

***jack henry* Banking**[®]

A DIVISION OF JACK HENRY & ASSOCIATES INC.[®]

2017 Deposit Enhancements

SilverLake

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Manager Pro® – Event Management™, ATM Manager Pro® – Financial Management™, AudioTel™, Banno Marketing™, Banno Mobile™, Banno Monitor™, Basel Report Pro™, Basel Report Pro™, BladeCenter™, BondMaster™, Branch Anywhere™, Branch Deposit Reporting Pro™, Brand Management Services™, BusinessManager®, Call Report Pro™, Call Report Pro CU™, Card Holder Controls and Alerts™, Card Processing Solutions™, Card Processing Solutions Companion App™, Card Processing Solutions Credit™, Card Processing Solutions Debit™, Cash Automation™, Cash Dispenser™, Cash Recycler™, Centurion Business Continuity Planning™, Centurion Business Recovery Consulting Group™, Centurion Co-Location™, Centurion Disaster Recovery™, Centurion Emergency Notification™, Centurion Enterprise-Level Recovery™, Centurion Episys Hosted Failover™, Centurion Hosted High Availability™, Centurion LiveVault™, Check 21 Cash Letter™, Check 21 Exception Processing™, CheckCollectedPlus™, Check Collected Recovery Services™, CheckMaster™, CheckMaster Plus™, Check Writer for Core Director®, CIF 20/20®, CIF 20/20® Teller™, Co-Mingle™, Collateral and Document Tracking™, Commercial Lending Center™, Compliance Access™, Core Director®, Core Director® Teller™, Core Director® Teller Capture™, Cruise®, CruiseNet®, CruiseNet® Mobile CU™, CruiseNet® Mortgage Statement Extract™, CruiseNet® Relationship Pricing™, CTRMaster™, CUPRO® ALM™, CUPRO® ALM Express™, Customer Payment Portal™, Database Cleansing Package™, DataLink CU™, Demand Account Reclassification™, DIME™ (Document Image Management Engagement), DirectLine International™, DirectLine® DFX, DirectLine Wires™, Dynamic Content Modules™, ECS Capture Solutions™, ECS Digital Data Conversion™, ECS OneLook™, ECS Paper-to-Digital Conversion™, ECS RDC Conversion™, ECS Web™, eCTR™, Electronic Statements™, Electronic Statements – Interactive™, Enhanced Account Analysis™, Enhanced Loan Application™ (ELA), Enhanced Loan Collections™, Enhanced Member Application™ (EMA), Enterprise Backup and Tape Encryption™, Enterprise Capture Solutions™, Enterprise Conversion Solutions™, Enterprise Payment Solutions™, Episys®, Episys® Anywhere™, Episys® Collateral and Document Tracking™, Episys® Collection Toolkit™, Episys® Contact Event Manager™, Episys® Continuity Plan™ (ECP), Episys® Continuity Services™, Episys® Continuity Services Plus™, Episys® Data Store™, Episys® Dealer Reserve Accounting™, Episys® Escrow Module™, Episys® External Loan Processing Interface™, Episys® Failover Certification™, Episys® Fallover Self-Certification™, Episys® ID Scanner Interface™, Episys® ID Scoring Integration™, Episys® Management Server™, Episys® Multihost™, Episys® OFAC Integration™, Episys® Overdraw Tolerance™, Episys® PowerCheckUp™, Episys® Quest™, Episys® Real Time External Loan Interface™, Episys® Replication Failover™, Episys® Skip Payment™, Episys® University™, Episys® Vaulting™, Episys® Virtualization™, EPS Remote Deposit Capture™, Extra Awards®, Fallover™, Fed-File Pro™, FlexPass™, First PIN™, FormSmart™, Genesys Check Imaging Suite™, Gladiator®, Gladiator® Advanced Malware Protection™, Gladiator® Consulting Services™, Gladiator® CoreDEFENSE Managed Security Services™, Gladiator® eBanking Compliance Services™, Gladiator® eCommercial SAT™, Gladiator® Enterprise Network Design, Implementation & Support Services™, Gladiator® Enterprise Security Monitoring™, Gladiator® Enterprise Virtualization Services™, Gladiator® eSAT™, Gladiator® eShield™, Gladiator® Help Desk Service™, Gladiator® Hosted Network Solutions™, Gladiator® IT Regulatory Compliance/Policy Products™, Gladiator® Managed IT Services™, Gladiator® Managed Unified Communications Services™, Gladiator® NetTeller® Enterprise Security Monitoring™, Gladiator® Network Services™, Gladiator® Phishing Defense and Response Service™, Gladiator® Social Media Compliance Services™, Gladiator Technology®, Gladiator® Unified Communications Services™, Gladiator® Website Compliance Review™, goDough®, GoldPass™, Hosted Pay Page™, iBizManager™, Image ATM™, Image ATM Capture and Reconciliation™, ImageCenter™, ImageCenter ATM Deposit Management™, ImageCenter Image Capture™, ImageCenter Interactive Teller Capture™, Intelix CIF 20/20® OutLink Renewal Engagement™, Intelix Consulting™, InTouch Voice Response®, Investor Servicing™, iPay Business Bill Pay™, iPay Consumer Bill Pay™, iPay QuickPay™, iPay Solutions™, Isoscles™, Italk™, Jack Henry & Associates, Inc., Jack Henry Banking™, JHA Client Services™, JHA Commercial Cash Management™, JHA Consumer Preces™, JHA EMV™, JHA EPS SmartPay Biller Direct™, JHA EPS SmartPay Business™, JHA EPS SmartPay Express™, JHA Get Smart™, JHA Hosted ATM Driving™, JHA Merchant Services™, JHA Money Center™, JHA mRDC™, JHA OutLink Processing Services™, JHA Payment Solutions™, JHA Payment Processing Solutions™, JHA Program Management Services™, JHA Small Business Cash Management™, JHA Treasury Management™, JHA Address Verify™, JhaCall Center™, JhaCall Center In-House™, JhaCall Center Outsourced Services™, JhaCall Center Outsourced Services After Hours™, JhaCall Center Outsourced Full Business Services™, JhaCall Center Outsourced Select Services™, JhaDirect™, JhaEnterprise Workflow™, JhaID Scan™, JhaKnow™, JhaKnow Express™, JhaPassPort Debit Optimizer™, JhaPassPort™, JhaPassPort.pro™, JhaPassPort Direct™, JhaPassPort Extra Awards™, JhaPassPort Fraud Center™, JhaPassPort Hot Card Center™, JhaPassPort Promotions and Consulting Services™, JhaPassPort Switch™, JhaArchive™, JVault™, JXchange™, Know-It-All Credit Programs™, Know-It-All Education™, Know-It-All Learning Management Portal™, Know-It-All Now™, Landlord/Tenant Security Deposit Tracking™, LendingNetwork®, Loan Collateral Tracking™, Margin Maximiser Interactive™, Margin Maximiser Interactive™, Margin Maximiser MaxConnect™, Margin Maximiser MaxConnect™, Margin Maximiser Pronto™, Margin Maximiser Pronto™, Margin Maximiser Suite®, Margin Maximiser Suite®, Masterlink®, MaxConnect Interactive™, MedCashManager®, Member Business Services™, Member Privilege™, Mobile Website™, Multifactor Authentication™, Mutual Fund Sweep™, Net Check™, NetTeller™, NetTeller® Bill Pay™, NetTeller® Cash Management™, NetTeller® MemberConnect™, NetTeller® Online Banking™, NetTeller® Security Manager™, NetTeller® Text Alerts™, NetTeller® Vanity URL™, DFX Gateway™, OnBoard Deposits™, OnBoard Loans™, OnNet™, OnTarget™, OnX™, OpCon™, Opening Act™, Opening Act Express™, Optimizer™, Optimus Credit Union™, Participation Lending™, PassBook™, PIN Change Service™, Point™, PointMobility™, PowerOn®, PowerOn2™, PowerOn Marketplace®, PowerOn Studio™, Prepaid Cards™, Professional Consulting Services™, PROFITability®, Organizational PROFITability® Analysis System™, Product PROFITability® Analysis System™, PROFITability® Budget™, PROFITability® Reporting Service™, PROFITstar™, PROFITstar® ALM Budgeting™, PROFITstar® Budget™, PROFITstar® Classic™, PROFITstar® Reporting Service™, ProfitStars®, ProfitStars® Direct™, ProfitStars® Financial Performance Suite™, ProfitStars Synergy™, Real Time™, Ref Analyzer™, Regulatory Reporting Solutions™, Relationship 360™, Relationship PROFITability Management™ (RPM), RemitCentral™, RemitPlus™, RemitPlus® Express™, RemitPlus® HRCM™, RemitPlus® RemittanceLockbox™, RemitWeb™, Remote Deposit Anywhere™, Remote Deposit Complete™, Remote Deposit Express™, Remote Deposit Now™, Remote Deposit Scan™, ReportHub™, RPM Reporting Service™, Shared Branch™, SigMaster™, Silhouette Document Imaging®, SilverLake Real Time™, SilverLake System®, SilverLake Teller™, Smart EIP™, Smart GL™, SmartSight™, smsGuardian™, Store & Forward™, StreamLine Platform Automation®, StreamLine Platform Automation® – Deposits™, StreamLine Platform Automation® – Loans™, Summit Support®, Sweep Account Processing™, SymAdvisor™, SymApp™, SymChoice Loan™, SymConnect™, SymForm™, SymForm PDF™, Syntar™, Syntar® ATM Services™, Syntar® eNotifications™, Syntar® Fraud Management™, Syntar® LEASE™, SymX™, SymXchange™, Synapsys®, Synapsys® Lobby Tracking™, Synapsys® Member Relationship Management™, Synergy AdvancedPDF™, Synergy API Integration Toolkit™, Synergy AutoImport™, Synergy Automated Document Recognition™ (ADR), Synergy Batch Document Recognition™ (BDR), Synergy Check Archive™, Synergy DataMart™, Synergy Document Management™, Synergy Document Recognition™, Synergy Document Tracking™, Synergy eDistribution™, Synergy eMailAssist™, Synergy Enterprise Content Management™ (ECM), Synergy eSign™, Synergy eSignWeb™, Synergy eStorage™, Synergy Express™, Synergy ID Scan™, Synergy iSign™, Synergy Kofax Capture™, Synergy PowerSearch™, Synergy Reports™, Synergy Workflow Management™, TellerMaster™, TheWayPay®, TimeTrack Human Resources™, TimeTrack Payroll System™, TimeTrack Time and Attendance™, Tokenization™, Transaction Logging and Vaulting Server™, Transaction Logging Server™, ValuePass™, Vehicle Pricing Interface™, Vertex Teller Automation System™, Vertex Teller Capture™, Virtual Transaction Logging Server™, WebEpisys™, Website Design & Hosting™, Website Security Services™, Wire Management™, Yellow Hammer™, Yellow Hammer ACH Origination™, Yellow Hammer BSA™, Yellow Hammer BSA Regulatory Consulting Service™, Yellow Hammer EFT Fraud Detective™, Yellow Hammer Fraud Detective™, Yellow Hammer SAR Center™, Yellow Hammer Wire Origination™, Xperience™

Slogans

Cutting-Edge IT Solutions for the Future of Credit Unions™, Know-It-All – Empowering Users Through Knowledge™, Leading through technology... guiding through support™, Powering Actionable Insight™, Snap it Send it Spend it®, The Depth of Financial Intelligence™, We Are Looking Out For You™, Where Tradition Meets Technology™

1122420 – Increased Time Allowed for Valid Quotes in DirectLine International™



The DirectLine International application now allows a longer period of seconds before a valid quote to AMEX expires.

Previously, the **Quote Remaining Expire Seconds** field only allowed a maximum value of **999**.

To accommodate banks given more than 999 seconds by American Express®, two additional decimal places have been added to the Quote Remaining Expire Seconds field.

1117663 – New DirectLine International Administrator User Type



The DirectLine International application can now enforce dual control for outgoing wires created by a wire supervisor or administrator to help prevent fraudulent activity.

Global Security required to use this enhancement.

Only Senior Security Officers can assign the user type.

ispar

- ▶ My Menu ▶ Search Results
- ▶ Information Security Parameters

Information Security User Profile/Security Maint ★

- Social Security Masking Parameters ★
- Social Security/Tax Identification Number Reports ★
- Account Number Masking Parameters ★
- Notices, Statements for Account Number Masking ★
- DDA Statement Parm Acct Masking Exception Report ★
- Variable Notice Parm Acct Masking Exception Report ★
- Gladiator GL Predefined Exception Parameters ★
- Convert JHMUSR to Global SilverLake Security ★
- Rename Templates in Global SilverLake Security ★

Exit Previous OK Enter SilverLake

User Profile and User Security Maintenance

Print

Profiles

User ID: N - No
Group ID: N - No

Any "Y" Response Allows Security Officer to Maintain


Security Officer Access: N - No
Banking Relationships: N - No
Job Titles: N - No
Job Grades: N - No
Job Function/Title and Grade: N - No
Job Function Templates: N - No
User Category: N - No
User Type: Y - Yes
Profile Template: N - No
Product Template: N - No
Insider Code Template: N - No
Security Option Template: N - No
Core Application Template: N - No
Menu Options Template: N - No
Template Grouping: N - No
Delete Reason Options: N - No
Copy Security Parameters: N - No
Security Reports: N - No
Parameter Reports: N - No

Information Security - User Type Maintenance

 Exit  Previous  OK  Add  Sort

Items - Ascending by Type

  Position To   Change  Copy  Delete  Display

 Type	Description	JHA Owner
▶ SP	Support Programmer	Y
▶ SSO	Senior Security Off	Y
▶ TEL	Teller	Y
▶ WTS	Wire Supervisor	Y
▶		
▶		

Information Security

✕ Exit ◀ Previous OK Maintenance GL Batches Wire Security Output Queue

User Profile Maintenance Change

Print ▼

User Information

User ID: HEATHERL

Full Name: Heather Logan

Initial Menu: MASTER

Expiration Date:

Group User:

Bank Number: 510

Department Number: 0

User Information Security: N - No

Branch Number: 0

Manager Name:

User may Access Customer Numbers Authorized: N - No

User may Access Account Numbers Authorized: N - No

User Category: BNK

User Type:

Initial Command:

Job Information

Job Title:

Job Grade:

Template Grouping:

User Type Help - ISUSRTYP

✕ Exit ◀ Previous OK Sort

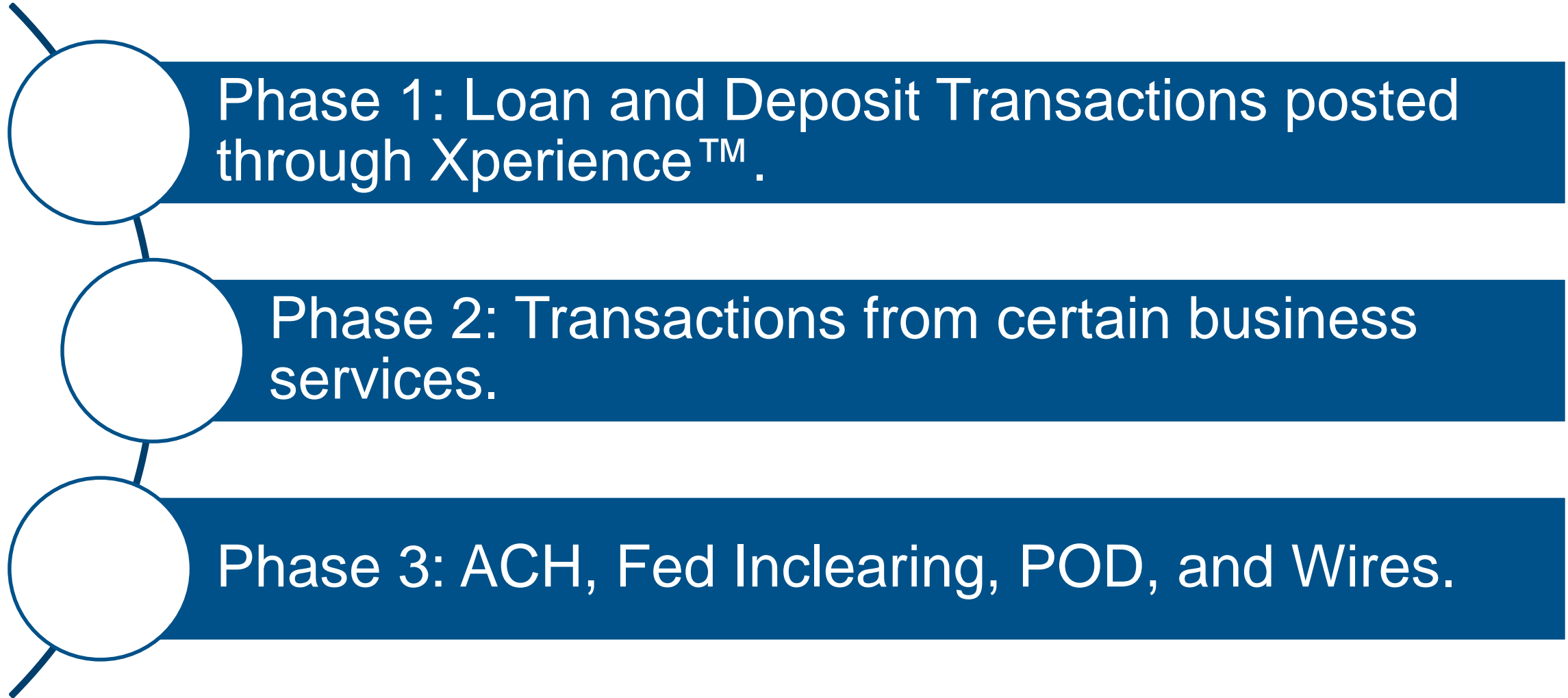
Sorted ascending by Type

Information Security Help Items

Print ▼ ◀ Previous Records Select

Type	Description
▶ NO	Night Operator
▶ OM	Operations Manager
▶ PS	Programming Supervis
▶ SA	Senior Administrator
▶ SO	Security Officer
▶ SP	Support Programmer
▶ SSO	Senior Security Off
▶ TEL	Teller
▶ WTS	Wire Supervisor

Real Time Phases



Real Time Phase 3

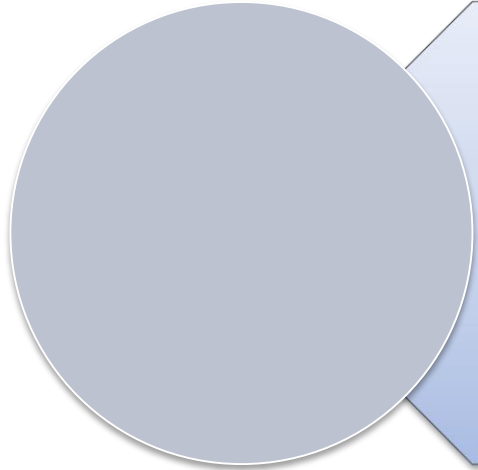


ACH, Fed Inclearing, POD, and Wire Transactions added to Real Time.

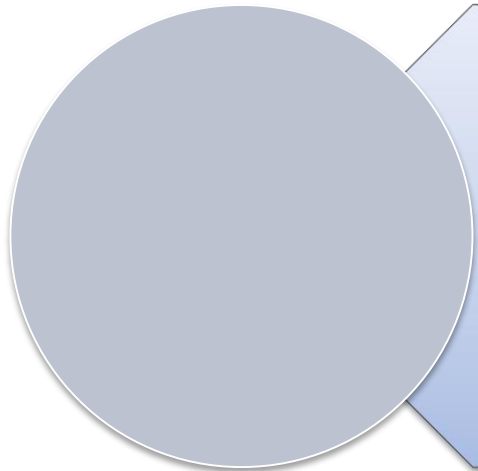
New Real Time Channels Parameter added.

Consider Sweep, Overdraft Protection, and Credits when posting Real Time.

Real Time Posting Channels



Parameter added to allow you to select the channels that post in Real Time.



This allows Real Time to be used for certain types of transactions but not others.

SilverLake Menu

rtpar

- My Menu ▶ Search Results
- Real Time Parameter Menu
- Real Time General Parameters ★
- Real Time Posting Parameters ★
- Real Time Channel Parameters ★**
- Start Real Time Automatic Transaction Processing ★
- Stop Real Time Automatic Transaction Processing ★

Real Time Channel

Exit Previous **OK** Maintenance Non JHA

Fields

Print

Channels

Previous Records Next Records

Option	Description
<input type="checkbox"/>	ACH
<input type="checkbox"/>	ACH
FED Inclearings	
<input type="checkbox"/>	FED Inclearings
JHA Products - jXchange Trans	
<input type="checkbox"/>	Banno
<input type="checkbox"/>	Branch Anywhere
<input type="checkbox"/>	iTalk
<input type="checkbox"/>	NetTeller
<input type="checkbox"/>	Silverlake Teller Capture
<input type="checkbox"/>	Treasury Management
<input type="checkbox"/>	4Sight FED Inclearings
Proof of Deposit	
<input type="checkbox"/>	Proof of Deposit

Real Time Channel

Exit Previous **OK** Maintenance Non JHA

Fields

Print

Channels

Previous Records

Option	Description
Wires	
<input type="checkbox"/>	Incoming
<input type="checkbox"/>	Outgoing
<input type="checkbox"/>	DirectLine International Incoming
<input type="checkbox"/>	DirectLine International Outgoing
Xperience	
<input type="checkbox"/>	Telephone Transfer
<input type="checkbox"/>	Transaction Entry

SilverLake Menu

rtpar

- My Menu Search Results
- Real Time Parameter Menu

- Real Time General Parameters
- Real Time Posting Parameters
- Real Time Channel Parameters**
- Start Real Time Automatic Transaction Processing
- Stop Real Time Automatic Transaction Processing

Real Time Channel

Exit Previous **OK** Maintenance Non JHA

Fields

Print

Channels

Previous Records Next R

Option Description

<input type="checkbox"/>	ACH
--------------------------	-----

FED Inclearings

<input type="checkbox"/>	FED Inclearings
--------------------------	-----------------

JHA Products - jXchange Trans

<input type="checkbox"/>	Banno
<input type="checkbox"/>	Branch Anywhere
<input type="checkbox"/>	iTalk
<input type="checkbox"/>	NetTeller
<input type="checkbox"/>	Silverlake Teller Capture
<input type="checkbox"/>	Treasury Management
<input type="checkbox"/>	4Sight FED Inclearings

Proof of Deposit

<input type="checkbox"/>	Proof of Deposit
--------------------------	------------------

Real Time Channel

Exit Previous **Enter** Add Maintenance

Channels

Print

Previous Records Change Delete

Channel Y/N Channel Description

No records

Real Time Channel Parameter

Exit Previous **OK**

Real Time Channel Parameter - Non JHA

Print

Add

Channel Y/N:

Channel Description:

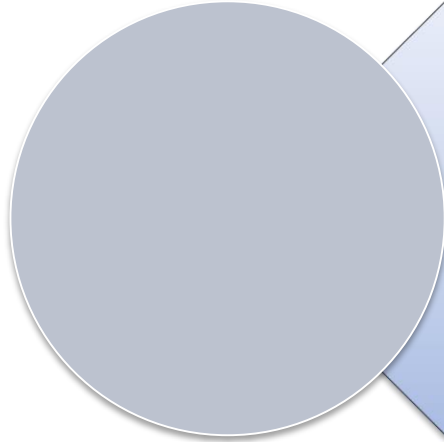
Consumer Name:

Consumer Product:

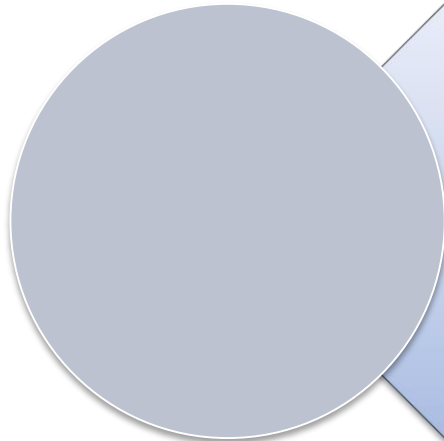
ACH Transactions

- When turned on, transactions post in Real Time, updating the balances accordingly.
- Transactions posted in real time cannot be changed or deleted.
- Real Time posted references are included to help identify transactions.
- Report *AC4450P* lists transactions and errors for memo and Real Time posting.

Control ACH Memo Posting by Debit or Credit Code During End-of-Day



The **Memo Post ACH During JHCLR** field, within the bank processing parameters, was updated to display **Real Time Post ACH During JHCLR** when Real Time ACH is active.



The field works the same as before by allowing you to select if both debits and credits, credits only, or no transactions should be either memo or Real Time posted.

Fed Inclearing Transactions

When turned on, FED Inclearing transactions post in Real Time.

Transactions posted in real time cannot be changed or deleted.

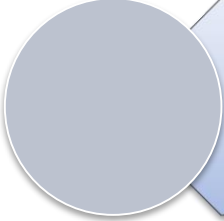
Real Time posted references are included to help identify transactions.

Several reports were updated to accommodate the Real Time transactions.

POD Transactions



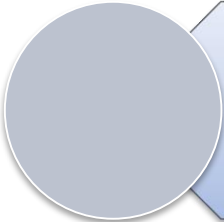
When turned on, POD transactions post in Real Time.



When using Real Time, the references to memo post references are replaced with posted references.



Float amounts are updated when transactions are posted in Real Time.

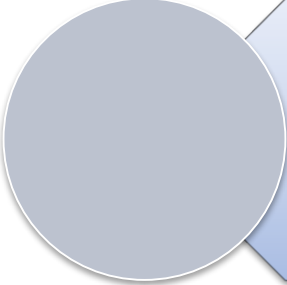


Reports were modified to accommodate Real Time transactions.

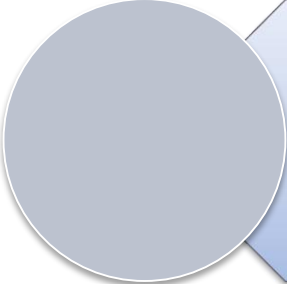
Wire Transactions

- When turned on, transactions post in Real Time, updating balances accordingly.
- Transactions posted in real time cannot be changed or deleted.
- Real Time posted references are included to help identify transactions.
- Reports were modified to accommodate Real Time transactions.

Consider Sweep, Overdraft Protection, and Credits to Avoid OD/NSF Charges



Sweep and overdraft protection balances can be used to avoid overdraft or insufficient charges.



Parameters added to allow deposit transaction codes to be identified that are used in a sweep/ODP situation.



Loan transaction code 1915 added to post the offset debit to a loan account in a sweep/ODP situation.

SilverLake Menu

▶ My Menu ▶ Search Results

▶ Deposit Parameter Maintenance Menu

- Application User-Defined Field Parameter Maint ★
- Valid Posting Tran Codes per S/C Code Maint ★
- Transaction code Designation Parameter ★
- Deposit Pre-Dormant Notice Parameters ★
- Deposit General Parameters ★
- Waive Reason Code Parameter Maintenance ★
- Posting Sequence Table Parameter Maintenance ★
- Excessive OD occasion parameters ★
- Sweep General Parameters ★
- Promotional Interest Rate Code Parameter Maint ★
- Promotional Interest Rate Code X-Ref S/C Codes ★
- Available Balance Calculation Tables ★
- Print Available Balance Calculation Table ★
- Print Transaction Code List ★
- Print Service Charge List ★

Transaction Code Designation Parameter

✕ Exit
◀ Previous
OK
Maintenance
Tran Codes

Transaction Code Designation Parameter Information

Print

Additional Information

◀ Previous Records ▶ Next Records

Entry Point Description	Transaction Code
Bad Address Fee Debit	19
Escheat Fee Debit (Included in S/C)	364
FDIC LBIDM Insurance Determination Credit	0
FDIC LBIDM Insurance Determination Debit	0
Image Fee Debit (Included in S/C)	0
In-Person Transfer Credit	204
In-Person Transfer Debit	200
Internet Wire Transaction Debit	0
Mutual Funds Sweep from DDA	0
Mutual Funds Sweep from Savings	0
Mutual Funds Sweep to DDA	0
Mutual Funds Sweep to Savings	0
Paper Statement Debit (Included in S/C)	0
Real Time Pending Sweep/ODP Credit	0
Real Time Pending Sweep/ODP Debit	0

SilverLake Menu

- ▶ My Menu ▶ Search Results
- ▶ Loan Parameter Maintenance Menu
- Loan Type Maintenance ★
- Transaction Code Maintenance ★**
- Late Charge Code Maintenance ★
- Call Report Code Maintenance ★
- Collateral Code Maintenance ★
- Purpose Code Maintenance ★
- Escrow/Insurance Distribution Code Maintenance ★
- Escrow/Insurance Type Code Maintenance ★
- Enhanced Escrow Analysis Statement Parameter Maint ★
- Escrow Billing Tape Formats ★
- Loan Prepayment Penalty Parameter Maintenance ★
- Loan Payment Code "6" Payment Methods ★
- General Loan Run Parameter Maintenance ★
- General Collection Run Parameter Maintenance ★

Loan Transaction Code Maintenance

✕ Exit ◀ Previous OK Add

Transaction Code Details

🖨️ ◀ ▶ 🔍 Change Copy Delete Display

Transaction Code	Description
▶	1326 Return of ATM Advance
▶	1327 ATM Advance
▶	1328 POS Advance
▶	1337 Return of POS Advance
▶	1585 Shadow Cap Fee - Increase GL Principal
▶	1586 Shadow Capitalized Fee Reversal
▶	1801 Interest Assessment
▶	1802 Unused Line Fee Assessment
▶	1803 Credit Life Fee Assessment
▶	1804 A&H Fee Assessment
▶	1814 Unemployment Fee Assessment
▶	1815 Debt Protection Fee Assessment
▶	1915 Real Time Pending Sweep/ODP Debit
▶	2801 Rev Interest Assessment
▶	2802 Rev Unused Line Fee Assessment

SilverLake Menu

▶ My Menu ▶ Search Results

▶ Report Management Menu

Add/Change/Delete Reports in Distribution File ★

Distribution Maintenance ★

Form Description Maintenance ★

Report Distribution Maintenance ★

Rebuild Report Distribution List ★

Distribution by User Profile Parameters ★

Work with Report List/Recreate and Distribute ★

Display Report Distribution List ★

Work with Query ★

Query Report Control Maintenance ★

Report Management Maintenance

✕ Exit ◀ Previous

Report Management Maintenance Information

Print ▼

Application: **Demand deposits**

Total Reports: **944**

Report Management Maintenance Items

Print ▼ | ◀ Previous Records ▶ Next Records

	Branch	Representative	Report	Mode Allowed	Title
▶			HB8354P	A	Home Banking File Maintenance Report by User
▶			OD9000P	A	OD Notices (*NO OVRMNT)
▶			RT1905P	A	Real Time Deferred Fees
▶		*	SW0160P	A	New Sweep Edit Report
▶		*	SW1000P	A	Sweep Account Transaction Journal

1122958 – Allow Account Level Positive Pay Payee Name Confidence Percentage



The **Confidence Level Percentage for Payee Name Match** field has been added to the account level.

Previously, the field was only at the general parameter level. This required the same percentage match for all accounts.

Having the field at the account level allows the percentage to be set more in line with each individual account.

SilverLake Menu

arppar

▶ My Menu ▶ Search Results

▶ ARP/Positive Pay Parameters

ARP/Positive Pay General Parameters

ARP/Positive Pay Master Menu

ARP/Pos Pay Tools Menu

ARP/Positive Pay

Exit Previous OK Maintenance

General Parameters

Print

Exception Item Handling

Post Positive Pay Exceptions Y - Yes

Positive Pay Violation Return Source Code OT

Positive Pay Violation Return Reason Code OT

Update Serial Number in DDA History Y - Yes

Start/End Time for NetTeller Maintenance in (HH:MM:SS) 9:00:00 To 18:00:00

Confidence Level Percentage for Payee Name Match 82

ARP/Positive Pay

Exit Previous OK

Fields

Print

Confidence Level percentage for Payee Name Match

Original Value: 80

New Value: 82

Would you like to update all accounts that have the original value to the new value? N - No

arpmenu

My Menu Search Results ARP/Positive Pay Menu

- ARP add new accounts ★
- ARP maintenance ★
- ARP/Positive Pay Item Maintenance ★
- ARP Deposit Ticket Location Maintenance ★
- ARP customer output file specifications ★
- Process incoming ARP/Pos Pay items ★
- ARP/Positive Pay delete items by batch ★
- Manual Issued Items Entry ★
- Print Manual Issued Items Entered ★
- ARP/Positive Pay Inquiry ★
- ARP/Positive Pay Items Inquiry ★
- Positive Pay item validation ★
- Display unprocessed uploaded items ★

Exit Previous Enter Inquiry Delete

ARP Master Information

Print

Account Number: 52493 - Checking

Customer Name: Jimmy K Banker

Analysis Type: Commercial NOW

Screen Option

- Contact Information Serial Breaks
- Issue File Information Item Maintenance
- Recon/Pos Pay Types Deposit Ticket Location
- Retention Periods Report Control

User Codes

- Output File Information
- Recon/Pos Pay Exceptions
- Statement Dates
- Account Analysis Counters

Exit Previous OK Inquiry Formats

ARP Master Information

Print

Account Number: 52493 - Checking

Customer Name: Jimmy K Banker

Analysis Type: Commercial NOW

Type of Recon/Postive Pay

Full Recon:

Partial Recon:

Deposit Recon:

Activate Postive Pay:

Activate Date:

Cycle Reset:

- arpmenu
- My Menu Search Results ARP/Positive Pay Menu
- ARP add new accounts
- ARP maintenance
- ARP/Positive Pay Item Maintenance
- ARP Deposit Ticket Location Maintenance
- ARP customer output file specifications
- Process incoming ARP/Pos Pay items
- ARP/Positive Pay delete items by batch
- Manual Issued Items Entry
- Print Manual Issued Items Entered
- ARP/Positive Pay Inquiry
- ARP/Positive Pay Items Inquiry
- Positive Pay item validation
- Display unprocessed uploaded items

Exit Previous Enter Inquiry Delete

ARP Master Information

Print

Account Number: 52493 - Checking
 Customer Name: Jimmy K Banker
 Analysis Type: Commercial NOW

Screen Option

Contact Information Serial Breaks
Issue File Information Item Maintenance
Recon/Pos Pay Types Deposit Ticket Location
Retention Periods Report Control
User Codes Range Recon definition

Output File Information

Recon/Pos Pay Exceptions
 Statement Dates
 Account Analysis Counters

ARP Master - Change

Exit Previous OK Inquiry

ARP Master Information

Print

Account Details

Account Number: 52493 - Checking
 Customer Name: Jimmy K Banker
 Analysis Type: Commercial NOW
 Exception Item Pay/Return Default: R - Return

Confidence Level Percentage for Payee Name Match: 90%

Recon Exceptions

Zero/Blank Serial Number: Y - Yes
 Void Item: Y - Yes
 Paid Item Without Issue: Y - Yes
 Dormant Item: Y - Yes
 Maximum Transaction Amount: \$0.00
 Stale Dated Item: Y - Yes

Positive Pay Violations

Stale Dated Item: Y - Yes
 Dormant Item: Y - Yes
 Payee Mismatch: Y - Yes

Allow Customer to View Violations

Stop Pay: Y - Yes
 Maximum Amount: Y - Yes
 Void Item: Y - Yes
 Invalid Amount: Y - Yes
 Dormant Item: Y - Yes
 Duplicate: Y - Yes
 Stale Date: Y - Yes
 Not Issued: N - No
 Zero Serial: Y - Yes
 Payee Mismatch: N - No



ARP Master - Change

Exit Previous OK Inquiry

ARP Master Information

Print

Account Details

Account Number: 52493 - Checking
Customer Name: Jimmy K Banker
Analysis Type: Commercial NOW
Exception Item Pay/Return Default: R - Return

Confidence Level Percentage for Payee Name Match: %

Recon Exceptions

Zero/Blank Serial Number: Y - Yes
Void Item: Y - Yes
Paid Item Without Issue: Y - Yes
Dormant Item: Y - Yes
Maximum Transaction Amount: \$0.00
Stale Dated Item: Y - Yes

Positive Pay Violations

Stale Dated Item: Y - Yes
Dormant Item: Y - Yes
Payee Mismatch: Y - Yes

Allow Customer to View Violations

Stop Pay: Y - Yes
Maximum Amount: Y - Yes
Void Item: Y - Yes
Invalid Amount: Y - Yes
Dormant Item: Y - Yes
Duplicate: Y - Yes
Stale Date: Y - Yes
Not Issued: N - No
Zero Serial: Y - Yes
Payee Mismatch: N - No

Xperience - SilverLake

2017510 - SLXP QA TEST BANK 510 R2017 heatherl Print Screen Options

Checking 52493

Account Inquiry - NOW Account ARP/Positive Pay

Previous Enter Page Up Page Down Add Functions Acct Inquiry Maint Image Options

ARP/Positive Pay Inquiry Information

Print Page 01 of 10

Account Details	Other Details	Input Method
Customer Name: Jimmy K Banker	Pay/Return Default: Return	Input Method: Other
Account Number: 52493 - Checking	Last Maintenance Date:	
Commercial NOW	Automatically Add Items:	
Full Recon:	Confidence level percentage for payee name match:	
	Last Input File Processed:	

Contact Information

Contact: Jimm
Phone: (00
Extension:
Email:
Fax: (00

Account Inquiry - NOW Account ARP/Positive Pay

Previous Enter Page Up Page Down Add Functions Acct Inquiry Maint Image Options

ARP/Positive Pay Inquiry Information

Print Page 05 of 10

Account Details	Positive Pay Violations	Allow Customer to View Violations
Customer Name: Jimmy K Banker	Stale Dated Item: Y	Stop Pay: Y
Account Number: 52493 - Checking	Dormant Item: Y	Void Item: Y
Commercial NOW	Payee Mismatch: Y	Dormant Item: Y
Full Recon: Positive Pay:		Slate Date: Y
		Zero Serial: Y
		Maximum Amount: Y
		Invalid Amount: Y
		Duplicate: Y
		Not Issued: N
		Payee Mismatch: N

Recon Exceptions

Zero/Blank Serial Number:	Y
Paid Item Without Issue:	Y
Maximum Transaction Amount:	\$0.00
Void Item:	Y
Dormant Item:	Y
Stale Dated Item:	Y

1113866 – Commercial Cash Management Requirement Removed for Recurring Wires



Recurring wires do not require the Commercial Cash Management application.

Previously, working with recurring wires required either the **Commercial Cash Management** application or the **NetTeller® Cash Management™** application.

This enhancement removes that requirement. **Commercial Cash Management** headings have been changed to **Recurring Wires** to reflect this change

SilverLake Menu

jhpar

▶ My Menu ▶ Search Results

▶ System Parameter Maintenance Menu

Bank and Branch Parameter Maintenance



Withholding Code Maintenance



Officer Code Maintenance



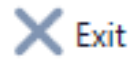
Master Rate Maintenance



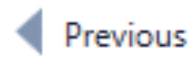
Class Code Maintenance



Work with Application Information



Exit



Previous

OK

Maintenance



*=License Key Required

Work with Application Information - Bank Identifier: EDU



Print

Application

*Commercial Cash Management:

*YES

SilverLake Menu

wtpar

- My Menu Search Results
- Wire Transfer Parameters
- General Parameter Maintenance** ★
- Identification Parameter Maintenance ★
- Source/Destination Parameter Maintenance ★
- Type/SubType Parameter Maintenance ★
- Wire Business Function Codes ★

Wire Transfer Parameters - Recurring Wires

Exit Previous OK Maintenance

Wire Transfer Parameters Information

Print

Allow Recurring Wires: **Y - Yes**

Process Recurring Wires Before or After Non-Processing Day:

Create Recurring Wires During

SilverLake Menu

wtpar

- My Menu Search Results
- Wire Transfer Parameters
- General Parameter Maintenance ★
- Identification Parameter Maintenance ★
- Source/Destination Parameter Maintenance ★
- Type/SubType Parameter Maintenance ★
- Wire Business Function Codes ★
- Company Maintenance** ★
- Wire Security Maintenance ★

Company Account Maintenance - Change

Exit Previous OK Inquiry Maintenance Delete

Company Account Maintenance Information

Print

Company Name: Baskets Unlimited Inc.

Account Number/Type: 701 D

Company Account Information

Enabled/Disabled Account (E/D): E - Enabled Account

Allowed for Repetitive, Single, Both (R/S/B): B - Both

Balance Used for Amount Validation(L/C/A/N): A - Available

Available Balance Calculation Table: 3

Wire Limits

Per Wire Limit(.0):	1000000
Per Day Limit(.0):	1000000
Daily Limit Used:	0

Company Master Limits(.0)

Per Wire Limit:	1000000
Per Day Limit:	1000000

Recurring Wires

Allow Recurring Wires: Y

Checking 701

Customer

Account Inquiry - Commercial Analysis History Customer Identification

Find Print Refresh Edit All Fields Charge Merge Document

- Banner Messages (11)

- **Ask For Password**
- Collection Msg
- Stop payments
- Full Recon
- Messages
- Positive Pay

Account Interest and Withholding Statement NSF/OD Exceptions Historical Revenue Opp

Account Name and Address

Baskets Unlimited Inc.
 Jack A Benchley
 123 SPRING STREET
 republic MO 65738

Insufficient Funds

NSF Items Today:
 Card Opt-In Status:
 Card Opt-In Today's Business Transactions:
 Card Opt-In Today's EIP Transactions:

Balances

Available Balance: (\$44,382.36)
 Collected Balance: (\$44,382.36)

Dates

Opened Date:
 Last Active Date:
 Last Contact Date:
 Last Overdrawn Date:

- A/A/Temporary Statement
- ABA Lookup
- Account Balance Protection
- Account Level Service Charge
- Account Maintenance
- ACH Filter Maintenance
- ACH History
- ACH Warehouse
- Additional Addresses
- ARP/Positive Pay
- Balance Calculations
- Collateral Tracking
- Combined Statement
- Customer Identification
- Deposit Float
- Enhanced Analysis
- E-Statement
- Excess OD Occasions
- Forward Account
- Fresh Start
- Historical Information
- History
- Image Charges
- Image Inquiry
- Inquiry Tracking
- Maintenance History
- Memo Post
- Messages
- Mutual Sweeps
- Officer List
- POD Beneficiary
- Positive Pay
- Relationships
- Rewards Field Inquiry
- Rewards Inquiry
- Rewards Warehouse Inquiry
- Service Charge Calculation
- Service Fees
- Smart EIP
- Split/Tiered
- Standard Account Analysis
- Stops/Holds
- Sweep Inquiry
- Temporary Statement
- Transaction Entry
- Transfers
- Wire Inquiry
- Wires-Recurring

Wires-Recurring

01/21/2009 Sales Associate:

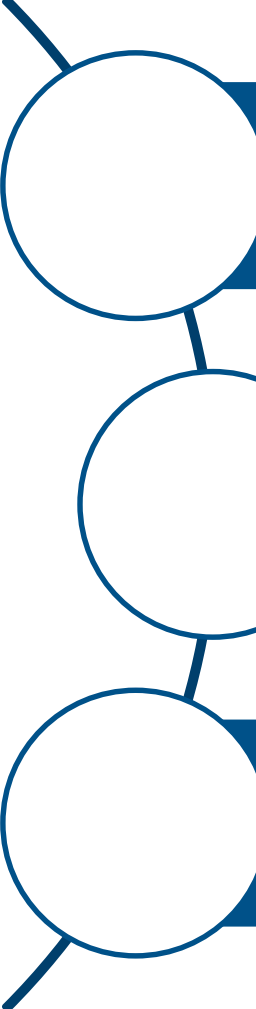
2016 Deposit Monthly Additions

May	DD 1090820 - Improve Automation During DD Account Closure.....
June	DD 1105287 - Deposit Mass Maintenance Test Mode.....
July	No enhancements were released this month.....
August	No enhancements were released this month.....
September	DD 1110528 - Waive Sweep Fee if Account is Negative.....
October	No enhancements were released this month.....
November	AC 1112372 - Allow Masking of Social Security Number on ACH Transactions... DD 1105288 - Multi-Factor Authentication for Wires..... DD 1111923 - Resend Outgoing Wire General Parameter.....
December	DD 1105713 - New DirectLine Wires Administrator User Type.....

2016 Miscellaneous Monthly Additions

May	
	JH 1100230 - End-of-Year Calendar Process Made Easier.....
June	
	AA 1089521 - Demand Deposit Type Code Maintenance Options.....
	AA 1089521 - Improved Maintenance of Type Service Charge Code Parameters.....
July	
	No enhancements were released this month.....
August	
	No enhancements were released this month.....
September	
	No enhancements were released this month.....
October	
	No enhancements were released this month.....
November	
	No enhancements were released this month.....
December	
	No enhancements were released this month.....

DD 1090820 - Improve Automation During DD Account Closure



A new menu, JHWEB, was added to establish the use of publishing events, in order to improve automation when a demand deposit account is closed.

To utilize this enhancement, you must be using Jack Henry Enterprise Services (JES). You will also need to purchase the Enterprise Workflow (EWF) solution.


Once you have EWF, you will need to call iAdapter Support to have Web Service Mapping added as well.

SilverLake Menu

jhweb

▶ My Menu ▶ Search Results ▶ JHA Web Menu

Event General Parameters 

Republish Events 

 Select from Menu

Event General Parameters



Exit



Previous

OK

Maintenance

Email Notifications

Event General Parameters Information



Print

Publish Events:

N

Days to Retain Events:

0

Web Server Client Port Number:

0

Environment (Prod or Test):

Event General Parameters

✕ Exit ◀ Previous

Event General Parameters Information

Print ▾

Return Email Address:

Example: DoNotReply@BankDomain.com

Email Address Items

Print ▾ | ◀ Previous Records

Email Address

▶ abcdefg@jackhenryisawesome.com

▶ xyz@gmail.com

Add

✕ Exit ◀ Previous

Event General Parameters Information

Print ▾

Email Address:

Email Notification Type Items

◀ Previous Records

Email Notification Type: S=Success F=Failure B=Both N=None	Event Code	Event Description
<input type="text"/>	650	Account Modification
<input type="text"/>	710	Account Creation or Closing

- S - Success
- F - Failure
- B - Both
- N - None

Event Trigger

- When **Publish Events** is **Yes**, an email is sent when an account status is manually changed to closed or is closed during EOD processing.
- The system response will be success or failure/error.
- Any failures/errors require you to manually intervene by republishing or deleting the event.

Republish Events

Exit Previous

Successful Events

Print Previous Records Next Records

Type	Account Number	Event Code	Status
D		1 650	Failure
D		1 650	Failure
D		1 710	Failure
D		1 710	Failure
D		1 710	Failure
S		1122 650	Failure
S		1122 710	Failure

JH7413 – Event Failures

Report Management Maintenance

✕ Exit
◀ Previous
OK
Maintenance

Report Management Maintenance Information

Print

Application: **JHA system functions**
 Total Reports: **106**

Report Management Maintenance Items

Print
◀ Previous Records
▶ Next Records

Change
Display

Branch	Representative	Report	Mode Allowed	Title
		JH7350P	A	End of Month Services Billing Report
		JH7413P	A	Event Failures
		JH7513P	A	Suppressed notices/statements report
		JH790MAP	I	Child
		JH792MAP	I	Child

DATE PRINTED:

Release 2016 Bank #481 EDU Event Failures

Event Code	Account Number	Account Type	Reason of Failure
------------	----------------	--------------	-------------------

Deposit Account Mass Maintenance



Test mode option added to deposit mass maintenance options.

New option added to allow test maintenance to be run in live mode.

Reports updated to specify whether maintenance was test or live.

Menu

ddmenu

My Menu Search Results Deposits Master Menu

- Kite Suspect Exception Accounts ★
- Master File Mass Maintenance ★**
- Print Mass Maintenance Errors ★
- Print Mass Maintenance Edit List ★
- DDA Mass Maintenance for Selected Accounts ★**
- Deposit Mass Maintenance Criteria Log ★**
- Deposit History Serial Number Maintenance ★
- Demand Deposit Inquiry ★
- Account Analysis Inquiry ★
- AFT Inquiry ★
- Sweep Arrangement Inquiry ★
- CIF Inquiry ★
- Special Message Inquiry ★
- Alert Message Inquiry ★
- Demand Deposit Annual Percentage Yield Inquiry ★
- Demand Deposit Help Display ★
- Payable on Death Beneficiary Maintenance ★
- Print Payable On Death Beneficiary Report ★
- Print Waive Reason Code Report ★

Mass Maintenance Master File

Exit Previous OK **Special Instructions**

Mass Maintenance Master File Information

Print

Maintenance Information

Field Description: Collection officer

Mode (Test or Live):

The New Field Value Will Be:

Change all Accounts to this Field Value:

-OR-

Change all Accounts to this Field Value If:

Collection officer

Branch number is:

Group code is:

Cost center is:

Product code is:

Officer:

Status is:

Class code is:

Statement cycle is:

Interest cycle is:

Service charge cycle is:

Service charge type is:










DD8955 – Mass Maintenance Edit

DATE PRINTED: 4/11/16
Release 2016 Bank #401 EDU



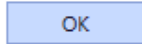
- MASS MAINTENANCE EDIT -

4/11/16 2:54PM DD8955P


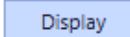
ACCOUNT NUMBER	ACCOUNT TYPE	MODE	SHORT NAME	FIELD DESCRIPTION	OLD VALUE/ NEW VALUE
1 D	LIVE			Chg Bad Address Fee	N Y
1 D	TEST			Officer	CINDYK JHA
5 D	LIVE			Chg Bad Address Fee	N Y
5 D	TEST			Officer	JS JHA
6 D	LIVE			Chg Bad Address Fee	N Y
6 D	TEST			Officer	JS JHA
7 D	LIVE			Chg Bad Address Fee	N Y
7 D	TEST			Officer	JS JHA
8 D	LIVE			Chg Bad Address Fee	N Y


- Menu**
- ddmenu
- ▶ My Menu ▶ Search Results ▶ Deposits Master Menu
- Effective-dated Rate Change Maintenance 
 - Kite Suspect Exception Accounts 
 - Master File Mass Maintenance 
 - Print Mass Maintenance Errors 
 - Print Mass Maintenance Edit List 
 - DDA Mass Maintenance for Selected Accounts 
 - Deposit Mass Maintenance Criteria Log **
 - Deposit History Serial Number Maintenance 
 - Demand Deposit Inquiry 

DD Mass Maintenance Criteria Log

 Exit  Previous 

DD Mass Maintenance Criteria Log Items

 Print  Previous Records   

 New Field Description	Date	Time	User	Mode
▶ Collection officer	09/09/2016	14:46:37	HEATHERL	TEST
▶ Collection officer	09/06/2016	16:58:54	HEATHERL	TEST

1110528 – Waive Sweep Fee if Account is Negative



Parameters added allowing sweep fees to be waived, when the account has a negative balance.

A new report was added listing fees waived due to the new parameters.

The sweep transaction journal was modified to identify sweep fees waived, due to the new parameters.

SilverLake Menu

ddpar

▶ My Menu ▶ Search Results

▶ Deposit Parameter Maintenance Menu

Application User-Defined Field Parameter Maint ★

Valid Posting Tran Codes per S/C Code Maint ★

Transaction code Designation Parameter ★

Deposit Pre-Dormant Notice Parameters ★

Deposit General Parameters ★

Waive Reason Code Parameter Maintenance ★

Posting Sequence Table Parameter Maintenance ★

Excessive OD occasion parameters ★

Sweep General Parameters ★

Promotional Interest Rate Code Parameter Maint ★

Promotional Interest Rate Code X-Ref S/C Codes ★

Available Balance Calculation Tables ★

Sweep General Parameters - Change

✕ Exit ◀ Previous OK Maintenance

Sweep General Parameters Information

Print ▾

Processing Parameters

Use the unused loan ODP balance in sweep balances: N - None ▾

Use the OD limit balance in sweep balances: N - None ▾

Include sweep account number in the EFT description: Y - Yes ▾

Show sweep relationship balance as a separate field in deposit inquiry: Y - Yes ▾

Waive Sweep Fee if Balance Negative: N - No ▾

If Waive, Sweep Type: - Blank when not Waiving ▾

- B - Both Child & Parent
- C - Child Only
- F - Account Receiving the Fee
- N - No**

- Blank when not Waiving**
- A - All Sweeps
- B - Both Commercial and Retail
- C - Commercial
- I - Investment
- R - Retail Only

Commercial Over-ride Transaction Codes

Transaction Code	Transaction Function	Transaction
940	Sweep From CD	Commercial Sweep from CD
941	Sweep From DDA	Commercial Sweep from DDA
942	Sweep From Savings	Commercial Sweep from Savings
943	Sweep From Loan	Commercial Sweep from Loan
944	Sweep to DDA	Commercial Sweep to DDA

Xperience - SilverLake Search help

Xperience Class Bank 2 (616) 616 - Education Bank - 1 slclass2 Print Screen

Checking 1234 Account Balance Protection ACH Warehouse Additional Addresses Balance Calculations Collateral Tracking

Customer

CAA0003

Class Bank 2
Internal Clearing Account
500 Broadway
Monett MO 65708
Additional Addresses

Relationship: **Primary account owner**
Tax ID: 44-8886666

Demand Deposit (1)

Account Inquiry - Internal Accounts History

Find Print Refresh Edit All Fields Merge Document

Banner Messages (6)

Stop payments Has protection Memo posted AFT Dr & Cr
Sweep Child* **Sweep Fee Posted**

Account Interest and Withholding Statement NSF/OD Exceptions Historical Revenue Opportunity Customer

Account Name and Address	Interest
Class Bank 2	Interest Rate: 0.00
Hold at Records Control	Interest Paid YTD:
	Service Charge
	Service Charge Type: W - Waive; the service will be waived
	Waive Reason: EM - BANK E

New Report :

SW1510P - Sweep Fees Waived

OPTICAL OUTQUE				SWEEP FEES WAIVED		12/09/10 04:23 PM SW1510P PAGE 1	
BA 2015 DDA Test Bank #233							
<p>SWEEP GENERAL PARAMETERS</p> <p>WAIVE SWEEP CHARGE IF BALANCE NEGATIVE: Both Parent and Child IF WAIVE, SWEEP TYPE: Retail Only</p>							
CHILD ACCOUNT/TYPE	CHILD WAIVE BALANCE	PARENT ACCOUNT/TYPE	PARENT WAIVE BALANCE	SWEEP AMOUNT	WAIVE CHARGE	CHILD/PARENT CHARGE	
15781 D	109.00-	1015781 D	100.00	93.50	6.50	Parent	
98198 D	540.27-	4556332 T	.00	.72	15.00	Child	
TOTAL WAIVE COUNT:	2			TOTAL WAIVE AMOUNT:	21.50		
*** END OF REPORT ***							

1112372 – Allow Masking of Social Security Number on ACH Transactions



A new parameter is available in **ISPAR > Social Security Masking Parameters**.

The new parameter allows masking of all but the last four digits of the Social Security Number on ACH transactions.

Affects reports and inquiry.

Information Security Parameters

X Exit ◀ Previous **OK** Maintenance

Information Security Parameters

 Print ▾

Inquiry Masking Override

Password:

Mask Social Security Number on ACH Transactions (Display last 4):

Social Security Mask - - X=Mask the number, 1=Show the number

Task Identification Number Mask - X=Mask the number, 1=Show the number

Fields affected

- Individual ID
- Payment Related Information with N1 Segment of the addenda record

Statements and Notices

- DD7600 – DDA Enhanced Statement
- AC3051 – ACH Customer Pre-Note Notice
- AC3600 – ACH Addenda Notice
- AC3652 – ACH ‘CTX’ Addenda Notices
- AC3654 – ACH Acknowledgement Notices
- AC3653 – ACH ‘IAT’ Addenda Notices
- AC3655 – ACH Healthcare TRN Addenda Notice

Xperience - SilverLake

20 - Ovation Bank EDU Heatherl Print Screen Options

Checking 100020171 Account Balance Protection ACH Warehouse Additional Addresses Balance Calculations Bill Pay Related Functions

Customer
BD00003
Richard Beckert
14 Westerleigh Rd
Purchase NY 10577-2505
Additional Addresses

Account Inquiry - Ovation Checking
Find Print Refresh Edit All Fields Merge

Banner Messages (6)
Acct Level Rewards CIF address change Platinum

Account EIP Statement NSF/OD Exceptions Historical Revenue O

- A/A/Temporary Statement
- Account Balance Protection
- Account Due Diligence
- Account Level Service Charge
- Account Maintenance
- ACH Filter Maintenance
- ACH History
- ACH Warehouse
- Forward Account
- Fresh Start
- Geocode Address
- Historical Information
- Image Charges
- Image Inquiry
- Inquiry Tracking
- Split/Tiered
- Standard Account Analysis
- Stops/Holds
- Sweep Inquiry
- Temporary Statement
- Transaction Entry
- Transfers
- USPS Address Verification

History

Xperience - SilverLake

20 - Ovation Bank EDU Heatherl Print Screen Options

Checking 100020171 Account Balance Protection ACH Warehouse Additional Addresses Balance Calculations Bill Pay Related Functions

Customer
BD00003
Richard Beckert
14 Westerleigh Rd
Purchase NY 10577-2505
Additional Addresses

Account Inquiry - Ovation Checking History

Print Refresh Transactions Search Activity Statement EDI Daily Balances Transaction Codes

Transactions

- Checks
- EFT
- PassPort
- Rate Change
- Reversals (No Show)
- Transactions

Icon	Posted	Description	EFT Description	Amount	Balance
	02/09/2017	Rate Change	Bounce Paid Item Fee	(\$32.00)	(\$94,606.40)
	02/09/2017	Reversals (No Show)	Clear Cashed Check	(\$10,275.00)	(\$94,574.40)
	02/09/2017	178 - Bounce Paid Item Fee		(\$32.00)	(\$84,299.40)
	02/09/2017	50 - Teller Cashed Check		(\$6,436.00)	(\$84,267.40)
	02/09/2017	178 - Bounce Paid Item Fee		(\$32.00)	(\$77,831.40)
	02/09/2017	50 - Teller Cashed Check		(\$5,317.00)	(\$77,799.40)

Relationship:
Primary account owner
Date of Birth: 01/24/1973

Account Inquiry - Ovation Checking History

Print Refresh EFT Search Activity Statement EDI Daily Balances Transaction Codes

Posted	Icon	Transaction Description	EFT Description	Amount
10/25/2016		114 - Telephone Transfer Credit	Telephone Transfer	\$346,000.00
09/12/2016		113 - Telephone Transfer Debit	Telephone Transfer	(\$7,000.00)
09/12/2016		113 - Telephone Transfer Debit	Telephone Transfer	(\$7,000.00)
09/08/2016		113 - Telephone Transfer Debit	Telephone Transfer	(\$15,000.00)
08/24/2016		114 - Telephone Transfer Credit	Telephone Transfer	\$30,000.00
07/07/2016		114 - Telephone Transfer Credit	Telephone Transfer	\$400,000.00
04/12/2016		183 - ACH Debit	FRB BANK CO ID#- 111222887 ID #- CCD TRACE #...	(\$326.50)
03/30/2016		183 - ACH Debit	FRB BANK CO ID#- 111222887 ID #- CCD TRACE #...	(\$4,027.29)
03/30/2016		183 - ACH Debit		
03/29/2016		183 - ACH Debit		
03/24/2016		183 - ACH Debit		
03/22/2016		183 - ACH Debit		
03/22/2016		183 - ACH Debit		

Account Inquiry - Ovation Checking History 4/12/2016 (\$326.50)

Print

Posting	ACH Company Details	EFT Details
Posted Date: 04/12/2016	Service Class: 200 - ACH Entries Mixed Debits and Credits	FRB BANK
Effective Date: 04/12/2016	Company Name: FRB BANK	CO ID#- 111222887
Amount: (\$326.50)	Company Discretionary Data: ACH	ID #- CCD
Debit/Credit: Debit	Company ID: 111222887	TRACE #-123450000000152
Affects: B - Current Balance	SEC Code: CCD - Cash Concentration or Disbursement	
Transaction: 183 - ACH Debit	Company Entry Description:	
Batch: 0	Descriptive Date:	

1105288 – Multi-Factor Authentication for Wires



Multi-Factor Authentication (MFA) was added for outgoing wire transactions.

MFA sends a text message to the user sending or initialing outgoing wires. The user must reply to the text to complete the wire process.

This prevents someone from sending a wire using another users profile.

Work with Application Information

Exit Previous OK Maintenance

Press Enter to Continue
*=License Key Required

Work with Application Information - Bank Identifier: B20

Print

Applications

*Contract Collections:	*YES - Yes
4/Sight Image:	*YES - Yes
Allow Image Inquiry:	*YES - Yes
*Loans-in-Process:	*YES - Yes
*InTouch Voice Response:	*NO - No
*Argo Installed:	*YES - Yes
*Synapsys Interface:	*YES - Yes
*3rd Party Sweeps:	*NO - No
Regulatory Financials:	*YES - Yes
*Smart EIP:	*YES - Yes
*Electronic Statements:	*YES - Yes
*Debt Protection:	*YES - Yes
Verinex:	*NO - No
Synergy DI (Document Image):	*YES - Yes
Synergy Cold:	*YES - Yes
Relationship Profitability Management(RPM):	*YES - Yes
Yellow Hammer:	*NO - No
Intelligence Warehouse/Manager:	*YES - Yes
Option Information:	*NO - No
*Notice Beautification:	*YES - Yes

Additional Applications

Bank Insurance Services:	*NO - No
TWS:	*NO - No
jXchange:	*YES - Yes
*Encrypted Back-Ups:	*NO - No
*ETL Module:	*YES - Yes
JH Billing:	*YES - Yes
*Profitstar Interface:	*YES - Yes
*USBA Interface:	*YES - Yes
*ACH Positive Pay:	*YES - Yes
*EAA Integration:	*YES - Yes
*Gladiator:	*YES - Yes
*Multi-Lingual:	*YES - Yes
Relationship 360:	*YES - Yes
*DirectLine Wires:	*YES - Yes
*Lease Security:	*YES - Yes
Global Information Security:	*NO - No
*Xperience:	*YES - Yes
Time Zone Product:	*NO - No
*Real Time Posting:	*YES - Yes
*DirectLine International:	*YES - Yes

Work with Application Information

Exit Previous OK Maintenance

*=License Key Required

Work with Application Information - Bank Identifier: QA510

Print

Application

* Commercial Cash Management: *NO
* Multi-Factor Authentication: *NO

WTPAR & WXPAR > General Parameter Maintenance

Wire Transfer Parameters

✕ Exit ◀ Previous **OK** Maintenance

Wire Transfer Parameters Information

Print ▾

Incoming Wires	
Dual Control Required:	N - No ▾
Dual Control for Wires Above (.0):	0
Wire Match:	2 - Account/Name ▾
Amount Verification Required:	N - No ▾
ABA Verification Required:	N - No ▾
Auto Post Wires Less than or Equal to (.0):	100

Multi-Factor Authentication	
Bank User:	N - No ▾
Web Port Number:	
Over this Amount (.0):	\$0

DirectLine Only	
Service Messages: Dual Control Required:	N - None ▾
Service Messages: Dual Control for:	N - None ▾

X Exit ◀ Previous OK Enter SilverLake

User Profile and User Security Maintenance

Print ▾

Profiles

User ID: N - No ▾

Group ID: N - No ▾

Wires Security Maintenance - Change

X Exit ◀ Previous OK Maintenance

Wires Security Maintenance Information

Print ▾

Wires Control by Group/User	Multi-Factor Authentication (Outgoing Only)
Security Group: HEATHERL	Cell Phone: (417) 235-6652
	Over this Amount: \$0
	Bank Defined Amount: \$50

SilverLake Menu

wtpar

- ▶ My Menu ▶ Search Results
- ▶ Wire Transfer Parameters

- General Parameter Maintenance ★
- Identification Parameter Maintenance ★
- Source/Destination Parameter Maintenance ★
- Type/SubType Parameter Maintenance ★
- Wire Business Function Codes ★
- Account Translation Table ★
- Account Name Alias Table ★
- On-Us Routing Numbers ★
- Company Maintenance ★
- Wire Security Maintenance ★**
- Consolidated Wire Parameters ★
- Federal Reserve Holidays ★

Wires Security Maintenance

✕ Exit ◀ Previous OK

Wires Security Maintenance Items

Print ◯ ◀ ▶ [Search] Change Display Members of Group

Name	Group
▶ ADUTCHER	
▶ ASHLEYM	
▶ AUSANDERS	
▶ BILLY	
▶ BILLY1	
▶ BILLY2	
▶ BRAD	
▶ BRANDIA	
▶ CARTERR	
▶ CASEYC	
▶ COLLEEN	
▶ CSTOUT	
▶ DAYNAS	
▶ HAHARTMAN	WTWIRES ALL SECURITY
▶ HEATHERL	

Group/Individual User

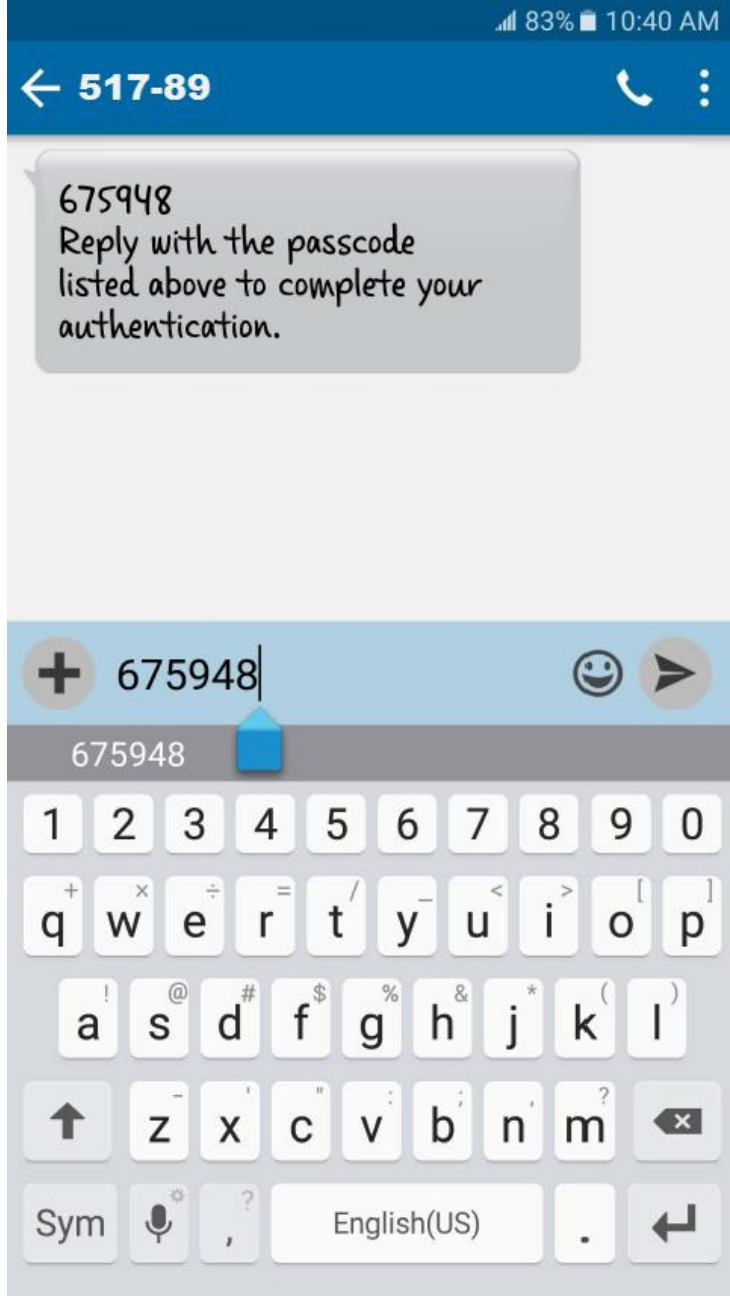
✕ Exit ◀ Previous OK

Group/Individual User Information

Print ◯

You have selected a member of a group for changes. Do you want to change the group or the individual information:

- G - Group
- G - Group**
- I - Individual

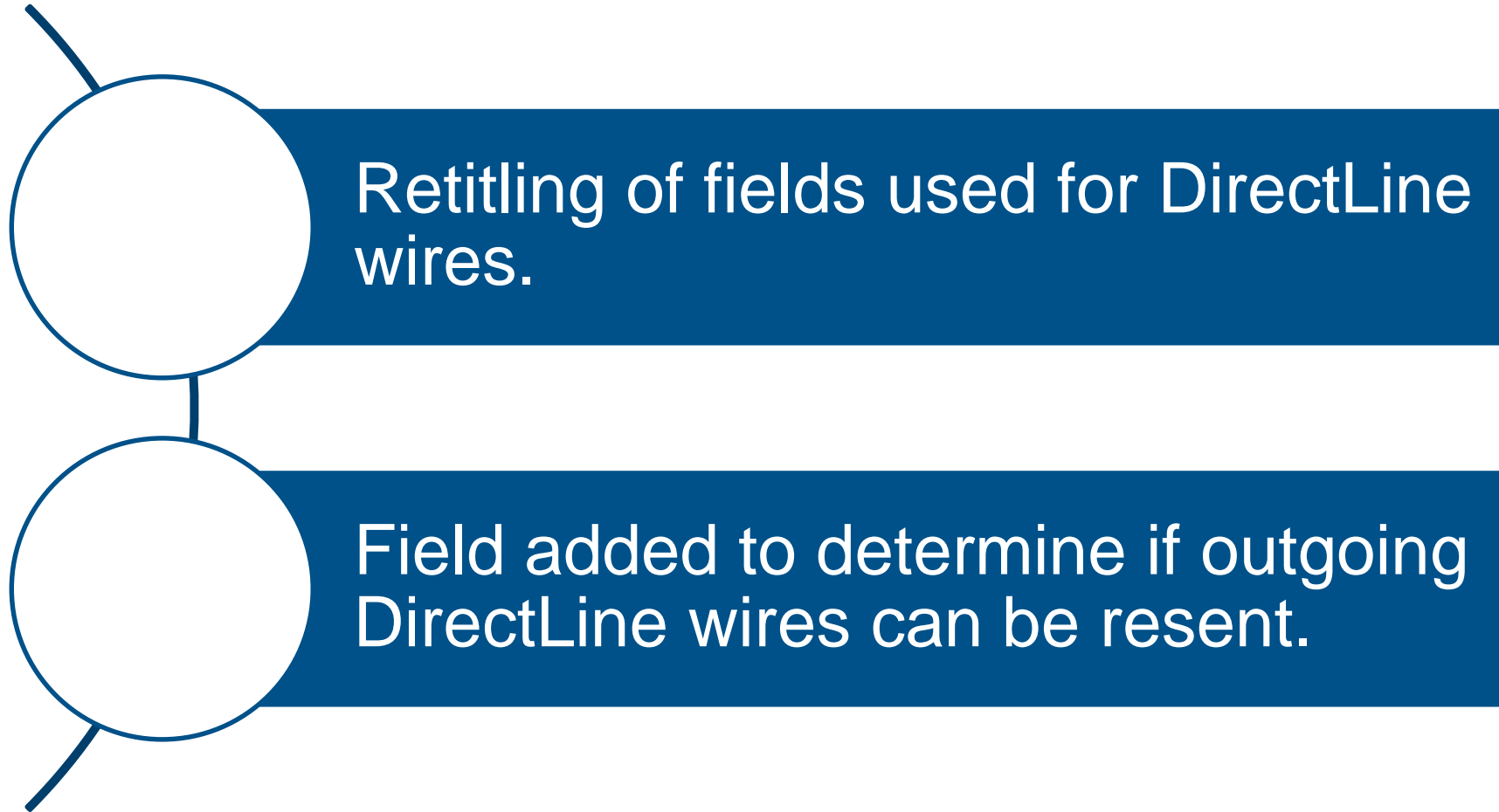


- In Progress, Please Wait...
- Send/Process...CANCELED

Reports

- *IS9143 – User Profile Settings*
- *IS9144 – Group ID Settings*
- *WT2470 & WT2475 – Wire Security Reports*
- *WX2470 & WX2475 – DirectLine International User/Group Security Report*

1111923 – Resend Outgoing Wire General Parameter



Wire Transfer Parameters

X Exit ◀ Previous **OK** Maintenance

Wire Transfer Parameters Information

Print ▾

Incoming Wires

Dual Control Required: N - No ▾

Dual Control for Wires Above (.0): 0

Wire Match: 2 - Account/Name ▾

Amount Verification Required: N - No ▾

ABA Verification Required: N - No ▾

Auto Post Wires Less than or Equal to (.0): 100

Outgoing Wires

Dual Control Required: N - No ▾

Dual Control for Wires Above (.0): 0

Auto Post Wires Less than or Equal to (.0): 0

DirectLine Only

Service Messages: Dual Control Required: N - None

Service Messages: Dual Control for: N - None

Allow Resending of an Outgoing Wire: Y - Yes

Incoming and Outgoing Wires

Default Balance Type: A - Available ▾

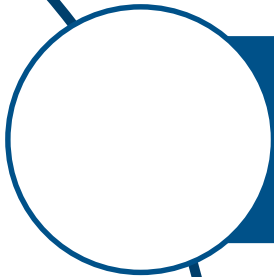
Balance Calculation Table: 0

GL Transaction Entry Control: S - Single ▾

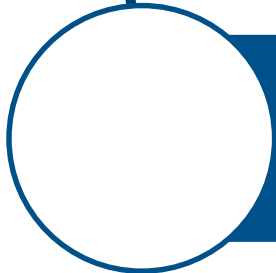
Memo Post Wires: Y - Yes ▾

Memo Post Next Day Wires During EOD: N - No ▾

1117663 – New DirectLine Administrator User Type



The DirectLine application can now enforce dual control for outgoing wires created by a wire supervisor or administrator to help prevent fraudulent activity.



Global Security required to utilize this enhancement.



Only Senior Security Officers can assign the user type.

ispar

- ▶ My Menu ▶ Search Results
- ▶ Information Security Parameters

- Information Security User Profile/Security Maint ★
- Social Security Masking Parameters ★
- Social Security/Tax Identification Number Reports ★
- Account Number Masking Parameters ★
- Notices, Statements for Account Number Masking ★
- DDA Statement Parm Acct Masking Exception Report ★
- Variable Notice Parm Acct Masking Exception Report ★
- Gladiator GL Predefined Exception Parameters ★
- Convert JHMUSR to Global SilverLake Security ★
- Rename Templates in Global SilverLake Security ★

Exit Previous OK Enter SilverLake

User Profile and User Security Maintenance

Print

Profiles

User ID: N - No
Group ID: N - No

Any "Y" Response Allows Security Officer to Maintain

Security Officer Access: N - No
Banking Relationships: N - No
Job Titles: N - No
Job Grades: N - No
Job Function/Title and Grade: N - No
Job Function Templates: N - No
User Category: N - No
User Type: Y - Yes
Profile Template: N - No
Product Template: N - No
Insider Code Template: N - No
Security Option Template: N - No
Core Application Template: N - No
Menu Options Template: N - No
Template Grouping: N - No
Delete Reason Options: N - No
Copy Security Parameters: N - No
Security Reports: N - No
Parameter Reports: N - No

Information Security

Exit Previous OK Maintenance GL Batches Wire Security Output Queue

User Profile Maintenance Change

Print

User Information

User ID: HEATHERL

Full Name: Heather Logan

Initial Menu: MASTER

Expiration Date:

Group User:

Bank Number: 510

Department Number: 0

User Information Security: N - No

Branch Number: 0

Manager Name:

User may Access Customer Numbers Authorized: N - No

User may Access Account Numbers Authorized: N - No

User Category: BNK

User Type:

Initial Command:

Job Information

Job Title:

Job Grade:

Template Grouping:

User Type Help - ISUSRTYP

Exit Previous OK Sort

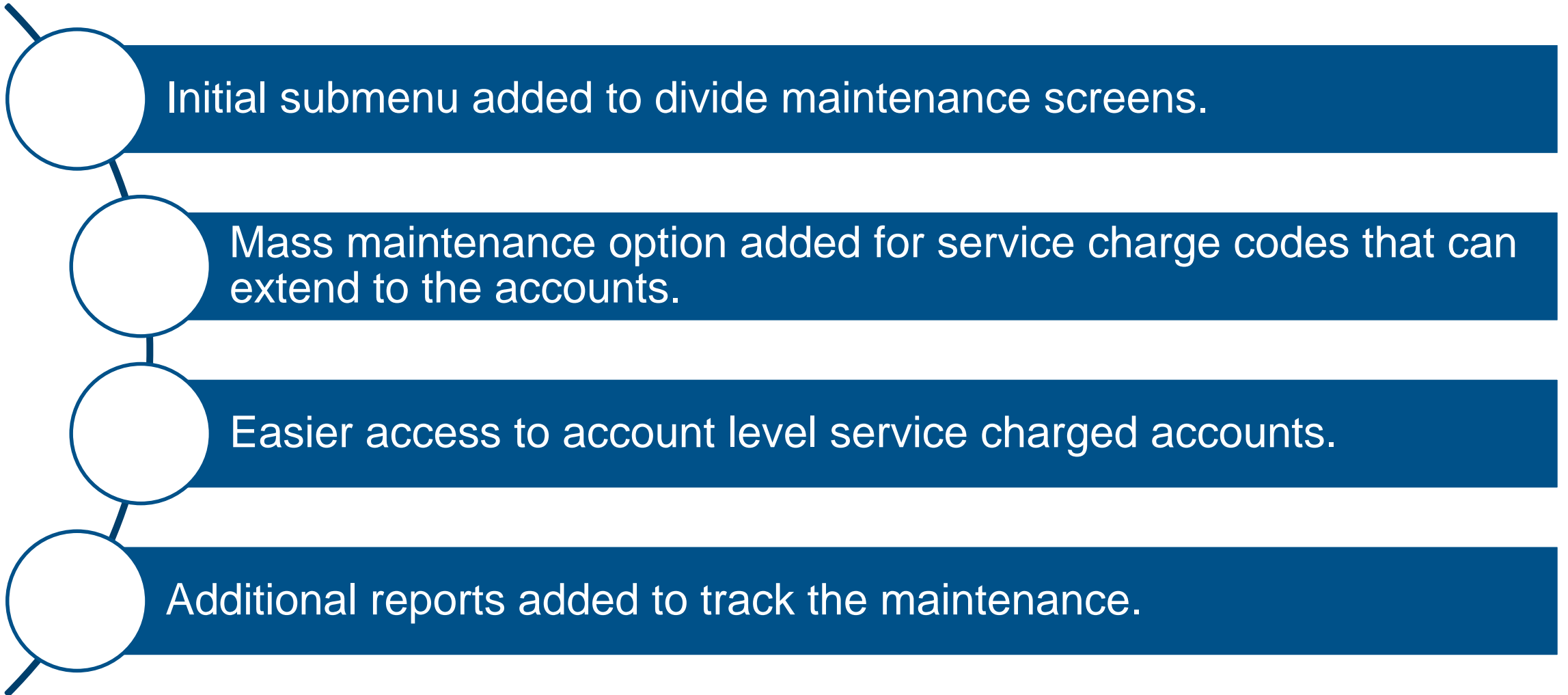
Sorted ascending by Type

Information Security Help Items

Print Previous Records Select

Type	Description
NO	Night Operator
OM	Operations Manager
PS	Programming Supervis
SA	Senior Administrator
SO	Security Officer
SP	Support Programmer
SSO	Senior Security Off
TEL	Teller
WTS	Wire Supervisor

Deposit Service Charge Maintenance



Service Charge Parameter Maintenance

PREVIOUS < | SUBMIT > | EXIT X

CHANGE

ACCOUNT INFORMATION

2015

Service charge code: BC

Branch number:

Region number:

Service charge description:

Enhanced Statement description:

Inquiry type:

Account type: Demand Savings Christmas club

HSA type: Yes No

SERVICE CHARGE INFORMATION

Account level service charges ex

Group code for bank control summary:

Group code description:

times excess debit counter reset frequency:

items excess debit counter reset frequency:

Post on: Ledger Collected balance

PRINT OPTIONS

PREVIOUS < | SUBMIT > | EXIT X

Service Charge Parameter Maintenance - Change

2016

X Exit | < Previous | Enter | **Mass Maintenance** | Maintenance

Service Charge Parameter Maintenance Information

Print

Service Charge Code: BB

Region: 0

Branch: 0

Description: Business extra

Screen Options

[General Parameters](#)

[Auto Charge Off Parameters](#)

[Interest Rate Information](#)

[Miscellaneous Parameters](#)

[Service Charge Parameters](#)

[NSF/OD Parameters](#)

[Miscellaneous Item Charges](#)

[Account Level Service Charging](#)

[Special Information Codes](#)

[Service Charge Waive Reduce Parameters](#)

[Waive/Charge Test Parameters](#)

[Statement Parameters](#)

[Balance Calculation Parameters](#)

[Sweep Default Parameters](#)

PAGE FUNCTIONS

- MAINTENANCE
- OVERRIDE
- VIEW ACCT LEVEL

Service Charge Parameter Maintenance

Exit Previous OK **Show All**

Account Level Service Charge Information

Print Previous Records Change Display

Account Number	Service Charge Code	Branch	Description
1165	CC	0	Regular Checking
7682	CC	0	Regular Checking
8844	CC	0	Regular Checking
866228	CC	0	Regular Checking

Service Charge Parameter Maintenance

Exit Previous OK **Show SC Code** **Sort By Acct Nbr**

Account Level Service Charge Information

Print Previous Records Next Records Change Display

Account Number	Service Charge Code	Branch	Description
5584	BA	0	Basic Checking Acct
5585	BA	0	Basic Checking Acct
9152008	BA	0	Basic Checking Acct
6	BB	1	Business extra
15	BB	1	Business extra
2684	BB	1	Business extra
5555	BB	1	Business extra
112503	BB	1	Business extra
10192008	BB	1	Business extra
7014701470147014	BB	3	Business extra
12	BC	0	Business Checking
44	BC	0	Business Checking
440	BC	0	Business Checking
15678	BC	0	Business Checking
340999	BC	0	Business Checking

Service Charge Parameter Maintenance - Change

✕ Exit ◀ Previous **Enter** **Mass Maintenance** Maintenance

Service Charge Parameter Maintenance Information

Print ▾

Service Charge Code: BB
Region: 0
Branch: 0
Description: Business extra

Screen Options

[General Parameters](#)

[Interest Rate Information](#)

[Service Charge Parameters](#)

[Miscellaneous Item Charges](#)

[Special Information Codes](#)

[Service Charge Waive Reduce Parameters](#)

[Waive/Charge Test Parameters](#)

[Statement Parameters](#)

[Balance Calculation Parameters](#)

[Sweep Default Parameters](#)

[Auto Charge Off Parameters](#)

[Miscellaneous Parameters](#)

[NSF/OD Parameters](#)

[Account Level Service Charging](#)

Service Charge Master File Mass Maintenance

✕ Exit ◀ Previous **Enter** Continue

⚠ Without proper planning and research, the use of this program may cause undesirable results

Service Charge Master File Mass Maintenance

✕ Exit ◀ Previous Enter **Continue**

⚠ Without proper planning and research, the use of this program may cause undesirable results

Service Charge Master File Mass Maintenance

✕ Exit ◀ Previous **OK**

Service charge parameter maintenance display

Print

Service Charge Code:	BB
Region Number:	0
Branch Number:	1

Items

Print ◀ Previous Records ▶ Next Records **Change**

Description
▶ AFT posting
▶ Allow Redeposits
▶ ATM card
▶ Auto Charge Off account if OD days met
▶ Auto NSF Charge
▶ Charge Bad Address Fee
▶ Charge continuous OD fee daily
▶ Check guaranty

Service Charge Parameter Maintenance

Fields

Print ▼

Service Charge Code:

Region Number:

Branch Number:

Allow Redeposits

Number of Redeposits (1.0)

Mass Maintenance Master File Within Service Charge Code

Mass Maintenance Master File Within Service Charge Code

Print ▼

Service Charge Code:

Region Number:

Branch Number:

Mode (Test or Live)

The New Field Value will be Y 2

Change all accounts with this service charge code

-OR-

Change all accounts with this service charge code if Number of Redeposits

Number of Redeposits

Allow Redeposits

Branch Number is

Group Code is

Cost Center is

Product Code is

Officer

Status is

Class code is



Statement Cycle is

Interest Cycle is



Service Charge Cycle is


Service Charge Type is

Service Charge Parameter Maintenance

 Exit  Previous

Service Charge Parameter Maintenance Items

 Print  Previous Records  Next Records 

 Service Charge Code	Region	Branch	Description
▶ BA			Basic Checking Acct
▶ BA		30	Basic Checking Reg30
▶ BB			Business extra
▶ BB			1 Business extra
▶ BB			2 Business extra
▶ BB			3 Business extra
▶ BB			4 Business extra BR 4
▶ BC			Business Checking
▶ BC			2 Business Checking
▶ BC			3 Business Checking
▶ BM			Business Money Mkt
▶ BS			Business ckg Special
▶ BS			2 Business ckg Special
▶ BS			3 Business ckg Special
▶ CC			Regular Checking

Mass Maintenance Master File Within Service Charge Code

X Exit ◀ Previous **OK**


Mass Maintenance Master File Within Service Charge Code Information

 Print ▼

Update file DDPAR2, DDMAST, or
Both:

Mass Maintenance Master File Within Service Charge Code

X Exit ◀ Previous **OK** Maintenance View/Select Multiple SC Codes

 **Test Complete**

Mass Maintenance Master File Within Service Charge Code

 Print ▼

Service Charge Code: **BB**

Region Number: **0**

Branch Number: **1**

Mode (Test or Live)

DD8980P – S/C Code/ACCT. Mass Maintenance Edit

DATE PRINTED: 4/12/16
Release 2016 Bank #401 EDU

SC CODE/ACCT. MASS MAINTENANCE EDIT

4/12/16 03:49 PM DD8980P PAGE 1

ACCOUNT NUMBER	ACCOUNT TYPE	SHORT NAME	SC/ CODE	BRANCH	REGION	FIELD DESCRIPTION	OLD VALUE / NEW VALUE	MODE TEST/LIVE	DDPAR2/DDMAST	TIME
			BB			AFTNSF	X N	TEST	D	03:49 PM
			BB	1		AFTNSF	X N	TEST	D	03:49 PM
			BB	2		AFTNSF	X N	TEST	D	03:49 PM
			BB	3		AFTNSF	X N	TEST	D	03:49 PM
TOTAL RECORDS UPDATED - 4										
10	D	UNIVERSITY OF MASSACHUSETTS	BB	1		PSTAFTNSF	X N	TEST	M	03:49 PM
785	D	UNIVERSITY OF MASSACHUSETTS	BB	3		PSTAFTNSF	X N	TEST	M	03:49 PM
786	D	UNIVERSITY OF MASSACHUSETTS	BB	1		PSTAFTNSF	X N	TEST	M	03:49 PM

Menu

- report
- ▶ My Menu ▶ Search Results
- ▶ Report Management Menu
- Add/Change/Delete Reports in Distribution File ★
- Distribution Maintenance ★
- Form Description Maintenance ★
- Report Distribution Maintenance ★
- Rebuild Report Distribution List ★
- Distribution by User Profile Parameters ★
- Work with Report List/Recreate and Distribute ★
- Display Report Distribution List ★
- Work with Query ★
- Query Report Control Maintenance ★
- Query Notice Parameter Maintenance ★
- Postal Barcode Parameter Maintenance ★
- Branch Program Inquiry/Maintenance ★
- Notice Beautification Parameter Maintenance ★
- Print Report Distribution List ★
- Print Report Cross Reference List ★

Report Management Maintenance

✕ Exit ◀ Previous

Report Management Maintenance Information

Print ▾

Application: **Demand deposits**

Total Reports: **942**

Report Management Maintenance Items

Print ▾ | ◀ Previous Records ▶ Next Records

Branch	Representative	Report	Mode Allowed	Title
		DD8895P	A	Big Rewards EOY TN Entry Report by Branch
	*	DD8950P	B	Mass maintenance error listing
	*	DD8955P	B	Mass maintenance edit listing
	*	DD8960P	B	Mass maintenance detail G/L IFC entries
		DD8985P	A	SC Code/Acct Mass Maintenance Edit
		DD9060P	A	Deposit Tran Code List
	*	DD9065P	A	Deposits POD Beneficiary Report
		DD9080P	A	Deposit Cycle Code List
		DD9110P	A	Deposit Service Charge Code List
		DD9111P	A	Deposit Available Balance Calculation Tables
		DD9112P	A	Valid Posting Tran Codes per S/C Code
		DD9113P	A	Posting Sequence Sort Table Parameters