

Tuesday, May 6

<u>Time</u>	<u>Event</u>	<u>Moderator</u>	<u>Room</u>
6:30 - 8:00	Mixer/Social Event		C

Wednesday, May 7

<u>Time</u>	<u>Event</u>	<u>Moderator</u>	<u>Room</u>
11:30 - 12:30	Registration & Lunch Buffet		Saucon
12:30 - 2:00	Opening Remarks & Jack Henry Executives Presentation	JH Senior Leaders will provide an overview of company initiatives. They will also take time to respond to pre-submitted questions as time allows. MARUG Board Jonathan Baltzell & Tammy Humphrey	C
2:00 - 2:15	Break and Snack - Vendor Fair Open		Saucon
2:15 - 3:45	Synergy Admin, Modules & Integration	Adding some synergy to Synergy! You have it- but are you making the most of it? In this session we will cover Synergy modules, discuss the Web Client and talk through some of the modules. We will discuss integration which is one of Synergy's strong points. This includes making the most of Document Tracking- and offering a few examples of EWF and Doc Tracking.	Scott Gleason C
	Fraud Roundtable	The Evolution of Deception: From analog to digital, the threat of scams and fraud are ever-present. In this session, we'll discuss how AI continues to have a major impact as a low-cost option to fraudsters and what you can do to combat it across all payment channels. We'll also provide an update on Financial Crimes Defender solutions, with future developments in the works.	Seth Bennett & Lauren Dzialo B
	Client Services/Consulting	JH offers additional services to provide operational assessments for banks, optimize technology, risk management, process efficiency and much more.	Joyce Rains A
4:00 - 5:00	Vendor Speed Dating	Learn from our vendors how their product or services might benefit your financial institution. Submit your business card for a chance to win prizes.	B and C
5:00 - 6:30	Vendor Reception - Hot Food, Finger Foods, Bar - Vendor Fair open		B and C
6:30	Vendor Drawings for those who participated in Speed Dating		B and C

Thursday, May 8

<u>Time</u>	<u>Event</u>	<u>Moderator</u>	<u>Room</u>
8:30 - 9:00	User Group Meeting	MARUG Board	C
9:15 - 10:30	Cognos	Training and Q & A	Alan Simmons C
	PayCenter	Discuss important updates on real time payments networks (Zelle, RTP and FedNow) including fraud mitigation.	Bridget Fair B
	Digital - Banno/ Banno Business	Learn the new features and what's on the Banno roadmap. Submit questions for help from JH and your peers.	Eric Arnold A
10:30 - 10:45	Break and Snacks - Vendor Fair Open		
10:45 - 12:00	Workflow	See how Workflow integrates with Silverlake, Synapsys, Synergy, Banno and Teller to streamline your front end processes. Discuss with your peers how they are using Workflow in their institutions.	Casey Geist C
	Deposit Roadmaps / Q&A	Learn what's in the future for Silverlake deposits. Submit questions for help from JH and your peers for deposit related topics.	John England B
	Loan Roadmaps / Q&A	What's on the JH roadmap for loans? Ask your peers how they have parameters set up. Submit questions for help from JH on specific loan functions.	Kristi Giles A
12:00 - 1:00	Lunch		Saucon
1:00 - 2:00	Solutions Diagram	Updates on how JH is developing their digital products and enhancing the digital experience for you and your customer.	James Christopher C
	Wires/ISO20022 and Deposit Roundtable	Updates on Wires/ISO20022. Submit questions for help from JH and your peers for deposit related topics.	John England B
	Loan Specific Session and Roundtable	Submit questions for help from JH on specific loan functions.	Kristi Giles A
2:00	Wrap-up and Drawings	MARUG Board	C

Vendors 2025

CPI Card Group

HC3 - print and mail

Kristopher James Company – financial forms, marketing, etc.

MEA

Merchants Pact

MeridianLink

PrintMail – print and mail

Rebyc Security - security

Repay - payments

UniLink – financial hardware

360 View CRM

Vendor Attendees

David Watts

Jennifer Jordan

Bobbie Gentry
Kim Cheek

Brandon Frye

John Dodd

Tom Lyons

Ian Franklin
Paula Moreira
David Thoma
David Greenplate
Lenny Lewis

Chris Horner

Joe Eby
Ashley Cool

Matt Deihl

Joyce Colin