JACKHENRY University

SilverLake Teller Capture and CIF 20/20 Teller Capture

Release 2017



Converting to SilverLake Teller Capture and 20/20 Teller Capture – What's New v 18.3.27 © Copyright 1999-2015 Jack Henry & Associates, Inc. All rights reserved. Information in this document is subject to change without notice.

Printed in the United States of America.

No part of this document may be copied, reproduced, stored in a retrieval system, displayed, distributed or transmitted in any form or any means whatsoever (electronic, mechanical or otherwise), including by photocopying or recording for any purpose, without the prior written permission of Jack Henry & Associates, Inc. Making unauthorized copies of this document for any purpose other than your own personal use is a violation of United States copyright laws.

Any unauthorized use of Jack Henry & Associates, Inc.'s trademarks and service marks is strictly prohibited. The following marks are registered and unregistered trademarks and service marks of Jack Henry & Associates, Inc.:

3rd Party Sweep™; 4Jsight™; Account Analysis™; Account Cross Sell™; Account Cross Sell Jumpstart™; Account Number Change™; ACH/Check Conversion Services™; ACH Client™; ACH Manager™; ACH Origination/Processing™; Advanced Reporting for Credit Unions™; AlertCenter™; AlertManager™; AllAccess™; Alogent®; Alogent® AWARE™; Alogent® Back Counter™; Alogent® Commercial Remote Deposit™; Alogent® Enterprise Duplicate Detection™; Alogent® Front Counter™; Alogent® Image ATM™; Alogent® Interactive Capture™; Alogent® Mobile Remote Deposit™; Alogent® Payment Web Services™; Alogent® Payments Gateway™; Alogent® Remote Deposit Interactive Capture™; Alogent® Retail Remote Deposit™; Annual Disclosure Statement Online™; ArgoKeys®; ArgoKeys®; ArgoKeys® CaliconshipKeys™; ArgoKeys®; ArgoKeys®; ArgoKeys® RelationshipKeys™; ATM Manager Pro® – Asset & Site Management™; ATM Manager Pro® – Cash Management™; Branch Anywhere™; Branch Deposit Reporting Pro™; Branch Deposit Reporting Pro™; Bael Report Pro™; Bael Center™; Branch Anywhere™; Branch Deposit Reporting Pro™; Branch Management Services™; BusinessManager®; Call Report Pro™; Cash Automation™; Cash Dispenser™; Cash Recycler™; Centurion Business Continuity Planning™; Centurion Services[™]; BusinessManager[®]; Call Report Pro[™]; Cash Automation[™]; Cash Dispenser[™]; Cash Recycler[™]; Centurion Business Continuity Planning[™]; Centurion Business Recovery Consulting Group[™]; Centurion Co-Location[™]; Centurion Disaster Recovery[®]; Centurion Emergency Notification[™]; Centurion Enterprise-Level Recovery[™]; Centurion Episys Hosted Failover[™]; Centurion Hosted High Availability[™]; Centurion LiveVault[™]; Check 21 Cash Letter[™]; Check 21 Exception Processing[™]; CheckCollectPlus[™]; Check Collect Recovery Services[™]; CheckMaster[™]; CheckMaster Plus[™]; Check 21 Cash Letter[™]; Check 21 Exception Processing[™]; Control on the Collect Recovery Services[™]; CheckMaster[™]; CheckMaster Plus[™]; Check Vitier for Core Director[®]; CIF 20/20[®]; Co-Mingle[™]; Cognos 10[™]; Collateral and Document Tracking[™]; Compliance Access[™]; Core Director[®]; Core Dir Loan Collections™; Entanced Member Application™ (EMA); Enterprise Backup and Tape Encryption™; Enterprise Capture Solutions™; Enterprise Conversion Solu-tions™; Enterprise Payment Solutions™; Episys®; Episys® Anywhere™; Episys® Collateral and Document Tracking™; Episys® Collection Toolkit™; Episys® Contact Event Managers™; Episys® Continuity Plans™ (ECP); Episys® Continuity Services™; Episys® Continuity Services Plus™; Episys® Data Store™; Episys® Dealer Reserve Event Manager[™]; Episys[®] Continuity Plan[™] (ECP); Episys[®] Continuity Services[™]; Episys[®] Continuity Services Plus[™]; Episys[®] Data Store[™]; Episys[®] Dealer Reserve Accounting[™]; Episys[®] Escrow Module[™]; Episys[®] External Loan Processing Interface[™]; Episys[®] Failover Certification[™]; Episys[®] Failover Certification[™]; Episys[®] Failover Certification[™]; Episys[®] Failover[™]; Episys[®] Sealover Certification[™]; Episys[®] Sealover[™]; Episys[®] Continuity Services[™]; Episys[®] Failover Certification[™]; Episys[®] Failover[™]; Episys[®] Joaner Interface[™]; Episys[®] Sealover[™]; Episys[®] Content Server[™]; Episys[®] Overdraw Tolerance[™]; Episys[®] Quest[™]; Episys[®] University[™]; Episys[®] Valting[™]; Episys[®] Joaner[™]; Gladiator[®]; Failover[™]; Fed-File Pro[™]; FlexPass[™]; FormSmart[™]; Genesys Check Imaging Suite[™]; Gladiator[®], Services[™]; Gladiator[®], Services[™]; Gladiator[®], Gladiator[®], Content Phishing Defense and Response Service[™]; Gladiator[®], Social Media Compliance[™]; Gladiator[®], Gladiator[®], Services[™]; Gladiator[®], Gladiator[®], Services[™]; Gladiator[®], Gladiator[®], Services[™]; Gladiator[®], Gladiator[®], Services[™]; Gladiator[®], Services[™]; Glad Enterprise Security Monitoring[™]; Gladiator[®] Network Services[™]; Gladiator[®] Phishing Defense and Response Service[™]; Gladiator[®] Social Media Compliance Services[™]; Gladiator[®] Cadiator[®] Network Services[™]; Gladiator[®] Phishing Defense and Response Service[™]; Gladiator[®] Social Media Compliance Services[™]; Gladiator[®] Cadiator[®] Network Services[™]; Gladiator[®] Phishing Defense and Response Service[™]; Gladiator[®] Social Media Compliance Capture[™]; InageCenter[™]; ImageCenter[™]; ImageCenter[™]; ImageCenter ATM Deposit Management[™]; ImageCenter Image Capture[™]; ImageCenter Interactive Teller Capture[™]; Intellix CIF 20/20[®] OutLink Renewal Engagement[™]; Intelix Consulting[™]; InJuch Voice Response[®]; Investor Servicing[™]; iPay Business Bill Pay[™]; iPay Consumer Bill Pay[™]; iPay QuickPay[™]; iPay Solutions[™]; iRisk[™]; Isosceles[™]; Talk[™]; Jack Henry & Associates, Inc.[®]; Jack Henry Banking[®]; JHA Consumer Pieces[™]; JHA Get Smart[™]; JHA Merchant Services[™]; iPay Call Center[™]; inaCall Center Outsourced Services[™]; jhaCall Center Outsourced Services After Hours[™]; jhaCall Center Outsourced Full Business Services[™]; jhaCall Center Outsourced Select Services[™]; jhaCall Center Outsourced Services After Hours[™]; jhaCall Center [™]; jhaKnow[™]; jhaRassPort Debit Optimizer[™]; jhaPassPort, jhaPassPort pro[™]; jhaPassPort Fraud Center[™]; jhaPassPort terde[™]; jhaPassPort Promotions and Consulting Services[™]; jhaPassPort Switch[™]; jhArchive[™]; jVault[®]; jXchange[™]; Kernel[™]; Know-It-All Credit Programs[™]; Know-It-All Reducation[™]; Know-It-All Learning Management Portal[™]; Know-It-All Now[™]; Landlord/Tenant Security Deposit Tracking[™]; LendingNetwork[®]; Loan Collateral Tracking[™]; Margin Maximiser Interactive[™]; Margin Maximiser NacConnect[™]; Margin Maximiser Pronto[™]; Margin Maximiser Pronto[™]; Margin Maximiser Pronto[™]; Margin Maximiser Pronto[™]; Margin Maximiser Privileg[®]; Mobile Website[™]; Multifactor Authentication[™]; Mutifactor Authentication[™]; M Washinser Suite[™], Margin Maximizer Suite[™], Maxconnect Interactive[™], MedCashimanager[™], Member Desiness Services[™], Member Privileg[®], Mobilitye[™], Multifactor Authentication[™]; Mutual Fund Sweep[™]; Net.Check[™]; NetTeller[®], NetTeller[®] Bill Pay[™]; NetTeller[®] Cash Management[™]; NetTeller[®] Security Manager[™]; NetTeller[®] Text Alerts[™]; OFX Gateway[™]; OnBoard Loans[™]; OnStri Optimizer[™]; Participation Lending[™]; PassBook[™]; Point[™]; Point[™]; PowerOn[®]; PROFITabil-place[®]; PowerOn[®] Studio[™]; PPS First PIN[™]; PPS ImageSelect[™]; PPS PIN Change Service[®]*; Prepaid Cards[™]; Professional Consulting Services[™]; PROFITabilprotection and the studie and the second second second second second second second and second secon Remote Deposit Now™; Remote Deposit Scan™; RPM Reporting Service™; Shared Branch™; SigMaster™; Silhouette Document Imaging®; SilverLake Real Time™; SilverLake System®; Smart EIP™; Smart GL™; SmartSight®; smsGuardian™; Store Forward™; StreamLine Platform Automation® – Deposits™; StreamLine Platform Automation® – Loans™; Summit Support®; Sweep Account Processing™; SymAdvisor™; SymChoice Loan™; SymConnect™; SymForm™; SymForm PDF™; Symitar®; Symitar® ATM Services™; Symatar® Fraud Management™; Symitar® EASE™; SymXTM; SymAchange™; Synapsys®; Synapsys® Lobby Tracking™; Synapsys® Member Relationship Management™; Synergy API Integration Toolkit™; Synergy AutoImport™; Synergy DataMart™; Synergy DataMart™; Synergy DataMart™; Synergy DataMart™; Synergy DataMart™; Synergy DataMart™; Synergy Document Management™; Synergy eSign™; Synergy eSignWeb™; Synergy Batch Document Recognition™ (BDR); Synergy Check Archive™; Synergy DataMart™; Synergy Document Management™; Synergy eSignWeb™; Synergy eStorage™; Synergy Express™; Synergy ID Scan™; Synergy Interprise Content Management™; (ECM); Synergy eSign™; Synergy Reports™; Synergy Workflow Management™; TellerMaster™; TheWayiPay®; TimeTrack Human Resources™; TimeTrack Payroll System™; TimeTrack Time and Attendance™; Transaction Logging Gerver™; WebEpisys™; ValuePass™; Vehicle Pricing Interface™; Vertex Teller Automation System™; Vertex Teller Capture™; Yellow Hammer ACH Origination™; Yellow Hammer SAR Center™; Yellow Hammer Wire Origination™; Yellow Hammer Fraud Detective™; Yellow Hammer Wire Origination™; Yellow Hammer Time; Yellow Hammer SAR Center™; Yellow Hammer Wire Origination™; Yellow Hammer Wire Origination™; Yellow Hammer Kare Marker Mires Management™; Yellow Hammer SAR Center™; Yellow Hammer Wire Origination™; Yellow Hammer SAR Center™; Yellow Hammer Wire Origination™; Yellow Hammer Kares Marker Marker Mires Marker Marker™; Yellow Hammer SAR Center™; Yellow Hammer Wire Origination™; Yellow Hammer Kares Marker Mires Marker Marker Mires Marker Mires Marker Mires Marker Mires Marker Mires Marker Marker Mires Marker Mires Marker Mires Marker Mires Marker Marker Mires Marker Marker Mires Marker Automation® – Deposits™; StreamLine Platform Automation® – Loans™; Summit Support®; Sweep Account Processing™; SymAdvisor™; SymChoice Loan™ Xperience[™]

Slogans

Cutting-Edge IT Solutions for the Future of Credit Unions™; Know-It-All – Empowering Users Through Knowledge™; Leading through technology ... guiding through support™; Powering Actionable Insight™; Snap it Send it Spend it®; The Depth of Financial Intelligence™; We Are Looking Out For You™; Where Tradition Meets Technology^{au}

Various other trademarks and service marks used or referenced in this document are the property of their respective companies/owners.

How to Use This Document	1
Accessing Teller	2
JHA Xperience Sign On	2
What's New	2
Open Drawer	5
What's New	5
Teller Session	6
What's New	6
DDA Deposit Transaction Example	7
What's New	
Cash Count Screen	8
Customer Information	
Cashier's Check Transaction	.21
What's New?	.22
What's New	.23
Suspended Transaction	
What's New	
Reg. CC Form (Manual)	
What's New.	
Reg. CC Form (Automated)	
What's New	
Reg CC Automation Waive	
What's New.	
Currency Transaction Reporting (CTR)	
What's New	
What's New	
Teller Capture (NICE)	
What's New	
Transaction History	
View Transaction Information	
What's New	
Details	
Journal	
Counted Cash	
Memo	
	.37
Overrides Delete	
Transaction Processing Toolbar	
History	
Journal	
In/Out	
Roll Date	
Drawer Toolbar	
Transaction Processing	
Batch	
Count	
Exit	.47

i

ipervisor Overrides	48
What's New	
Supervisor Overrides Performed Locally	49
Requesting a Remote Supervisor Override	52
Authorizing a Remote Supervisor Override Request	
fline	58
How Can You Tell When You're Offline?	59
DDA Deposit Transaction – Offline	61
Cashiers Checks – Offline	66
Exporting Images to Check 21 Server	67

How to Use This Document

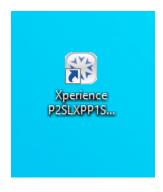
This document is designed for institutions who are currently running Vertex Teller Capture but are converting to SilverLake Teller Capture and CIF 20/20 Teller Capture. It reviews common features and functions, and shows you how they have changed with SilverLake Teller Capture and CIF 20/20 Teller Capture.

Accessing Teller

JHA Xperience Sign On

SilverLake Teller and CIF 20/20 Teller is locally based and integrated with the SilverLake core and 20/20 core product. To access SilverLake Teller and CIF 20/20 Teller, double-click the JHA Xperience icon on the PC desktop.

Note: For additional assistance, refer to the Xperience User Guide available on the Xperience Start menu.



- This will be the only sign for SilverLake Teller and Teller Capture and CIF 20/20 Teller and Teller Capture.
- Teller Capture will be a seamless integration. There will not be a separate icon or program running in the startup.
- There will not be a Check 21 icon (Spongebob) in the lower right tray.
- There will not be a Teller Item Capture icon on the PC.

jha 💐	Xperience™ Jack Henry & Associates, Inc.
Username:	
Password:	
Domain:	jhacorp.com v
	Log In
P2SLXPP1SLTEL02 Insta	nce
Copyright © 1999-20	13 Jack Henry & Associates, Inc. All rights reserved.

Enter your JHA Xperience Username and Password. Click Log In.

Select Products.

© ← → ·		Xperience		? Search help P	- @ ×
Favorites	Favorites	Edit Favorites	Recent	Search for functions	٩
Products	No favorites configured		Teller Processing		* 🛙
🧬 Links			Browser Teller		* 🖾
💮 Settings			Browser		* 🖬
🕎 Help			SilverLake		* 🖾
Notifications Log Off			SilverLake		μ C
 Exit Xperience 					
			i	jha 👯 Xperier	ICe™
roneal@jhacorp.com (P2SLX	PP1SLTEL02 Instance)				

⇔ ← → ·		Xperience	? Search help P = &
★ Favorites	Products	Functions	Search for functions
Products	SilverLake	► SilverLake	
🥔 Links	💓 Teller	2014 SilverLake Test Bank (roneal)	
Settings		2015 SilverLake Test Bank (roneal)	
😰 Help		鑬 Customer & Account Inquiry	*
i Notifications		Screen Editor	*
💼 Log Off		🚰 Field Editor	*
 Exit Xperience 		System Maintenance	*
		🌯 Institution Maintenance	*
		User Maintenance	*
		🔛 Browser	*
			• II
			jha 🔅 Xperience"
roneal@jhacorp.com (P2SLX	- PP1SLTEL02 Instance)		

Lastly, on the Functions page, select Teller Processing.

On the **Products** page, select **Teller**.

⊗ ← → -		Xperience	? Search help 🔎 🗕 🖻 🗙
Xperience			
🚖 Favorites	Products	Functions	Search for functions
Products	SilverLake	► Teller	
🥜 Links	X Teller	2014 Xperience Environment (roneal)	
Settings		K Teller Processing	*
🕎 Help		🛃 Browser	*
Solutions			
Log Off			
Exit Xperience			
			jha 👯 Xperience

Converting to SilverLake Teller Capture and 20/20 Teller Capture– What's New SilverLake Teller Capture and CIF 20/20 Teller Capture

Open Drawer

Select a drawer and click **Open Drawer.** You can also double-click the drawer of your choice.

0	oen Drawer				•	iment 🔑 roneal 💷 Ci		
	t Drawer							
/aila	ble Drawers for Vertex Main Offi	ce, Branch 1				- Cash Sur	nma ry	
Re	fresh					Beginning Ca	ash:	\$23,042.
						Cash In:		\$0.
N	umber Description	User	Туре	Status	State	Cash Out:		\$0.
	100 Drawer #100		Teller	Live	Online	Current Cash	1:	\$23,042.
	101 Drawer #101		Teller	Live	Online			
	102 Drawer #102		Teller	Live	Online			
	103 Drawer #103		Teller	Live	Online			
	104 Drawer #104		Teller	Live	Online			
	105 Drawer #105		Teller	Live	Online			
	106 Drawer #106		Teller	Live	Online			
	107 Drawer #107		Teller	Live	Online			
	108 Drawer #108		Teller	Live	Online			
	109 Drawer #109		Teller	Live	Online			
	110 Drawer #110		Vault	Live	Online	61 I.B. 1		
	111 Drawer #111		Teller	Live	Online	Select Busin	ness Date	
	112 Drawer #112		Teller	Live	Online	Drawer: Date:		05/05/2015
	113 Drawer #113		Teller	Live	Online	Status:		L
	114 Drawer #114		Teller	Live	Online	Availability:		Availa
	115 Drawer #115		Teller	Live	Online			
	116 Drawer #116		Teller	Live	Online			
	117 Drawer #117		Teller	Live	Online			
	118 Drawer #118		Teller	Live	Online			
	119 Drawer #119		Teller	Live	Online			
	120 Drawer #120		Teller	Live	Online			
	121 Drawer #121		Teller	Live	Online			
	122 Drawer #122		Teller	Live	Online			
	123 Drawer #123		Teller	Live	Online	_		
						▼		

- When you highlight a drawer, you can see the cash summary, date, status, and availability. Prior to SilverLake Teller and CIF 20/20 Teller, you had to enter the drawer number to see the cash summary, date, status, and availability.
- Status indicates whether the drawer is live or test. Previously, status indicated whether the drawer was new, available, in use or already in.
- Availability indicates whether the drawer is new, available, in use or already in.

Teller Session

ience 🔯 Teller Processin	a ≪ X	Xperimer: Infler ? <u>Sound Auly 2</u> = 0 ⁴
ller Item Capture Enabled	1	761 - SLTC Training Bank #61 🔎 trainme51 🗃 Calculator 🌫 Print Screen 💌 🚳 Opti
		🗙 Exit Drawer - 100 🛛 🔓 Transaction Processing 🧠 Count
Transaction Proces		🔰 In/O.t. 🎆 Roll Date
ustomer Information		Select Teller Transaction By Speed Key
	P	Speed Key: Transaction Type: Search for Transaction Type:
		B: Bond Redemption II: Loan Advance. Q: Buy Cash C: Cash Check. I: Cashiers Docker. R: Cashiers Docker. R: Cashiers Docker. D: DDA Deposit. J: Suspended Trans. S: Savings Deposit. E: Universal Trans. L: Loan Payment. T: Transfer F: Cash Check./yefen. N: Withdrawal W: Withdrawal G: GL Transaction P: Sell Cash V: Withdrawal
		Transaction History
		Vew Transaction Information X Delete 🍓 Reprint လ Rodo 🚡 Copy 👔 Refresh
Cash Summary		
eginning Cash:	\$18,285.00	
ish In:	\$0.00	
	\$0.00	
ash Out: urrent Cash:	\$18,285.00	

- Customer Information Panel Allows you to access customer information prior to processing the customer's transaction. The customer's information is readily available throughout the transaction process.
- Search for Transaction Type Allows you to enter alpha and/or numeric characters to locate a transaction.
- All Speed Keys appear.
- The Cash Summary (Cash Position) displays in the bottom left corner instead of the upper right corner.

DDA Deposit Transaction Example

To process a DDA Deposit transaction, select the transaction the same way you currently do within Vertex. The transaction appears with the same line items and in the same order.

Transaction Processing								
Customer Information	DDA D	Deposit						
Search P	🖉 Sc	can Documents 🖉 Count Cash	Machine In					
	Descr	cription	Туре	Account	Instrument		Items Image	
	Cash 1	In (Press F10)				\$0.00		
	On Us	Js Check(s)				\$0.00		1
	Not O	On Us Check(s)				\$0.00		
	DDA V	Withdrawal				\$0.00		
	Saving	ngs Withdrawal				\$0.00		
	DDA D	Deposit		م		\$0.00		
	Cash	Out (Calc)				\$0.00		
- Cash Summary								
	23,400.00							
Cash In: \$1 Cash Out:	15,600.00 \$0.00							
	39,000.00							
							Complete	Cance

- Customer Information Panel continues to display within the transaction.
- The Cash Count Screen (Cash In) can also be accessed by selecting the icon to the far right of the Image column.

Cash Count Screen

ustomer Information	DDA Deposit								
earch	Ø Scan Doct	iments 🖉 Count Cash Machine In							
	Description	Туре	Account	Instrum	ent	Amount	Items	Image	
	Cash In (Pre	<u> </u>	Count Cash		×	0			R
	On Us Check	🍃 Print 🔿 Next Compartment 🗰 C	alculator ∢()> Switch 🗙 Clear /	II Accept Cou	nted	\$0.00			
	Not On Us C	Cash In	Items	Valu		\$0.00			
	DDA Withdra	Hundreds		0	\$ 0.00	\$0.00			
	Savings With	Fifties		0	\$0.00	\$0.00			
	DDA Deposit	Twenties		0	\$0.00	0			
	Cash Out (C	Tens		0	\$0.00	\$0.00			
		Fives		0	\$0.00				
	Messages	Twos		0	\$0.00				
		Ones		0	\$0.00				
		Coin		0	\$0.00				
		Quarters (Rolls)		0	\$0.00				
		Dimes (Rolls)		0	\$0.00				
		Nickels (Rolls)		0	\$0.00				
		Pennies (Rolls)		0	\$0.00				
				Counted:	\$0.00				
				ок	Cancel				
Cash Summary									
ginning Cash: \$39,000	0.00								
sh In: \$4	0.00								
sh Out: \$1	0.00								

What's New

• The **Items** and **Value** columns are located next to each other instead of on each side of the denominations.

Transaction Process	ing								
Customer Information		DDA Deposit							
Search	P	🖉 Scan Documents 🖉 Count	Cash Machine In						
		Description	Туре	Account	Instrument	Amount	Items 1	Image	
		Cash In (Press F10)				\$100.00		ی	
		On Us Check(s)				\$0.00			1
		Not On Us Check(s)				\$0.00			
		DDA Withdrawal				\$0.00			
		Savings Withdrawal				\$0.00			
		DDA Deposit			0	\$0.00			
		Cash Out (Calc)				\$100.00			
		Messages							
- Cash Summary									
Beginning Cash: Cash In:	\$39,000.00 \$0.00								
Cash Out:	\$0.00								
Current Cash:	\$39,000.00								
							Complete	Cancel	Ď

• The **Scan Documents** option is located at the top of the transaction.

Ø	Transaction Images View		×
Item Detail			
🔊 Rescan 🗙 Delete 当 Flip 📢 Rotate 😓 Print			
	CHECKING DEPOSIT	Item Status	
The second se	V 0000	Reco IQA	Int'l Corr
THEN HERE FOR CASH RECEIVED		Item failed Image following tests for Too Light or Dar	failed: 1) Front
NAME	TOTAL PROM	😣 Accept IQA Issue	-
בייש איז	이가에의 SUGE ~ 1		
ACCOUNT NUMBER	Received		
1419	ат \$ <u>2.000</u>	Totals Credit Total:	\$300.00
4:5000+00111:	 Scanning Documents × 	Debit Total:	\$300.00
	Scanning item :99010000415	Total Items:	2
Aux RIC Routing 000000000 0 5000-0011 Scanned Items	Acco at Dec Type 0 Account Dec Type 4 hourt Doc Type		
	Suspect Items Scanning Complete		
Seq 🔺 Status Status Text Aux Routing	Account Chick Num / TC Amount Doc Type Cedit/De it Error Message	Error Field	ISN Number
1 IQA failure 00000000 5000-0011	0 \$200.00 DEP-DDA Deposit Credit		99010000414
2 IQA failure 00000000 123456780	0 \$100.00 DEP-DDA Deposit Credit Please enter the Account Number field	AccountNbr	99010000415
		Finishe	d Cancel

- The *Scanning Documents* window displays a small snippet of the document as it is scanned.
- The user selects **Scanning Complete**.

Ø		Transaction	1 Images View				×
Item Detail							
🛿 Rescan 🗙 Delete 🦿	🕽 Flip 🛛 Rotate 🍃 Print 🚤						
						Item Status	
PAY TO THE ORDER OF ORDER OF VERTEX BA	rest drat dollars t room	91-5678 \$ 100,00 DOLLARS GAR	2			Reco IQA Item failed following te Name and A Accept IQA I	
MEMO	tes	*	NP			Credit Total:	\$300.00
\$123456	7804					Debit Total: Total Items:	\$0.00 2
Aux 00000000	RIC Routing 0 123456780	Account 0	Check/Tran Code Amount	\$100.00	Doc Type DEP-DDA Deposit 👻		
Scanned Items	ıs 📱 Next 📀 Show All Items 🕢 Show Suspec	t Items					
Seq 🔺 Status	Status Text Aux Routing	Account Check Num / TC	Amount Doc Type	Cedit/Debit	Error Message	Error Field	ISN Number
• 1	IQA failure 00000000 123456780	0	\$100.00 DEP-DDA Deposit	Credit			99010000416
2	IQA failure 00000000 5000-0011	0	\$200.00 DEP-DDA Deposit	Credit			99010000417
						Fi	nished Cancel

- There is a **Print** button at the top to print the document.
- You can make changes to the MICR line by entering the information in the fields below the image of the document. You no longer have to enter symbols when making corrections to the MICR line.
- The **Previous/Next** buttons page through the scanned items at the bottom of the page and displays the image at the top.
- The **Show All Items** option allows you to see all the items scanned in. Use this option after choosing the **Show Suspect Items** button.
- The **Show Suspect Items** button shows you only the images with Reco, IQA, and International issues. To go back to seeing all items, select **Show All Items**.

DATE 1000,00 Following tests failed: 1) Payor Name and Address PORDER OF Test S ORDER OF Order Order VERTEX BANK test test VERTEX BANK test test VERTEX BANK test test VERTEX BANK test test	6 Transaction Images View	×
00:00 Date Test 01:0578/124 PAX_100 THE Test \$ 100,00 ORDER OFF Test \$ 300.00 ORDER OFF Test \$ 300.00 ORDER OFF Totals \$ 300.00 ORDER OFF Test \$ 100.00 ORDER OFF Total \$ 300.00 ORDER OFF Status Text \$ 500.00 Suppet Items Scanned Items \$ 100,00 DEP-DDA Deposit Order Test Scanned Items \$ 100,00 DEP-DDA Deposit Cedit/Orbeit Error Field ISN Number 1		
Beco DATE Total PAX_200 Test \$.100,00 Open humdrad dollart \$ 000 Open humdrad dollart \$ 0000 Open humdrad dollart \$ 0000 Open humdrad dollart \$ 00000 Open humdrad dollart \$ 000000 Open humdrad dollart \$ 00000000 Open humdrad dollart \$ 00000000000000000000000000000000000	🛿 Rescan 🗙 Delete 🥞 Flip 📢 Rotate 🍃 Print	
Totals MENO Perst Perst Perst Perst Perst Perst Perst Perst Status Credit Total: \$300.00 1 123456780 0 Enter Check # \$100.00 Dect Total: \$2 Scaned Items Scan More Previous Next Show All Items \$ Show Suspect Items Scan More Previous Status Text Aux Routing Account Check Num / TC Amount Doc Type Scan More Previous Status Text Aux Routing Account Check Num / TC Amount Doc Type Cedit/Debit Error Field ISN Number 1 IQA failure 000000000 12345780 0 \$100.00 Der-DDA Deposit Credit 99010000416 <th>DATE TOday PATE Today ORDER OF ORDER OF Date hundred dollars & DO DOLLARS MEAN</th> <th>Reco IQA Int'l Corr A Item failed Image Analysis: The following tests failed: 1) Payor Name and Address</th>	DATE TOday PATE Today ORDER OF ORDER OF Date hundred dollars & DO DOLLARS MEAN	Reco IQA Int'l Corr A Item failed Image Analysis: The following tests failed: 1) Payor Name and Address
Scanned Items Scanned Items Scanned Items Scanned Items Scanned Items Scanned Items Scanned Items Seq Status Stat	Aux RLC Routing Account Check/Tran Code Amount Doc Type	Credit Total: \$300.00 Debit Total: \$0.00
	🖉 Scan More 👔 Previous 🌡 Next 💿 Show All Items 🕕 Show Suspect Items	Error Field ISN Number
2 IQA failure 00000000 5000-0011 0 \$200.00 DEP-DDA Deposit Credit 99010000417	1 IQA failure 00000000 123456780 0 \$100.00 DEP-DDA Deposit Credit	99010000416
	2 IQA failure 000000000 5000-0011 0 \$200.00 DEP-DDA Deposit Credit	99010000417

- The Item Status column informs you of any Reco, IQA, International, or Corrected items. Highlight the item at the bottom to view the issue on the top left.
- To correct an issue, enter MICR corrections or click the **Accept IQA Issue** button in the top left.

Sustomer Information	DE	DA Deposit									
Search P		🕽 Scan Documents 🏼 🖉	Count Cash Machir	ie In							
Related Customers	D	escription	Туре		Account	Instrument	A	mount	Items	Image	
<u>419</u> Lori Ziegler Primary	C	ash In (Press F10)						\$100.00			•
Max Ziegler JOINT	0	n Us Check(s)						\$0.00			
	N	ot On Us Check(s)						\$100.00		10	
	D	DA Withdrawal						\$0.00			K
	Si	avings Withdrawal						\$0.00			
	D	DA Deposit			419			\$200.00		1	
		ash Out (Calc)						\$0.00			
		essages	<u>र</u> Lori Ziegler, CL	rrent Balance	: = \$2,999,909.10			\$0.00			
	Me	essages 11 View Signatur	ድ Lori Ziegler, ር	rrent Balance	:= \$2,999,909.10			50.00			
- Cash Summary		essages 11 View Signatur	ድ Lori Ziegler, ርኒ	rrent Balance	: = \$2,999,909.10			50.00			
	39,000.00	essages 11 View Signatur	<u>s</u> Lori Ziegler, Cι	rrent Balance	: = \$2,999,909.10			50.00			
Beginning Cash: \$3		essages 11 View Signatur	<u>ς</u> Lori Ziegler, Cι	rrent Balance	:= \$2,999,909.10			50.00			

- A camera icon appears in the Image column when the line item has scanned items.
- Any basic messages on the account appear at the bottom of the transaction in the **Messages** section.

ansaction Processing ustomer Information learch	Policy Exceptions	× \$100 \$0.0 \$100.0 \$0.0 \$0.0 \$200.0	D D D	Image	
earch P elated Customers	Teller Overrides Image: Source State	\$0.0 \$100.0 \$0.0 \$0.0			
elated Customers	Teller Overrides Image: Source State	\$0.0 \$100.0 \$0.0 \$0.0			
elated Customers	S : 20000 Checking Account 20000 Is DORMANT. CHECK THE Checking Account.	\$0.0 \$100.0 \$0.0 \$0.0			
elated Customers		\$0.0 \$100.0 \$0.0 \$0.0			
<u>20000</u>	S 📽 20000 Owner of Checking Account 20000 has Past Due Loans	\$0.0 \$100.0 \$0.0 \$0.0			
		\$100.00 \$0.00 \$0.00	D	ß	¢,
		\$0.0	D	Ø	
		\$0.0			
		\$0.0			
		\$200.0			
			• ≣	0	
		\$0.0	D		
		_			
	Supervisor Overrides No Supervisor Overrides Required.				
Cash Summary					
eginning Cash: \$23,400.00					
ash In: \$15,600.00					
ash Out: \$0.00 urrent Cash: \$39,000.00	ОК Са	ncel			
unen: \$39,000.00					

- The teller and supervisor overrides appear in a separate window. Each account level message has a hyperlink that takes you to the core inquiry page. This allows you to do research.
- The teller overrides appear at the top and the supervisor overrides appear at the bottom.
- To continue, select the red X or select **OK** to acknowledge each of the overrides. Once each message is overridden, the red X changes to a green checkmark.

← → ・ rience 🛞 Teller Processing 🔌 🛪	Xperience - Telle			? Search help J	
eller Item Capture Enabled		14 - 2014 Xperi	ience Environment 🔗 ror	neal 🗰 Calculator 🍃 Print Scree	en 🔹 🎯 Option
Drawer #100 - 05/05/2015					
ansaction Summary					
rint Queue	Account Information				
Print	📽 Reg CC 🔤 CRM 🖋 View Signatur	e 🖂 Print Envelope 🍃 Print B	alance		
∃ Physical (1 item)	Primary Account Holder		5 Debit 5 Credit	T Available Balance	Ъ
Copies Ticket Account Amount Instrument Status	Tim Jim Brown	<u>20000</u>	\$0.00	\$200.00	(\$676.46)
*⊗ 1 Receipt 📽 20000 \$200.00 No printer configured.					
E Virtual (1 item)					
Ticket Account Amount Instrument Image					
CI \$100.00					
					Finished

- You can manually change the number of receipt copies on the *Transaction Summary* screen instead of having to take the reprint option.
- The virtual tickets are also on the *Transaction Summary* screen.

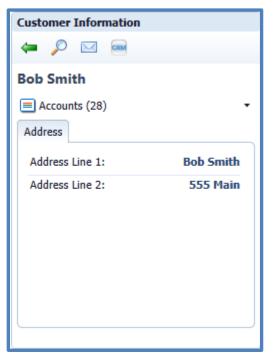
Customer Information

The *Customer Information* panel allows you to search for a customer prior to and within a transaction. To search for a customer, enter *last name*, *first name* and select the search button.

Note: For additional assistance, refer to the Xperience User Guide available on the Xperience Start menu.

Customer Information	
smith, bob	Q

• View a list of the customer's accounts by clicking the drop-down arrow to the right of the accounts.



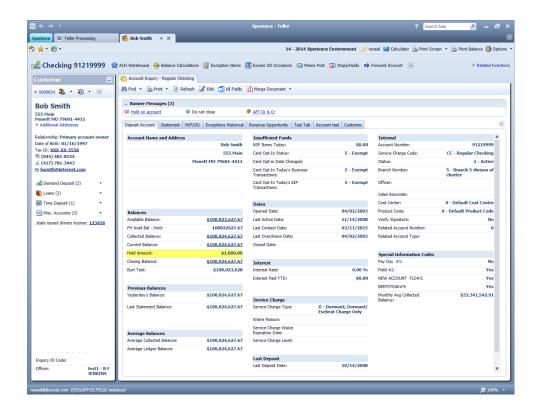
Note: If there is not an exact match based on the search criteria entered, you are given a list of potential matches.

<i>,</i> •			Ci	istomer and Acc	zount Lookup	×
Search Criteria	_ Sea	arch Results				
	• 🕹	Print 🝷 🗿 Clear				
Name: smith, ann		Name	T _b CIF Number T _b	Tax ID	T _b Address	T _b Class T _b Phone T _b
Contains	٠	Ann L Smith	SA00017	505-89-1234	1234 High St, Hastings NE 68901	Personal (402)462-1234
Account Number:	·	Ann Mary Smith	SA00055	212-47-7755	1234 Hight St, Mt. Vernon MO 65712	Personal (417)466-2715
Ends With						
CIF Number:						
Tax ID:						
Telephone:						
Search	51					
Jearch						
						OK Cancel

• You can view the customer accounts, balances, product type, and signature.

eller Item Capture Enable		_	_	_	_	14 - 2014 Xperience Environment	enneal 🖼 Calculator 🖓 Post S	creen • @ 0ep
Drawer #109	- 05/05/2015	C Exit Drawer - 109	Framaction	Processing 4	Count			
ransaction Proce	sing							
Transaction @ Histo	ry 🧇 Journal 🛛 🛃 1	n/Out 🏢 Roll Date						
Customer Information	10	ielect Teller Transa	tion By Speed Key					
🖛 🔎 🖂 🖷		peed Key: 7	ansaction Type:	Searc	h for Transaction T	ipe:		
Sob Smith		A: Cash Advance	G: GL Transacti		ney Order	S: Savings Deposit		
Accounts (27)		B: Bond Redemption C: Cash Check	H: Loan Advance I: Cashiers Che		ht Drop/Mail nge Order WO/A	T: Transfer A. U: Closeout Trans		
2 11205	VENDOR	Primary	\$0.00	Active	and another story a	V: Safe Dep Pmt		
19950	REPORTING VENDOR	Primary	\$0.00	Active		W: Savings W/D		
9 1004	SAFE DEPOSIT BOX	Primary	\$52.50	Occupied	View Signature	X: CD Closeout		
20572	testing fix 222	Primary	\$110,018,342.95	Escheat	View Signature			
91200	Personal Checking Accou	it Primary	\$99,998,525.80	Escheat	View Signature			
2 91209	Personal Checking Accou	et Primary	\$100,004,934.49	Dormant	View Signature	Copy 👔 Refresh		
91210	Personal Checking Accou	st. Primary	\$99,998,661.95	Dormant	View Signature	Amount T. Date T. Time T. Batch T. Transactio	Status T. Override T. Upload	Status
# 91211	Personal Checking Accou	nt Primary	\$99,996,859.07	Dormant	View Signature			
91219	Personal Checking Accou	nt Primary	\$99,996,859.07	Dormant	View Signature			
91222	Fersonal Checking Accou	nt Primary	\$99,996,784.06	Dormant	View Signature			
\$\$\$5777	Personal Checking Accou	nt Primary	(\$33.00)	Dormant	View Signature			
555888	Personal Checking Accou	st. Primary	(\$4,945.86)	Dormant	View Signature			
1191977	Personal Checking Accou		\$100,005,581.04	Dormant	View Signature			
9121998	Personal Checking Accou		699,914,624.52	Dormant	View Signature			
9122000	Personal Checking Accou		\$99,787,799.02	Dormant	View Signature			
9122004	Personal Checking Accou		\$99,977,928.24	Dormant	View Signature			
9122007	Personal Checking Accou	nt. Primary	\$100,045,105.59	Dormant	View Signature			
4 912000912000912	Regular Checking	Primary	\$122,890,222.86	Active	View Signature			
912000912000913	Personal Checking Accou		\$99,996,564.15	Dormant	View Signature			
3399	Commercial Loan	Primary	\$549,999.99	Active	View Signature			
25569	Installment Loan	CUSTAUTH	\$8,000.00	Non-Acoual	View Signature			
200007	Installment Loan	Primary	\$0.00	Matured	Ven Signature			
555444	PASSBOOK SAVINGS	Primary	(\$2,269.80)	Dormant	Vew Signature			
912989	Commercial Letter of Cre	det	\$0.00	Active				
-III JRA	Individual Retirement Acc	munt	\$0.00					
Carrent Calore	37-60 MO IRA (IRA)	Primary	\$0.00	Redeemed	View Signature			

• When you select an account, an account inquiry tab for that account appears.



• If you select a customer prior to running a transaction, the accounts for the customer appear in a drop-down box within the transaction.

eller Item Capture Enabled					14 - 2014 Xp	rience En	vironment 🔑 re	neal 📷 Calculat	or 🚴 Print	Screen • (Optic
Drawer #102 -)									
ustomer Information		DDA Deposit									
🖛 🔎 🖂 📟			② Count Cash Machine In								
Bob Smith		Description	Туре	Account	Instrument		Amou	nt	Items	Image	
Accounts (27)		Cash In (Press F10)						\$0.00			•••
Address		On Us Check(s)						\$0.00			
Address Line 1:	Bob Smith	Not On Us Check(s)						\$0.00			
Address Line 2:	555 Main	DDA Withdrawal						\$0.00			
		Savings Withdrawal						\$0.00			
	DDA Deposit						\$0.00				
				20572	testing fix 222	Primary	Not authorized to	view balance	=		
		Cash Out (Calc)		91200 91209	Personal Checking Account Personal Checking Account	Primary Primary	Not authorized to Not authorized to	view balance			
		Messages		91210	Personal Checking Account	Primary	Not authorized to	view balance			
				91211	Personal Checking Account	Primary	Not authorized to				
				91219 91222	Personal Checking Account Personal Checking Account	Primary Primary	Not authorized to Not authorized to				
				555777	Personal Checking Account	Primary	Not authorized to				
				555888	Personal Checking Account	Primary	Not authorized to				
				1191977 9121998	Personal Checking Account Personal Checking Account	Primary	Not authorized to Not authorized to				
				9122000	Personal Checking Account Personal Checking Account	Primary Primary	Not authorized to				
				9122004	Personal Checking Account	Primary	Not authorized to				
				9122007	Personal Checking Account	Primary	Not authorized to				
				91219999	Personal Checking Account	Primary		0,024,627.67			
				912000912000912 912000912000913	Regular Checking Personal Checking Account	Primary Primary	\$12 Not authorized to	2,890,222.86 view balance			
c.1c											
Cash Summary Beginning Cash:	\$26,000.00										
Cash In:	\$200.00										
Cash Out:	\$0.00										
Current Cash:	\$26,200.00										
									Compl		Cancel

• For additional search criteria to look up a customer, click the search button without entering a name. This shows the *Customer and Account Lookup* screen.

Customer Information	
Search	P
· · · · · · · · · · · · · · · · · · ·	

• From there, you can search for a customer, account number, CIF number, TIN number, telephone number, or address.

	Customer and Account Lookup	
iearch Criteria 🦲		
S Customer -		
All -		
lame:		
Contains		
IF Number:		
ax ID:		
elephone:		
ddress:		
ty:		
ate:		
P:		
Search		

Cashier's Check Transaction

⊗ ← → ·		Xperience - Teller		? Search	h help 🔎	
Xperience 🔯 Teller Processing 🔌 🗶						
Teller Item Capture Enabled			14 - 2014 Xperience Enviro	nment 🔑 stacyr 📷 Calcul	lator 🌛 Print Screen 🔹	Options
🙀 Drawer #100 - 05/15/201	15					
Transaction Processing						
Customer Information	Cashiers Check					
Search	Scan Documents 🖉 Count Cash Machine I	In				
	Description Type		Instrument	Amount	Items Image	
	Cash In (Press F10)	Piccount	Andream	\$500.00		R 9
	On Us Check			\$0.00		
	Not On Us Check			\$0.00		
	DDA Withdrawal			\$0.00		
	Savings Withdrawal			\$0.00		
	Cashiers Check			\$500.00		
	Fee		CASHIERS CHECK FEE	\$0.00		
	Cash Out (Calc.)			\$0.00		
▲ You are OVER your cash drawer						
LIMIT. SELL MONEY! Cash Summary	Messages					
- Cash Summary Beginning Cash: \$15,000.00						
Cash In: \$77,170.00						
Cash Out: \$225.00						
Current Cash: \$91,945.00						
					Complete	Cancel
8 ← → •		Xperience - Teller		? Search	h help 👂	_ 0 >
Xperience X Teller Processing 4 X					Thelp 🛌	
Xperience X Teller Processing IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII			14 - 2014 Xperience Enviro		Inter Depart Corport	(Ontion
) Teller Item Capture Enabled			14 - 2014 Apenence Linnio	nment go Stacyr mu Carcu	ator Streen	Optional
🙀 Drawer #100 - 05/15/201	5					
Transaction Processing		Policy Exceptions		×		
	🔥 Overrides 🕕 All Messages					
Customer Information	Cashi Sc United States					
Search	8 Why are you waiving this Fel	E?		-		
	Desci			nt \$500	Items Image	: @a
	Cash On Ut	2r LIMIT, SELL MONEY!		\$500	E	
	On Us Not O			\$0.00		
				\$0.00		
	DDA1			\$0.00		
	Savin Supervisor Overrides					
	Cashi No Supervisor Overrides Required.			\$500		
	Fee			\$0.00	E	
	Cash			\$0.00		

Cash

Messa

\$15,000.00 \$77,170.00

\$225.00 \$91,945.00

m (P2SLXPP1SLTEL02 Ir

You are OVER your cash drawer LIMIT. SELL MONEY!

- Cash Summary Beginning Cash:

Cash In:

Cash Out:

Cur rent Casl

Complete

OK Cancel

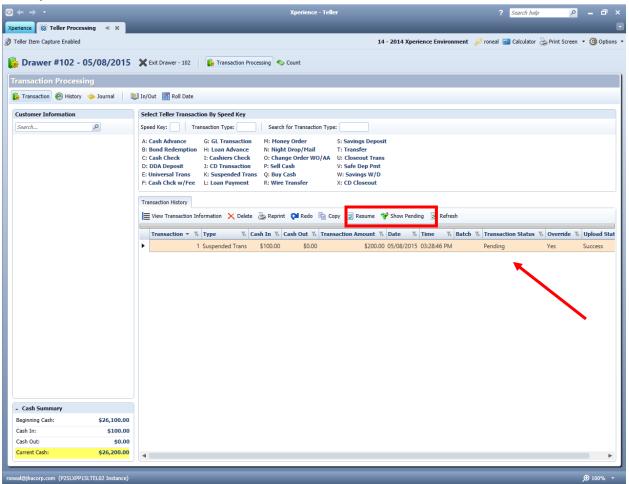
3 ← → •			Xperience - Teller	? Search	h help	<u> م</u>	o)
Xperience 🔯 Teller Pro	ocessing 🔍 🗶						
Teller Item Capture Enabl	led		14 - 2014 Xperience Environment	🔑 stacyr 🔟 Calcu	lator 🌛 Print Scre	en - 🎯	Options
🙀 Drawer #100	- 05/15/2015	5					
			Policy Exceptions ×				
Transaction Proce	essing		🛕 Overrides 🕕 All Messages				
Customer Information	1	Cashi	Teller Overrides				
Search	Q	Ø Sc	Why are you WAIVING this FEE?				
		Desci	Why are you watving this FEE?		Items I	mage	
		Cash	BANCLUB	nt \$500		mage	œ.
			CHECK CREATED AT BANKS REQUEST JUST CAUSE		E		49
		On Us	NONPROFIT ORGANIZATION	\$0.00			
		Not O	CHECK PAYABLE TO SELF	\$0.00			
		DDA 1		\$0.00			
		Savin		\$0.00			
		Cashi	Supervisor Overrides	\$500			
		Casni	No Supervisor Overrides Required.				
		Fee		\$0.00			
		Cash		\$0.00			
A You are OVER you LIMIT. SELL MONE	r cash drawer						
- Cash Summary		Messa					
Beginning Cash:	\$15,000.00						
Cash In:	\$77,170.00						
Cash Out:	\$225.00			2			
Current Cash:	\$91,945.00		OK Cancel				
					Complete	Ca	ancel
		_					
acy h@ihacorp.com (P2SL	XPP1SI TEL 02 Instance	a)				() 10	00% -

• When waiving a fee within SilverLake Teller and CIF 20/20 Teller, click the drop-down arrow in fee waive line for the fee waive reasons.

		Cashiers Cl	heck - CASHIERS CHI	ECK (1 of 1)		×
🗟 Add Transa	ctor 🐁 OFAC					
	Vertex Main Office 101 MAIN STREET BIRMINGHAM AL 23	232			Date 05/15/2015 -	
	Pay To The Order Of	[Q		
	Order Of	Address Line 1				
		Address Line 2			\$500.00	
		Address Line 3				
		EXACTLY ****500 AND 00/100 DOI	LARS		DOLLARS	
	Comment					
Remitter			Check In	formation		
Remitter Nan	ne	٩	Check Am	nount:	\$500.00	
Address Line	1		Check Fee		\$0.00	
Address Line	2		Waive Fee	e Reason:		
Address Line	3		•			
Is Customer	No 👻					
					Print	Skip

- Enter the **Pay to the Order Of** text manually, or choose the magnifying glass to use the customer search to locate the customer.
- Enter the **Remitter** information manually or select it by using the customer search.
- Use the **Skip** button if you make an error you do not need to print the check.

Suspended Transaction



- The Suspended transaction has a status of pending. If there are multiple transactions showing, you can click **Show Pending** to see only the suspended transactions.
- To scan docs and complete the transaction, click **Resume**.

	_			Xperience - Teller			? Search	help	ρ	
er Item Capture Enab			_	_	14 - 2014	Xperience Environmen	t 🔑 roneal 📷 Calcul	stor 🌛 Print	Screen 🔹 🕯))))
Drawer #102	- 05/08/2015									
nsaction Proce	essing									
tomer Information	1	Suspended Trans								
ırch	P	💋 Scan Documents 🖉 Co	unt Cash Machine In							
ated Customers		Description	Туре	Account	Instrum	ant	Amount	Items	Image	
<u>+19</u>		Cash In (Press F10)	1100	Account	Instrum		\$ 100.00		muge	
Lori Ziegler Primary Max Ziegler JOINT		On Us Check(s)					\$0.0			
		Not On Us Check(s)			ENTER CH	ECK TOTAL>	\$100.0			
		DDA Deposit		419	P		\$200.00			
		DDA Deposit		419	P		\$200.00			
								E		
		Deposit Adjust CR(+)			2		\$0.00			
		Deposit Adjust DB(-)			P		\$0.00			
		♥ ⊙ View Details								
jinning Cash: h In:	\$26,100.00 \$0.00									
Cash Summary inning Cash: h In: h Out:	\$0.00 \$0.00									
jinning Cash: h In:	\$0.00							Compl		

• Place the deposit ticket and the checks in the scanner, and then click **Scan Docs.**

			Хрегі	nice - Teller			Search help	Ρ –
ence 🛞 Teller Proc	-							12.
			Transactio	n Images View				
em Detail								
Rescan X Delete	: 🗐 Flip 📢 Rotate 👌	e Print						
erreat.	VERTEX BANK		CHECKING DEPO	SIT			Item Status	
VURUEN			CASHIN 1:00	00			Reco IQA	Int'l Con
Tanan An	STEN HERE FOR CASH RECEIVED	ci					▲ Item failed	Image Analysis: ests failed: 1) Fro
	today	G. K: S.					Too Light o	r Dark
NAME	CERTIFICATION AND ALL POINT	TOTAL	L FROM				🙁 Accept IQA	Issue
	SEPORTS MAY NOT BE AVAILABLE FOR DRU		ICABH P					
	ACCOUNT NUMBER		EIVED -	•				
at en	1	4 1 9 DEFORT	\$ 1.00	00			Totals Credit Total:	\$30
1:5000=0	00116	1.4	Scannin	g Documents ×			Debit Total:	\$
-1000			Scanning it	em :99010001464			Total Items:	
ux		outing	Account	Amour	t	Doc Type		
00000000	0 50	000-0011	0 Ber hanned dallan	A Decision and Contract	\$200	DEP-DDA Deposit *		
anned Items			di Musevano					
		w All Items 🕕 🕕 Show Suspect	t Items					
Scan More 🍟 Prev	vious 👢 Next 🔘 Show	W Show Suspect		Scanning Complete				
Scan More Prev	Status Text Au:		Account Check Num / TC	Scanning Complete Amount Doc Type	Cedit/Debit	Error Message	Error Field	ISN Number
-					Cedit/Debit Credit	Error Message	Error Field	ISN Number 99010001463

nce 🔯 Teller Pr	rocessing 4 X		Xperien	æ - Teller			Search help	P _ 0
		_	Transaction	Images View			···· ·· ··	<i>m</i>
em Detail								
	te 🔞 Flip 📢 Rotat	e 🐊 Print						
	ie 🍯 nip 🖕 notae	. g						
ermen:	VERTEX BA	ANK.	CHECKING DEPOS	ят			Item Status	
A CONTRACTOR OF			CASH	0			Reco IQA	Int'l Corr
DATE	BIGN HERE FOR CASH R	есемео е но е 0, К		*			▲ Item failed following to Too Light o	Image Analysis: Th ests failed: 1) Front r Dark
DATE	long	notion of the test of test	and the second				🔕 Accept IQA	Issue
*	ACCOUNT NUMBER	LES RE	NER SIDE					
açar		419 NET DEPOSIT	\$ 2000	0			Totals	
A more	latartete (ULPORT	* 2000	U			Credit Total:	\$300.
: 5000	0011						Debit Total: Total Items:	\$0
IX	RIC	Routing	Account	Check/Tran Code	Amount	Doc Type		
0000000	0	5000-0011	0	Enter Check #	\$200.00	DEP-DDA Deposit 👻		
anned Items	revious 👢 Next 👩	Show All Items 🕕 Show Suspe	ect Items					
Scan More 🏠 Pr		Aux Routing	Account Check Num / TC	Amount Doc Type	Cedit/Debit	Error Message	Error Field	ISN Number
				Amount Doc Type \$200.00 DEP-DDA De		Error Message	Error Field	15N Number 99010001463

• Make any changes necessary and click Finished.

	rocessing 🔍 🕱										
				_	Transaction Imag	jes View			. 🧥 . 🖛	D	
m Detail											
Rescan 🗙 Delet	te 📵 Flip 📢 Rota	ite 🍓 Print									
erre.c.)	VERTEX B	ANK		CHECK	ING DEPOSIT					Item Status	
NORTH NORTH				XSH►.	1:0000					Reco IQA	Int'l C
DATE _	todau	ABCEIVED	61 10 6 6 6							▲ Item failed In following test Too Light or D	ark
653	* GIRGIFE WYNOT DE ANUEU ACCOUNT NUMBE		TOTAL P OTHERS LESS CA RECEIVE							🕲 Accept IQA Iss	ae
- 34792						£				Totals	
- and	alaraka (419	DEPOSIT	Z	00:00					Credit Total:	\$2
:5000	0011									Debit Total:	\$1
x	RIC	Routing		Account		Check/Tran C	ode Amoun	t	Doc Type		
0000000	RIC	Routing 5000-0011		Account 419		Check/Tran C	ode Amoun	t \$ 200.00	Doc Type DEP-DDA Deposit •		
nned Items		5000-0011					ode Amoun				
nned Items	o vervious 🖡 Next 📿	5000-0011 Show All Items	Account	419 Check Num / TC	Amount Doc Type	Enter Check #	Cedit/Debit		DEP-DDA Deposit •	Error Field	ISN Num
	0 revious Next Status Text Au Corrected C	5000-0011 Show All Items	Account 419	419 Check Num / TC	Amount Doc Type \$200.00 DEP-DDA \$100.00 CHK-Chei	Enter Check #		\$ 200.00	DEP-DDA Deposit •		I5N Num 99010001 99010001

			Xperience - Teller		? Search	help 🔎	- 0
erience 🛞 Teller Processing 🖪 🕯	×						
Teller Item Capture Enabled				14 - 2014 Xperience En	wironment 🔑 roneal 📠 Calcula	or 🚴 Print Scree	n 🔹 🎯 Optio
Drawer #102 - 05/08/2	015						
Transaction Processing							
Customer Information	Suspended Trans						
Search P	🏈 Scan Documents 🔗 🤅	Count Cash Machine In					
Related Customers	Description	Туре	Account	Instrument	Amount	Items I	nage
Lori Ziegler Primary	Cash In (Press F10)				\$100.00		¢9
Max Ziegler JOINT	On Us Check(s)				\$0.00		
	Not On Us Check(s)				\$100.00		(P
	DDA Deposit		419		\$200.00		10
	Deposit Adjust CR(+)			P	\$0.00		
	Deposit Adjust DB(-)			Q	\$0.00		
				<u>_</u>		-	
	● ^{dd} <u>49</u> <u>Vec</u> <u>Sondur</u> ● ⊙ <u>View</u> Details	Lori Ziegler, Current B	alance = \$2,999,909.10				
- Cash Summary							
Beginning Cash: \$26,100							
Cash In: \$100. Cash Out: \$0.	.00						
Current Cash: \$26,200							

• Once all images have been accepted, you are returned to the transaction.

erlence 🛞 Teller Prod	cessing 4 X							? Search h		
						44 2044 X			D Dial Com	(a)
eller Item Capture Enable	0					14 - 2014 Aperienc	Environment	🔑 roneal 📠 Calculato	r 😪 Print Scree	
Drawer #103	- 05/08/2015	X Exit Drawer - 103	👔 Transaction Pro	cessing 🗞 Ci	ount					
ansaction Proces	ceiner									
	-									
Transaction 🔗 Histo	ry 🧇 Journal 🛛 👢	🖏 In/Out 🏦 Roll Date	•							
ustomer Information			action By Speed Key							
Search	P	Speed Key:	Transaction Type:	Search fo	r Transaction Type	s				
		A: Cash Advance B: Bond Redemptio C: Cash Check D: DDA Deposit E: Universal Trans F: Cash Chck w/Fe	I: Cashiers Check J: CD Transaction K: Suspended Tran	P: Sell Cas	rop/Mail Order WO/AA h sh	S: Savings Deposit T: Transfer U: Closeout Trans V: Safe Dep Pmt W: Savings W/D X: CD Closeout				
		Transaction History								
		View Transaction	Information × Delete	凄 Reprint	🔁 Redo 🛯 🗎 Co	py 😧 Refresh				
		Transaction *	2 Suspended Trans	\$100.00	\$0.00	saction Amount T ₂ Date T ₂ Tin \$200.00 05/08/2015 04:		Transaction Status Completed	Yes	Success
			1 Suspended Trans	\$100.00	\$0.00	\$200.00 05/08/2015 044		Deleted	Yes	Success
- Cash Summary Beginning Cash: Cash In:	\$15,100.00									
	\$100.00 \$0.00									
Cash Out:										

• The scanned transaction now shows as completed. The original suspended transaction shows as deleted and the transaction that includes the scanned items has replaced it.

Reg. CC Form (Manual)

The ability to place a Reg CC hold is still located on the *Transaction Summary* screen. Select the customer and click the **Reg CC** button.

ansaction Summ	ary			
rint Queue			count Information	
Drint 🚽			Reg CC 🔤 CRM 🚀 View Signa	nature 🖂 Print Envelope 🍓 Print Balance
Physical (1 item)			Primary Account Holder	Th Account The Debit The Credit The Available Balance
	Account Amount Instrumen	t Status	Dara Merritt	1 1 1 1 1 1 1 1 1 1
Receipt	🛃 <u>3555</u> \$1,000.00	No printer configured.		
⊖ Virtual (1 item)				
Ticket Ac	count Amount Instrument	Image		
DDA Deposit 🛃	3 <u>3555</u> \$1,000.00	Ø		
			Reg CC	
old Information				
	0.00 -			
<u>∎</u> 3555 \$1,000	0.00 +			
Lustomer		Transaction Information	n	Reasons
Dara Merritt(Primary) 🔻		<u>23555</u>		Case by Case Hold
Name:	Dara Merritt	Date of Deposit:	05/06/201	A check you deposited was previously returned unpaid You've overdrawn your account repeatedly in the last 6 mths
Address Line 1:	6581 FARM RD 52	Amount of Deposit:	\$1,000.00	
Address Line 2:		Check Description:		An emergency such as a failure in computer equip. occured
City:	AURORA			We believe the check won't be paid for the following reasons
State:	MO			We received notice that the check is being returned Unpaid We have information that indicates the check may not be paid
Zip:	642620000			The check is drawn on an account with repeated overdrafts
				We are unable to verify the endorsement of a joint payee
				The information on the check is inconsistant The check has erasures or other apparent alterations
				The routing number of the paying bank can't be verified
				The check is postdated or has a stale date
				Information from paying bank indicates check may not be paid We've been notified that the check has been lost or damaged Image: C
				we ve been nouned that the check has been lost of damaged
tolds				
	Days Date Available			
\$0.00	0 5/6/2015			

- The information within the *Hold Information* screen is the same, although the layout is different. The reasons are to the right instead of at the bottom.
- There is no longer a multiple holds button. When a hold is entered, an additional line automatically appears for another hold.

• The *Delayed Availability* form prints to the default laser printer instead of the printer set up within the Printer Assignments parameter.

Reg. CC Form (Automated)

The automated Reg CC hold for large deposits and new accounts functions the same.

ote	ntial Reg CC Items					
	Item	Amount	Туре	Hold Amount	Hold Days	Depositing Account
×	Not On Us Checks	\$7,000.00	Large Deposit	\$6,800.00	5	Dara Merritt 🔹
						ок

	Reg CC Automation	×
Potential Reg CC Iten 🛕	RegCC Automation	×
X Not On Us Check	Are you sure you want to Proceed?	Depositing Account Dara Merritt
		ОК

					Reg CC		
lold	Information						
/ 35							
Custo	mer			Transaction Information		Reasons	
Dara	Merritt(Primary) 🔻			<u>2555</u>		✓ The checks you deposited on this day exceed \$5,000.00	
Name	:	Dai	ra Merritt	Date of Deposit:	05/06/2015		
Addre	ss Line 1:		1 FARM RD 52	Amount of Deposit:	\$7,000.00		
Addre	ss Line 2:			Check Description:			
City:		AU	RORA				
State:		МО					
Zip:		642	2620000				
Holds							
×	Amount \$4,800.00	Days	Date Available				
		Days	Date Available				
×	\$2,000.00		5/13/2015				
	Amount	Days	Date Available				
×	\$0.00	0	5/6/2015				
[otal	Hold Amount: \$6,8	00.00				Other:	
, Jul	noia Amounti 90/a	00.00				other:	
							OK Cance

- The information within the *Hold Information* screen is the same, although the layout is different. The reasons are to the right instead of at the bottom.
- There is no longer a multiple holds button. When a hold is entered, an additional line automatically appears for another hold.
- The *Delayed Availability* form prints to the default laser printer instead of the printer set up within the Printer Assignments parameter.

Reg CC Automation Waive

	Item	Amount	Туре	Hold Amount	Hold Days	Depositing Account
X	Not On Us Checks	\$7,000.00	Large Deposit	\$6,800.00	5	Dara Merritt 🔹

What's New

• When waiving a recommended Reg CC hold, select the red X to waive.

Currency Transaction Reporting (CTR)

123456789 Individual ACTUAL, LANCE 12000.0 049988855 Organization CLAYTON MERRITT 12000.0	
049988855 Organization CLAYTON MERRITT 12000.0	
	0.00 0
161616161 Individual MERRITT, CLAYTON 12000.0	0.00 0
Tax ID Type Name Cash In	In Cash Out

- SilverLake Teller and CIF 20/20 Teller has added a button, **Add Person**, that allows you to select an additional benefactor and/or transactor.
- Add Selected Person allows you to select the person selected though the Customer Panel as the benefactor or transactor.
- Remove Person allows you to remove a benefactor and/or transactor.
- The Edit Person button allows you to edit the person's information.
- The Add Benefactor to Transactors button replaces Conducted on Own Behalf.
- Add Courier takes the place of Courier Service for identifying courier services that drop off deposits for customers.
- You will also see a drop-down list for **No Transactor Reason**, which includes armored car, mailed deposit, night drop, and ATM deposit.

			CTR		×						
	Conducted On Behalf Of S Add Person S Add Selected Person X Remove Person 📝 Edit Person 💼 Add Person to Transactors										
	Tax ID	Туре	Name	Cash In	Cash Out						
۲	999019998	Individual	SMITH, JAMES	22000.00	0						
	nsactors Add Person 🗟 Add Co Tax ID	ourier S Add Selected Person	Policy Exception Overrides Not Authorized to Exit Out OK Name	of CTR Screen.	teason: None Cash Out						
					OK Override						

What's New

• To exit from the CTR window, use the override button in the bottom right corner. Whether you have authority to exit or not, the *Policy Exception* window appears. If you click **OK** and have authority to exit, you are exited from the CTR screen. If you do not have authority to exit, after you click **OK** you will receive a screen prompting for a supervisor override.

The supervisor enters the **Username** and **Password** they use to sign in to JHA Xperience and clicks **Authenticate**.

© ← → ·	Xperience - Teller	? Search help 🔎 🗕 🖻 🗙 💈
Xperience 🔯 Teller Processing 🖪 🛠		? Search help P - 🗗 X ²
		<u>-</u>
	Ina ≥ ≤ xperience™	
	jha ﷺ Xperience [™] Jack Henry & Associates, Inc.	
	Username:	
	Password:	
	Domain: jhacorp.com	
	Authenticate Cancel P2SLXPP1SLTEL02 Instance	
	Copyright © 1999-2013 Jack Henry & Associates, Inc. All rights reserved.	
	copying to 1999-corb sect nerry to resolutes, inc. himgins reserved.	
stacy_h@jhacorp.com (P2SLXPP1SLTEL02 Instance)		,⊕ 100% -

Teller Capture (NICE)

ed Key:	Transaction Type:	Search for T	ansaction Type:							
			ansaction type.							
Bond Redemptic Cash Check	I: Cashiers Check	Q: Buy Cash R: CD Transa	tion							
DDA Deposit	J: Suspended Trans									
Universal Trans		T: Transfer								
Cash Chck w/Fe GL Transaction	e N: Mail P: Sell Cash	W: Withdraw	al							
	1. Sell cush									
nsaction History										
View Transaction	Information 🔀 Delete	Deprint 🔿	Pedo 🖻 Conv 🐸 S	bow Pending 🛛 🖓 Pe	frech					
view transaction		S Reprint Va	Kedo a copy y	now renaing 2 Re	incon		_			
Transaction •	Type Type Ca	sh In 🚡 Cash	Out 🚡 Transaction A	mount T Date	The Time The Batch The	Transaction Status 🌾	Override	5 Upload Status	🕅 X937 Sent Status	
	3 Suspended Trans	\$300.00	\$0.00	\$300.00 03/27/20	18 05:28:39 PM	Pending	Yes	Success	Not Applicable	
	2 DDA Deposit	\$200.00	\$0.00	\$200.00 03/27/20	18 05:22:53 PM	Completed	Yes	Success	Not Sent	
	1 DDA Deposit	\$100.00	\$0.00	\$100.00 03/27/20	18 05:21:07 PM	Completed	Yes	Success	Sent	

What's New

- Upload Status This Colum tells the user if the transaction information has been transmitted to the Core system.
- Transactions processed through SilverLake Teller Capture and CIF 20/20 Teller Capture are not sent automatically after the transaction is finished. They are stored on the PC and sent automatically at a time chosen by the Institution. Example if an institution chooses 120 minutes or 2 hours delay, all transactions will sit on the users' drawer unsent for a minimum of 2 hours before sending automatically.
- Anytime a user exit's a drawer, all transactions will automatically.
- X937 Sent Status This Colum tells the user the status of the X937 file.
 - Not Applicable This is a suspended Transaction. It will have to be finished to be able to be sent.
 - Not Sent These transactions do not meet the delay time set by the institution and have not been sent.
 - Sent These transactions have passed the delay time set by the institution and have been automatically sent for processing.

Transaction History

					Хрегі	ence - Teller		? Search h	elp P	- 0
rience 🔯 Teller Proce	ssing « X									
eller Item Capture Enabled						14 - 2014 Xp	erience Environment 🔑	stacyr 🔟 Calculato	r 🌛 Print Screen 🛛	• 🌀 Opti
Drawer #100 -	05/15/2015	🗙 Exit	Drawer - 100	n Processing 🗧	🕽 Batch 🛭 🍫 Cour	t				
ansaction Process	ing									
Transaction 🔗 History	🧇 Journal 🛛 👢	🗐 In/Out	III Date							
ustomer Information		Select	Teller Transaction By Speed Ke	ey .						
Search	Q	Speed K	Key: Transaction Type:	Searc	h for Transaction T	ype:				
		C: Casi D: DD/ E: Univ F: Casi	dl Redemption H: Loan Advas A Check I: Cashlers Ch A Deposit J: CD Transac versal Trans K: Suspended h Chck w/Fee L: Loan Paym ction History ew Transaction Information X D	eck O: Cha tion P: Sell Trans Q: Buy ent R: Wir	r Cash e Transfer	V: Safe Dep Pmt W: Savings W/D X: CD Closeout				
		Tra	ansaction 🔻 T _b Type T _b	Cash In The C	ash Out Ћ Tran	saction Amount To Date To Time To B	atch Transaction State	us To Override To	Upload Status	T _b
		•	12 Cashiers Check	\$500.00	\$0.00	\$500.00 06/08/2015 03:58:57 PM	Completed	Yes	Success	
You are OVER your c	ash drawer LIMIT		11 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 03:06:10 PM	Completed	Yes	Success	
			10 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 02:59:11 PM	Completed	Yes	Success	
SELL MONEY!			9 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 02:57:36 PM	Completed	Yes	Success	
Cash Summary										
Cash Summary Beginning Cash:	\$15,000.00		8 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 01:54:40 PM	Completed	Yes	Success	
Cash Summary Beginning Cash: Cash In:	\$77,670.00		8 DDA Deposit 7 DDA Deposit		\$0.00 \$0.00	\$11,000.00 06/08/2015 01:54:40 PM \$11,000.00 06/08/2015 01:40:08 PM	Completed Completed	Yes	Success Success	
SELL MONEY! Cash Summary Beginning Cash: Cash In: Cash Out: Current Cash:)))								

The transaction history section of the teller drawer is still located at the bottom of the *Transaction Processing* screen.

View Transaction Information

The first tab within Transaction History is View Transaction Information - Summary view.

Transaction History Transaction #6	Transaction #1 >	¢			•
🔢 Summary 🔝 Details 🧇 Journa	l 🔹 Counted Cash	🚯 Memo 💩 Reprint	🕵 Overrides 🛛 🗙 Delete 🖓 Red	о 📄 Сору	
Drawer Number:	107	Cash		Checks	A
Transaction Number:	1	In:	\$100.00	Cashed Checks:	\$0.00
Processing Date:	08/21/2014	Out:	\$0.00	Deposited Checks:	\$0.00
Transaction Type:	204-DDA Deposit	Machine In:	\$0.00	On Us Checks:	\$0.00
Batch Number:	0	Machine Out:	\$0.00	Teller Item Capture	
Name:	William Maloney	Misc		ICX937 File Name:	V07960010700012014082 0175826769.X937
User Name:	WILLIAMM	Fee:	\$0.00	Suspended Transaction Number:	0
Work Station:	WILLMALONEY	Live Posted:	Online	Teller Item Capture Batch Number:	1
A 41.1 P 44.1	00/20/2014	Colored Charles	c		

What's New

- When **View Transaction Information** is selected, a new tab opens with the options that are currently seen across the middle. The information that appears is the **Summary**.
- The **Summary** and **Counted Cash** options are located on the transaction tab. These two options are currently available within the **Details** page function.

Details

Transaction History Transaction #12	×					•
📰 Summary 🔝 Details 🧇 Journa	al 🔌 Counted Cash 🚯	Memo 🍃 Reprint 🧏 Overrides	🗙 Delete 💊 Redo 🗎 Copy			
Cashiers Check						
Description	Туре	Account	Instrument	Amount	Items In	nage
Cash In (Press F10)	.	1		\$500.00		A
On Us Check	-			\$0.00		
Not On Us Check	-			\$0.00		
DDA Withdrawal				\$0.00		
Savings Withdrawal	Ţ			\$0.00		
Cashiers Check	Ŧ			\$500.00		

What's New

• The **Details** tab shows all line items within the transaction instead of just the ones being used.

Journal

Transaction Hist	tory Transaction #12 10	*
Summary	🌐 Details 🧇 Journal 🍫 Counted Cash 🎯 Memo 😓 Reprint 🤱 Overrides	
Search Text:	. TOTAL 500.00	
Transaction:	12 12 Search 15:58:57 Cashiers Check 5/15/2015	
	· Cash In: 500.00 · · · · · Cash Out: 0.00	
邊 Print	500.00 Cash In (Press F10) Account: 1 C 500.00 Cashiers Check 0.00 Fee	
	Account: 0 G Instrmt: CASHIERS CHECK FEE	

What's New

- The Journal now has a scroll bar which allows for easier movement through the journal.
- There is also a **Print** option which allows for printing the entire journal or a selection of the journal.

Counted Cash

T	ransaction History Transaction #12	×		*
	📕 Summary 🔢 Details 🧇 Journa	al 📀 Counted Cash 🚯 Memo 🚴 Reprint 🙎 Overrides		
0	Cash In: \$500.00 Cash Out: \$	0.00		
	Description	To A/A Item To Cash In	The A/A Item The Cash Out	T _P
	Hundreds	100	\$500.00	
L				

Memo

	Summary 🔝 Details	action #11 ¥		verrides			•
	Account Number	Status Transaction Disposition	Current Balance	Available Balance	Collected Balance	Posted Delete	ad
Þ	<u>⊯4</u>	Posted Credit	\$0.00	\$11,000.00	\$0.00	06/08/2015	
		Posted Credit	\$0.00	5 \$11,000.00	\$0.00	00/00/2013	

What's New

• There is a hyperlink to all account numbers receiving a memo post. Selecting the account number opens a new tab, Customer and Account Inquiry.

Reprint

Sun	nmary 🔢	🚦 Details 🛛 🍲 🛛	Journal 🔍	Counted C	ash 🛞 Men	o 🍃 Reprint 💈 Ove	rrides
rint (Queue						
Dri	int						
⊖ p	hysical (3	items)					
	Copies	Ticket	Account	Amount	Instrument	Status	
10	0	Cash In Ticket		\$11,000.00		No printer configured.	
-35	1	Receipt	<u>£4</u>	\$11,000.00		No printer configured.	
-	0	DDA Deposit	4	\$11,000.00		No printer configured.	

• The **Reprint** button is available within View Transaction Information and on the **Transaction History** tab.

Overrides

	ction #11 💥 笒 Journal 🛭 🍫 Counted (Cash 🚯 Memo 🍝	Reprint 🧖 Overrides				
Policy	T Account	The Amount	T Instrument	T, User	T Authorizing User	T Viewed Details	T,
Dormant Account	<u>⊯4</u>	\$0.00	1	SR (STACYR)	SR (STACYR)	'	
Memo Post Credits	<u>⊯4</u>	\$0.00		SR (STACYR)	SR (STACYR)		
Excess Drawer Cash		\$91,945.00		SR (STACYR)	SR (STACYR)		

What's New

• There is a hyperlink to all account numbers receiving an override. Selecting the account number opens a new tab, Customer and Account Inquiry.

elete					
Transaction History Transactio		🕽 Memo Reprint 🧣 Overrides	× Delete 🕅 Redo	Сору	
Drawer Number:	101	Cash		Checks	
Transaction Number:	2	In:	\$250.00	Cashed Checks:	\$0.00
Processing Date:	08/31/2015	Out:	\$100.00	Deposited Checks:	\$0.00
Transaction Type:	204-DDA Deposit	Machine In:	\$0.00	On Us Checks:	\$0.00
Batch Number:	0	Machine Out:	\$0.00	Teller Item Capture	
Name:	Robert O'Neal			ICX937 File Name:	
		Misc		V001400101000220150831120555509.X937	
User Name:	roneal	Fee:	\$0.00	Suspended Transaction Number:	(
Work Station:	RUSTY-ONE-LAP	Live Posted:	Online	Teller Item Capture Batch Number:	1
Actual Date:	08/31/2015	Upload Status:	Success		
Actual Time:	12:05:41 PM				

ansaction Histo	ry											
View Transad	tion Information 🔀 Delete	e 💩 Reprint	🔁 Redo ि Co	oy 🌱 Show Pending	Refres	sh						
Transaction	т тъ Туре тъ о	Cash In Th	Cash Out 🍈 Trans	action Amount 🗔 I	Date T _P	Time T _b	Batch T _b	Transaction Status	Override To	Upload Status T	X937 Sent Status	٢
	3 Suspended Trans	\$300.00	\$0.00	\$300.00 0	3/27/2018	05:28:39 PM		Pending	Yes	Success	Not Applicable	
	2 DDA Deposit	\$200.00	\$0.00	\$200.00 0	3/27/2018	05:22:53 PM		Completed	Yes	Success	Not Sent	
	1 DDA Deposit	\$100.00	\$0.00	\$100.00 0	3/27/2018	05:21:07 PM		Completed	Yes	Success	Sent	

- The **Delete** button is the only one available within the View Transaction Information and on the **Transaction History** tab. The **Redo** and **Copy** buttons are not available with SilverLake Teller Capture and CIF 20/20 Teller Capture.
- If the X937 file is in the Not Sent status, the user will be able to delete or not delete depending on the regular deletion Policy # TLR 0015
- If the X937 file is in the Sent status, the user will be able to delete or not delete depending on the TIC deletion Policy # TLR1030
- If the X937 file is in the Sent status and the user deletes the transaction, it will display the warning below.

View T	Fransaction	1 Info	ormation 🗙 De	elete 🏼 🎃 Rep	rint 🔉 Redo	Copy 🞅 Refresh							
Transa	action 🔻	Tr	Type T _b	Cash In Th	Cash Out 🍈	Transaction Amount Th	Date T _b	Time T _b	Batch T	Transaction	Status To	Override 1	Upload Stat
		9	DDA Deposit	\$12.000.00	\$0.00	\$12.000.00	08/31/2015	01:58:13 PM		Completed		Yes	Success
						Teller Capture Transa	ction Deleti	on					Success
	A		You are abou	it to delete	a transacti	on with scanned ima	ges that we	ere sent to	the Cheo	k 21 server.	Are you	u sure	Success
	A		You are abou you want to		a transacti	on with scanned image	ges that we	ere sent to	the Cheo	k 21 server.	Are you	u sure	Success Success
	A				a transacti	on with scanned image	ges that we	ere sent to	the Cheo				
					a transacti	on with scanned ima	ges that we	ere sent to	the Cheo	k 21 server.		ncel	Success
	A			proceed?	a transacti		ges that we		_				Success Success
		3	you want to	proceed?	0.10010.0	\$130.00		12:10:26 PM		ОК		ncel	Success Success Success

Vi	iew Transaction I	nforma	tion 🗙 De	elete 🏼 🍓 Rep	orint 🛛 Redo	Copy 🞅 Refresh						
Tr	ransaction 👻 1	Б Тур	e T,	Cash In Th	Cash Out 🍈	Transaction Amount T	Date T _b	Time T	Batch To	Transaction Status T	Override T ₂	Upload Stat
		9 DD/	Deposit	\$12,000.00	\$0.00	\$12,000.00	08/31/2015	01:58:13 PN		Completed	Yes	Success
		8 Univ	e			Teller Capture Tra	ansaction D	eletion			es	Success
												Success
		7 Loa									es	Success
		7 Loai 6 Casl		This transa	action was d	leleted in Vertex. The	ese record	s have bee	n sent to	the Check 21 server.		Success
			, 🐸	This transa	action was d	leleted in Vertex. The	ese record	s have bee	n sent to			
		6 Casl	n. 😻	This transa	action was d	leleted in Vertex. The	ese record	s have bee	n sent to	the Check 21 server.	lo	Success
		6 Casl 5 Loai 4 Sell	n. 😻		. LUDIER		ese record: 08/31/2015				lo es	Success Success
		6 Casl 5 Loa 4 Sell 3 Casl	, 💌 C		\$0.00	\$130.00		12:10:26 PM		ОК	es lo	Success Success Success

• If you delete a sent transaction, you will see the screens shown above.

	View Transaction	n Information 🗙 De	elete 🏾 🍃 Rep	rint 🔉 Redo	Copy 👌 Refresh							
_	Transaction •	T _b Type T _b	Cash In Ђ	Cash Out 🕉	Transaction Amount 🍈	Date T ₂	Time T,	Batch To	Transaction Status T	Override T ₂	Upload Status	T,
		12 Cashiers Check	\$500.00	\$0.00	\$500.00	06/08/2015	03:58:57 PM		Deleted	Yes	Success	
۲		11 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	03:06:10 PM		Completed	Yes	Success	
		10 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	02:59:11 PM		Completed	Yes	Success	
		9 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	02:57:36 PM		Completed	Yes	Success	
		8 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	01:54:40 PM		Completed	Yes	Success	
		7 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	01:40:08 PM		Completed	Yes	Success	
		6 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00	06/08/2015	01:27:17 PM		Deleted	Yes	Success	
		5 004 0 - 1	£11.000.00	£0.00	£11.000.00	00/00/2015	00.55.00.444		A 11.1	M.	~	

• The **Refresh** button updates the screen based on the most current information.

Transaction Processing Toolbar

After opening a drawer, the Transaction Processing screen displays by default.



History

- +					Xperience - Teller				Search help	₽ - □
ence	X Teller Process	sing ⊲ X 🛛 🛛 H	telp	_		_	_	_	_	_
er Item	Capture Enabled					14 - 2014	Xperience Environment	🔎 stacyr 📊	🛿 Calculator 🍃 Print Scr	en 🔹 🎯 Opt
D		5/15/2015	E	100 6 T-100	action Processing 🔊 Batch 🏼 🌚					
Diav	wei #100 - 0	3/13/2013	Chit Drawer -		Con Processing 🕑 Datch 🤍	Joune				
insac	tion Processi	ng								
Transa	ction 🛞 History	🍲 Journal 🛛 🔯 I	in/Out 🏼 🏦 Roll	Date						
	on Inquiry									
) Searc	h 🗮 View Transa	ction Information								
Draw	ver T Transactio	n Th Type Th	Cash In The C	ash Out 🍈 Transa	action Amount Th Date Th 1	ime T, Bate	h The Transaction Status	T Override	• The Upload Status	
	100	12 Cashiers Check	\$500.00	\$0.00	\$500.00 06/08/2015 0	3:58:57 PM	Deleted	Yes	Success	
	100	11 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	3:06:10 PM	Completed	Yes	Success	
	100	10 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	2:59:11 PM	Completed	Yes	Success	
	100	9 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	2:57:36 PM	Completed	Yes	Success	
	100	8 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	1:54:40 PM	Completed	Yes	Success	
	100	7 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	1:40:08 PM	Completed	Yes	Success	
	100	6 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	1:27:17 PM	Deleted	Yes	Success	
	100	5 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 06/08/2015 0	9:56:33 AM	Completed	Yes	Success	
	100	4 DDA Deposit	\$11,000.00	\$0.00	\$11,000.00 05/15/2015 0	9:30:48 AM	Completed	Yes	Success	
	100	3 DDA Deposit	\$0.00	\$0.00	\$7,000.00 05/15/2015 0	9:27:53 AM	Completed	Yes	Success	
	100	2 Cash Check	\$0.00	\$225.00	\$225.00 05/15/2015 0	9:14:41 AM 1	Completed	Yes	Success	
	100	1 DDA Deposit	\$170.00	\$0.00	\$170.00 05/15/2015 0	9:03:48 AM	Completed	Yes	Success	

• The **History** button provides the same information as the **View Transaction Information** button. The difference is the addition of the **Search** button.

Search

P		Tra	ansacti	on Inquiry		×
2 Defaults						
Transaction Detail	s					
	From	То				
Transaction Number	0		0	Filter Transaction Types	Teller Item Capture	•
Transaction Amount	\$0.0)	\$0.00	Transaction Type	1	-
Cash In	\$0.0)	\$0.00	Batch Number		0
Cash Out	\$0.0)	\$0.00	Instrument		
Line Item Amount	\$0.0)	\$0.00	Non-Cash Category		•
Drawer				Customer Criteria		
	From	То		Account Type		•
Drawer Number	100		100	Account Number		
Processing Period	05/15/2015 -	05/15/2015	•	Miscellaneous Criteria	1	
	✓ Include Deleted			Policy Exception		•
				User		•
					Search	Cancel

What's New

• The **Search** button provides the ability to filter transaction types. The choices are Teller Item Capture, Traditional, and All Transaction Types.

|--|

				Ареп	ence - Teller			? Search	h help 🔎	
rience 🔯 Teller Processing	⊲ x (2) H	ielp								
eller Item Capture Enabled	,				:	14 - 2014 Xperien	e Environment	🔑 stacyr 🔟 Calcul	ator 🍃 Print Scree	n 🔹 🎯 Optio
Drawer #100 - 05/	15/2015	K Exit Drawer -	- 100 🚺 🎼 Tran	saction Processing 📎	Batch 🏼 🍫 Count					
ansaction Processing										
Transaction 🛞 History 🧇	Journal 🛛 🔯 Ir	n/Out 🏦 Rol	l Date							
ustomer Information	E	Electronic Jou	rnal							
Search		Search Text:			SIGN ON					
		Transaction:		. 08:46:10	SIGN ON	5/15/2015				
			Search	Name: User:	Rusty ONeal RONEAL					
				Session:						
				Station: Drawer:	RUSTY-ONE-LAP 00100 Drawer	#100				
	6	崣 Print	•	. Period:	5/15/2015					
					Beginning Cash Cash In					
					Cash Out					
					Current Cash	******				
				· · *********	SIGN ON	******				
				08:57:22	5104 04	5/15/2015				
				Name:	Rusty ONeal RONEAL					
Cash Summary				User: Session:						
	\$15,000.00			Station: Drawer:	RUSTY-ONE-LAP 00100 Drawer	#100				
ash In:	\$77,170.00			Period:	5/15/2015					
Cash Out:	\$225.00				Beginning Cash Cash In					
Current Cash:	\$91,945.00				Cash Out		Ŧ			

What's New

- The **Journal** now has a scroll bar which allows for easier movement through the journal.
- There is also a **Print** option which allows for printing the entire journal or a selection of the journal.

In/Out

The **In/Out** button functions the same as previously. It prints a list of transactions with cash in and/or out.

Roll Date

+ + -	Xperience - Teller	? Search help	P _ D
erience 🔯 Teller Processing 🔍 🗙 🕜 Help			_
eller Item Capture Enabled	14 - 2014 Xperience Enviror	nment 🛛 🔑 stacyr 📷 Calculator 崣 Prir	t Screen 🔹 🎯 Optio
Drawer #100 - 05/15/2015 🗶 Exit Drawer - 100 👔	Transaction Processing 📎 Batch 📀 Count		
oll Teller Session			
coll Options		Balance	
Close 5/15/2015 session and advance to the next business date?		Counted Cash:	\$91,945.0
		Current Cash:	\$91,945.0
		Balanced:	\$0.0
		- Cash Summary	
		Beginning Cash:	\$15,000.0
		Cash In:	\$77,170.0
		Cash Out:	\$225.0
		Current Cash:	\$91,945.0
			Roll Date

Drawer Toolbar

After you open a drawer, the drawer number and current date appear in large font on the drawer toolbar, along with the three main drawer functions: **Transaction Processing**, **Batch**, and **Count**.

Transaction Processing

					Xperie	ence - Teller			? Search h	elp 🔎	
rience 🛞 Teller Processin	g ∢ x										
eller Item Capture Enabled							14 - 2014 Xp	erience Environment 🛛 🔑 sta	acyr 📶 Calculato	or 🌛 Print Screen	• () Opti
Drawer #100 - 05	/15/2015	🗙 Exit Drawer - 10) 🙀 Transaction	n Processing 📎 I	Batch 🛭 🍫 Count	t					
ansaction Processing	J										
Transaction 🔗 History 🤞	Journal 🛐	In/Out 🏦 Roll Da	te								
Customer Information		Select Teller Tran	saction By Speed Ke	Υ							
Search	P	Speed Key:	Transaction Type:	Search f	for Transaction Ty	/pe:					
		C: Cash Check	I: Cashiers Che	eck 0: Chang		A U: Closeout Trans					
		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History	J: CD Transact K: Suspended	ion P: Sell Ca Trans Q: Buy Ca ent R: Wire T	ash ash Transfer	V: Safe Dep Pmt W: Savings W/D X: CD Closeout					
		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History	J: CD Transact S: Suspended ee L: Loan Payme n Information X De	ion P: Sell Ca Trans Q: Buy Ca ent R: Wire T elete 📚 Reprint	ash ash Transfer	V: Safe Dep Pmt W: Savings W/D X: CD Closeout	Ъ Time Ъ В	atch Tp Transaction Status	T _b Override T _b	Upload Status	T _b
		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History	J: CD Transact S: Suspended ee L: Loan Payme n Information X De	ion P: Sell Ca Trans Q: Buy Ca ent R: Wire T elete A Reprint Cash In T Cas	ash ash Transfer	V: Safe Dep Pmt W: Savings W/D X: CD Closeout		atch Ts Transaction Status Completed	To Override To Yes	Upload Status Success	Ţ,
		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	J: CD Transact K: Suspended L: Loan Payme n Information X De	ion P: Sell Ca Trans Q: Buy Ca ent R: Wire T elete Reprint Cash In T Cas \$500.00	ash Transfer Cal Redo Sh Out Trans	V: Safe Dep Pmt W: Savings W/D X: CD Closeout	15 03:58:57 PM				٩
You are OVER your cash of SELL MONEY!		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	J: CD Transact K: Suspended L: Loan Payme n Information X Do Th Type Th 12 Cashiers Check	ion P: Sell Ca Trans Q: Buy Ca ent R: Wire T elete Reprint Cash In T Cas \$500.00	ssh ash Fransfer Qal Redo Sh Out Tr Trans \$0.00	V: Safe Dep Pmt W: Savings W/D X: CD Closeout Copy Refresh saction Amount To Date \$500.00 06/08/20	15 03:58:57 PM 15 03:06:10 PM	Completed	Yes	Success	Т
SELL MONEY!		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	3: CD Transact 4: Suspended 1: Loan Payme 1: Loan Payme 1: Loan Payme 1: Loan Payme 1: Cashiers Check 1: DDA Deposit 10 DDA Deposit	ion P: Sell Ca Trans Q: Buy C ent R: Wire T cash In % Cas \$500.00 \$11,000.00	ssh ash Iransfer sh Out 75 Trans \$0.00 \$0.00	V: Safe Dep Pmt W: Savings W/D X: CD Closeout Copy Refresh saction Amount To Date \$500.00 06/08/20 \$11,000.00 06/08/20	15 03:58:57 PM 15 03:06:10 PM 15 02:59:11 PM	Completed Completed	Yes Yes	Success Success	
SELL MONEY!		D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	3: CD Transact 4: Suspended 1: Loan Payme 1: Loan Payme 1: Loan Payme 1: Loan Payme 1: Cashiers Check 1: DDA Deposit 10 DDA Deposit	ion P: Sell Ca Trans Q: Buy Ci ent R: Wire T Cash In T Cas \$500.00 \$11,000.00 \$11,000.00	ssh ash fransfer sh Out 76 Trans \$0.00 \$0.00 \$0.00	V: Safe Dep Pmt W: Savings W/D X: CD Closeout Copy Refresh saction Amount To Date \$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	15 03:58:57 PM 15 03:06:10 PM 15 02:59:11 PM 15 02:57:36 PM	Completed Completed Completed	Yes Yes Yes	Success Success Success	-47
SELL MONEYI Cash Summary Beginning Cash: Cash In:	drawer LIMIT. \$15,000.00 \$77,670.00	D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	3: CD Transact X: Suspended L: Loan Payme In Information X Dr Type Type 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit	ion P: Sell Ca Trans Q: Buy C ent R: Wire T elete Reprint Cash In T Cas \$500.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00	ssh ash Iransfer sh Out Trans \$0.00 \$0.00 \$0.00 \$0.00	V: Safe Dep Pmt W: Savings W/D X: CD Closeout Copy Refresh \$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	15 03:58:57 PM 15 03:06:10 PM 15 02:59:11 PM 15 02:57:36 PM 15 01:54:40 PM	Completed Completed Completed Completed	Yes Yes Yes Yes	Success Success Success Success	Τ ₂
You are OVER your cash of SELL MONEY Cash LMONEY Cash Summary Eginning Cash: Cash In: Cash Out: Current Cash:	drawer LIMIT. \$15,000.00	D: DDA Deposit E: Universal Trans F: Cash Chck w/F Transaction History I View Transaction	3: CD Transact S: Suspended L: Loam Payme n Information X Di To Type To 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 8 DDA Deposit	ion P: Sell Ca Trans Q: Buy C ent R: Wire T elete Reprint Cash In T Cas \$500.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00	ssh ash ash in out in out Trans \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	V: Safe Dep Pmt W: Savings W/D x: CD Closeout Copy ≷ Refresh \$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	15 03:58:57 PM 15 03:06:10 PM 15 02:59:11 PM 15 02:57:36 PM 15 01:54:40 PM 15 01:40:08 PM	Completed Completed Completed Completed Completed	Yes Yes Yes Yes Yes	Success Success Success Success Success	7

• Transaction Processing is the default after you open the drawer. This is the option that allows you to work with customers, complete transactions, and work with processed transactions.

Batch

Teller Capture users will not use the batch function.

Count

			X	perience - Teller		? Search help	P - 0
ence 🔯 Teller Processing	🔹 🗶 🕜 Help						
er Item Capture Enabled					14 - 2014 Xperience Environment	🔑 stacyr 📷 Calculator 邊 Pri	nt Screen 🔹 🎯 Opt
Drawer #100 - 05/1	5/2015 🗙 Exit Drav	wer - 100 🛛 👔 Transa	ction Processing	🔊 Batch 🏼 🍫 Count			
unt Cash In Drawer							
sh Compartments						Balance	
Supervisor Audit						Counted Cash:	\$15,000.0
	Value		o. 11			Current Cash:	\$91,945.0
ompartment	value		Options	× Clear Compartmen		Short:	(\$76,945.0
ose		\$15,000.00	Count Cash	Clear Compartmen	10		
apped		\$0.00	🍫 Count Cash	🗙 Clear Compartmen	nt		
						- Cash Summary	
						Beginning Cash:	\$15,000.
						Cash In:	\$77,170.
						Cash Out:	\$225.
						Current Cash:	\$91,945.
							Balance

What's New

- Cash totals display to the right instead of above the compartments.
- Compartments are cleared one at a time rather than all at once.

Clearing Compartments

$\odot \leftarrow \rightarrow$		Хр	erience - Teller	? Search help	₽ = ¤ ×
Xperience 🔯 Teller Processing 🖪 🗶	🕐 Help				
🖉 Teller Item Capture Enabled			14 - 2014 Xperience Environment	🔑 stacyr 📷 Calculator 🌛	Print Screen 🔹 🎯 Options 🔹
[] Drawer #100 - 05/15/201	5 💥 Exit Drawer - 100 🏻 👔 Transa	ction Processing	📎 Batch 🔷 Count		
Count Cash In Drawer					
Cash Compartments				Balance	
👔 Supervisor Audit				Counted Cash:	\$15,000.00
Compartment	/alue	Options		Current Cash:	\$91,945.00
Loose		-	X Clear Compartment	Short:	(\$76,945.00)
Strapped	\$0.00	🍫 Count Cash	× Clear Compartment		
	<u>A</u>		r Compartment X nt for compartment: Loose? Yes No	- Cash Summary Beginning Cash:	\$15,000.00
				Cash In:	\$77,170.00
				Cash Out:	\$225.00
				Current Cash:	\$91,945.00
					Balance
stacy_h@jhacorp.com(P2SLXPP1SLTEL02 Instanc	e)				€ 100%

What's New

• You must confirm when clearing the compartment.

Count Cash

ller Item Capture Enabled		14 - 20)14 Xperience Environment 🔗	🛛 stacyr 🔟 Calculator 🍃 Prir	it Screen 🔹 🎯 Optic
Drawer #100 - 05/15/201	5 Y Evit Drawer - 100	Processing 🐚 Batch 📀 Count			
	• •	Loose	×		
unt Cash In Drawer	B Drint I Next Compartment	Calculator 40 Switch X Clear All	Accept Counted		
ash Compartments	~			Balance	
Supervisor Audit	Description	Items	Value	Counted Cash:	\$1,000.0
ompartment	Hundreds		0 \$0.00	Current Cash:	\$91,945.00
onpartment	Fifties		0 \$0.00	Short:	(\$90,945.00
J05C	Twenties		0 \$0.00	-	
rapped	Tens		0 \$0.00		
	Fives		0 \$0.00		
	Twos		0 \$0.00		
	Ones		0 \$0.00		
	Dollar Coins		0 \$0.00	- Cash Summary	
	Half Dollars		0 \$0.00	Beginning Cash:	\$15,000.0
	Quarters		0 \$0.00	Cash In:	\$77,170.00
	Dimes			Cash Out:	\$225.0
			0 \$0.00	Current Cash:	\$91,945.00
	Nickels		0 \$0.00 v		
		Count	ed: \$0.00		
			OK Cancel		

What's New

• The Items and Value columns are located next to each other instead of on each side of the denominations.

Exit

From the *Transaction Processing* screen, click **Exit Drawer** (or press **F3**) to close the drawer and return to the drawer selection screen.

Supervisor Overrides

Policy Exceptions	×
🔥 Overrides 🕕 All Messages	
Teller Overrides	
© 2 Account 2 has Alerts! ✓ View Details	
 ✓ 2 ACCOUNT 2 has MESSAGES. ✓ View Details 	
😢 🖆 2 Owner of Account 2 has Past Due Loans	
😵 🛃 🚬 Owner of ACCOUNT 2 has an SD Box with a status of Drilled	
😮 🖆 🚬 Teller Memo Post Credits Today	
😆 🚅 🚛 Teller Memo Post Credits Today	
Supervisor Overrides	
Why are you WAIVING this FEE?	- 🥵 Remote
	OK Cancel

What's New

• Teller and Supervisor Overrides will be separated within the Policy Exceptions screen.

Supervisor Overrides Performed Locally

Policy Exceptions		×
🔥 Overrides 🕕 All Messages		
Teller Overrides		
 Account 2 has Alerts! View Details 		
Solution of the second sec		
😢 🚅 2 Owner of Account 2 has Past Due Loans		
😢 🚅 👔 Owner of ACCOUNT 2. has an SD Box with a status of Drilled		
😢 ៅ 🚈 Teller Memo Post Credits Today		
😢 🚅 🖅 Teller Memo Post Credits Today		
Supervisor Overrides		
Why are you WAIVING this FEE?	-	🕵 Remote
	ОК	Cancel

• Select the red X to the left of the Supervisor Override.

jha 💥	Xperience™ Jack Henry & Associates, Inc.
Username: Password: Domain:	
	Authenticate Cancel
Copyright © 1999-201	13 Jack Henry & Associates, Inc. All rights reserved.

- The window shown above appears for supervisor authentication.
- A supervisor must enter their Xperience Username and Password.
- The supervisor clicks Authenticate.

Policy Exceptions	×
🔥 Overrides 🕕 All Messages	
Teller Overrides	
 Account 2 has Alerts! View Details 	
 ACCOUNT 2 has MESSAGES. View Details 	
Owner of Account 2 has Past Due Loans	
Ø ☎2 Owner of ACCOUNT 2 has an SD Box with a status of Drilled	
📀 🛃 2 Teller Memo Post Credits Today	
🕲 🚄 🚬 Teller Memo Post Credits Today	
Supervisor Overrides	
Why are you WAIVING this FEE? VIP Customer	🚽 🙎 Remote
	OK Cancel

• Click **OK** and complete the transaction.

Requesting a Remote Supervisor Override

Policy Exceptions	×
🔥 Overrides 🕕 All Messages	
Teller Overrides	
No Teller Overrides Required.	
Committee Operation	
Supervisor Overrides	
Why are you WAIVING this FEE?	Remote
	Remote
BANCLUB	
CHECK CREATED AT BANKS REQUEST	
JUST CAUSE	
NONPROFIT ORGANIZATION	
CHECK PAYABLE TO SELF	
	OK Cancel

- Select the reason from the drop-down list or enter the reason in the field.
- Once you determine that you need the override performed remotely, click the **Remote** button to the right of the override.

2	A	vailable U	lsers			
	Sele	ct an active u	cer.			
	Jun	First Name	John 1	Last Name		
	83	VertexTest				
	83	John		Hunt		
			Use Sel	ected User	Cancel	

- The *Available Users* window appears. The users listed are those that have authority to perform the override.
- The supervisor must be signed in to JHA Xperience to be listed as an active user.
- Highlight and choose Use Selected User.

Request	Override Approval	×
Recipient(s): VertexTest@Dev.jha;	@Dev.jha;	
Policy: Why are you WAIVING t	his FEE?	
Teller Phone Number:	(417)123	
Extension:		
Explanation:		
	OK Cano	e

• This is the same information that you currently see, except that *Available Users* and *Request Override Approval* are two windows instead of one.

Supervisor Overrides	
🚵 Remote Override Sent	
Why are you WAIVING this FEE? CHECK CREATED AT BANKS REQUEST	🕵 Remote

• You are notified that the request was sent.

Policy Exceptions	×
🛕 Overrides 🕕 All Messages	
Teller Overrides	
 ∞ Zi 2 Account 2 has Alerts! ✓ View Details 	
Solution of the second	
🛇 🛋 2 Owner of Account 2 has Past Due Loans	
Owner of ACCOUNT 2 has an SD Box with a status of Drilled	
Check 5 on account 2 is not found.	
You are OVER your cash drawer LIMIT. SELL MONEY!	
Supervisor Overrides	
C Request Accepted: VIP customer approved. Permission granted.	
Why are you WAIVING this FEE?	1 Parts
VIP Customer	- 🕵 Remote
	OK Cancel

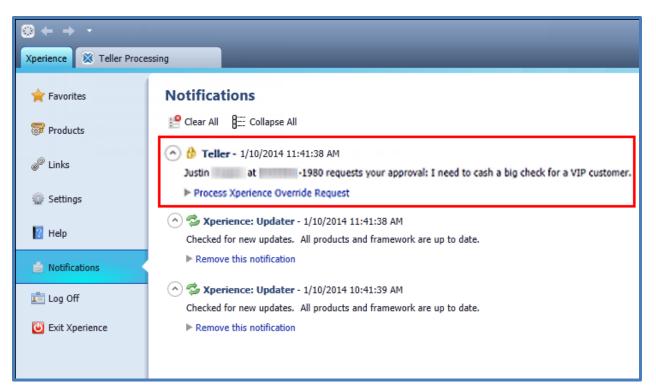
- You are notified when the override is accepted and granted. The red X turns to a green check.
- The transaction can now be completed.

Authorizing a Remote Supervisor Override Request

Supervisors can receive requests to override policy exceptions from their workstation, as long as they are logged in to JHA Xperience.

Specifie Description International Products Products Functions International International International International	Products Functions Products Functions Products Functions Products Functions Products Products Products </th <th>C + + ·</th> <th>Xperience</th> <th>👔 Seavol Aeb 🛛 👂 🗕 🖿 🗙</th>	C + + ·	Xperience	👔 Seavol Aeb 🛛 👂 🗕 🖿 🗙
Inter Inter Inter Inter Proceeding	Image: Settings Image: Seting Image: Settings Image: Seti	revortes Products	I Center Fider	Search for Spectrons (P)
E Dut Xperience	E bot Xperience	Settings Settings NetFootlands	and Teller Proceeding	*
yercetet84ey/hs (074/0204 Jesterce) jha ₹,** Xperience**				O Teller Jatin at -1880 requests your ap L.

- A window indicating the override request appears in the system tray when the supervisor receives the notification.
- Go to **Xperience** > **Notifications**.
- Locate the teller's override request.



Click Process Xperience Override Request.

👌 Polic	y Override Request
Teller	
Why are you	u WAIVING this FEE?
Request:	Justin at -1980 requests your approval: I need to cash a big check for a VIP customer.
	View Request Details
Comments:	
	Allow Deny

• Click View Request Details to see a view of the transaction the user is running.

					795 - Vertex Xperi	ence VT Release 201	13 🔑 🛛 📷	Calculat	or 👌 Pr	int Screen	 Option
Drawer #102	- 01/03/2014										
Transaction Proce	essing										
Customer Information	1	Cash Check									
🖛 🔎 🖂		Description	Туре		Account	Instrument	Amount			Items	
10005-0008	1	Check	💰 Checking	•	• ۶			\$	40.00		e ₀
Accounts (22)		Cash Out (calc.)							\$40.00		
Teller Customer Infor	rmation	Hereiter									
VIP Customer:	No	Hessages									
Insider Code:		San Street of Account	t has Past Due Loons								💶 Remote
Inquiry ID Code:	10000	S :422 Owner of ACCOUNT	NT has an SD Box with a status	of Drilled							S Remote
Officer:											
Original Customer Date:	09/28/1995	Check number res									S Remote
Tax ID Number:		0	rrent Balance = \$302,608.26								
Branch:	0	View Details									S Remote
Customer Type Code:	Individual										
Date of Birth:											
E-mail Address:											
H You are OVER you LIMIT. SELL MONE	r cash drawer IYI										
- Cash Summary											
	\$37,050.00										
Beginning Cash:	\$37,050.00										
Beginning Cash: Cash In:	\$4,850.00										

• A separate tab opens with the view of the transaction. Close the tab when finished.

🔒 Policy	/ Override Request
Teller	
Why are you	WAIVING this FEE?
Deguarti	Justin at -1980 requests your approval: I need to cash a big check for a VIP customer.
)	View Request Details
Comments:	VIP customer approved. Permission granted.
	Allow Deny

- Enter comments as necessary.
- Click **Allow** or **Deny** to complete the request.

Offline

The Offline mode within SilverLake Teller and CIF 20/20 Teller takes the place of Store Forward. A separate product such as Store Forward is no longer needed when connectivity is lost. There is no downloading of parameters or uploading of transactions. When connectivity is lost, the transition to offline mode is seamless. In addition, when connectivity is regained, the transition back online is also seamless.

ne			14 - 2014 Xp	erience Environme	nt 🔑 st	acyr 🔟 Calculator 🍃	Print Screen 🔹 🎯 Op
0	en Drawer						
lec	t D.awer						
vaila	ble Drawers for Vertex Main Office, Branch 1					- Cash Summary	
a R	efresh 🏼 🍓 Balance					Beginning Cash:	\$15,000.0
	umber Description User	Туре	Status	State		Cash In:	\$77,170.0
	100 Drawer #100	Teller	Live	Online	- î	Cash Out:	\$225.0
	101 Drawer #101	Teller	Live	Online		Current Cash:	\$91,945.
	102 Drawer #102	Teller	Live	Online			
	102 Drawer #102						
		Teller	Live	Online			
	104 Drawer #104	Teller	Live	Online			
	105 Drawer #105	Teller	Live	Online		Select Business Date	e
	106 Drawer #106	Teller	Live	Online		A The processing	date may be old.
	107 Drawer #107	Teller	Live	Online		Drawer:	1
	108 Drawer #108	Teller	Live	Online		Date:	05/15/2015
	109 Drawer #109	Teller	Live	Online		Status:	L
	110 Drawer #110	Vault	Live	Online		Availability:	Availa
	111 Drawer #111	Teller	Live	Online		T	
	112 Drawer #112	Teller	Live	Online		Transaction #: Batch #:	
	113 Drawer #113	Teller	Live	Online	Ŧ	battin #1	L
							Open Drav

- The status in the upper left corner notes that the drawer is offline.
- While offline, you can start Teller, select a drawer, and update the beginning-cash, cashin, and cash-out amounts, as well as the date and the starting transaction number. The starting batch number is not used within Teller Capture.
- Bond Redemptions and Reg CCs can be done when offline.
- CTR and MIL can be tracked offline, also.

				Xperie	nce - Teller			? Search help	₽ - □
erience 🛞 Teller Proces	ising 🔍 🗙 🕜	Help				_	_	_	_
ine 🛯 🖉 Teller Item Capture	Enabled					14 - 2014 Xperience Envir	onment 🔑 stacy	r 誧 Calculator 崣 Print Scr	een 🔹 🎯 Optic
Draiver #100 - (ransaction Processi		X Exit Drawer -	100 🔒 Transactio	on Processing 🔞	Batch 🏼 🍫 Count				
Transaction 🔗 History	🧆 Journal 🛛 🛓	🔰 In/Out 🏦 Roll	Date						
Customer Information		Select Teller Tr	ransaction By Speed K	iey .					
Workstation is currer		Speed Key:	Transaction Type:	Search f	for Transaction Type				
		A: Cash Advand B: Bond Reden C: Cash Check D: DDA Deposi E: Universal Tr F: Cash Chck w Transaction Histo	nption H: Loan Adva I: Cashiers Cl it J: CD Transac ans K: Suspended I/Fee L: Loan Paym	nce N: Night heck O: Chang ction P: Sell Ca d Trans Q: Buy C hent R: Wire T	Drop/Mail ge Order WO/AA ash Cash Transfer	S: Savings Deposit T: Transfer U: Closeout Trans V: Safe Dep Pmt W: Savings W/D X: CD Closeout			
		Transaction		Cach In X Cac	h Out X Transac	ction Amount T Data	T Time T I	atch X Transaction Statu	c 🖲 Ouomid
		Transaction				ction Amount T Date		Batch Transaction Statu	
		Transaction	12 Cashiers Check	k \$500.00	\$0.00	\$500.00 06/08/20	015 03:58:57 PM	Deleted	Yes
You are OVER your cas SELL MONEY!	sh drawer LIMIT.	Transaction	12 Cashiers Check 11 DDA Deposit	k \$500.00 \$11,000.00	\$0.00 \$0.00	\$500.00 06/08/20 \$11,000.00 06/08/20	015 03:58:57 PM 015 03:06:10 PM	Deleted Completed	Yes Yes
	sh drawer LIMIT.	Transaction	12 Cashiers Chec 11 DDA Deposit 10 DDA Deposit	k \$500.00 \$11,000.00 \$11,000.00	\$0.00 \$0.00 \$0.00	\$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	015 03:58:57 PM 015 03:06:10 PM 015 02:59:11 PM	Deleted Completed Completed	Yes Yes Yes
SELL MONEY!	sh drawer LIMIT. \$15,000.00	Transaction	12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit	k \$500.00 \$11,000.00 \$11,000.00 \$11,000.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	015 03:58:57 PM 015 03:06:10 PM 015 02:59:11 PM 015 02:57:36 PM	Deleted Completed Completed Completed	Yes Yes Yes Yes
SELL MONEY!		Transaction	12 Cashiers Chect 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit 8 DDA Deposit	k \$500.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	O15 O3:58:57 PM O15 O3:06:10 PM O15 O2:59:11 PM O15 O2:57:36 PM O15 O1:54:40 PM	Deleted Completed Completed Completed Completed	Yes Yes Yes Yes Yes
SELL MONEY!	\$15,000.00	Transaction	12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit	k \$500.00 \$11,000.00 \$11,000.00 \$11,000.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$500.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20 \$11,000.00 06/08/20	015 03:58:57 PM 015 03:06:10 PM 015 02:59:11 PM 015 02:57:36 PM 015 01:54:40 PM 015 01:54:40 PM	Deleted Completed Completed Completed	Yes Yes Yes Yes

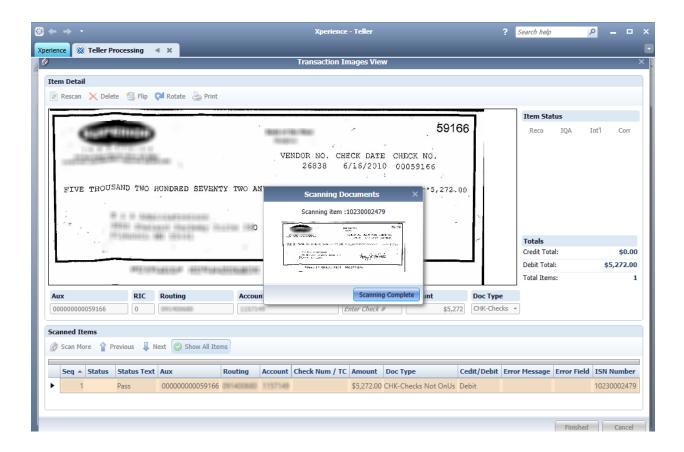
How Can You Tell When You're Offline?

- SilverLake Teller and CIF 20/20 Teller notifies you in the upper left corner when the drawer is offline.
- The Customer Information panel also notifies the user the workstation is offline.
- The messages section and *Transaction Summary* screen of a transaction indicate the offline status.

			Xperienc	æ - Teller		Search help	Ą	-	
oerience 🔯 Teller Pro	ocessing 🔍 🗶	🕜 Help	_			_	_	_	
line 谢 Teller Item Cap	pture Disabled		14 -	2014 Xperience Environ	ment 🔑 stacyr 📷	Calculator 🏼 🍃 Pri	int Screen	• @ 0	Optio
Drawer #100	- 05/15/2015	;							
Transaction Proce	essing								
Customer Information	a	DDA Deposit							
▲ Workstation is cu	rrently offline.	Description	Туре	Account	Instrument	Amount	Items	Image	
Search is not ava	ilable.	Cash In (Press F10)				\$ 0.00			٩
		On Us Check(s)				\$0.00			
		Not On Us Check(s)				\$0.00			
		DDA Withdrawal				\$0.00			
		Savings Withdrawal				\$0.00			
		DDA Deposit		٩		\$0.00			
				2			1=		
		Cash Out (Calc)				\$0.00			
		Messages							_
A You are OVER you LIMIT. SELL MONE	r cash drawer EY!	▲ Workstation is c	currently offline.	Account information is r	ot available.				
- Cash Summary									
Beginning Cash:	\$15,100.00								
Cash In:	\$77,170.00								
Cash Out:	\$225.00								
Current Cash:	\$92,045.00								
							plete	Cano	

DDA Deposit Transaction – Offline

erience 🕺 Teller Proc	essing 🔍 🗶	🕜 Help	_	_	_	_	_	_	
ne 谢 Teller Item Capt	ure Enabled		1	4 - 2014 Xperience I	E nvironment 🔑 stacyr	📶 Calculator 🍃 Prir	nt Screen	• @ 0	otio
Drawer #101									
Customer Information		DDA Deposit							
▲ Workstation is curr Search is not availa	rently offline.	🖉 Scan Documents	꼜 Count Cash	Machine In					
Scarcinis not avail		Description	Туре	Account	Instrument	Amount	Items	Image	
		Cash In (Press F10)				\$ 0.00			29
		On Us Check(s)				\$0.00			
		Not On Us Check(s)				\$0.00			
		DDA Withdrawal				\$0.00			
		Savings Withdrawal				\$0.00			
		DDA Deposit			Q	\$0.00			
		Cash Out (Calc)				\$0.00			
🛦 You are OVER your o	cash drawer	Messages							
LIMIT. SELL MONEY	1	🛕 Workstation is c	urrently offlin	e. Account informat	ion is not available.				
- Cash Summary									
Beginning Cash:	\$25,352.00								
Cash In:	\$0.00								
Cash Out:	\$0.00								
Current Cash:	\$25,352.00								
						Com	plete	Cance	el



				Xperience - Teller			Search help	2	° –	• >
oerience 🔯 Teller Pro	ocessing	⊲ x								
0				Transaction Images View						×
Item Detail										
🗑 Rescan 🗙 Delete	e 📵 Flip	🔁 Rotate 🛛 👌 Print								
]			
					591	36	Item State			
CITIC			1000010100		. 001		Reco	IQA I	int'l C	orr
100 0 0 0	A STATE OF STREET		VEN	DOR NO. CHECK DATE CH	ECK NO.					
and the second second	1000	100 L	, 10.022	26838 6/16/2010 0						
	ND BUO		-	. 1						
FIVE THOUSE	and INC .	HUNDRED SEVEN	TY INC AND COVID	0*****	\$****5,272-	⁰⁰ .				
1		Contraction of Contraction	· ,							
· ~= .	Hei Hati	ani manteno il	11110 1001	time Or Aching	the state					
	100000000000000000000000000000000000000	881 (STOLE)		Manue Jo Sohm		1	Totals			
				N			Credit Total			0.00
	1012-1220		ATTACK THE	1011144-000			Debit Total:		\$5,27	
							Total Items	•		1
Aux	RIC	Routing	Account	Check/Tran Code	Amount	Doc Type				
Aux										
00000000059166	0	01000000	11117048	Enter Check #	\$ 5,272.0		•			
00000000059166		_					•			
0000000059166 Scanned Items	0	ORIGINAL CARD	1157048				•			
00000000059166	0	ORIGINAL CARD	1157048				•			
0000000059166 Scanned Items	0 evious 👢 1	Next 📀 Show All Ite	IIII/1048		\$ 5,272.(Error Field	ISN Num	ber
00000000059166 Scanned Items Ø Scan More Press Seq ▲ Status	0 evious 👢 1	Next Show All Ite	IIII/1048	Enter Check #	\$ 5,272.0	CHK-Checks		Error Field	ISN Num 10230002	
00000000059166 Scanned Items Ø Scan More Press Seq ▲ Status	0 evious 斗 ! Status Text	Next Show All Ite	ms Account 0	Enter Check #	\$ 5,272.0	CHK-Checks		Error Field		
00000000059166 Scanned Items Ø Scan More Press Seq ▲ Status	0 evious 斗 ! Status Text	Next Show All Ite	ms Account 0	Enter Check #	\$ 5,272.0	CHK-Checks		Error Field		

$\odot \leftarrow \rightarrow \odot$		Xperier	ice - Teller		?	Search help	Q	_	⊐ ×
Xperience 🛞 Teller Processing 🔌 🗶	🕜 Help								
Offline 🖉 Teller Item Capture Enabled		14	- 2014 Xperience	e Environmen	t 🔑 stacyr 🏢	Calculator 🌛 Pr	int Screen	- @0	ptions 🔻
🙀 Drawer #101 - 06/16/2015									
Transaction Processing									
Customer Information	DDA Deposit								
▲ Workstation is currently offline. Search is not available.	💋 Scan Documents	꼜 Count Cash M	lachine In						
	Description	Туре	Account	Inst	rument	Amount	Items	Image	
	Cash In (Press F10)					\$0.00			e 9
	On Us Check(s)					\$0.00			
	Not On Us Check(s)			0000	59166	\$5,272.00		1	
	DDA Withdrawal					\$0.00			
	Savings Withdrawal					\$0.00			
	DDA Deposit		4	Q		\$5,272.00			
	Cash Out (Calc)					\$0.00			
▲ You are OVER your cash drawer	Messages								
LIMIT. SELL MONEY! - Cash Summary	▲ Workstation is a	currently offline.	Account inform	ation is not a	vailable.				- 1
Beginning Cash: \$25,352.00									
Cash In: \$0.00									
Cash Out: \$0.00									
Current Cash: \$25,352.00									
						Con	plete	Canc	e
stacy_h@jhacorp.com (P2SLXPP1SLTEL02 Instance)							€ 100	6 - .:

Policy Exceptions	×
▲ Overrides (1) All Messages	
Teller Overrides	
▲ Workstation is currently offline. Complete policy validation is not available.	
8 You are OVER your cash drawer LIMIT. SELL MONEY!	
Supervisor Overrides	
▲ Workstation is currently offline. Remote overrides not available.	
No Supervisor Overrides Required.	
ок	Cancel

© ← → ·	Xperience - Teller		? Search help	₽ _ 8 ×
Xperience 🛞 Teller Processing 🖪 🗶		_	_	
Offline 🕜 Teller Item Capture Enabled		14 - 2014 Xperience Environment	🔑 stacyr 📷 Calculator 🍃 Print Scre	een 🔹 🎯 Options
✓ Drawer #101 - 06/16/2015				
Transaction Summary				
Print Queue	Account Information			
😓 Print	📽 Reg CC 🔤 CRM 🖋 View Signature 🖂 Print Envelope 😓	Print Balance		
Physical (1 item)	A Workstation is currently offline. Account information is no	t available.		
Copies Ticket Account Amount Instrument Status	Primary Account Holder T Account	: The Debit The Cred	t T. Available Balance	T _P
Receipt 🖾 4 \$5,272.00 No printer configured	. ►4	\$0.00	\$5,272.00	\$0.00
Virtual (1 item)				
Ticket Account Amount Instrument Image				
DDA Deposit 🛃 4 \$5,272.00 🗊				
				Finished

						æ - Teller		? Search	help P	_ 0
e 🖉 Teller Processin	-					14 - 2014 Xpe	ience Environment	🔑 stacyr 📶 Calcula	ator 🌛 Print Screen	• 🔘 Option
Drawer #101 - 06	/16/2015	🗙 Exit Drawer - 101	🙀 Transaction Pro	essing 🍫	Count					
ansaction Processing	9									
Transaction 🔗 History 🤞	🍃 Journal 🔰	🕽 In/Out 🛛 🛗 Roll Date								
ustomer Information		Select Teller Transac	tion By Speed Key							
Workstation is currently Search is not available.	y offline.	Speed Key: Tr	ansaction Type:	Search	for Transaction Type	:				
		A: Cash Advance B: Bond Redemption C: Cash Check D: DDA Deposit E: Universal Trans F: Cash Chck w/Fee Transaction History	1: Cashiers Check J: CD Transaction K: Suspended Tran L: Loan Payment	O: Chan P: Sell C s Q: Buy (R: Wire	Drop/Mail ge Order WO/AA ash Cash Transfer	S: Savings Deposit T: Transfer U: Closeout Trans V: Safe Dep Pmt W: Savings W/D X: CD Closeout Ø Ø P Refresh				
		Transaction • 1	Type T Cash	In The Cash	Out T. Transacti	on Amount To Date To Time To Batch	Transaction Sta	tus T. Override T.	Upload Status	Th
				\$0.00	\$0.00	\$5,272.00 06/16/2015 03:20:05 PM	Completed	Yes	Not Yet Sent	
You are OVER your cash o	drawer LIMIT.		1 DDA Deposit	\$0.00	\$0.00	\$5,272.00 06/16/2015 03:11:55 PM	Completed	Yes	Success	
Cash Summary										
eginning Cash:	\$25,352.00									
ash In:	\$0.00									
ash Out:	\$0.00									

• The Upload Status column states Not Yet Sent for any transaction run in offline mode. Once SilverLake Teller and CIF 20/20 Teller comes back online, the Upload Status column changes to Success.

Cashiers Checks – Offline

- Cashiers checks can be printed when SilverLake Teller and CIF 20/20 Teller is offline.
- Offline offers two check printing options, local printing and remote printing.
 - o Local Printing
 - Complete the check screen and the check prints to the designated printer.
 - Remote Printing
 - Use Offline Checks and complete them with a typewriter.
 - When you run the transactions, the check screen appears and you complete the information as you currently do.
 - This information is saved and when SilverLake Teller and CIF 20/20 Teller comes back online, the check information is uploaded to the offline check register. This eliminates the requirement to manually update the offline register.

Exporting Images to Check 21 Server

If connectivity is not restored, SilverLake Teller and CIF 20/20 Teller provides you with the ability to export images to a specific location so they can in turn be moved to the Check 21 server.

no M Tallas Itam Carture F.	ashlad					14 - 2014 Xperience Environme	at 🥝 ata a a 🖂 Color	Inter De Drive C	- 100 0-11
ine 🖉 Teller Item Capture Er	nable0					14 - 2014 xperience Environme	ant 🖉 stacyr 🛄 Calcu	iator 🌝 Print Si	creen • Options
Drawer #100 - 05	5/15/2015	K Exit Drawer	- 100 👔 👔 Transaction	Processing 📎	Batch 🛭 🍫 Count				
ransaction Processing	9								
🔓 Transaction 🛛 🚱 History 👒	≽ Journal 🛛 🔯	In/Out 🏦 Ro	ll Date						
Customer Information		Select Teller T	ransaction By Speed Key	,					
Workstation is currently Search is not available.		Speed Key:	Transaction Type:	Search	for Transaction Typ	e:			
Search is not available.		A: Cash Advar	G: GL Transacti			S: Savings Deposit			
		B: Bond Rede			Drop/Mail ge Order WO/AA	T: Transfer U: Closeout Trans			
		C: Cash Check D: DDA Depos				U: Closeout Trans V: Safe Dep Pmt			
		E: Universal T	rans K: Suspended T	rans Q: Buy C	ash	W: Savings W/D			
			w/Fee L: Loan Paymer	nt R: Wire 1	Transfer	X: CD Closeout			
		F: Cash Chck	w/ree L: Loan Paymen	ie is miei	munsici	X. CD Closedae			
					Tunsici	A. CD Closcour			
		Transaction His	tory						
		Transaction His							
		Transaction His	tory action Information × Del	ete 🍃 Reprint	Paredo 👔 C	opy 👔 Refresh	h Transaction State	15 To Override	: T₀ Upload St: ▲
		Transaction His	tory action Information × Del	ete 🍃 Reprint	Paredo 👔 C	opy 🖻 Refresh	h Transaction State	us Tr Override Yes	: The Upload Str. ▲ Success
		Transaction His	action Information X Del	ete 💩 Reprint Cash In Tr Cas \$500.00	Redo 📄 C	opy 😨 Refresh ction Amount T5 Date T5 Time T5 Bate			
		Transaction His	action Information × Del art • T, Type T, 12 Cashiers Check 11 DDA Deposit	ete 💩 Reprint Cash In Tr Cas \$500.00	Cal Redo 🕞 C sh Out 🏌 Transa \$0.00	Opy Refresh ction Amount To Date To Time To Bate \$500.00 06/08/2015 03:58:57 PM	Deleted	Yes	Success
		Transaction His	action Information × Del on • T, Type T, 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit	ete Reprint Cash In Tr Cas \$500.00 \$11,000.00	(2) Redo (2) Constant Sh Out T, Transa \$0.00 \$0.00	Ction Amount To Date To Time To Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:06:10 PM	Deleted Completed	Yes Yes	Success Success
		Transaction His	action Information × Del an ~ Th Type Th 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit	ete Reprint Cash In T Cas \$500.00 \$11,000.00 \$11,000.00	(21 Redo) sh Out 75 Trans \$0.00 \$0.00 \$0.00	Date Time Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:06:10 PM \$11,000.00 06/08/2015 02:59:11 PM	Deleted Completed Completed	Yes Yes Yes	Success Success Success
- Cash Summary		Transaction His	tory Action Information C Del m • τ Trype T, 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit 8 DDA Deposit	ete Reprint Cash In % Cas \$500.00 \$11,000.00 \$11,000.00 \$11,000.00	Qil Redo Cil sh Out To S0.00 S0.00 \$0.00 \$0.00	Date Time Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:56:10 PM \$11,000.00 06/08/2015 02:59:11 PM \$11,000.00 06/08/2015 02:57:36 PM	Deleted Completed Completed Completed	Yes Yes Yes Yes	Success Success Success Success
- Cash Summary Beginning Cash:	\$15,100.00	Transaction His	action Information × Del ar v Tr Type Tr 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit 8 DDA Deposit 7 DDA Deposit	ete Reprint Cash In 76 Cas \$500.00 \$11,000.00 \$11,000.00 \$11,000.00	Redo Image: Content of the	Date Time Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:56:10 PM \$11,000.00 06/08/2015 02:59:11 PM \$11,000.00 06/08/2015 02:57:36 PM \$11,000.00 06/08/2015 02:57:36 PM \$11,000.00 06/08/2015 01:54:40 PM	Deleted Completed Completed Completed Completed	Yes Yes Yes Yes Yes	Success Success Success Success Success
-	\$15,100.00 \$77,170.00	Transaction His	action Information × Del ar v Tr Type Tr 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 9 DDA Deposit 8 DDA Deposit 7 DDA Deposit	ete Store Reprint Cash In 75 Cas 5500.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00	Redo Image: Content of the	Date Time Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:59:11 PM \$11,000.00 06/08/2015 02:59:11 PM \$11,000.00 06/08/2015 02:57:36 PM \$11,000.00 06/08/2015 01:54:40 PM \$11,000.00 06/08/2015 01:54:40 PM \$11,000.00 06/08/2015 01:40:08 PM	Deleted Completed Completed Completed Completed Completed	Yes Yes Yes Yes Yes Yes	Success Success Success Success Success Success
Beginning Cash:		Transaction His	tory action Information × Del m • 7, Type 7, 12 Cashiers Check 11 DDA Deposit 10 DDA Deposit 8 DDA Deposit 7 DDA Deposit 6 DDA Deposit	ete Reprint Cash In % Cas \$500.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00 \$11,000.00	Redo Image: Content of the second secon	Date Time Bate \$500.00 06/08/2015 03:58:57 PM \$11,000.00 06/08/2015 03:59:10 PM \$11,000.00 06/08/2015 02:59:11 PM \$11,000.00 06/08/2015 02:57:36 PM \$11,000.00 06/08/2015 01:54:40 PM \$11,000.00 06/08/2015 01:54:40 PM \$11,000.00 06/08/2015 01:40:08 PM \$11,000.00 06/08/2015 01:40:08 PM \$11,000.00 06/08/2015 01:27:17 PM	Deleted Completed Completed Completed Completed Completed Deleted	Yes Yes Yes Yes Yes Yes Yes	Success Success Success Success Success Success Success Success

• The export function is located within the **Options** drop-down in the upper right corner.

← → ·	essing 4 X	Xperience - Teller ?	
ne 🖉 Teller Item Capt	-	14 - 2014 Xperience Environment 🖉 stacyr	📶 Calculator 🌏 Print Screen 🔹 🔞 Opti
Drawer #100	- 05/15/2015	🗶 Exit Drawer - 100 🛛 👔 Transaction Processing 🍾 Batch 🍫 Count	Go Online Teller Item Capture Export
ansaction Proces	sing		🔊 Teller Capture Alogent Log
Transaction 🛞 Histo	ry 🧇 Journal 🕴 🎚	네 In/Out 🏢 Roll Date	Teller Capture Service Log Refresh Cached Data
ustomer Information		Select Teller Transaction By Speed Key	🛃 Logging
Morkstation is cur	rently offline.	Speed Key: Transaction Type: Search for Transaction Type:	Full Refresh
Search is not avail	able.	A: Cash Advance G: GL Transaction M: Money Order S: Savings Deposit B: Bond Redemption H: Loan Advance N: Night Drop/Mail T: Transfer	Sections User Settings Section
		C: Cash Check I: Cashiers Check 0: Change Order WO/AA U: Closeout Trans D: DDA Deposit J: CD Transaction P: Sell Cash V: Safe Dep Pmt	Support User Login
		E: Universal Trans K: Suspended Trans Q: Buy Cash W: Savings W/D	Support User Logout
		F: Cash Chck w/Fee L: Loan Payment R: Wire Transfer X: CD Closeout	Performance Monitoring
		Transaction Information × Delete ⊗ Reprint © Copy ⊗ Refresh Transaction T ™ Type % Cash In % Cash Out % Transaction Amount % Date % Time % Batch % Transaction Status % Copy	Werride T. Unload Status
			les Success
		11 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 03:06:10 PM Completed Y	'es Success
		10 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 02:59:11 PM Completed Y	'es Success
Cash Summary		9 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 02:57:36 PM Completed Y	'es Success
eginning Cash:	\$15,100.00	8 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 01:54:40 PM Completed Y	es Success
ash In:	\$77,170.00	7 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 01:40:08 PM Completed Y	es Success
Cash Out:	\$225.00 \$92,045.00	6 DDA Deposit \$11,000.00 \$0.00 \$11,000.00 06/08/2015 01:27:17 PM Deleted Y	es Success
Current Cash:		5 DDA Danasit \$11,000.00 \$0.00 \$11,000.00.05/02/2015 00:56/22 AM Completed V	ine Coursease

• Choose Teller Item Capture Export.

Ø	Teller Item Capture Backup	×
Tel	ller Item Capture Backup	
Sele	ect the location where you would like to backup your teller item capture files and click the backup button	•
Bac	ckup Path	
En	ter the location where files should backup to	
	Backup Files	
_		9
	Close	

- Enter the location for the files need to be sent.
- Click the icon on the far right to search for the location.

Browse For Folder	×
Select a folder where you want to backup your teller item capture work.	
E Desktop	^
▷ 🖳 This PC	
D Contraction C	
🖻 👽 Network	
P Gentrol Panel	
🗑 Recycle Bin	
Default Sessions	
👔 maaaga maa	
Instant Provide The second State of Second Second State of Second Se	
🔉 maaaa maan	
New folder	
New IPGS	
Concess Press	
A restriction	
XP Teller Capture Install Packages	~
Make New Folder OK	Cancel

• Select where to send the files and click **OK**.

Ø	Teller Item Capture Backup	×
Т	eller Item Capture Backup	
S	elect the location where you would like to backup your teller item capture files and click the backup buttor	1.
в	ackup Path	
	C:\Users\wmaloney\Desktop\Stacy Test	
	Backup Files	
	Close	

• Click **Backup Files** to save the files to the specified location.

ø	Teller Item Capture Backup	×
Те	ller Item Capture Backup	
	Backup complete! Files backed up to C:\Users\wmaloney\Desktop\Stacy Test.	
Se	lect the location where you would like to backup your teller item capture files and click the backup buttor	n.
Ba	ickup Path	
C	:\Users\wmaloney\Desktop\Stacy Test	
	Backup Files	
	Close	

• A confirmation is provided. Click **Close**.