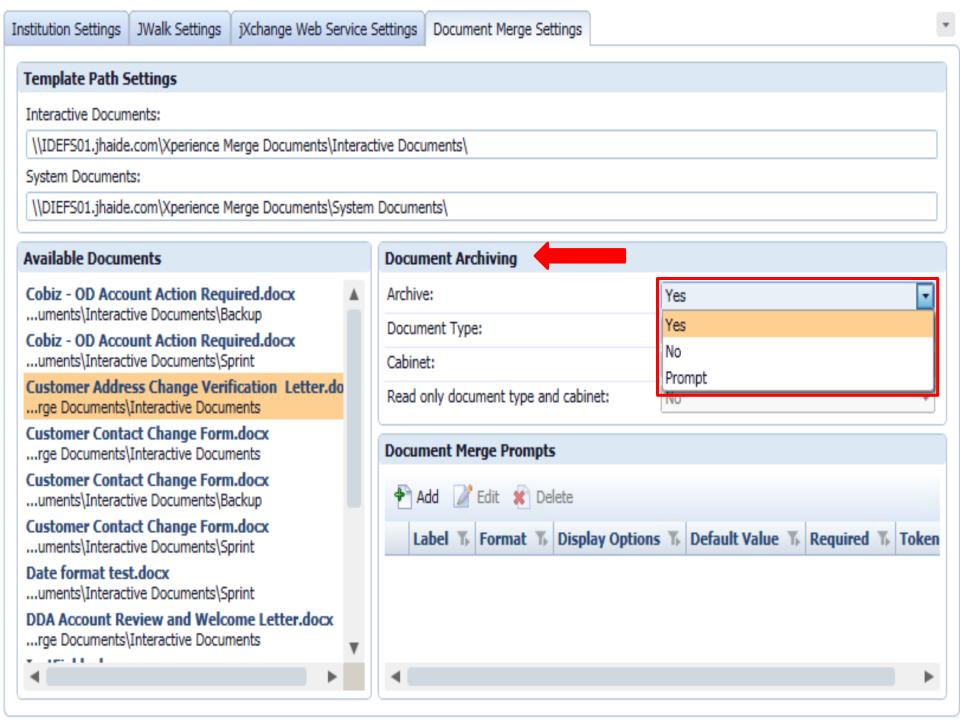


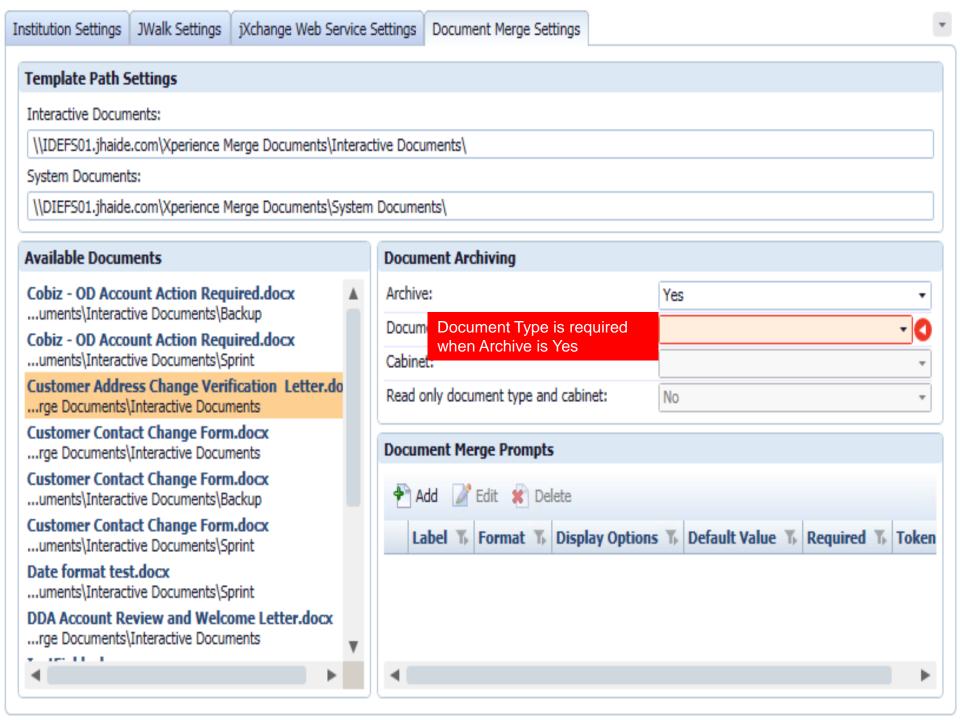


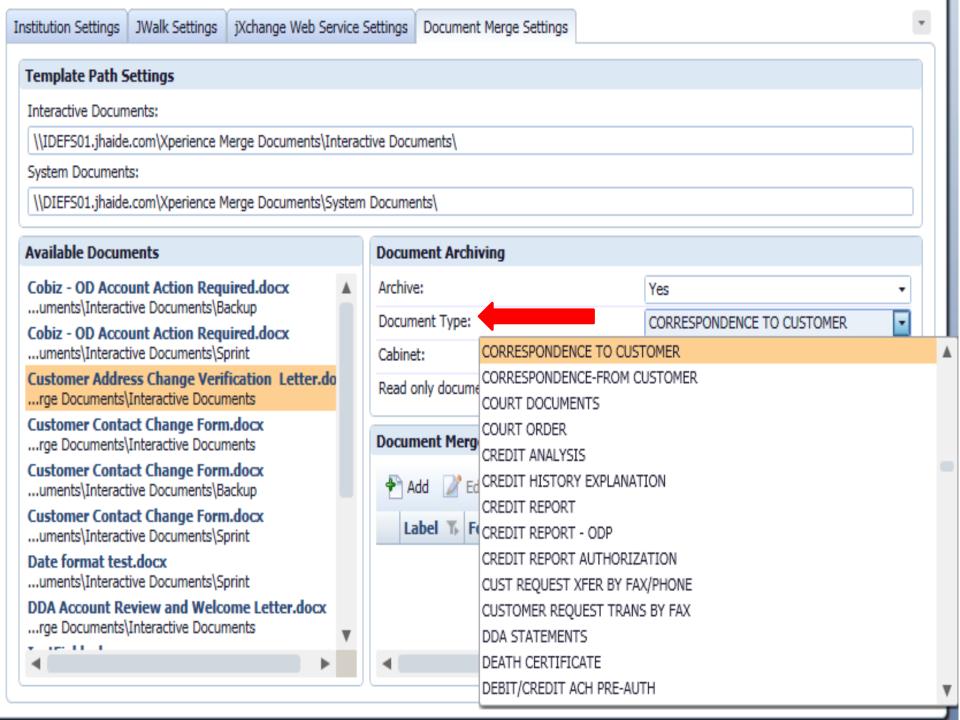
Before setting up the archiving settings, go to the Inquiry Settings found under the Institution Settings tab. Select the Inquiry Type that you want to set to archive documents.

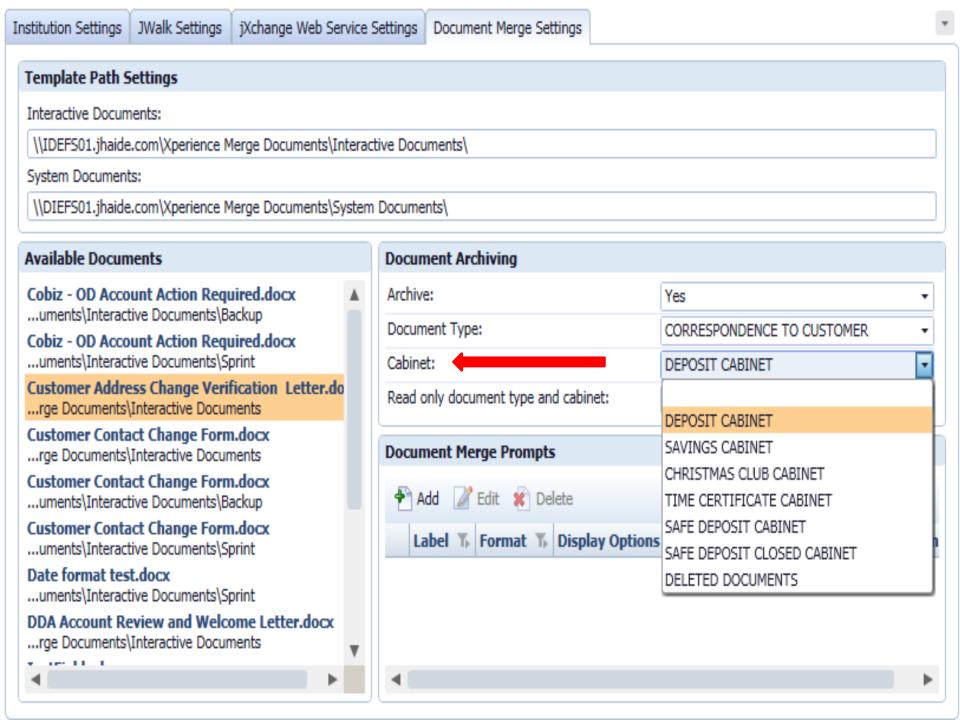
Select the Synergy Cabinet where you want to store documents for the selected inquiry type. All cabinets defined by your institution are available in the drop-down list. If no cabinet is chosen here, the cabinet is determined at either the document level or as a prompt for the user when merging a document. The Synergy Cabinet list is available for any Inquiry Types except: All Types, All Demand Deposits, LIP, Shareholder, and Vendor.

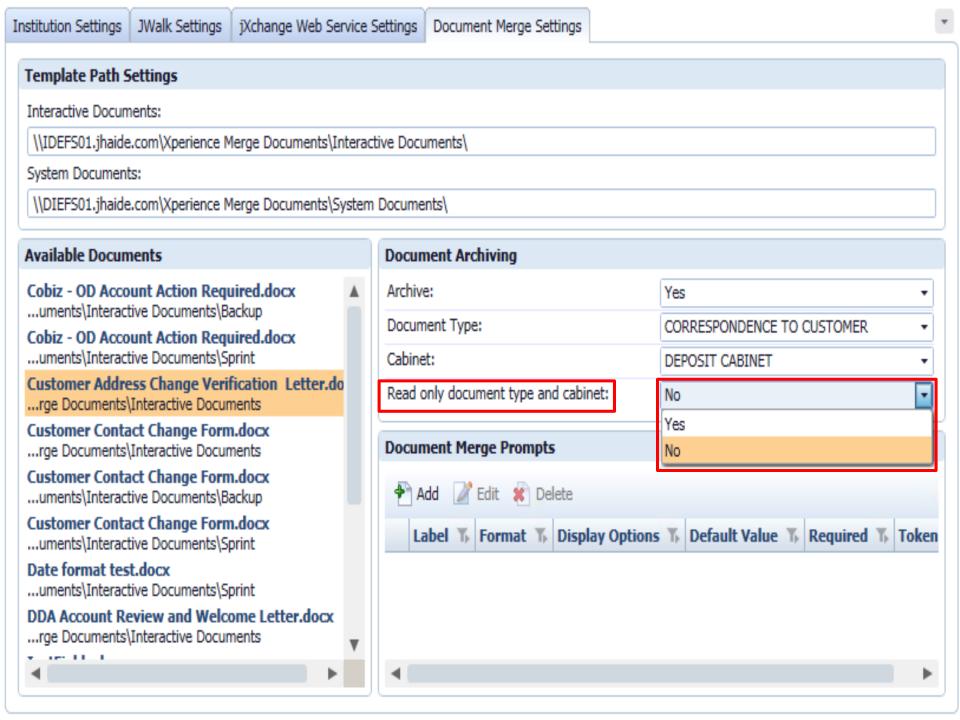




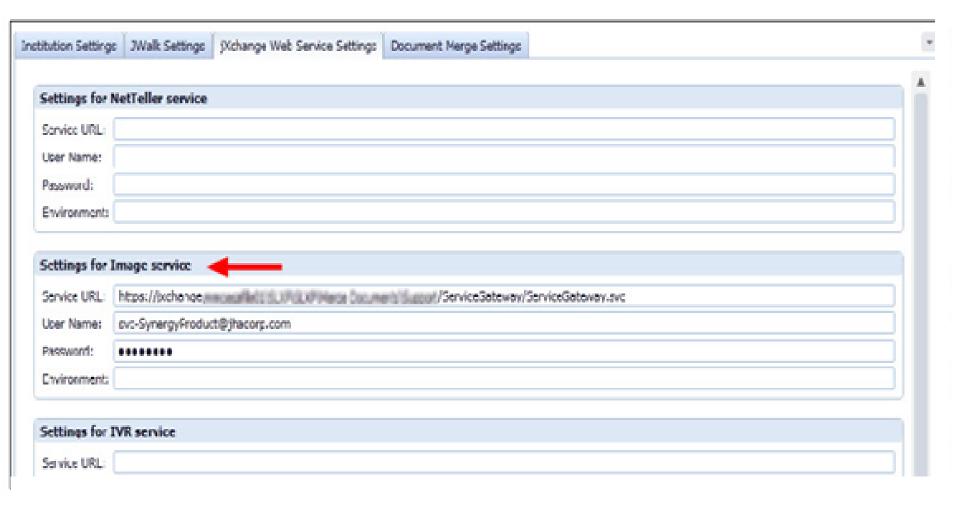


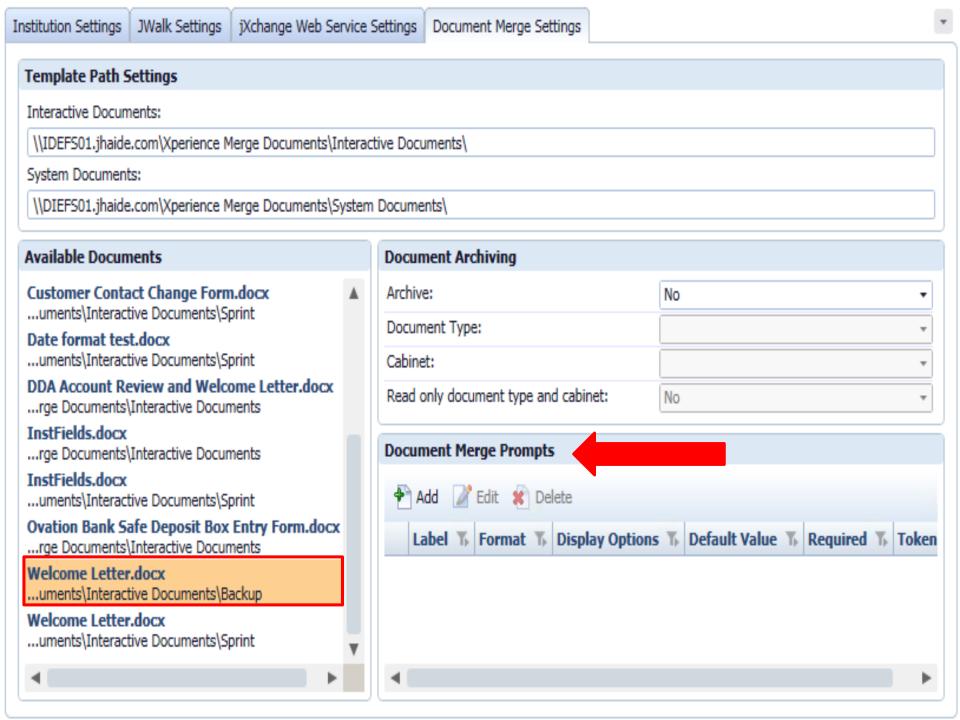


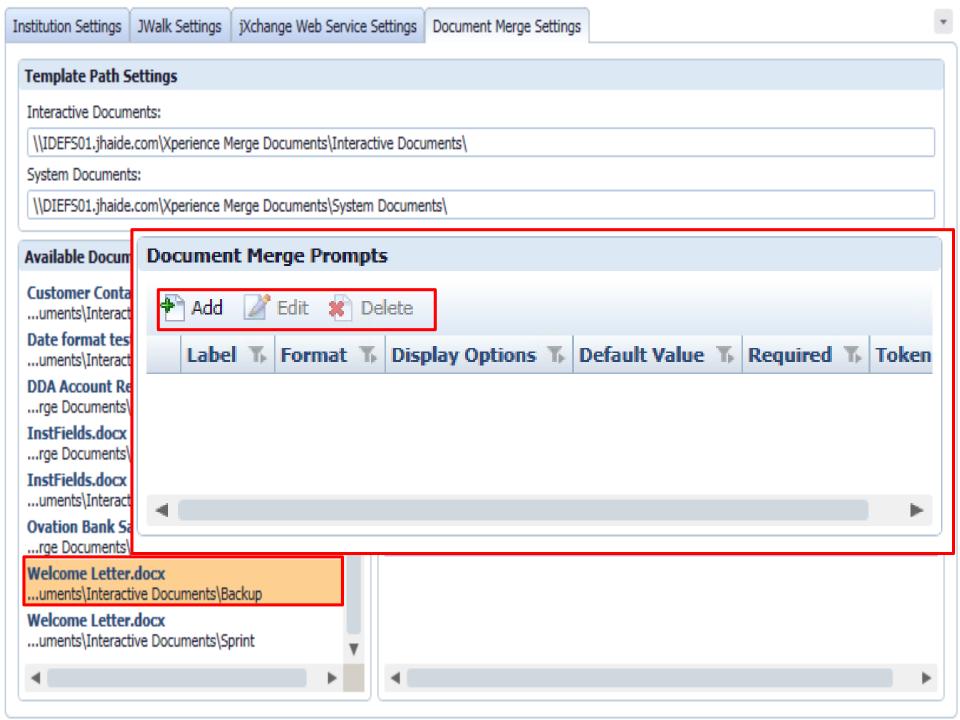


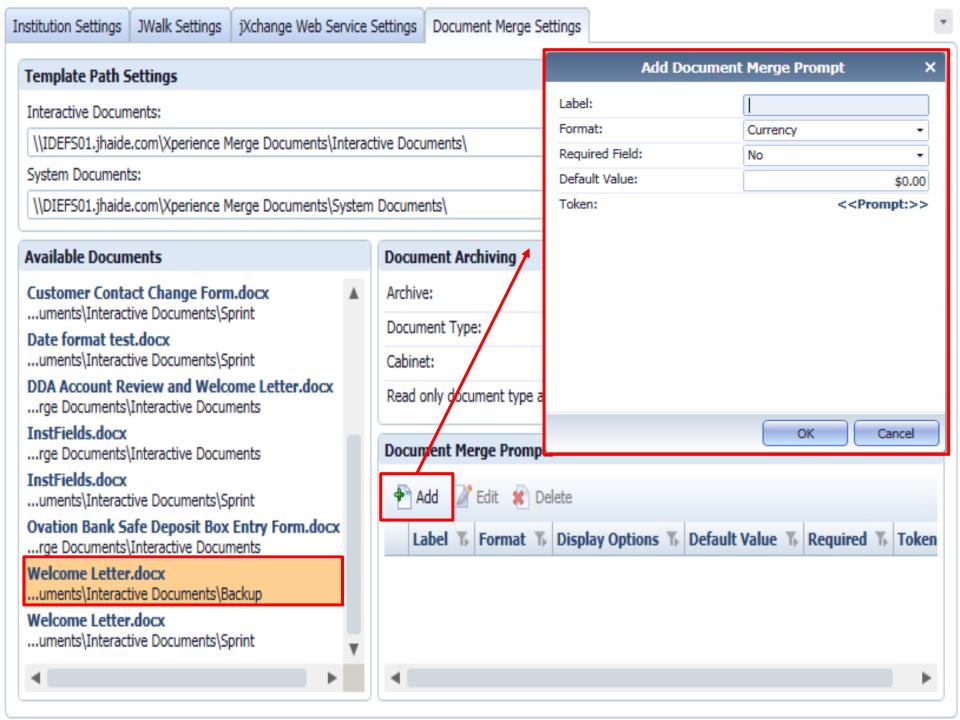


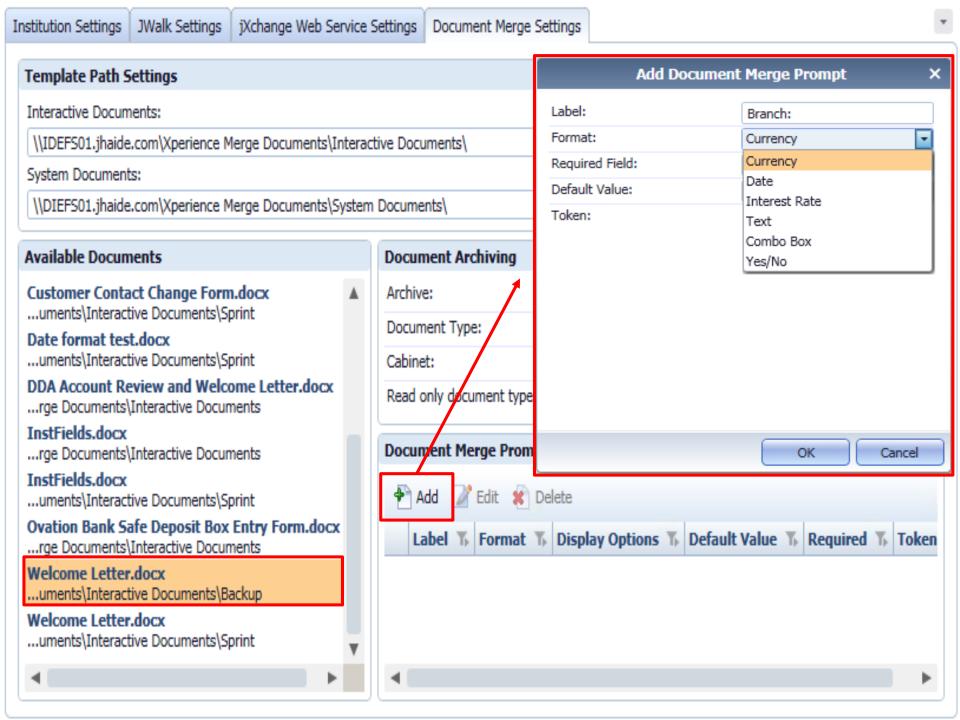
The Settings for Image Service on the jXchange Web Service Settings tab must be filled out and the current user must have access to Synergy to view the Synergy Cabinet drop-down list for a Selected Inquiry Type on the Institution Settings tab.

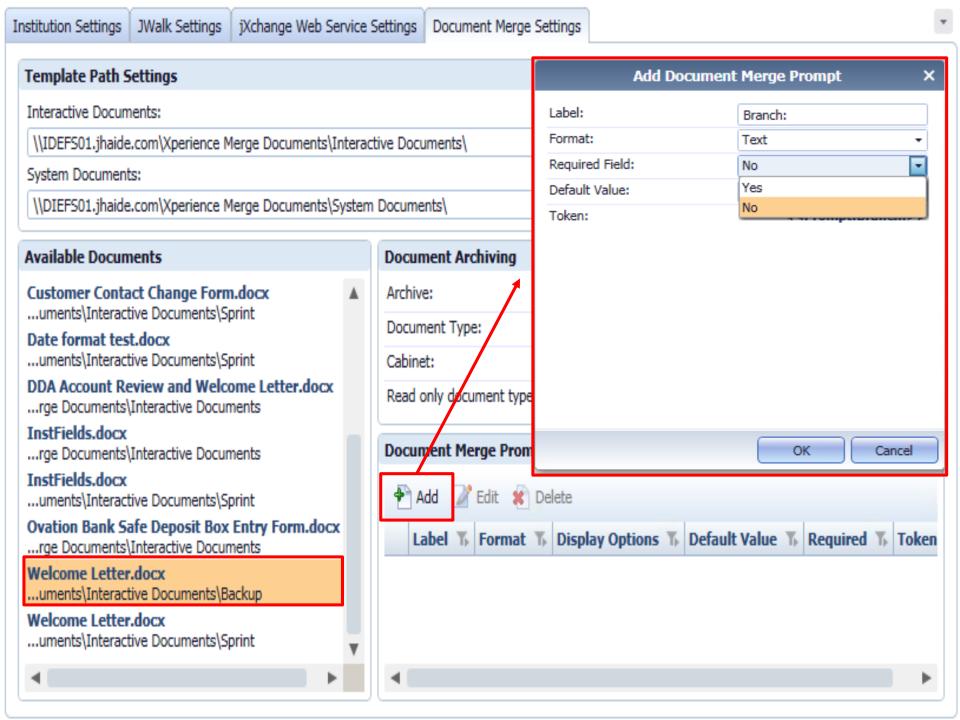


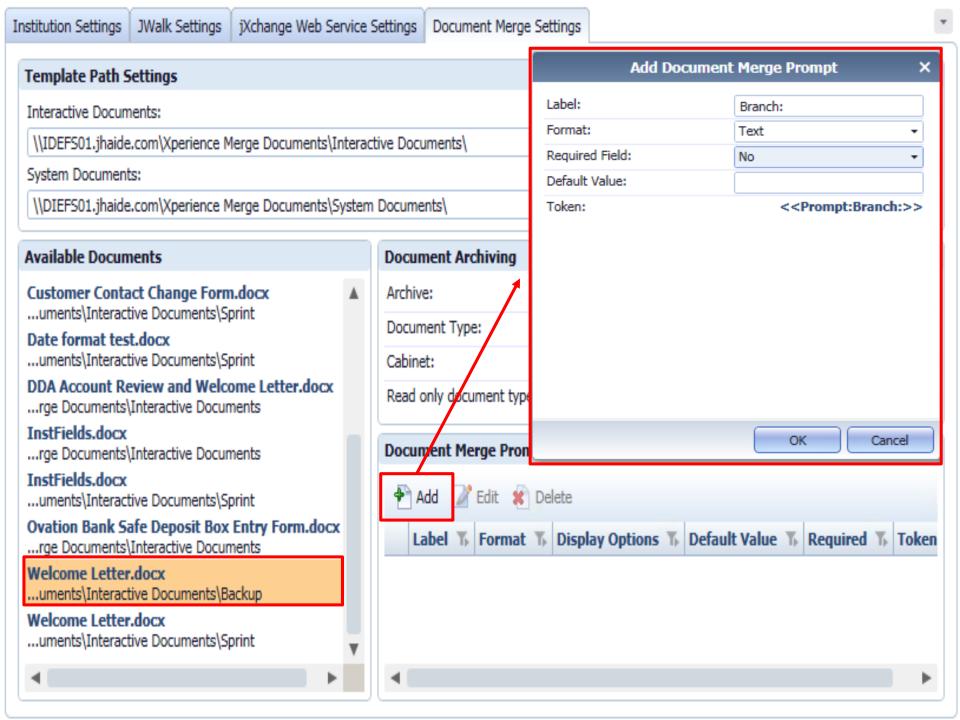


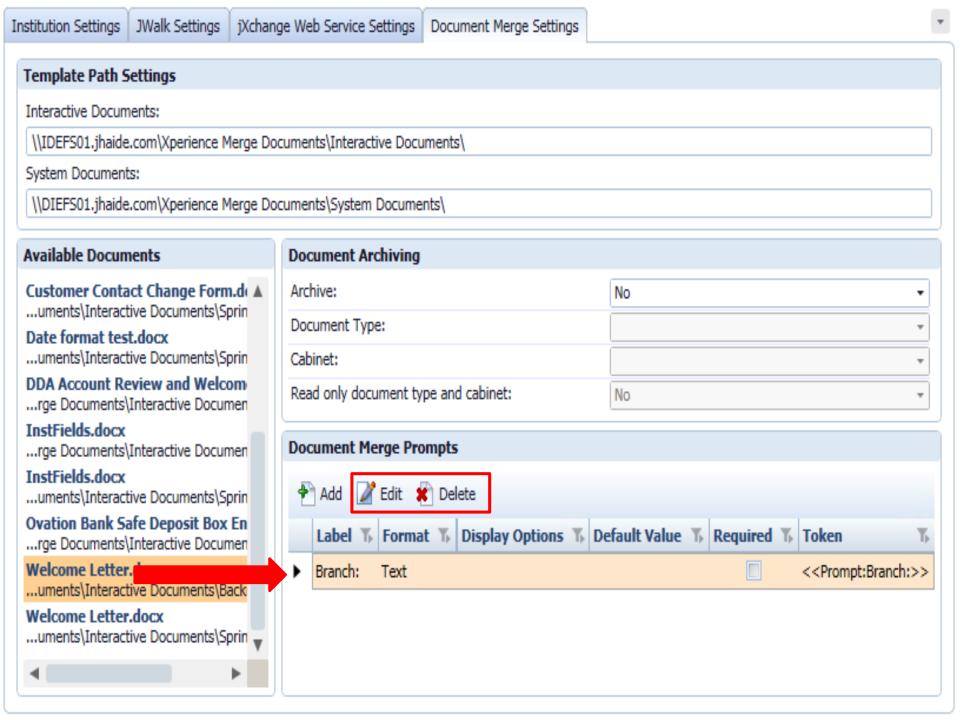


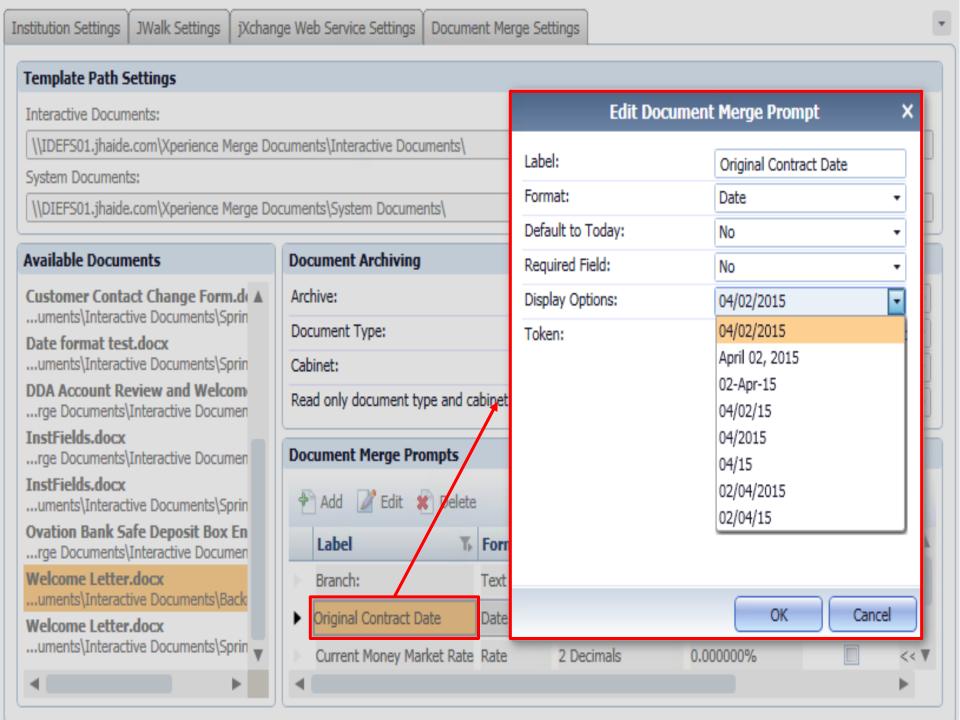


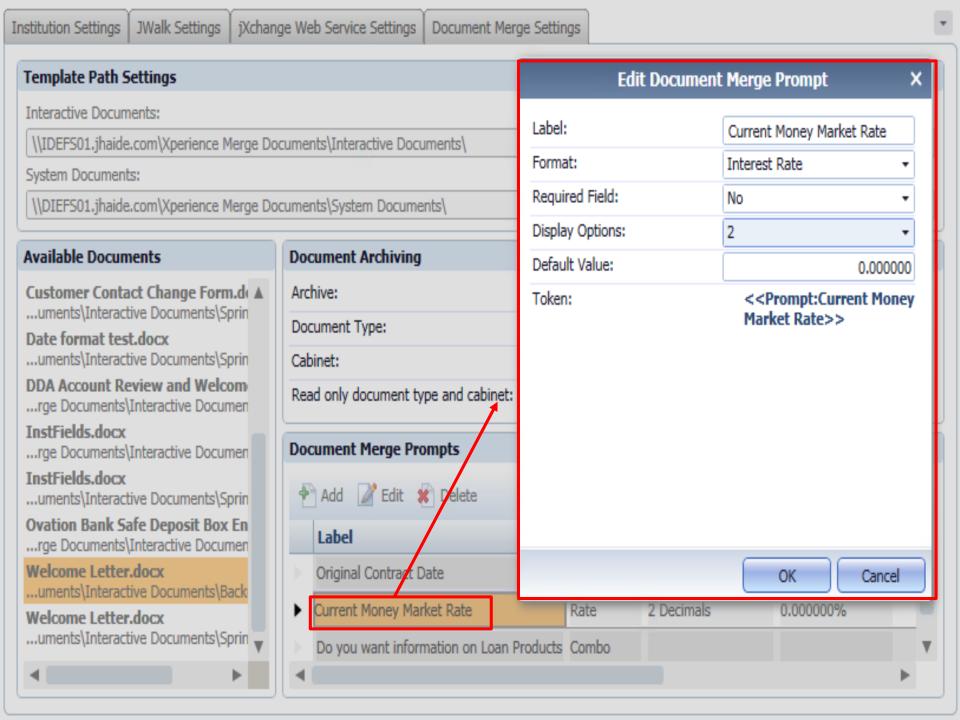


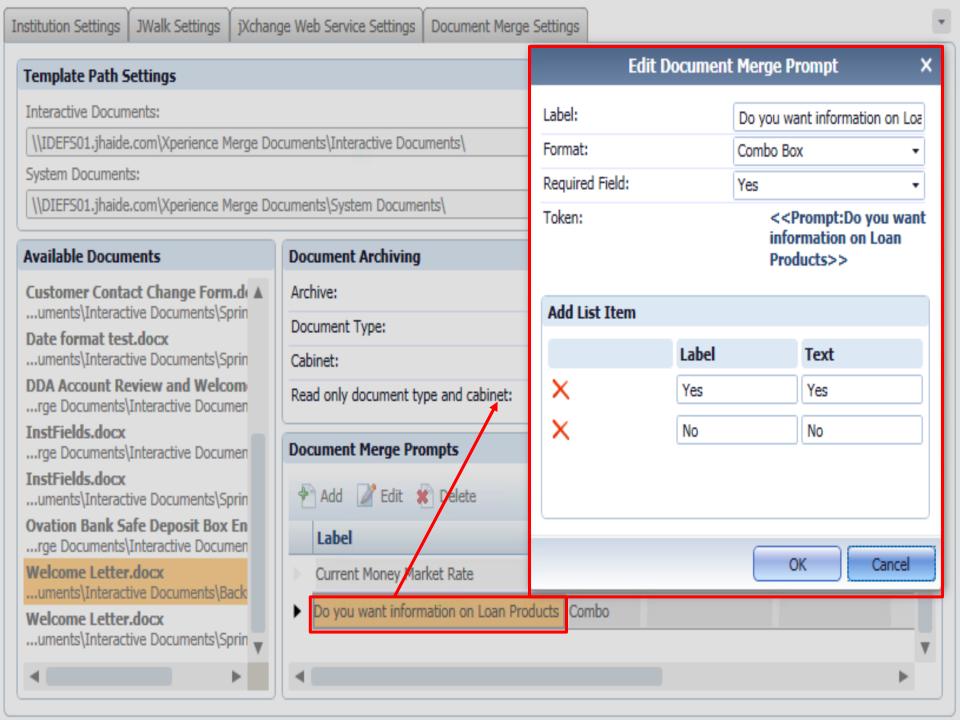


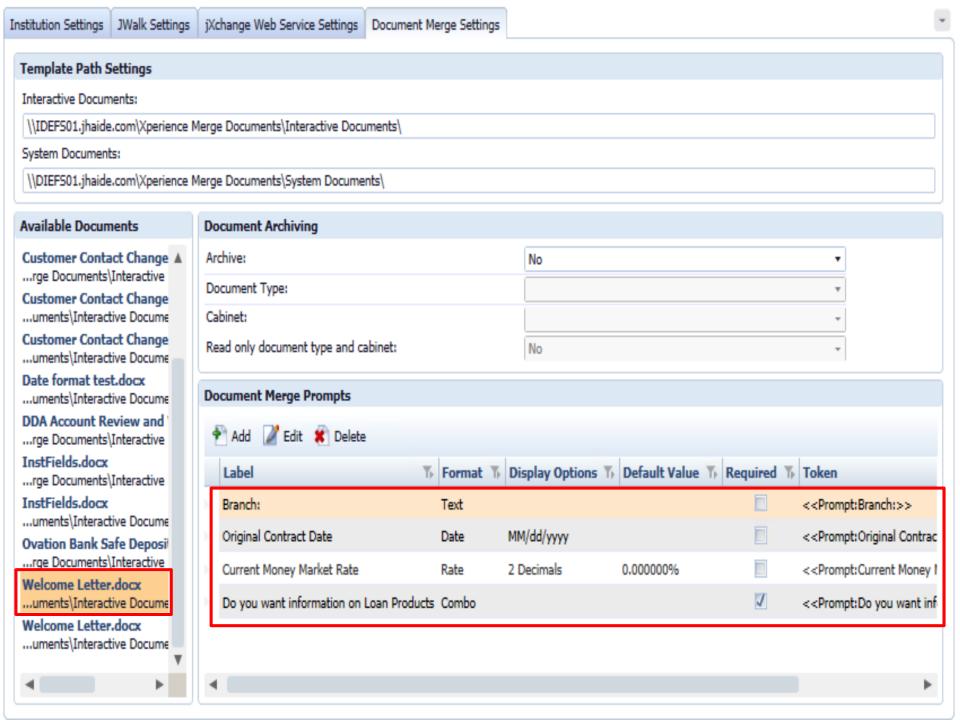


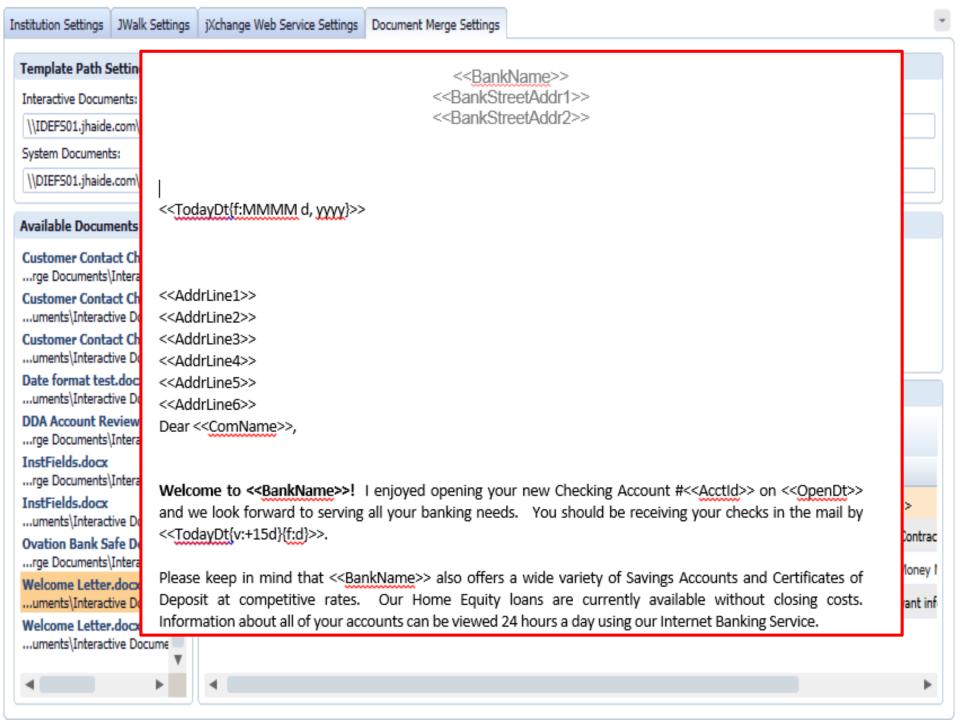


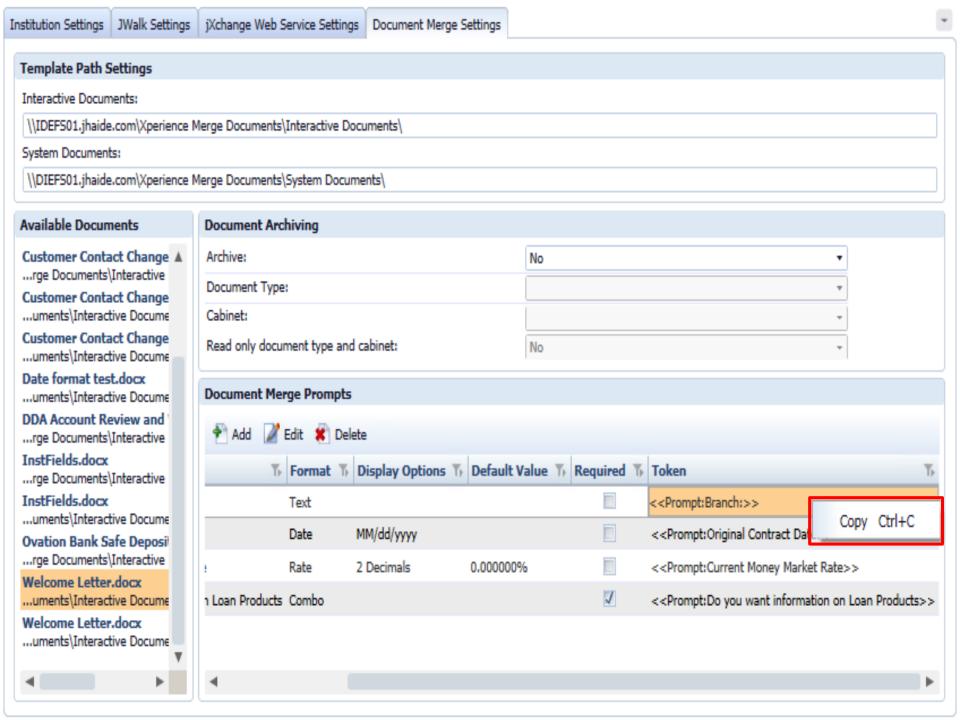


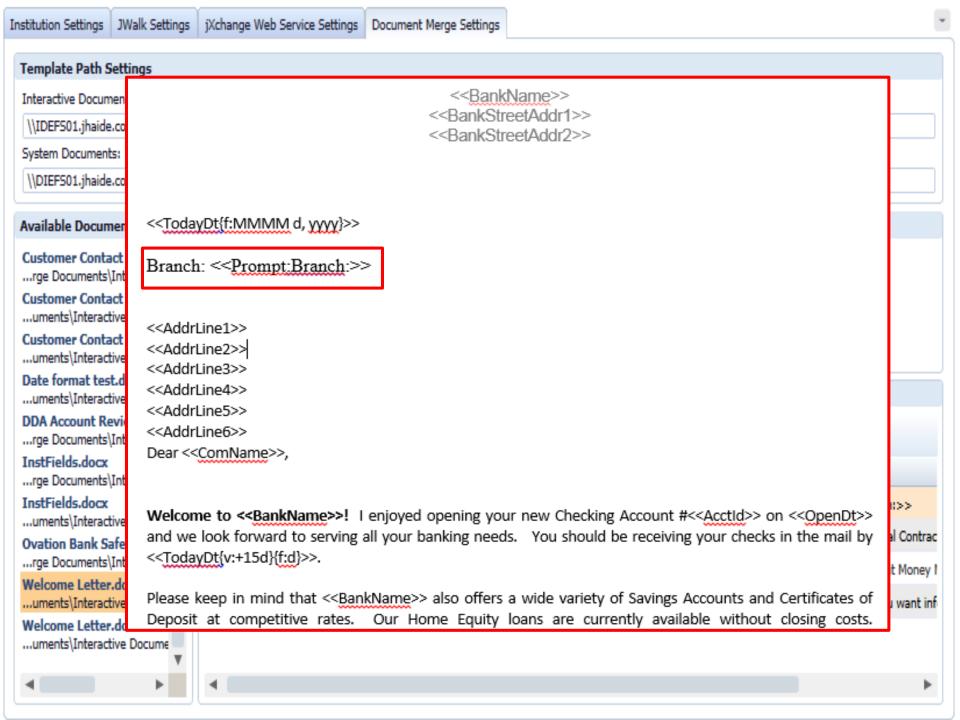




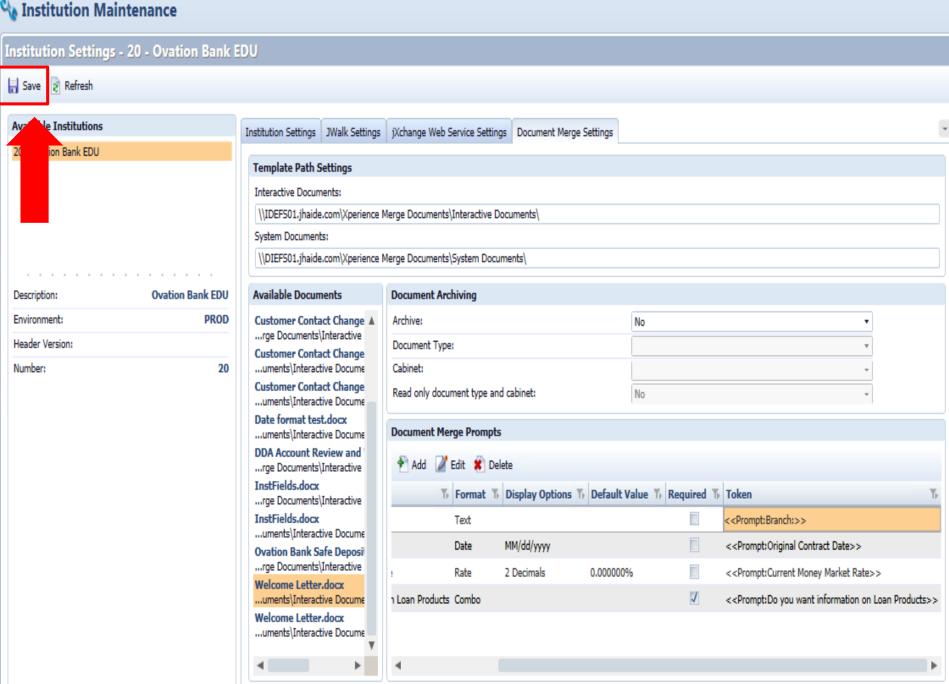


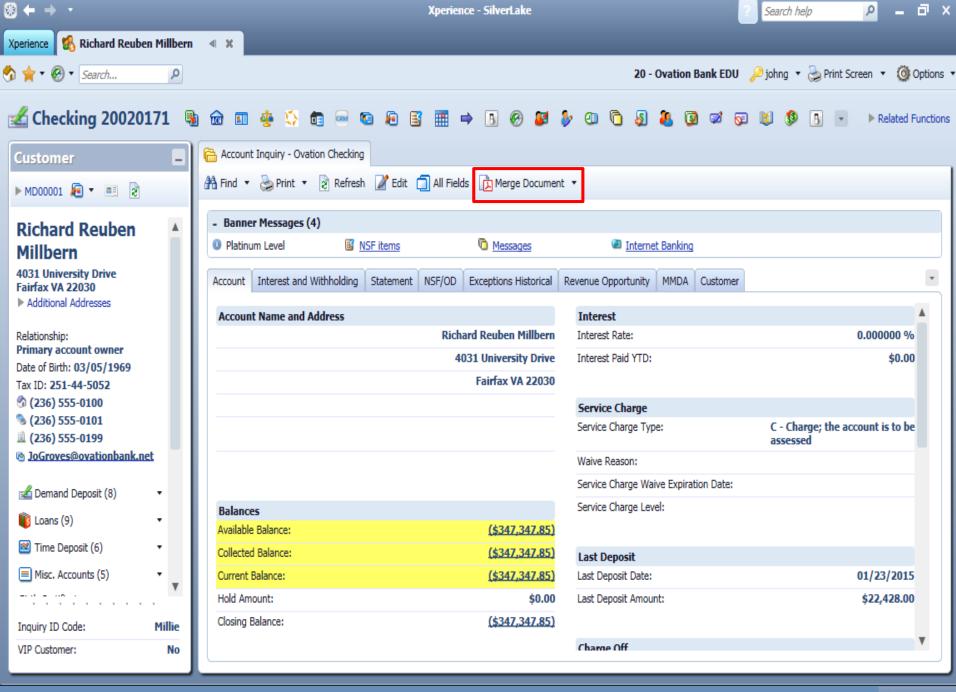


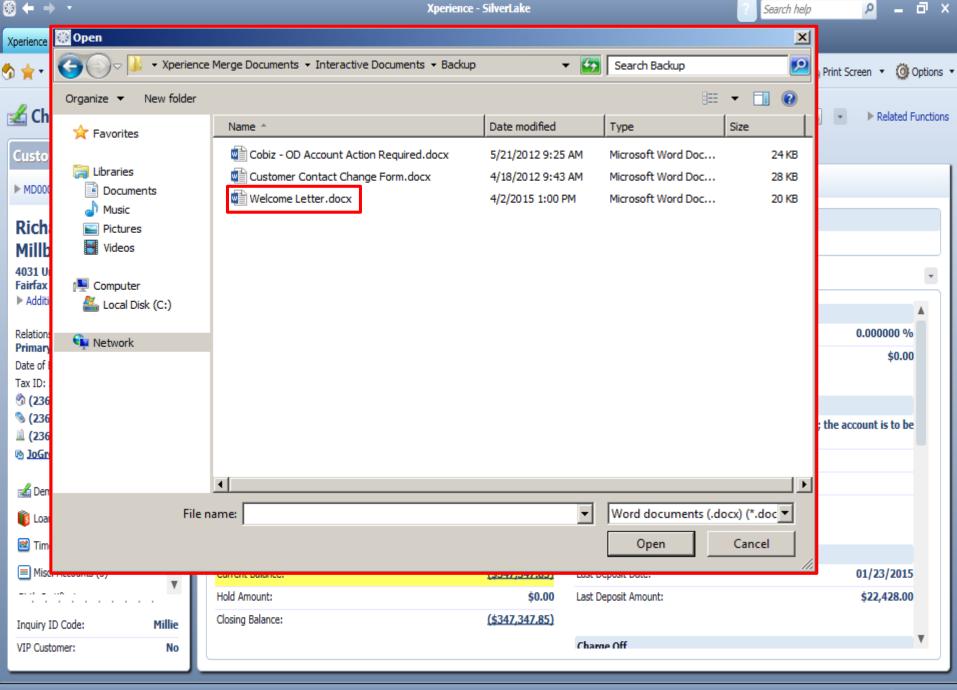


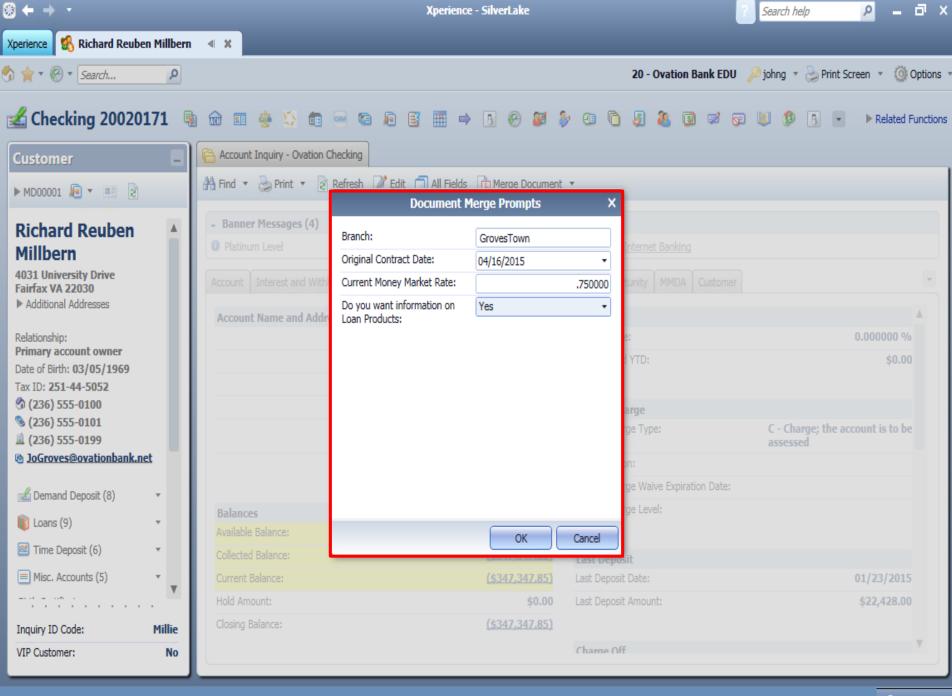


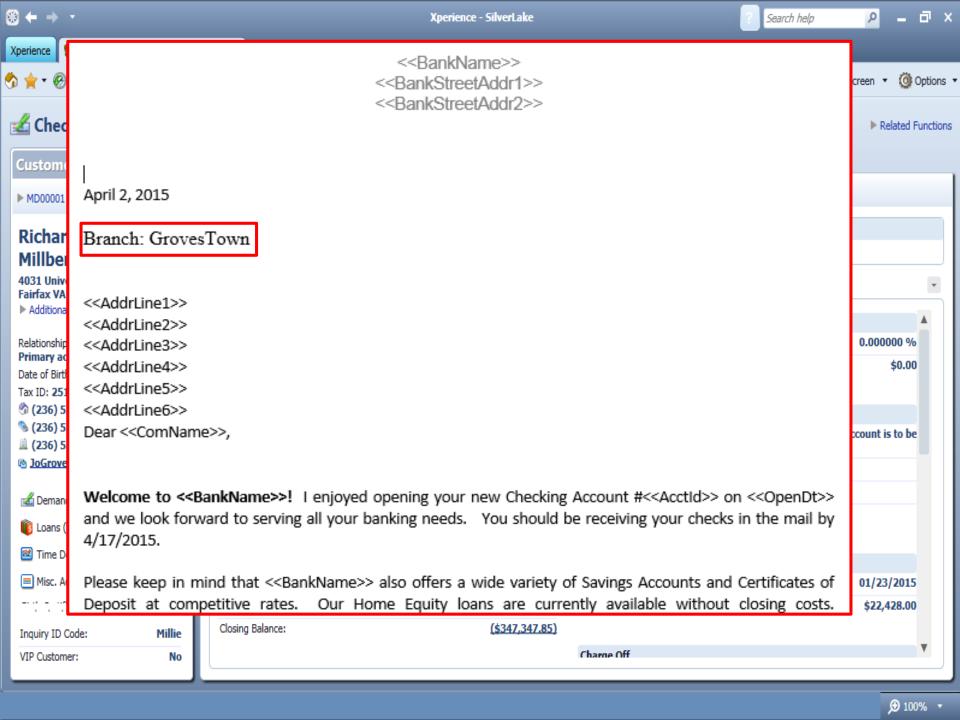
😘 Institution Maintenance











QUESTIONS





Best Practices volunteers needed!!



