

***jack henry* Banking**<sup>®</sup>

A DIVISION OF JACK HENRY & ASSOCIATES INC<sup>®</sup>

**2016 Defects**

**Patricia Widlund**

# Defect Agenda Lists

- Deposits
- Miscellaneous

# 343498 – DDA Reclassification

- **RECLASS** option **Deposit Reclassification Parameter Maintenance** was incorrectly displaying service charge code information. This issue is fixed.
- Promoted on 2.23.16.

# 468736 – DDA Reclassification

- The available balance field on the DD5837 - *Deposit Reclassification General Ledger Trial Balance (Detail)* report was shifted down one line to fix a column alignment issue. Promoted on 2.23.16.

# 411224 – Account Analysis

- The A/A Master added indicator was turned off, so that the maintenance record would not be written twice.
- Promoted 2.24.16.

# 1108924 – ACH

- This fix prevents uploading duplicate file due to ACPREV being cleared because it removed bank specific/ACPREV as a backup option.
- Promoted 2.10.16.

# 350226 – ACH

- ACH Auto Transfer Maintenance was not pulling all the accounts that were listed under the company name.
- Promoted 2.10.16.

# 362027 – ACH

- ACH9400 now allows more than 9,999 ACH company records to display.
- Promoted 2.25.16.



# 1108564 – Certificate of Deposit

- In service CDPLANINQ, an **RTH** type IRA was incorrectly returning descriptions for required and remaining distributions.
- Promoted 2.8.16.

# 1109684 – Certificate of Deposit

- In R2016, the CD closing screen is not capturing the amount of the penalty waived when using penalty option **N**. Also, when changing an existing closing transaction from penalty option **N** to **O**, the penalty amount is staying in protected mode for option **O**.
- Promoted 2.11.16.

# 1064956 – Wires

- This fix shows the latest address when displaying template after CIF address has changed; uses the latest physical address when the wire is entered, even if template has not been updated; uses all physical address lines for non-foreign physical addresses; and allows the user to maintain address lines if the address type is changed to **W**.
- Promoted 2.8.16

# 1099133 – Wires

- When viewing Repetitive Wires Maintenance, all deposit maintenance performed on the account was appearing rather than only the maintenance changes made to this specific repetitive wire.
- Promoted 2.10.16.

# 1109026 – Wires

- This fix created an error message when the **Originator Name** was left blank and the **Business Function Code** was **CTR** for a recurring wire.
- Promoted 2.29.16

# 1109242 – Wires

- If certain fields added for the Commercial Cash Management product are blank in the company files for existing companies, **N** is inserted as the field value.
- Promoted 2.5.16.

# 1109439 – Wires

- When tabbing through the bank-defined *WT Company Account* screen, the cursor went to fields that were not enabled for editing in that bank.
- Promoted 2.11.16.

# 1109894 – Wires

- Recurring Wire, when adding or modifying, no longer requires/checks the AuthenUsrCred Security against the Bank User Wire Security profile.
- Promoted 2.25.16.



# 1109907 – Wires

- When entering through “emplacct level”, an error should present if the “emplacct level” is set to **Y** for enter/edit CCM, but the company account level is **N** for allow CCM and/or the employee level is **N** for CCM permissions.
- Promoted 2.23.16

# 1109909 – Wires

- Because the wrong CIF was used when looking for a CFACCT record, the call to \*LIBL/WT9410 ended in error.
- Promoted 2.23.16

# 489741 – Wires

- This fix changes the default notice type to **N** when creating a return wire to ensure that notices are not sent for return wires.
- Promoted 2.19.16

# 1048505 – Deposits

- This fix pulls the OD interest into the Deposit Closing screen.
- Promoted 2.25.16

# 1065258 – Deposits

- The statements produced after EOD and printed through 4|sight™ after the R2014 update did not have a bar code on them. The **PGNAPP** field was set to **4** on this bank, and the bar code would not create for 4|sight. P02 defect *489854 – Move IMB bar code 2 places to the left* was removed.
- Promoted 2.3.16.

# 1079286 – Deposits

- When the Return Reason code is R02, R03, R04, or R12 for ACH notices, the settlement account is used for the mailing address.
- Promoted 2.16.16.

# 1091863 – Deposits

- An error message occurred on deposit ACCTADD and ACCTADDVALIDATE. The system defaults the value from the P2PRNTADND field on **DDPAR** option **Service Charge Maintenance** to DDPRNTADND to fix the error message *The value must be Y, N, H, or A.*
- Promoted 2.9.16

# 1108215 – Deposits

- DDMEMOADD has been modified to allow memo posting to a closed account in DD5000C.
- Promoted 2.12.16.



# 1109036 – Deposits

- The system no longer gives a lock error message when processing **DDIN** option **Enter/Update Closing Transactions**. The request now finishes normally.
- Promoted 2.2.16.

# 375891 – Deposits

- Unposted reports were not reflecting totals for unposted club transactions. This issue was fixed.
- Promoted 2.11.16

# 414624 – Deposits

- The system clears the TRNDSC field to prevent previous data from carrying over.
- Promoted 2.26.16

# Miscellaneous Applications

- SilverLake
- TN - EOY
- Information Security
- JHA General Applications

# 1108727 – SilverLake

- In the AC, CF, CD, JH, and SD business services, the **Header Record**, **Consumer Name**, and **Product** fields are filled by vendors. The Maintenance History files have these fields also but are not populated with data from the header fields.
- Promoted 2.9.16

# 1108512 – End-of-Year (TN)

- If **TNMISC** option **IRA Print EOY Statements** is chosen on a bank that does not run CDs, the job is submitted. An error occurs on blank files. If parameter file has not been populated, the error is prevented.
- Promoted 2.22.16.

# 456691 – End-of-Year (TN)

- The 1099-R maintenance record is missing for the % of distribution field, and the total distribution maintenance record is written out like the IRA/SEP indicator.
- Promoted 2.11.16

# 1102004 – SL Information Security

- This fix gives JHA or DCE employees coming into the menu system via **JHAMNU** access to the menu options owned by JH/DC when they are using global security.
- Promoted 2.26.16.



# 1079390 – SL JHA General Appls

- Menus and options must be assigned to JH, DC, or BK. Custom menus or menus set up prior to conversions may be blank. A defect was created to set them to BK if they come in as blank, to match menus in JH9111.
- Promoted 2.9.16.

# 1105354 – SL JHA General Appls

- To save processing time and Real Time job IDs, users should not submit a Real Time processing job if there are no transactions in RTTRANH.
- Promoted 2.16.16.

# 1109192 – SL JHA General Appls

- This fix added messaging to core utility JHSETNXID.
- Promoted 2.5.16

# 434963 – SL JHA General Appls

- In JHOVRPRTAC, there is an error on **Lines Per Inch**. It has a length of 2 and the work field it moves into is only 1. Promoted 2.9.16.

# 1083850 – SL Misc. (MSC)

- JHPRNTC is not printing multiple print files to correct outques. This must be done when a single program creates multiple print files.
- Promoted 2.2.16

# 1093999 – SL Misc. (MSC)

- On DC partitions, users keep submitting off FinCEN Match report without the FinCEN file being uploaded to the system yet. This fix checks whether the FinCEN file has been uploaded before submitting out the call to CF7750C.
- Promoted 2.9.16.

# How to Find Defects

- How do we find the SilverLake defects?

# *For Clients Site*

## PeopleSoft and For Clients Systems

For Clients Portal 

Hyperion Planning

jhaCorporate Reporting

Finance / Travel & Expense (FSCM)

Helpdesk



# Products & Services

Products & Services

Tools/Administration

Collaboration

Discover More

Search this site...

## Core Solution

CIF 20/20  
Core Director  
CruiseNet  
Episys  
SilverLake System



## Imaging Solutions

4|sight & Check 21  
Genesys Check Imaging Suite  
ImageCenter  
PinPoint  
RemitPlus, RemitWeb, & Remote Deposit Plus

## Operational Enhancement Solutions

jhaActive File Reorg  
OS/400

## Outsourcing

OutLink Data Center  
OutLink Item Processing Center

# Release Information

## Core Solution

- CIF 20/20
- Core Director
- CruiseNet
- Episys
- ▶ **SilverLake System**

## + Business Intelligence & Financial Performance

## + Imaging Solutions

## + Information Security & Risk Management



## RELEASE INFORMATION

Show Archived Items | Alert Me | RSS

### Bulletins

[Bulletins](#)

### Defect /PTF Information

[Defects](#)



# 2016 SilverLake Urgent Defects

## Core Solution

- CIF 20/20
- Core Director
- CruiseNet
- Episys
- ▶ **SilverLake System**

## + Business Intelligence & Financial Performance

## + Imaging Solutions

## + Information Security & Risk Management

## + JHA Payment Solutions

## + Online & Mobile



## RELEASE INFORMATION

▶ [Back to Release Information](#) | ▶ [Show Archived Items](#)

### Defects - 2016

- ▶ [Release 2016 SilverLake Urgent Defects](#) 03/15/2016
- ▶ [Defect Report](#) 03/08/2016

### Defects - 2015

- ▶ [Defect Report](#) 02/09/2016
- ▶ [Release 2015 SilverLake Defects Report](#) 01/12/2016
- [February 2015](#) 03/10/2015
- [January 2015](#) 03/09/2015