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A DIVISION OF JACK HENRY & ASSOCIATES INC®

Loan Defects

SilverLake

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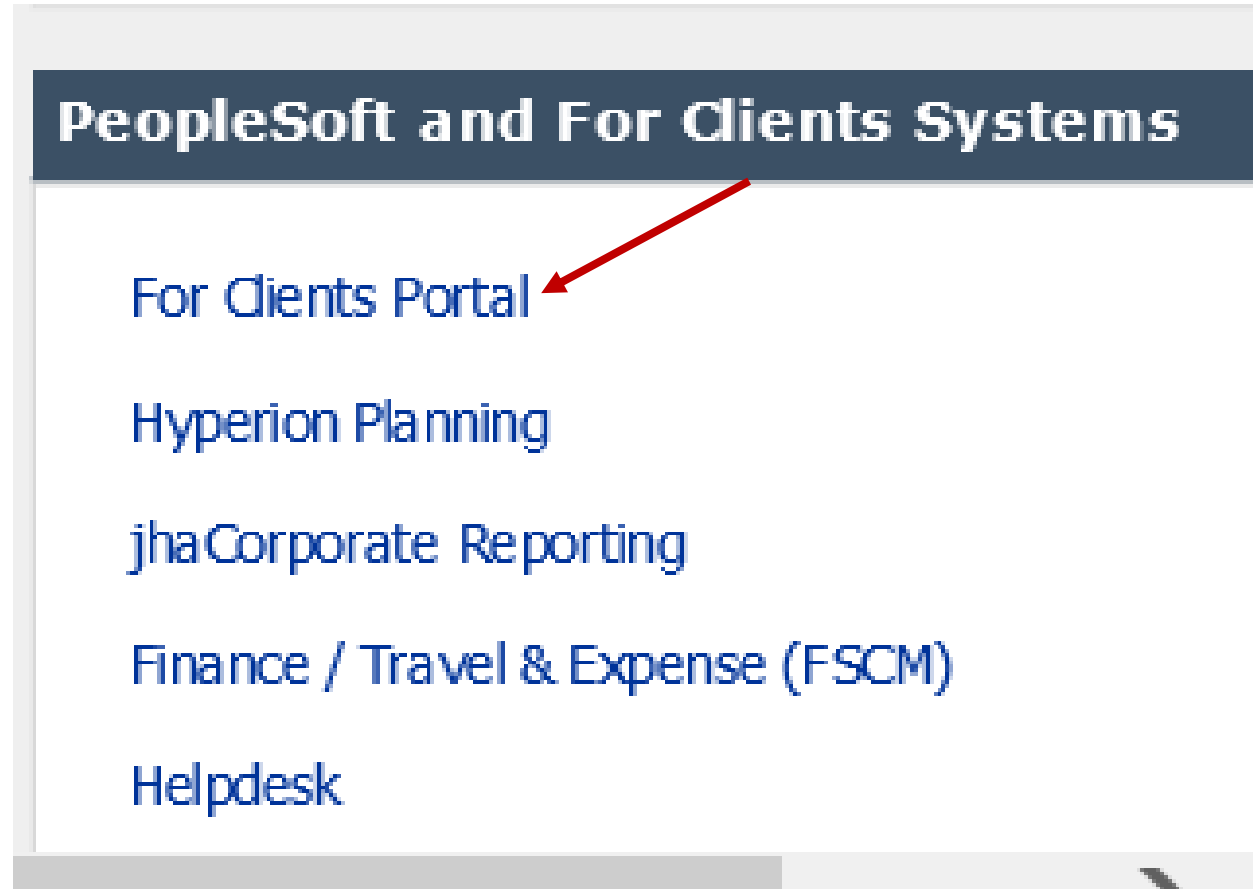
Instructor: Marilyn Bryan

How to find Defects

- How do we find the SilverLake Defects…

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Clients Portal

PeopleSoft and For Clients Systems

For Clients Portal

Hyperion Planning

jhaCorporate Reporting

Finance / Travel & Expense (FSCM)

Helpdesk

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Product and Services

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Core Solution

CIF 20/20

Core Director

CruiseNet

Episys

SilverLake System

Imaging Solutions

4|sight & Check 21

Genesys Check Imaging Suite

ImageCenter

PinPoint

RemitPlus, RemitWeb, & Remote Deposit Plus

Operational Enhancement Solutions

jhaActive File Reorg

OS/400

Outsourcing

OutLink Data Center

OutLink Item Processing Center

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Release Information

2016 SilverLake Urgent Defects

Core Solution
- CIF 20/20
- Core Director
- CruiseNet
- Episys
- ▸ **SilverLake System**

Business Intelligence & Financial Performance

Imaging Solutions

Information Security & Risk Management

JHA Payment Solutions

Online & Mobile

RELEASE INFORMATION
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Defects - 2016

▸ Release 2016 SilverLake Urgent Defects	03/15/2016
▸ Defect Report	03/08/2016

Defects - 2015

▸ Defect Report	02/09/2016
▸ Release 2015 SilverLake Defects Report	01/12/2016
February 2015	03/10/2015
January 2015	03/09/2015

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Request Defects

- Contact SilverLake Support
  - Have the Defect number(s) available

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Examples of Loan Defects

1108850 - Loans

- The reoccurring fee parameter does not validate the Semi Monthly 1st and 2nd day input defaults.

- This allows invalid information to get into the file.

- A validation equivalent was added to the file maintenance of the parameter.

- Promoted on 2/4/16.

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1109431 - Loans

- This fix undated the Loan Master File Maintenance screens to display the same C/B Non-Reporting message that appears in Loan Inquiry.

- An enhancement was added to Loan Inquiry, but the maintenance programs were not changed.

- This change makes both programs consistent.

- Promoted on 2/11/16.

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1099193 - Loans

- The error *Invalid Rate Number* is presenting when it should not be. It is presenting when users try to input a rate index, and a rate factor already exists on the fee record.

- Promoted on 2/16/16.

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1109971 – Collateral Tracking

- This fix prevents collateral documents that were not tied to an account from being purged.

- Promoted on 2/24/16.

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1062702 – Loan Notices

- The default definitions for LN1880P and LN1881P, the CFPB ARM Notices, were changed to print the processing date instead of the next business date.

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1179223 – SBA Loans

- The undisbursed line was fixed on the SBA 1502. It now reflects only the amount printed on the last line of the report when the **SBA Consolidation** field is set to **N (NO).**

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414235 – SBA Loans

- The Guarantee Fee did not appear on the SBA 1502 report for interest payment if the report was made the same reporting period as the payoff.

433887 – Loans

- When entering a payment reversal, the system did not update the next payment due date correctly.

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1079260 – Loans

- A maintenance record is now written when the **Closed-End Secured by a Dwelling Product** field is updated in LNPAR option **Loan Type Maintenance**.

359903 – Investor Loans

- LNS167P - *Payments to Pass at Loan Sale* was updated so that only interest transactions that affect the next due date are included on the report.

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437692 – Loans

- The system was modified to fix LN3095P – Supervisory LTV Cross Collateral Exceptions Report from looping when there are multiple LNSLTV records marked with the **Cross Collateralized** field set to **M (Master)** and loans with a status of **2.**

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401447 – Loans

- The field **Effective Dated Rate Change** on an interest-only loan with the **Accrue Odd Days 365 IBase** parameter of **B** did not calculate the correct accrual adjustment.

- A fix was applied so if there have not been any principal transactions since the original funding transaction, the system goes back to the original funding transaction to get the number of days to do an accrual adjustment.

1075769 – Loans

- Home Equity Line of Credit (HELOC) statements were showing charges that were set to Collect at time of Payoff.

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410399 – Loans

- The LN2200P - Loan Maturity Notice was fixed to print the maturity warning message.

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453652 – Loans

- Modifications were made to Rate Change Maintenance programming to correct a scenario where accrual adjustments could be incorrectly calculated when crossing from a leap year to a non-leap year date.

471080 – Loan Statements

- LN6280P - Loan Parametrized Statements were updated to print "Please return coupon portion with your payment" instead of "AFT debit account" on accounts without an AFT.

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1086689 – Loans

- When payments were posted during end-of-day processing for Payment Code 2 Interest Only loans, the due date sometimes did not roll, and sometimes it rolled too far.

- The program was updated to check to see if the account has any outstanding bills to determine if the due date should roll and if so, how many payment frequencies to roll the date.

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488998 – Loans

- The **Billed Interest Remaining** field and the associated 801 Fee records were updating when a payment was reversed for a Cycled, Payment Code 6 Loan that was not capitalizing its finance charge.

- This defect fixed this error.

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1096899 – Investor Loans

- FHLB MPF reporting for scheduled processing type had incorrect curtailment interest and accounts with future first payment to investor dates calculating scheduled remittance amounts.

- This fix updates this error.

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1099270 - SBA Loans

- New SBA loans were updated to report a status of 9 if no advances have been made for all accounts (even if they do not have a credit line attached).

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