

***jack henry* Banking**[®]

A DIVISION OF JACK HENRY & ASSOCIATES INC[®]

2017 Miscellaneous Enhancements

SilverLake

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Manager Pro® – Event Management™, ATM Manager Pro® – Financial Management™, AudioTel™, Banno Marketing™, Banno Mobile™, Banno Monitor™, Basel Report Pro™, Basel Report Pro™, BladeCenter™, BondMaster™, Branch Anywhere™, Branch Deposit Reporting Pro™, Brand Management Services™, BusinessManager®, Call Report Pro™, Call Report Pro CU™, Card Holder Controls and Alerts™, Card Processing Solutions™, Card Processing Solutions Companion App™, Card Processing Solutions Credit™, Card Processing Solutions Debit™, Cash Automation™, Cash Dispenser™, Cash Recycler™, Centurion Business Continuity Planning™, Centurion Business Recovery Consulting Group™, Centurion Co-Location™, Centurion Disaster Recovery™, Centurion Emergency Notification™, Centurion Enterprise-Level Recovery™, Centurion Episys Hosted Failover™, Centurion Hosted High Availability™, Centurion LiveVault™, Check 21 Cash Letter™, Check 21 Exception Processing™, CheckCollectedPlus™, Check Collected Recovery Services™, CheckMaster™, CheckMaster Plus™, Check Writer for Core Director®, CIF 20/20®, CIF 20/20® Teller™, Co-Mingle™, Collateral and Document Tracking™, Commercial Lending Center™, Compliance Access™, Core Director®, Core Director® Teller™, Core Director® Teller Capture™, Cruise®, CruiseNet®, CruiseNet® Mobile CU™, CruiseNet® Mortgage Statement Extract™, CruiseNet® Relationship Pricing™, CTRMaster™, CUPRO® ALM™, CUPRO® ALM Express™, Customer Payment Portal™, Database Cleansing Package™, DataLink CU™, Demand Account Reclassification™, DIME™ (Document Image Management Engagement), DirectLine International™, DirectLine® DFX, DirectLine Wires™, Dynamic Content Modules™, ECS Capture Solutions™, ECS Digital Data Conversion™, ECS OneLook™, ECS Paper-to-Digital Conversion™, ECS RDC Conversion™, ECS Web™, eCTR™, Electronic Statements™, Electronic Statements – Interactive™, Enhanced Account Analysis™, Enhanced Loan Application™ (ELA), Enhanced Loan Collections™, Enhanced Member Application™ (EMA), Enterprise Backup and Tape Encryption™, Enterprise Capture Solutions™, Enterprise Conversion Solutions™, Enterprise Payment Solutions™, Episys®, Episys® Anywhere™, Episys® Collateral and Document Tracking™, Episys® Collection Toolkit™, Episys® Contact Event Manager™, Episys® Continuity Plan™ (ECP), Episys® Continuity Services™, Episys® Continuity Services Plus™, Episys® Data Store™, Episys® Dealer Reserve Accounting™, Episys® Escrow Module™, Episys® External Loan Processing Interface™, Episys® Failover Certification™, Episys® Falsker Self-Certification™, Episys® ID Scanner Interface™, Episys® ID Scoring Integration™, Episys® Management Server™, Episys® Multihost™, Episys® OFAC Integration™, Episys® Overdraw Tolerance™, Episys® PowerCheckUp™, Episys® Quest™, Episys® Real Time External Loan Interface™, Episys® Replication Failover™, Episys® Skip Payment™, Episys® University™, Episys® Vaulting™, Episys® Virtualization™, EPS Remote Deposit Capture™, Extra Awards®, Failover™, Fed-File Pro™, FlexPass™, First PIN™, FormSmart™, Genesys Check Imaging Suite™, Gladiator®, Gladiator® Advanced Malware Protection™, Gladiator® Consulting Services™, Gladiator® CoreDEFENSE Managed Security Services™, Gladiator® eBanking Compliance Services™, Gladiator® eCommercial SAT™, Gladiator® Enterprise Network Design, Implementation & Support Services™, Gladiator® Enterprise Security Monitoring™, Gladiator® Enterprise Virtualization Services™, Gladiator® eSAT™, Gladiator® eShield™, Gladiator® Help Desk Service™, Gladiator® Hosted Network Solutions™, Gladiator® IT Regulatory Compliance/Policy Products™, Gladiator® Managed IT Services™, Gladiator® Managed Unified Communications Services™, Gladiator® NetTeller® Enterprise Security Monitoring™, Gladiator® Network Services™, Gladiator® Phishing Defense and Response Service™, Gladiator® Social Media Compliance Services™, Gladiator Technology®, Gladiator® Unified Communications Services™, Gladiator® Website Compliance Review™, goDough®, GoldPass™, Hosted Pay Page™, iBizManager™, Image ATM™, Image ATM Capture and Reconciliation™, ImageCenter™, ImageCenter ATM Deposit Management™, ImageCenter Image Capture™, ImageCenter Interactive Teller Capture™, Intelix CIF 20/20® OutLink Renewal Engagement™, Intelix Consulting™, InTouch Voice Response®, Investor Servicing™, iPay Business Bill Pay™, iPay Consumer Bill Pay™, iPay QuickPay™, iPay Solutions™, Isoscles™, Italk™, Jack Henry & Associates, Inc., Jack Henry Banking™, JHA Client Services™, JHA Commercial Cash Management™, JHA Consumer Preces™, JHA EMV™, JHA EPS SmartPay Biller Direct™, JHA EPS SmartPay Business™, JHA EPS SmartPay Express™, JHA Get Smart™, JHA Hosted ATM Driving™, JHA Merchant Services™, JHA Money Center™, JHA mRDC™, JHA OutLink Processing Services™, JHA Payment Solutions™, JHA Payment Processing Solutions™, JHA Program Management Services™, JHA Small Business Cash Management™, JHA Treasury Management™, JHA Address Verify™, JHA Call Center™, JHA Call Center In-House™, JHA Call Center Outsourced Services™, JHA Call Center Outsourced Services After Hours™, JHA Call Center Outsourced Full Business Services™, JHA Call Center Outsourced Select Services™, JHADirect™, JHAEnterprise Workflow™, JHAIID Scan™, JHAKnow™, JHAKnow Express™, JHAPassPort Debit Optimizer™, JHAPassPort™, JHAPassPort.pro™, JHAPassPort Direct™, JHAPassPort Extra Awards™, JHAPassPort Fraud Center™, JHAPassPort Hot Card Center™, JHAPassPort Promotions and Consulting Services™, JHAPassPort Switch™, JHArchive™, JHVault™, JHXchange™, Know-It-All Credit Programs™, Know-It-All Education™, Know-It-All Learning Management Portal™, Know-It-All Now™, Landlord/Tenant Security Deposit Tracking™, LendingNetwork®, Loan Collateral Tracking™, Margin Maximiser Interactive™, Margin Maximiser Interactive™, Margin Maximiser MaxConnect™, Margin Maximiser MaxConnect™, Margin Maximiser Pronto™, Margin Maximiser Pronto™, Margin Maximiser Suite®, Margin Maximiser Suite®, Masterlink®, MaxConnect Interactive™, MedCashManager®, Member Business Services™, Member Privilege™, Mobile Website™, Multifactor Authentication™, Mutual Fund Sweep™, Net Check™, NetTeller™, NetTeller® Bill Pay™, NetTeller® Cash Management™, NetTeller® MemberConnect™, NetTeller® Online Banking™, NetTeller® Security Manager™, NetTeller® Text Alerts™, NetTeller® Vanity URL™, DFX Gateway™, OnBoard Deposits™, OnBoard Loans™, OnNet™, OnTarget™, OnX™, OpCon™, Opening Act™, Opening Act Express™, Optimizer™, Optimus Credit Union™, Participation Lending™, PassBook™, PIN Change Service™, Point™, PointMobility™, PowerOn®, PowerOn2™, PowerOn Marketplace®, PowerOn Studio™, Prepaid Cards™, Professional Consulting Services™, PROFITability®, Organizational PROFITability® Analysis System™, Product PROFITability® Analysis System™, PROFITability® Budget™, PROFITability® Reporting Service™, PROFITstar™, PROFITstar® ALM Budgeting™, PROFITstar® Budget™, PROFITstar® Classic™, PROFITstar® Reporting Service™, ProfitStars®, ProfitStars® Direct™, ProfitStars® Financial Performance Suite™, ProfitStars Synergy™, Real Time™, Ref Analyzer™, Regulatory Reporting Solutions™, Relationship 360™, Relationship PROFITability Management™ (RPM), RemitCentral™, RemitPlus™, RemitPlus® Express™, RemitPlus® HRCM™, RemitPlus® RemittanceLockbox™, RemitWeb™, Remote Deposit Anywhere™, Remote Deposit Complete™, Remote Deposit Express™, Remote Deposit Now™, Remote Deposit Scan™, ReportHub™, RPM Reporting Service™, Shared Branch™, SigMaster™, Silhouette Document Imaging®, SilverLake Real Time™, SilverLake System®, SilverLake Teller™, Smart EIP™, Smart GL™, SmartSight™, smsGuardian™, Store & Forward™, StreamLine Platform Automation®, StreamLine Platform Automation® – Deposits™, StreamLine Platform Automation® – Loans™, Summit Support®, Sweep Account Processing™, SymAdvisor™, SymApp™, SymChoice Loan™, SymConnect™, SymForm™, SymForm PDF™, Symitar®, Symitar® ATM Services™, Symitar® eNotifications™, Symitar® Fraud Management™, Symitar® LEASE™, SymX™, SymXchange™, Synapsys®, Synapsys® Lobby Tracking™, Synapsys® Member Relationship Management™, Synergy AdvancedPDF™, Synergy API Integration Toolkit™, Synergy AutoImport™, Synergy Automated Document Recognition™ (ADR), Synergy Batch Document Recognition™ (BDR), Synergy Check Archive™, Synergy DataMart™, Synergy Document Management™, Synergy Document Recognition™, Synergy Document Tracking™, Synergy eDistribution™, Synergy eMailAssist™, Synergy Enterprise Content Management™ (ECM), Synergy eSign™, Synergy eSignWeb™, Synergy eStorage™, Synergy Express™, Synergy ID Scan™, Synergy iSign™, Synergy Kofax Capture™, Synergy PowerSearch™, Synergy Reports™, Synergy Workflow Management™, TellerMaster™, TheWayPay®, TimeTrack Human Resources™, TimeTrack Payroll System™, TimeTrack Time and Attendance™, Tokenization™, Transaction Logging and Vaulting Server™, Transaction Logging Server™, ValuePass™, Vehicle Pricing Interface™, Vertex Teller Automation System™, Vertex Teller Capture™, Virtual Transaction Logging Server™, WebEpisys™, Website Design & Hosting™, Website Security Services™, Wire Management™, Yellow Hammer™, Yellow Hammer ACH Origination™, Yellow Hammer BSA™, Yellow Hammer BSA Regulatory Consulting Service™, Yellow Hammer EFT Fraud Detective™, Yellow Hammer Fraud Detective™, Yellow Hammer SAR Center™, Yellow Hammer Wire Origination™, Xperience™

Slogans

Cutting-Edge IT Solutions for the Future of Credit Unions™, Know-It-All – Empowering Users Through Knowledge™, Leading through technology... guiding through support™, Powering Actionable Insight™, Snap it Send it Spend it®, The Depth of Financial Intelligence™, We Are Looking Out For You™, Where Tradition Meets Technology™

All Core Screens Available in Xperience™



All SilverLake core screens are now available in SilverLake Xperience™.

A new SilverLake Function is now available within the SilverLake Product section.

You can save your frequently used menus/options as favorites for easy access.

Customer & Account Inquiry

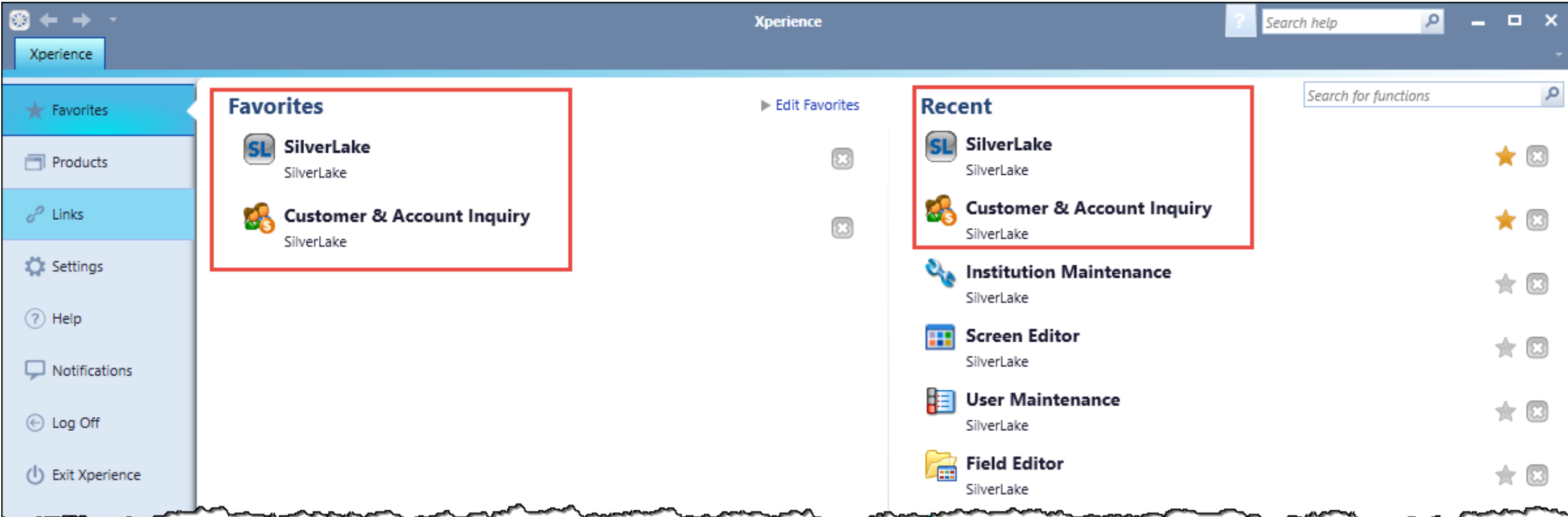
The screenshot displays the Xperience user interface. At the top, the title bar shows 'Xperience' and a search bar with the text 'Search help'. Below the title bar, a search bar contains the text 'customer'. The interface is divided into several sections:

- Left Navigation Panel:** Contains 'Favorites', 'Products' (highlighted with a red box), 'Links', 'Settings', 'Help', 'Notifications', 'Log Off', and 'Exit Xperience'.
- Products Section:** Lists 'jhaCall Center', 'SilverLake' (highlighted with a red box), 'Synapsys CRM', 'Synergy', and 'Teller'.
- Functions Section:** Lists 'SilverLake', '2017 SilverLake Banks (sclass1)', 'Customer & Account Inquiry' (highlighted with a red box and a star), 'SilverLake', 'Screen Editor', 'Field Editor', 'System Maintenance', 'Institution Maintenance', and 'User Maintenance'.
- Search Results Section:** Titled 'Found 59 matches', it lists several items, with 'Customer & Account Inquiry' (highlighted with a blue box and a star) as the top result. Other items include 'Customer Report/Tape Request File Entry (17, sclass1)', 'Print Warehouse Exposure Report (Customer) (17, sclass1)', 'Print Window Exposure Report (Customer) (17, sclass1)', 'Merge customer EIP items (17, sclass1)', and 'ARP customer output file specifications (17, sclass1)'.

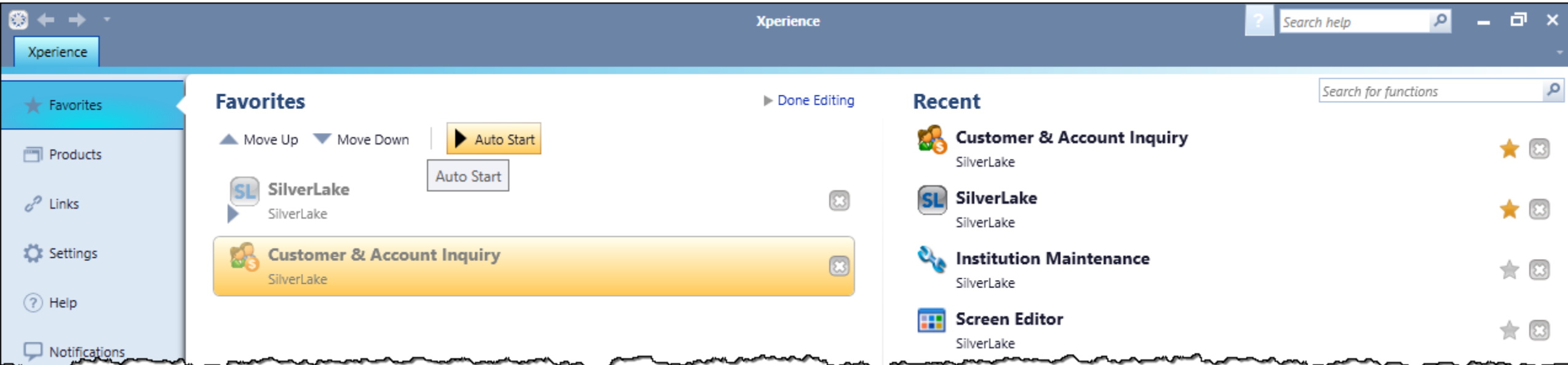
SilverLake

The screenshot displays the Xperience user interface. At the top, the title bar reads "Xperience" and includes a search bar with the text "Search help". On the left, a navigation sidebar contains "Favorites", "Products", "Links", "Settings", "Help", "Notifications", "Log Off", and "Exit Xperience". The "Products" section is active, showing a list of products: "jhaCall Center", "SilverLake", "Synapsys CRM", "Synergy", and "Teller". The "SilverLake" product is highlighted with a red box. To the right, the "Functions" section lists various functions: "SilverLake", "2017 SilverLake Banks (sclass1)", "Customer & Account Inquiry", "SilverLake", "Screen Editor", "Field Editor", "System Maintenance", "Institution Maintenance", and "User Maintenance". The "SilverLake" function is also highlighted with a red box. On the far right, a search bar contains the text "silverlake", and below it, a search results panel titled "Found 5 matches" lists five items, with the first item, "SilverLake", highlighted by a blue box and a yellow star.

Favorites and Recent



Auto Start



- ### SilverLake Menu
- Search...
- ▶ My Menu ▶ Master Menu
 - ☰ CIF Menu ☆
 - ☰ Demand Deposits Menu ☆
 - ☰ Time Deposits Menu ☆
 - ☰ Loan Menu ☆
 - ☰ General Ledger Menu ☆
 - ☰ Safe Deposit Box Menu ☆
 - ☰ Inquiry Menu ☆
 - ☰ Parameter Maintenance Menu ☆
 - ☰ ACH Menu ☆
 - ☰ AFT Menu ☆
 - ☰ Miscellaneous Menu ☆
 - ☰ Shareholder Menu ☆
 - ☰ End-of-day Menu ☆
 - ☰ GAP Analysis Menu ☆
 - ☰ Account Reconciliation Menu ☆
 - ☰ IRS Reporting Menu ☆
 - ☰ Accounts Payable Menu ☆

Select from Menu

Xperience - SilverLake

Xperience SilverLake (617) Customer & Account Inquiry (61... <| X

Home Star Refresh Search... 617 - Class 1 East - 2017

Customer and Account Lookup

Search

Search Criteria -

All Types

Name:

Account Number:

Ends With

CIF Number:

Tax ID:

Telephone:

Search

- All Demand Deposits
- All Types
- Checking
- Club
- Credit Line
- Customer
- General Ledger
- Loan
- NetTeller
- Non JHA
- Plan
- Safe Deposit Box
- Savings
- Time Deposit (CD)

Customer and Account Lookup

Search

Search Criteria

All Types

Name: ADAMS

Account Number:

Ends With

CIF Number:

Tax ID:

Telephone:

Search Results

Print Clear

Account	Name	Tax ID	Description	Relationship	Balance	Status	Remarks	CIF Number
10100000001	BESSIE ADAMS	222-22-2222	3 X 5 SAFE DEPOSIT BOX	Joint	\$0.00	Occupied	JOHN ADAMS	AAA0004
10100000004	BESSIE ADAMS	222-22-2222	3 X 5 SAFE DEPOSIT BOX	Primary	\$0.00	Occupied	JOHN ADAMS	AAA0004
6475	BESSIE ADAMS	222-22-2222	Basic Checking	Joint	\$13,782.20	Active	JOHN ADAMS	AAA0004
100676	BESSIE ADAMS	222-22-2222	NOW Account	Joint	\$14,880.12	Active	JOHN ADAMS	AAA0004
5421	BESSIE ADAMS	222-22-2222	Consumer Installment Loan	Guarantor	\$27,476.63	Active	Jimmy K Banker	AAA0004
65616	BESSIE ADAMS	222-22-2222	Construction Ln 360	Primary	\$2,000.00	Active		AAA0004
159357	BESSIE ADAMS	222-22-2222	Real Estate Residential 365	Primary	\$0.00	New Loan		AAA0004
1065616	BESSIE ADAMS	222-22-2222	Construction Ln 360	Primary	\$0.00	New Loan		AAA0004
9685858	BESSIE ADAMS	222-22-2222	Commercial Loan 365	Guarantor	\$0.00	New Loan	JOHN ADAMS	AAA0004
1231	BESSIE ADAMS	222-22-2222	Health Savings Account	Primary	\$4,485.86	Active	JOHN ADAMS	AAA0004
611	BESSIE ADAMS	222-22-2222	12 Month Time Deposit	Joint	\$12,952.95	Active	Matures: 4/01/09; JOHN ADAMS	AAA0004
1263	BESSIE ADAMS	222-22-2222	18 Month Time Deposit	Joint	\$13,651.85	Active	Matures: 2/25/10; JOHN ADAMS	AAA0004

Loan 65616

Customer

AAA0004

BESSIE ADAMS

HOLD MAIL
Additional Addresses

Relationship: **Primary account owner**
Date of Birth: **04/01/1951**
Tax ID: **222-22-2222**
(417)555-6652
(417)555-7845
(417)555-6543 ext. 123987
BADAMS@JACKHENRY.COM

- Demand Deposits (3)
- Loans (6)
- Time Deposits (2)
- Misc. Accounts (2)
- Drivers License: [MO465789123456798](#)

Inquiry ID Code:
VIP Customer: **Yes**

Account Inquiry - Construction Ln 360 History

Find Print Refresh Edit All Fields Merge Document

- Banner Messages (5)

- Employee [Messages](#) [Escrow](#) [Participated](#)
- C/B Non-reporting

Account Payment Interest Bank Internal Reporting Collateral Participation Variable Rate Customer

Account Name and Address
BESSIE ADAMS

HOLD MAIL

Payment

Payment Amount: **\$0.00**

Principal & Interest Amount: **\$0.00**

Current Due: **\$0.00**

Escrow Payment Amount: **\$0.00**

Past Due Amount: **\$0.00**

Total Amount Due: **\$0.00**

Partially Paid Amount: **\$0.00**

Payment Suspend Amount: **\$0.00**

Interest

Interest Base: **2 - Interest accrued on 365/360**

Interest Rate: **6.000000 %**

Daily Accrual: **\$0.33333**

Balance Details
Original Loan **\$250,000.00**

Payment Details

Payment Due Date: **07/02/2009**

Next Scheduled Payment Date: **07/02/2009**

Use Billed Amounts When Splitting Payments: **Yes**

Payment Type: **2 - Payment is accrued interest only**

Payment Frequency (Term): **1**

Payment Frequency (Units): **M - Months**

Loan Term: **12**

Loan Term (Units): **M - Months**

Dates

Original Loan Date: **06/02/2009**

Last Payment Date:

Maturity Date: **06/02/2010**

Next Review Date:

Loan 65616

Customer

AAA0004

BESSIE ADAMS

HOLD MAIL

► Additional Addresses

Relationship: **Primary account owner**

Date of Birth: **04/01/1951**

Tax ID: **222-22-2222**

(417)555-6652

(417)555-7845

(417)555-6543 ext. 123987

BADAMS@JACKHENRY.COM

- Demand Deposits (3)
- Loans (6)
- Time Deposits (2)
- Misc. Accounts (2)

Drivers License: **MO465789123456798**

Inquiry ID Code: _____

VIP Customer: **Yes**

Account Inquiry - Construction Ln 360 History

Find Print Refresh OK Cancel All Fields Delete Account Effective Date Maintenance

Banner Messages (5)

- Employee [Messages](#) [Escrow](#) [Participated](#)
- C/B Non-reporting

Account	Payment	Interest	Bank Internal	Reporting	Collateral	Participation	Variable Rate	Customer
Account Name and Address								
BESSIE ADAMS								
HOLD MAIL								
Payment								
Payment Amount:	\$0.00							
Principal & Interest Amount:	\$0.00							
Current Due:	\$0.00							
Escrow Payment Amount:	\$0.00							
Past Due Amount:	\$0.00							
Total Amount Due:	\$0.00							
Partially Paid Amount:	\$0.00							
Payment Suspense Amount:	\$0.00							
Interest								
Interest Base:	2 - Interest accrued on 365/360							
Interest Rate:	6.000000							
Daily Accrual:	\$0.33333							
Balance Details								
Original Loan	\$250,000.00							
Payment Details								
Payment Due Date:	07/02/2009							
Next Scheduled Payment Date:	07/02/2009							
Use Billed Amounts When Splitting Payments:	Yes							
Payment Type:	2 - Payment is acci							
Payment Frequency (Term):	1							
Payment Frequency (Units):	M - Months							
Loan Term:	12							
Loan Term (Units):	M - Months							
Dates								
Original Loan Date:	06/02/2009							
Last Payment Date:	//							
Maturity Date:	06/02/2010							
Next Review Date:	//							

Loan 65616

Customer

AAA0004 < > < >

BESSIE ADAMS

HOLD MAIL
Additional Addresses

Relationship: **Primary account owner**
Date of Birth: **04/01/1951**
Tax ID: **222-22-2222**
(417)555-6652
(417)555-7845
(417)555-6543 ext. 123987
BADAMS@JACKHENRY.COM

- Demand Deposits (3) < >
 - Loans (6) < >
 - Time Deposits (2) < >
 - Misc. Accounts (2) < >
- Drivers License: **MO465789123456798**

Inquiry ID Code: _____
VIP Customer: **Yes**

Account Inquiry - Construction Ln 360 History

Find Print Refresh OK

Banner Messages (5)
Employee < > Messages
C/B Non-reporting

Account Payment Interest Bank Internal Reporting

Account Name and Address
BESSIE ADAMS

HOLD MAIL

Balance Details
Original Loan \$250,000.00

- ABA Lookup
- Account Maintenance
- ACH Warehouse
- Additional Addresses
- Alternate Payment Schedule
- Associated Demand Accounts
- Bill/Fee Information
- Calculate Debt Protection
- Collateral Tracking
- Credit Bureau File
- Credit Line
- Credit Line Overview
- Customer Identification
- Document/Image Inquiry
- Escrow/Insurance
- Extension
- FASB
- Forward Account
- HAMP Loan Inquiry
- History
- Image Inquiry
- Inquiry Tracking
- Insurance Accrual
- Liability Inquiry
- Litigation Account
- Loan Assumption
- Loan Rate Schedules
- Loan Stop Functions
- Maintenance History
- Master Plan LOC
- Memo Post
- Messages
- Officer List
- Participant
- Payment Change Warehouse
- Payoff
- Print Loan History
- Related Accounts
- Relationships
- Renewal
- Re-Occurring Fee
- Reoccurring Fee Inquiry
- Rewards Field Inquiry
- Servicing
- Special Information Codes
- Specialty Lending Inquiry
- Stops/Holds
- Supervisory LTV Property Types
- Sweep Inquiry
- Syndication Agent
- Syndication Member
- Tiered Rate Information
- Transaction Entry
- Transfers
- Unit Priced
- Wire Inquiry
- Wires-Recurring
- Zillow PowerOn

Interest

Interest Base: **2 - Interest accrued on 365/360**

Interest Rate: 6.000000

Daily Accrual: **\$0.33333**

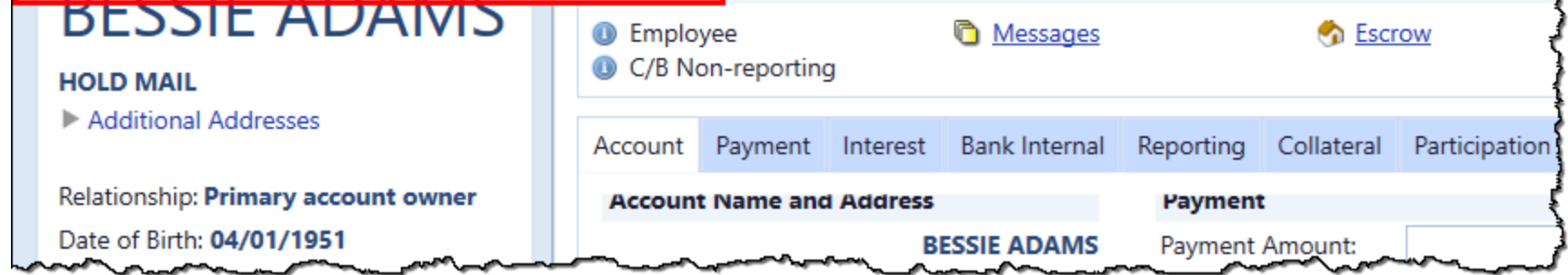
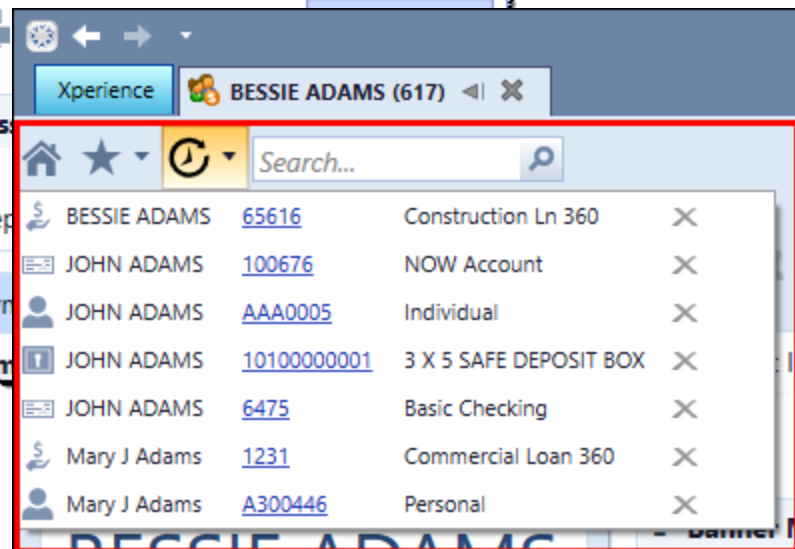
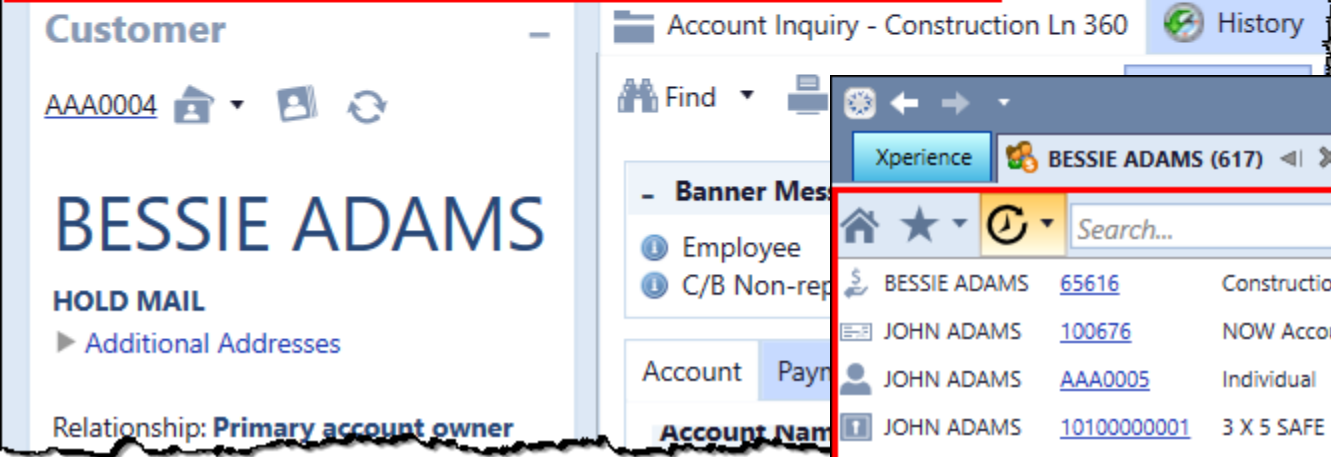
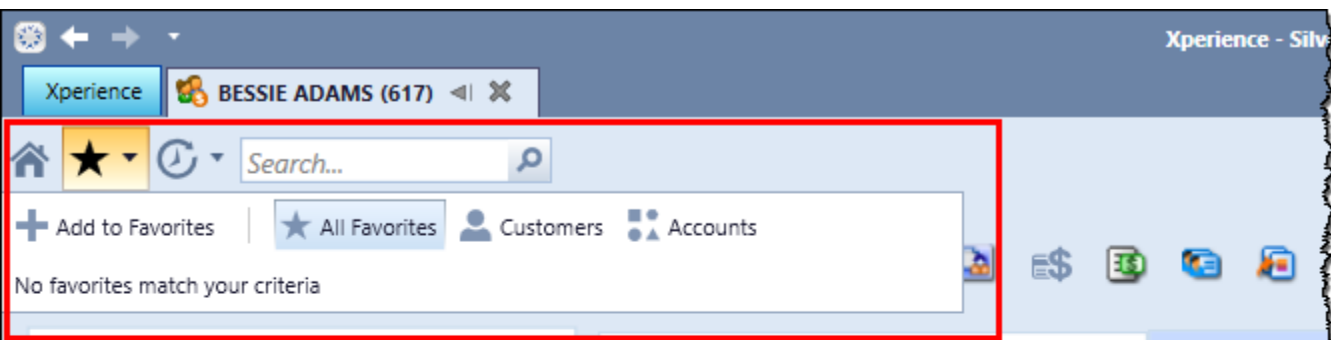
Dates

Original Loan Date: 06/02/2009 < >

Last Payment Date: // < >

Maturity Date: 06/02/2010 < >

Next Review Date: // < >



Xperience SilverLake (617)

SL SilverLake Work With Spooled Files

SilverLake Menu

My Menu Search Results

- Deposit Parameter Maintenance Menu
- Deposit Transaction Menu
- Safe Deposit Box Menu
- Safe Deposit Parameter Menu
- Time Deposit Reports Menu
- Create Direct Deposit Transactions
- Demand Deposit Annual Percentage Yield Inquiry

Select from Menu

Xperience SilverLake (617)

SL SilverLake Work With Spooled Files

SilverLake Menu

My Menu Search Results

- Add/Change Repetitive Wire Transfers
- Change Account Primary CIF Number
- Change Additional Names & Relationships
- Change Collection Officer Assignments
- Change Customer Information
- Change Customer Name
- Change Demand Transactions
- Change EIP NSF Control to CLOSED
- Change EIP NSF Control to READY

Select from Menu

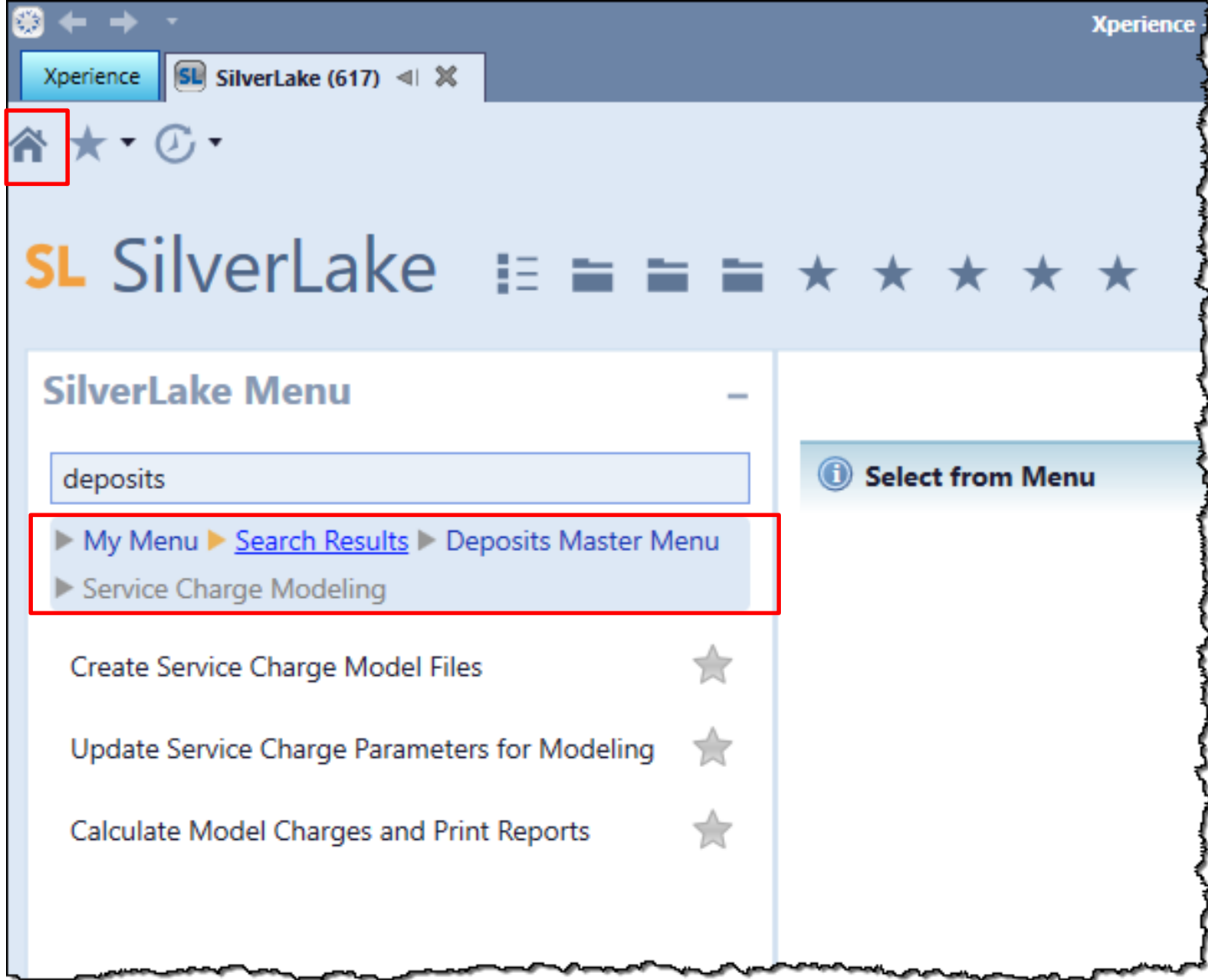
Xperience SilverLake (617) Customer & Account

SL SilverLake Work With Spooled Files

SilverLake Menu

My Menu Search Results

- Deposit Parameter Maintenance Menu



Xperience SilverLake (617)

Work With Spooled Files

- Time Deposits Menu
- Deposits Master Menu
- ACH Menu
- Print Sweep Trial Balance
- History Reversals
- Enter/Update Closing Transactions
- Enter Demand Transactions
- Change Demand Transactions
- Customize Toolbar

- Master Menu
- CIF Maintenance Menu
- Deposits Master Menu
- Time Deposits Menu
- Loan Master Menu
- General Ledger Master Menu
- Safe Deposit Box Menu
- Inquiry Menu

Customize Toolbar

Favorite List Items

- Time Deposits Menu
- Deposits Master Menu
- ACH Menu
- Print Sweep Trial Balance
- History Reversals**
- Enter/Update Closing Transactions
- Enter Demand Transactions
- Change Demand Transactions

Move Up

Move Down

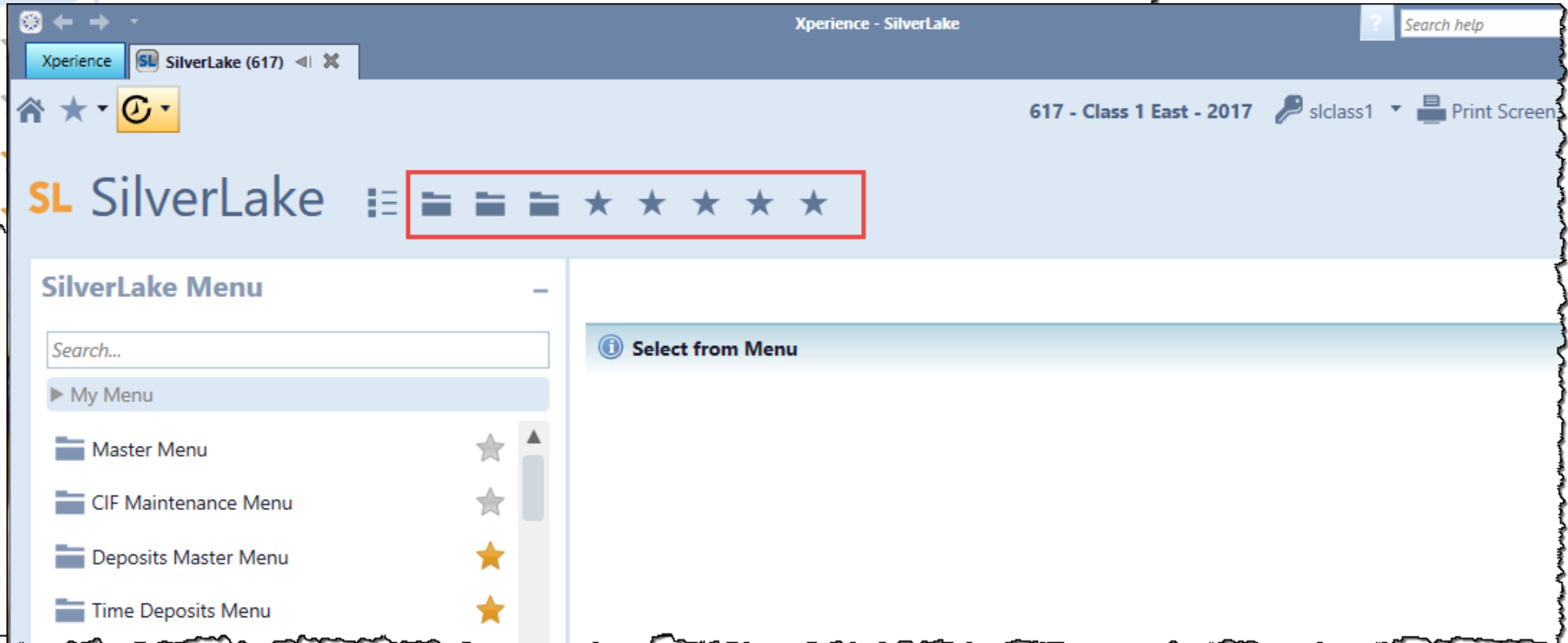
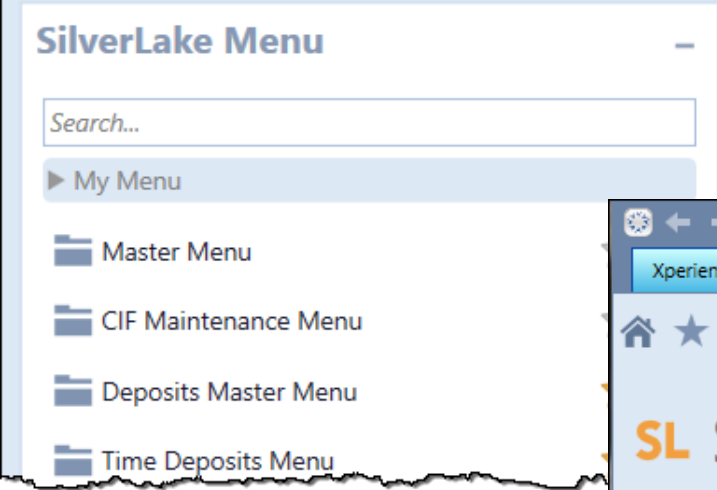
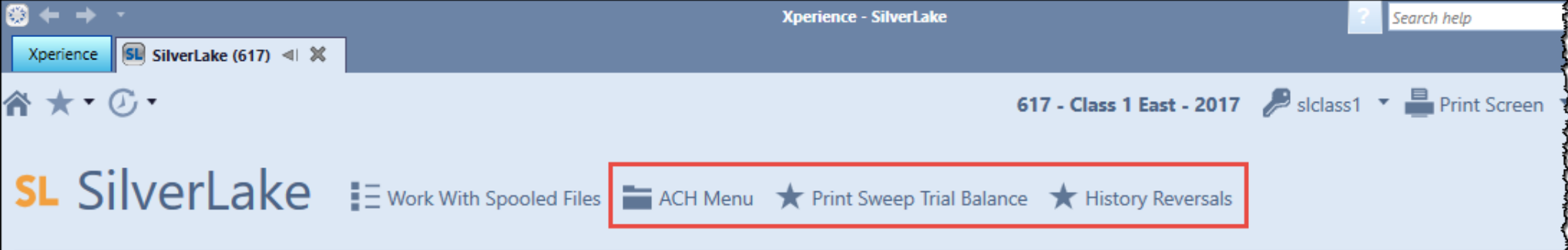
Current Toolbar Items

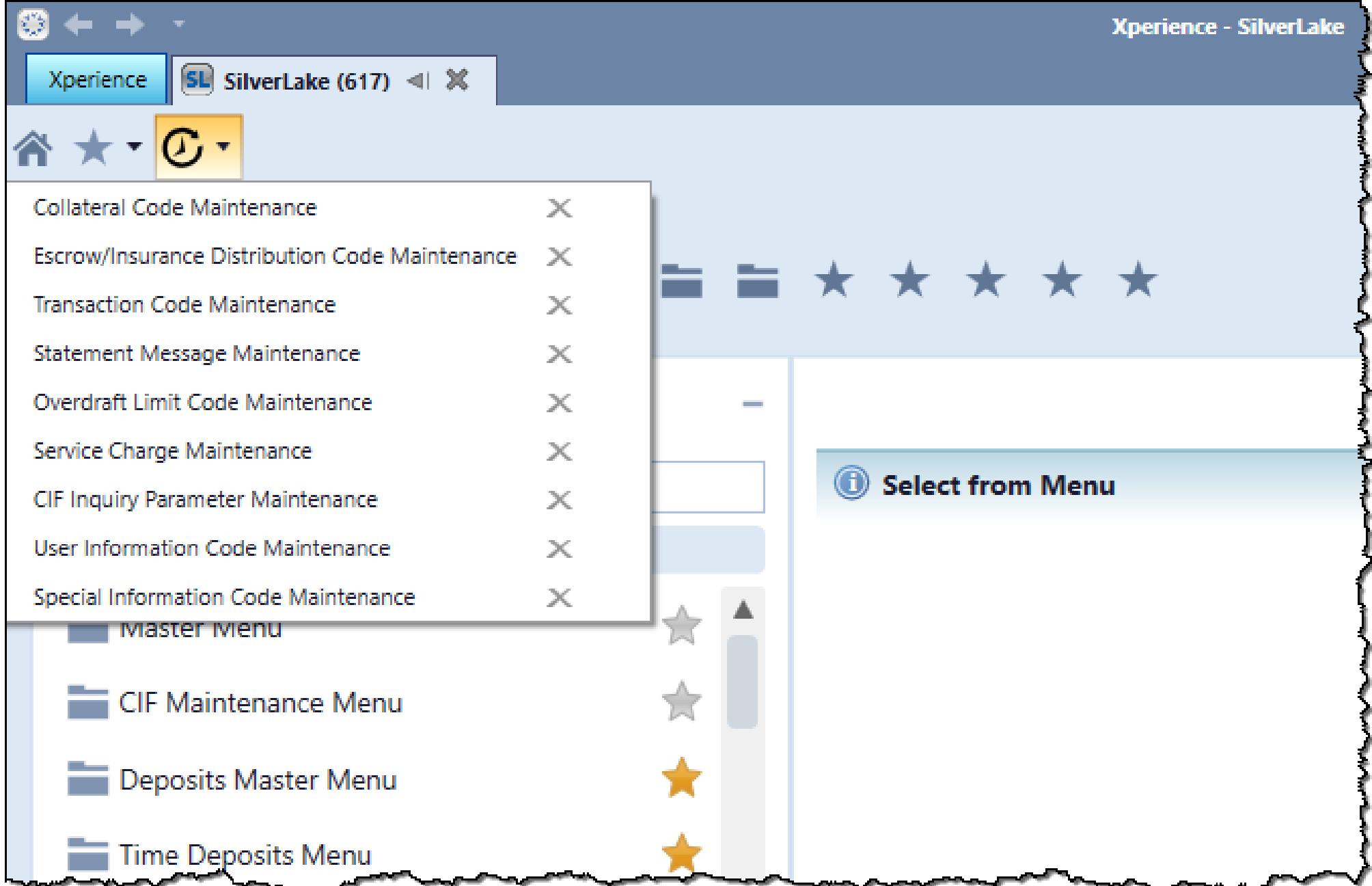
- History Reversals**
- Print Sweep Trial Balance
- ACH Menu

Add ->

Remove

OK Cancel





SL SilverLake

SilverLake Menu



Search...

My Menu Master Menu

- CIF Menu
- Demand Deposits Menu
- Time Deposits Menu
- Loan Menu
- General Ledger Menu
- Safe Deposit Box Menu
- Inquiry Menu
- Parameter Maintenance Menu
- ACH Menu
- AFT Menu
- Miscellaneous Menu
- Shareholder Menu
- End-of-day Menu

Service Charge Parameter Maintenance

Exit Previous OK Add

Service Charge Parameter Maintenance Items

Change Copy Delete Display

Service Charge Code	Region	Branch	Description
BC			Basic Checking
CA			Commercial Analysis
CC			Commercial Checking
CK			Personal Checking
CN			Commercial NOW Acct
HS			Health Savings
IA			Internal Accounts
LM			TENANT LEASE SEC
LS			LANDLORD LEASE SEC
LT			IOLTA

SL SilverLake

SilverLake Menu

Service Charge Parameter Maintenance

Exit Previous OK Add

Service Charge Parameter Maintenance Items

Print Previous Records Next Records Change Copy Delete Display

Service Charge Code	Region	Branch	Description
BC			Basic Checking
CA			Commercial Analysis
CC			Commercial Checking
CK			Personal Checking
CN			Commercial NOW Acct
HS			Health Savings
IA			Internal Accounts
LM			TENANT LEASE SEC
LS			LANDLORD LEASE SEC
LT			IOLTA

Zoom in
Zoom out

400%
200%
150%
✓ 125%
100%
75%
50%

Custom...

SL SilverLake

SilverLake Menu

- Inpar
- ▶ My Menu ▶ Search Results
- Loan Parameter Maintenance Menu
 - Loan Parameter Print Menu

Loan Transaction Code Maintenance

Exit Previous OK Add

Transaction Code Details

Change Copy Delete Display

Transaction Code	Description
1	New Loan Advance
2	Force Principal Advance
5	New Loan Advance for Allocations
7	Principal Payment
8	Interest Payment
10	Regular Payment
11	Late Charge Payment
12	Regular Payoff
13	Backdated Payoff
14	Force Payoff-MANAGEMENT ONLY

Xperience - SilverLake

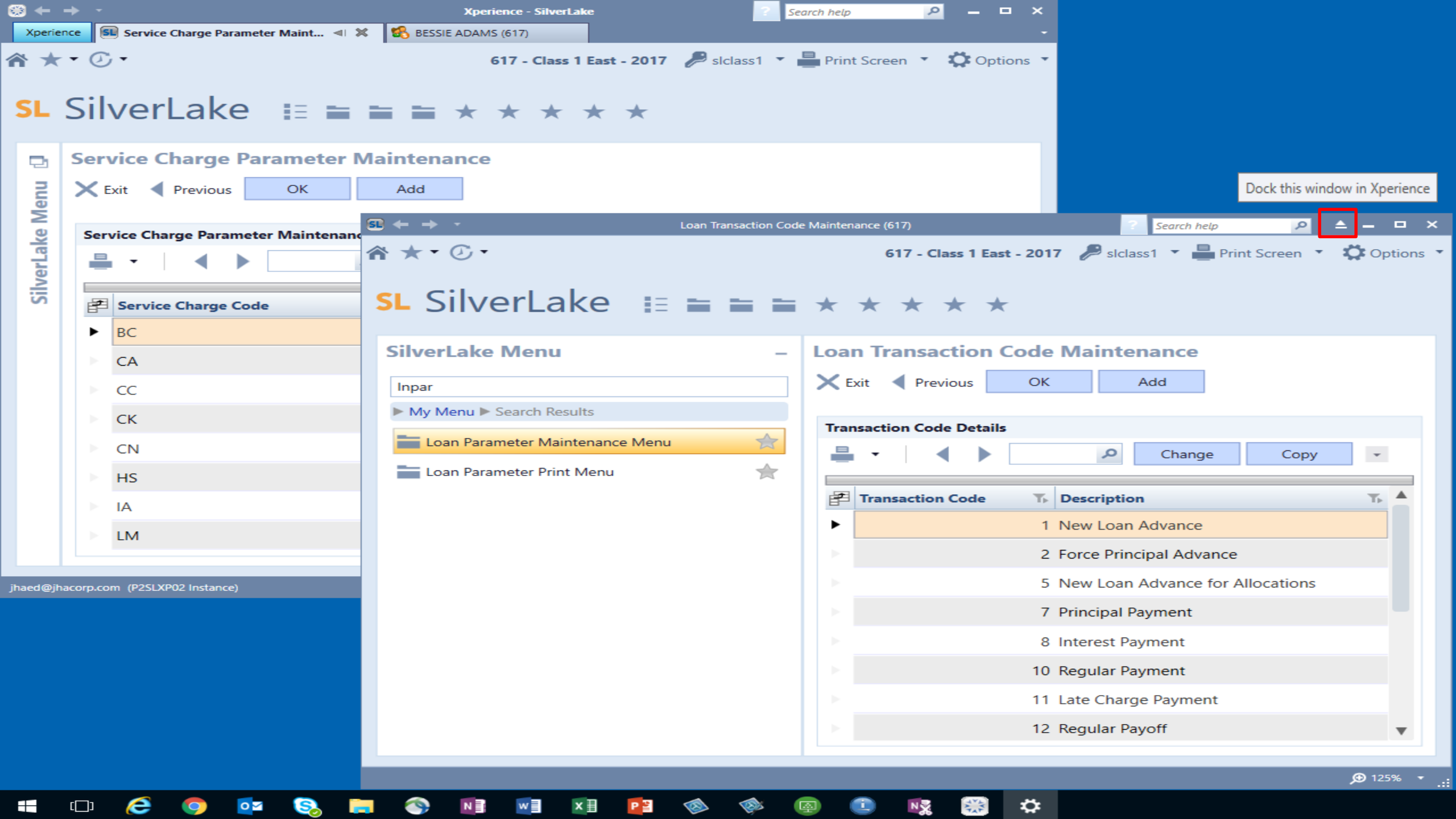
Xperience | SL Service Charge Parameter Maint... | SL Loan Transaction Code Maintena... | BESSIE ADAMS (617)

Home | Star | Clock | Eject Tab | Close Tab | 617 - Class 1 East - 2017

SL SilverLake | [Menu Icon] | [Folder Icon] | [Folder Icon] | [Folder Icon] | [Star Icon] | [Star Icon] | [Star Icon] | [Star Icon] | [Star Icon]

SilverLake Menu | Loan Transaction Code Maintenance

Inpar | [X] Exit | [Previous] Previous | [OK] OK | [Add] Add



1112382 - Centralized Phone Number Maintenance



Two additional phone number fields added.

Format control added for all phone number fields.

Customer & Account Inquiry/Edit

Customer Inquiry Customer Profile

Print Refresh OK Cancel Name Change Customer View Reset PIN Delete Customer

- Banner Messages (7)

Employee Messages Sweeps Credit Line Internet Banking

Example of a banner message in PowerOn Multi-Bank Account Listing

Search

Description:

Account Fields

Description	Value	Field Help
Home Phone Format	01 - (XXX)XXX-XXXX	
Home Phone 2 Format	02 - XXX-XXX-XXXX	
Home Phone 2	417-235-6652	
Home Phone	(417)555-1234	
Home Cell Phone Format	03 - XXX/XXX/XXXX	
Home Cell Phone	417/555/9876	
Business Phone Format	04 - XXX.XXX.XXXX	
Business Phone Extension	1234567890	
Business Phone 2 Format	05 - XXX-XXX-XXXXXXX	
Business Phone 2	000-417-5551478	
Business Phone	417.555.4590	
Business Cell Phone Format	06 - XXXXX-XXX-XXX-XXXX	
Business Cell Phone	41755-576-901-1111	

Customer & Account Inquiry/Edit

The screenshot displays a web application interface for customer and account management. At the top, there are tabs for 'Customer Inquiry' and 'Customer Profile'. Below the tabs is a toolbar with buttons for 'Print', 'Refresh', 'OK', 'Cancel', 'Name Change', 'Customer View', 'Reset PIN', and 'Delete Customer'. The main content area is divided into sections: 'Banner Messages (7)' with links for 'Employee', 'Messages', 'Sweeps', 'Credit Line', and 'Internet Banking'; a 'Search' section with a 'Description' field containing the text 'phone'; and an 'Account Fields' section. The 'Account Fields' section is a table with columns for 'Description' and 'Field Help'. A modal window titled 'Account Field Maintenance' is open, showing a dropdown menu for 'Business Phone 2 Format'. A red arrow points from the dropdown to a list of format options: '01 - (XXX)XXX-XXXX', '02 - XXX-XXX-XXXX', '03 - XXX/XXX/XXXX', '04 - XXX.XXX.XXXX', '05 - XXX-XXX-XXXXXXXX', and '06 - XXXXX-XXX-XXX-XXXX'.

Description	Field Help
Home Phone Format	
Home Phone 2 Format	
Home Phone 2	
Home Phone	
Home Cell Phone Format	
Home Cell Phone	
Business Phone Format	

Account Field Maintenance

Business Phone 2 Format: [Dropdown]

OK Cancel

- 01 - (XXX)XXX-XXXX
- 02 - XXX-XXX-XXXX
- 03 - XXX/XXX/XXXX
- 04 - XXX.XXX.XXXX
- 05 - XXX-XXX-XXXXXXXX
- 06 - XXXXX-XXX-XXX-XXXX

Customer & Account Inquiry/Edit

The screenshot displays a banking software interface. At the top left, the number '013' is visible. The main header area includes 'Customer Inquiry' and 'Customer Profile' tabs. Below this, there are navigation options: 'Find', 'Print', 'Refresh', 'Edit', and 'Name Change'. A section titled 'Banner Messages (7)' contains a message about an employee. Below the messages, there are tabs for 'Customer', 'Tax Information', and 'Financials and Risk'. The 'Tax Information' tab is active, showing 'Tax Identification' details: Tax ID Number (XXX-XX-5678), Tax ID Type (I - Individual TIN), Tax ID Certification Status (S - You have sent the customer a TIN certif.), and Tax ID Certification Date (04/04/2016). Below this is the 'Tax Return' section with fields for Tax Return Date and Tax Return Extension Date. A dropdown menu is open, listing various functions. The 'Customer Maintenance' option is highlighted with a red box. The dropdown menu items include: Additional Addresses, Bill Pay, Cognos, Collateral Tracking, Combined Statement, Credit Line, Credit Line Overview, CRM, Customer Address Change, Customer All-In-One Maintenance, Customer Due Diligence, Customer Identification, Customer jhaKNOW Report, Customer Maintenance (highlighted), Customer Maintenance (dropdown), Customer waived income, Document/Image Inquiry, Forward Account, Geographic Address Reference, Google, Google Test, Inquiry Tracking, Jack Henry Associates, Liability Inquiry, Litigation, Maintenance History, Marketing Information, Messages, Multi-Bank Account Listing, Officers, Plans, PowerOn Walkthrough, Profitability, Related Customers, Relationship Profitability Management, Shipping Label, Sweep Inquiry, Tax Reporting, USPS Address Verification, Vendor Services, and Wires-Recurring.

Customer & Account Inquiry/Edit

The screenshot displays a CRM interface with a main window and a pop-up window. The main window shows customer information for Betty Adams (A000013) and a table of contact information. A red box highlights the 'Select' button in the 'Contact Information' section, with an arrow pointing to the 'CIF Customer Phone Maintenance Information' pop-up window.

Customer Information:

- Short name: ADAMS BETTY
- Customer number: A000013

Contact Information Table:

Phone Type	Phone Number	Phone Extension
Home	(417)555-1234	
Business	417.555.4590	1234567890
Home Cell	417/555/9876	
Bus. Cell	41755-576-901-1111	
Home Fax		
Bus. Fax		
Home 2	417-235-6652	
Business 2	-417-5551478	

CIF Customer Phone Maintenance Information:

- Phone Type: Home
- Phone Number: 4175551234
- Phone Display Format: 01
- Phone Format String: (XXX)XXX-XXXX

-
- ▶ My Menu ▶ Search Results
- ▶ CIF Parameter Maintenance Menu
- Application User-Defined Field Parameter Maint ★
- Relationship Pricing Parameter Maintenance ★
- User-Define Field Validation Parameter Maintenance ★**
- CIF Profitability Loan Risk Maintenance ★
- Customer Profitability Category Maintenance ★
- Alien Customer Country of Residency codes ★
- Alien Customer Recipient codes ★
- Alien Customer Withholding Exemption codes ★
- Risk Rating Code Parameter Maintenance ★
- Customer Relationship Balance Report Parameters ★
- Affiliate Opt-out Exception Code Maintenance ★
- CIF General Parameter Maintenance ★
- Cross Application Transaction Template Parameter ★
- W8 Processing Parameter Maintenance ★
- Limitation on Benefit codes ★
- Print Alien Customer Country of Residency ★

✕ Exit ◀ Previous

Display Customer Field Validations Items

Print ◿ ◀ Previous Records ▶ Next Records

Name	Description	Personal Control	Non-Personal Control
▶ CFADT6	Last Alien Certification	NOT REQUIRED	NOT REQUIRED
▶ CFAFLECD6	Affiliate Opt-out Exception Date	NOT REQUIRED	NOT REQUIRED
▶ CFAFLEXCD	Affiliate Opt-out Exception Code	NOT REQUIRED	NOT REQUIRED
▶ CFAFLEXD6	Affiliate Opt-out Expiration Date	NOT REQUIRED	NOT REQUIRED
▶ CFAFLG	Alien Flag	NOT REQUIRED	NOT REQUIRED
▶ CFAFLOPT	Affiliate Opt-out Code	JHA REQUIRE	NOT REQUIRED
▶ CFBIR6	Date of Birth	NOT REQUIRED	NOT REQUIRED
▶ CFBND6	Last IRS Notification	NOT REQUIRED	NOT REQUIRED
▶ CFBNOT	B Notice Flag	JHA REQUIRE	NOT REQUIRED
▶ CFBPHO	Business Phone	NOT REQUIRED	NOT REQUIRED
▶ CFBPHX	Business Phone Extension	NOT REQUIRED	NOT REQUIRED
▶ CFBRNN	Branch Number	NOT REQUIRED	NOT REQUIRED
▶ CFBUST	Standard Industrial Code	NOT REQUIRED	NOT REQUIRED
▶ CFB2EXT	Business Phone 2 Extension	NOT REQUIRED	NOT REQUIRED
▶ CFB2PHON	Business Phone 2	NOT REQUIRED	NOT REQUIRED
▶ CFH2PHON	Home Phone 2	NOT REQUIRED	NOT REQUIRED
▶ CFH2PHON	Home Phone 2	NOT REQUIRED	NOT REQUIRED
▶ CFINCL	Income Level	NOT REQUIRED	NOT REQUIRED

Work with CIF Validation Parameter File Entry

✕ Exit ◀ Previous

Work with CIF Validation Parameter File Entry Information

Print ◿

Field Name: **CFB2PHON**

Field Description: **Business Phone 2**

Personal Field Control:

Non-Personal Field Control:

- R - Required
- O - Override
- N - Not Required**

1089496 – Cross Application Entry



SilverLake Menu

cross application

My Menu Search Results

Cross Application Default Description Maintenance ★

Cross Application Item Entry Edit (Multiple) ★

Cross Application Item Entry Edit (Single) ★

Cross Application Item Entry Notice Print (Single) ★

Cross Application Item Entry/Update (Multiple) ★

Cross Application Item Entry/Update (Single) ★

Cross Application Item Notice Print (Multiple) ★

Cross Application Transaction Template Parameter ★

Print Cross Application Default Description Codes ★

Print Cross Application Template Parameters ★

Cross Application Template Parameter

Exit

Previous

OK

Add

No Data to Display.

Templates

No records available

Cross Application Template Parameter

Exit

Previous

OK

Cross Application Template Parameter Information

Print

Template Name: EXAMPLE123

Description: Example123456789012345678901

Cross Application Template Parameter - Add

✕ Exit ◀ Previous **OK** Clear Detail Descriptions Maintenance **Apply Change** Fold/Unfold

Cross Application Template Parameter Information

Print ▾

Print Notice:

Debits: \$0.00

Credits: \$0.00

Description 1:

Description 2:

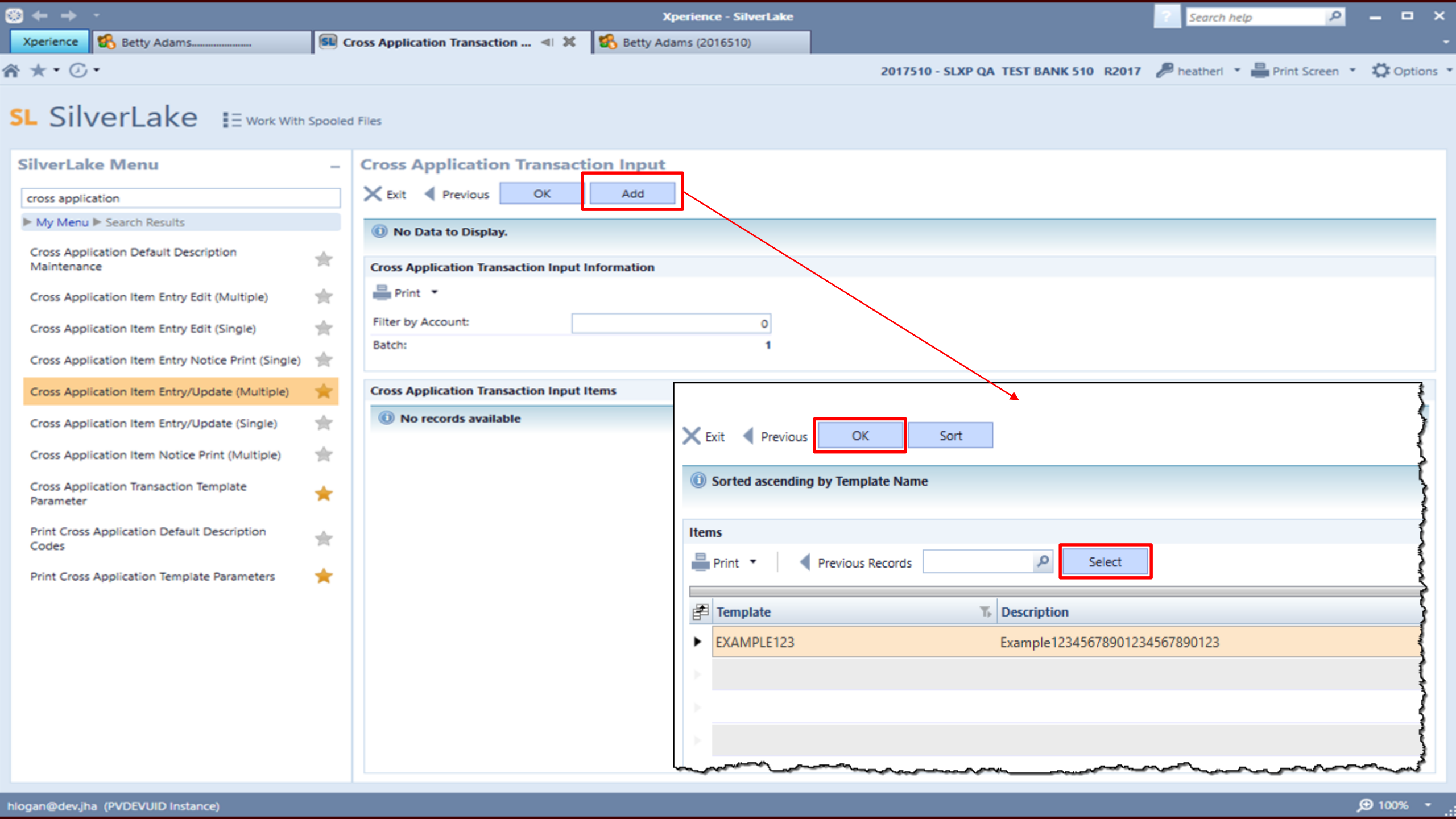
Template Name: **EXAMPLE123**

Template Description:

Cross Application Template Transactions

◀ Previous Records ▶ Next Records

Account Number	Account Type	Transaction Code	Serial Number	Amount(.2)	Funds Source	Officer Code	Print on Notice
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>
<input type="text" value="0"/>	<input type="checkbox"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="\$0.00"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Y - Yes"/>



- cross application
- My Menu Search Results
- Cross Application Default Description Maintenance
- Cross Application Item Entry Edit (Multiple)
- Cross Application Item Entry Edit (Single)
- Cross Application Item Entry Notice Print (Single)
- Cross Application Item Entry/Update (Multiple)
- Cross Application Item Entry/Update (Single)
- Cross Application Item Notice Print (Multiple)
- Cross Application Transaction Template Parameter
- Print Cross Application Default Description Codes
- Print Cross Application Template Parameters

Cross Application Transaction Input

Exit Previous OK Add

No Data to Display.

Cross Application Transaction Input Information

Print

Filter by Account:

Batch:

Cross Application Transaction Input Items

No records available

Exit Previous OK Sort

Sorted ascending by Template Name

Items

Print Previous Records Select

Template	Description
EXAMPLE123	Example12345678901234567890123

- SilverLake Menu**
- cross application
- My Menu Search Results
- Cross Application Default Description Maintenance ★
 - Cross Application Item Entry Edit (Multiple) ★
 - Cross Application Item Entry Edit (Single) ★
 - Cross Application Item Entry Notice Print (Single) ★
 - Cross Application Item Entry/Update (Multiple) ★**
 - Cross Application Item Entry/Update (Single) ★
 - Cross Application Item Notice Print (Multiple) ★
 - Cross Application Transaction Template Parameter ★
 - Print Cross Application Default Description Codes ★
 - Print Cross Application Template Parameters ★

Cross Application Transaction Input - Add

Cross Application Transaction Input Information

Print

Batch: 1

Set: *NEW*

Print Notice: Y - Yes

Debits: \$50.00

Credits: \$50.00

Description 1:

Description 2:

Cross Application Transaction Input Items

Previous Records Next Records

Account Number	Account Type	Transaction Code	Serial	Amount(.2)	Funds Source	Officer Code	Print on Notice
88880	D	1		\$50.00			Y - Yes
88880	L	10		\$50.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes
0		0		\$0.00			Y - Yes

2016 Monthly Additions

May	
	JH 1100230 - End-of-Year Calendar Process Made Easier
June	
	AA 1089521 - Demand Deposit Type Code Maintenance Options
	AA 1089521 - Improved Maintenance of Type Service Charge Code Parameters
July	
	No enhancements were released this month
August	
	No enhancements were released this month
September	
	No enhancements were released this month
October	
	No enhancements were released this month
November	
	No enhancements were released this month
December	
	No enhancements were released this month